IntegrationHub

Integrate and automate ServiceNow workflows across any system with ease
Digital transformation is driven by digital workflows that span different infrastructure, systems of record, and business apps. With IntegrationHub you can create end-to-end digital workflows that automate processes across any department, silo, or system - with ease.

IntegrationHub Spokes No Code Automation
A large and ever-expanding library of spokes – application-specific sets of automation actions and subflows - simplify and accelerate integrations and process automation. Anyone – pro-code developers, low-code admins, no-code analysts - can add spokes to flows with clicks, not code. Spokes take custom integration scripting off your plate, which eliminates technical debt, unlocks productivity, and speeds upgrades. New spokes are published every month by ServiceNow and technology partners in the ServiceNow Store.

Create powerful, re-usable custom integrations
Developers can create their own integrations and automations that can be packaged as no-code building blocks for re-use by anyone. JavaScript, API introspection, data streaming and pagination, codeless XML and JSON parsing, codeless data transformations, REST, SOAP, SSH, PowerShell, JDBC, SFTP, OpenAPI and more are at your disposal in Action Designer.
A single, familiar developer experience with zero learning curve to integrate with ease
IntegrationHub is built into Flow Designer – so developers, IT generalists, and no-code builders can create digital workflows that automate actions in any external system in one native Now Platform experience.

Automate IT Service Requests
High volume service requests via phone calls to the help desk, Virtual Agent and Service Portal - like password reset, client software distribution, and system access - can be fully automated with service catalog triggers and IntegrationHub spokes for Active Directory, Azure AD, Okta, Microsoft SCCM, and more. Automating service requests can save IT service delivery organizations millions in OPEX.

Simplify spoke connection and credential management
Radically simplify and speed up integration connection and credentials management with the Connection Management Dashboard and Connection Templates. Turn configurations that used to take over 100 clicks to a just a handful.