

The New CHRO Agenda

Employee Experiences Drive Business Value

The Global CHRO Point of View

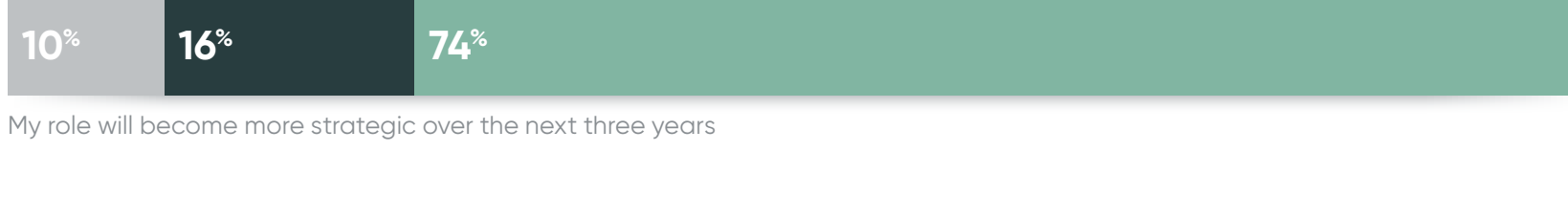


We surveyed 500 CHROs about their changing roles, priorities, and strategies for transforming the employee experience and winning the war for talent.

Among our top findings...

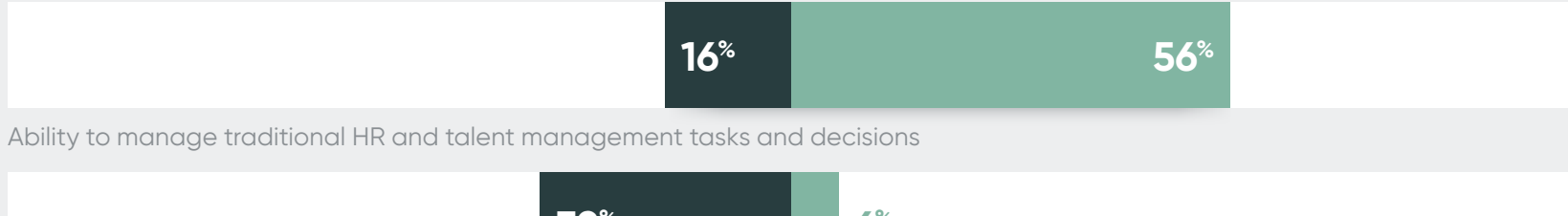
1. The modern CHRO is driving digital transformation.

To what extent do you agree with the following statements about your role?



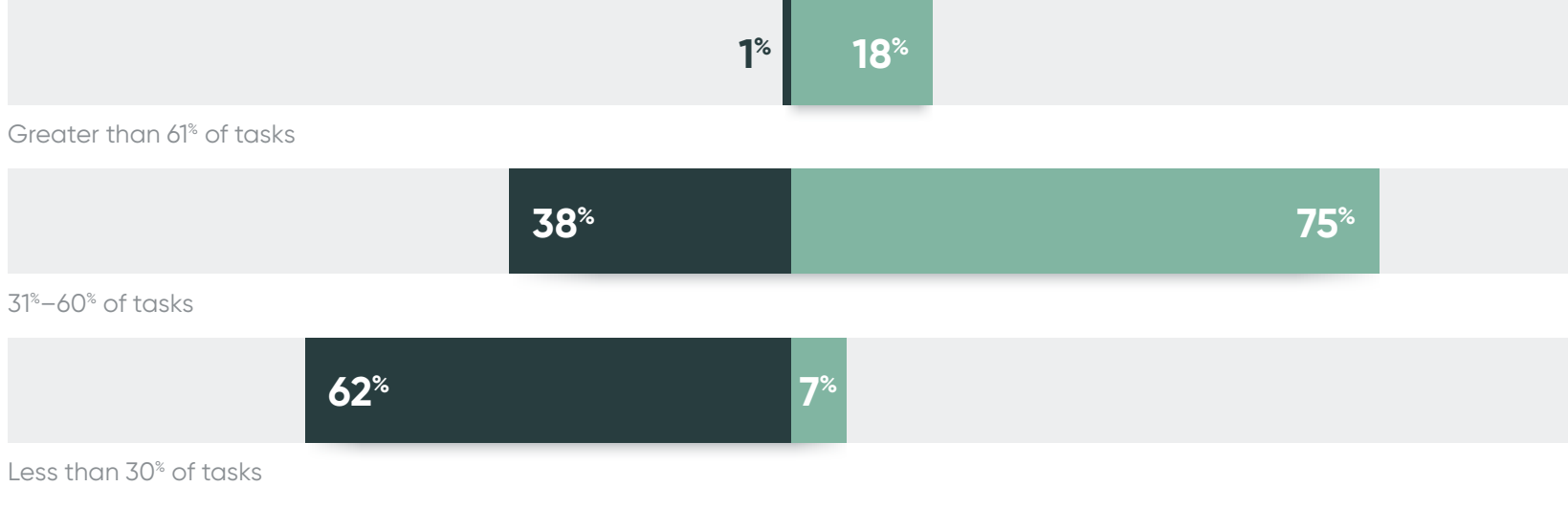
2. CHROs expect success to be defined by the employee experience.

Which capabilities will best define your role within three years?



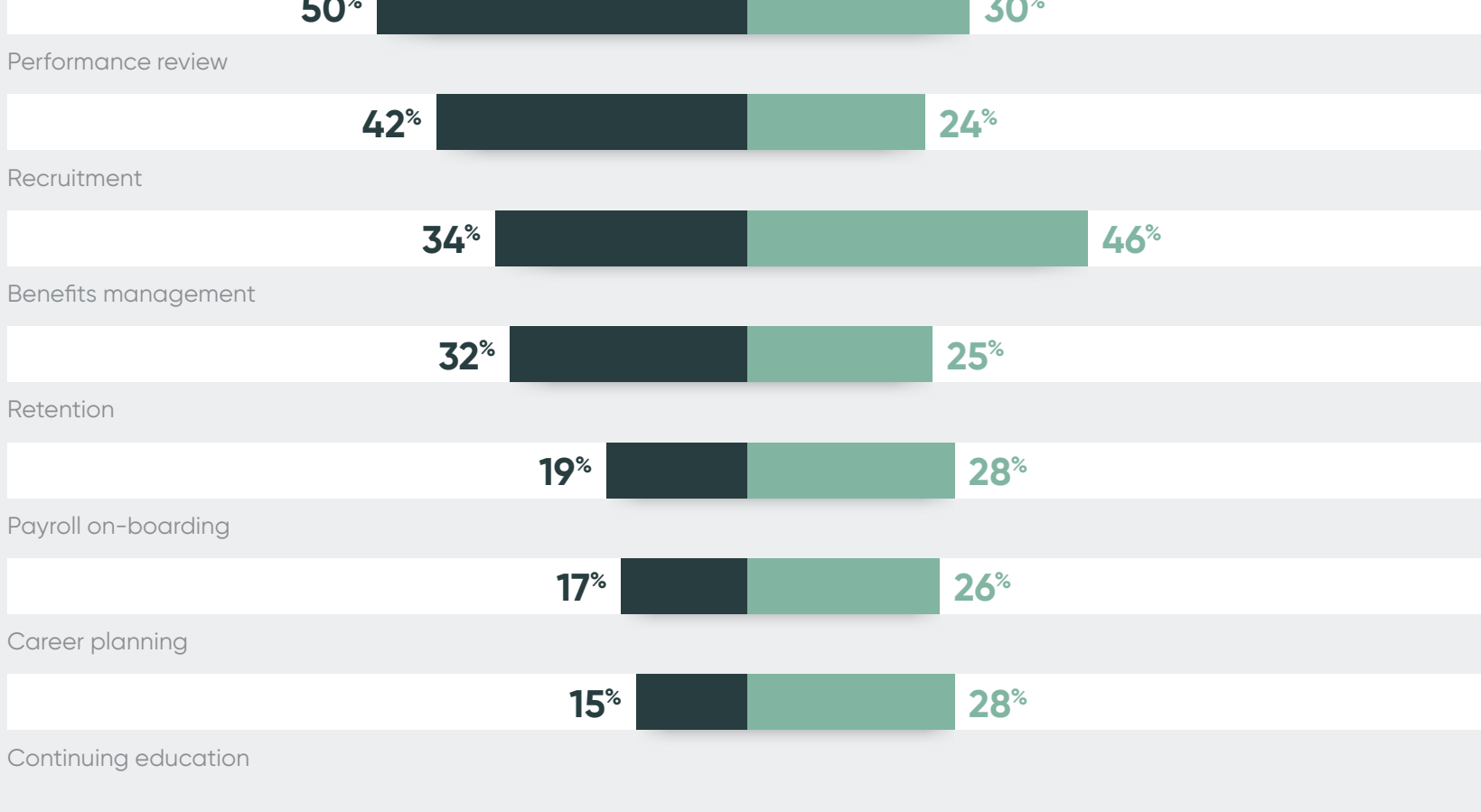
3. The pace of digitization will accelerate.

What percentage of HR tasks will you automate within three years?



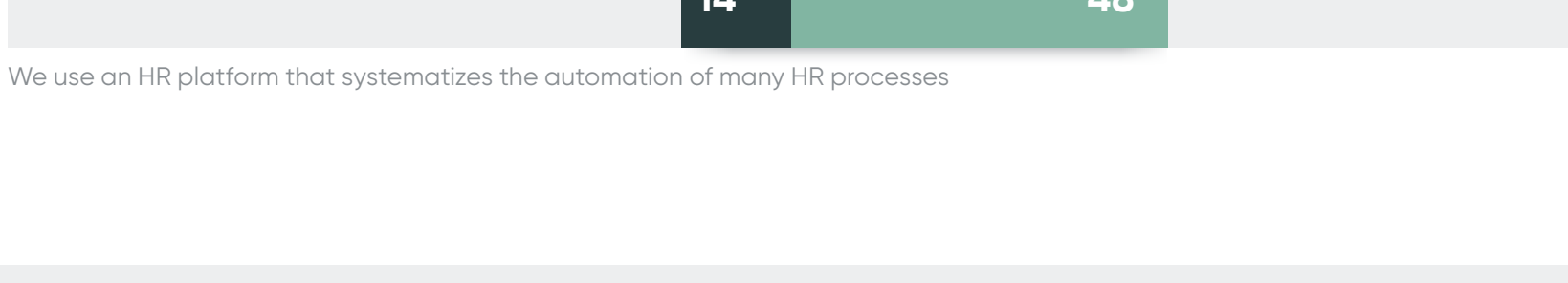
4. CHROs want to digitize all HR responsibilities.

Which HR tasks are you digitizing or automating today? In three years?



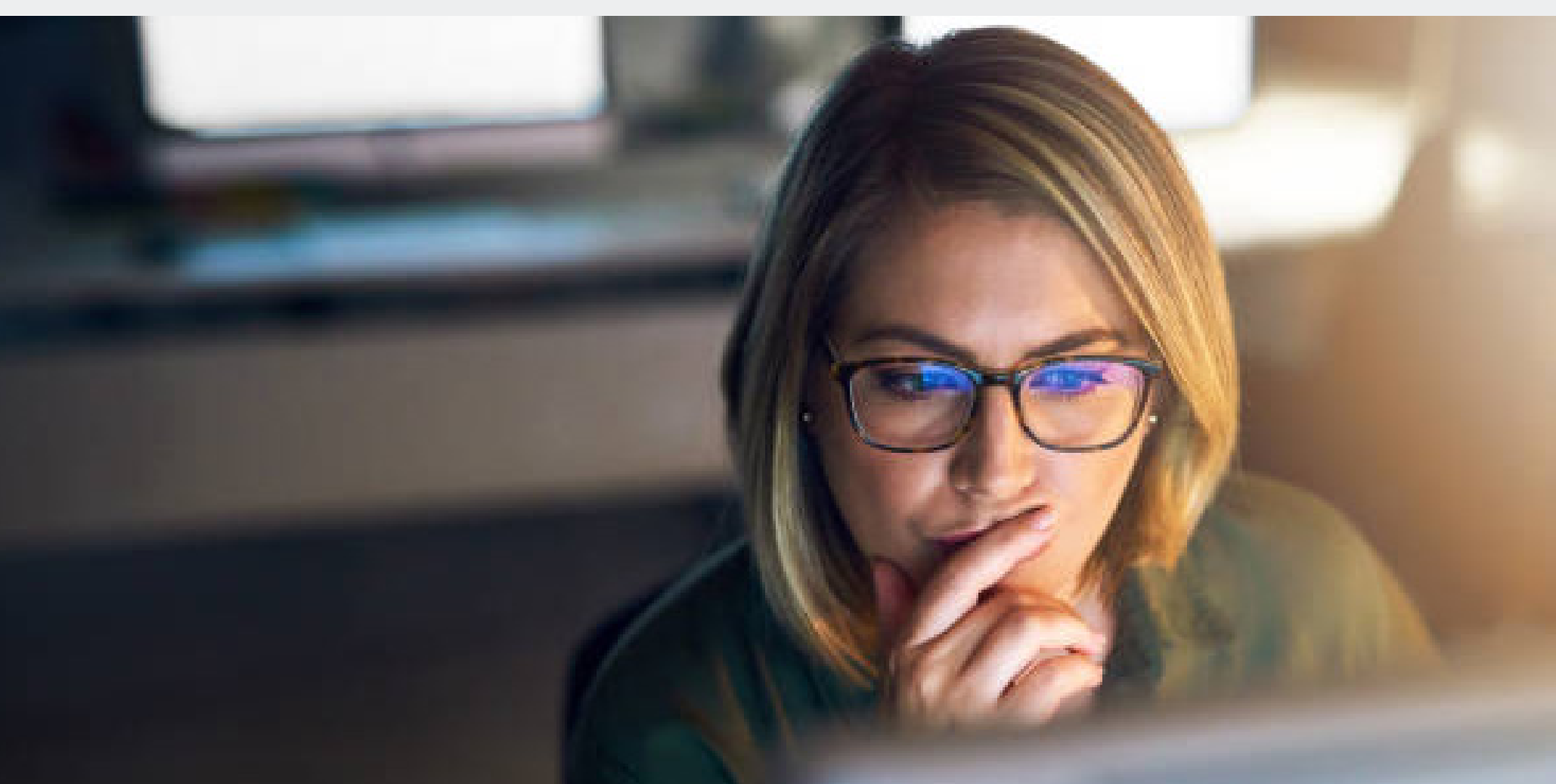
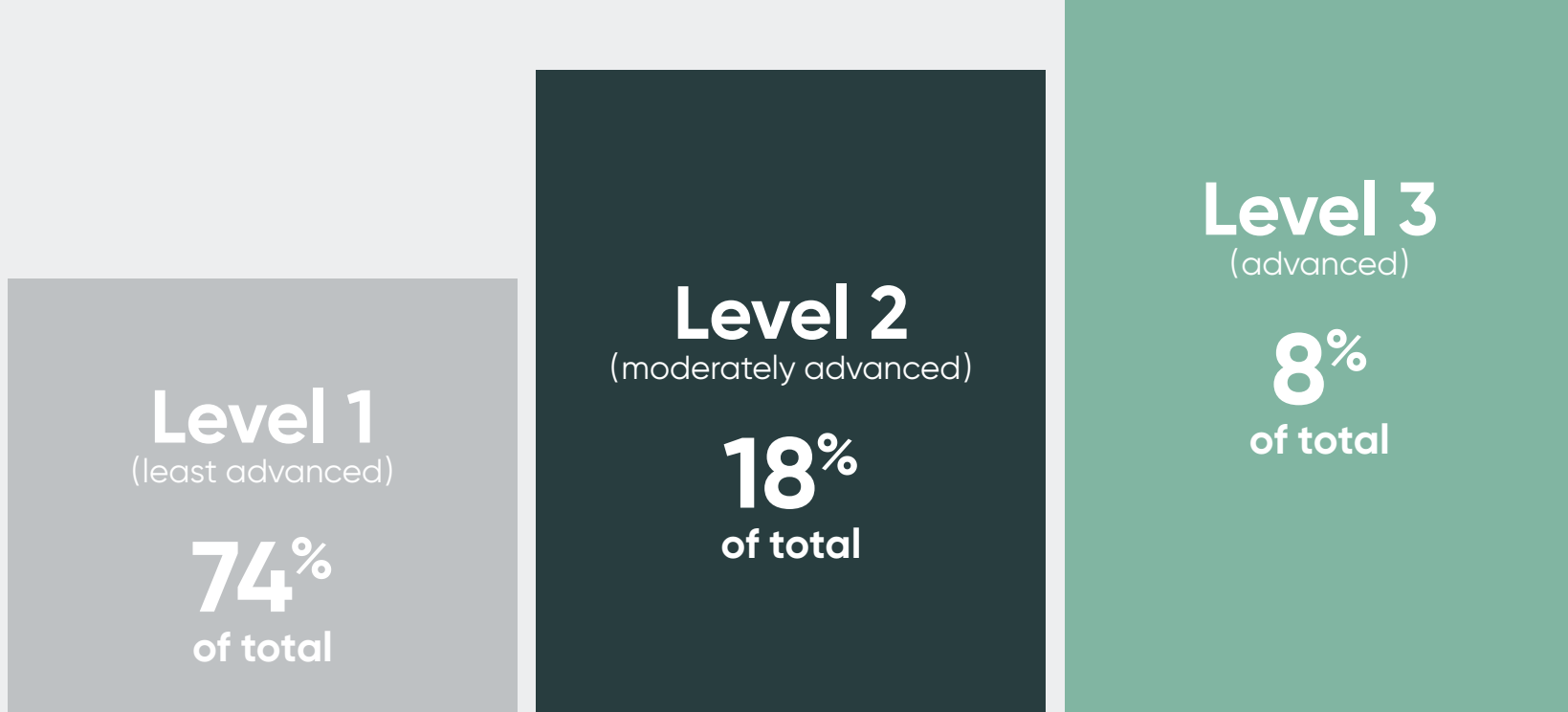
5. CHROs will use platforms—not applications—to drive change.

Technology use today vs. Technology use in 3 years



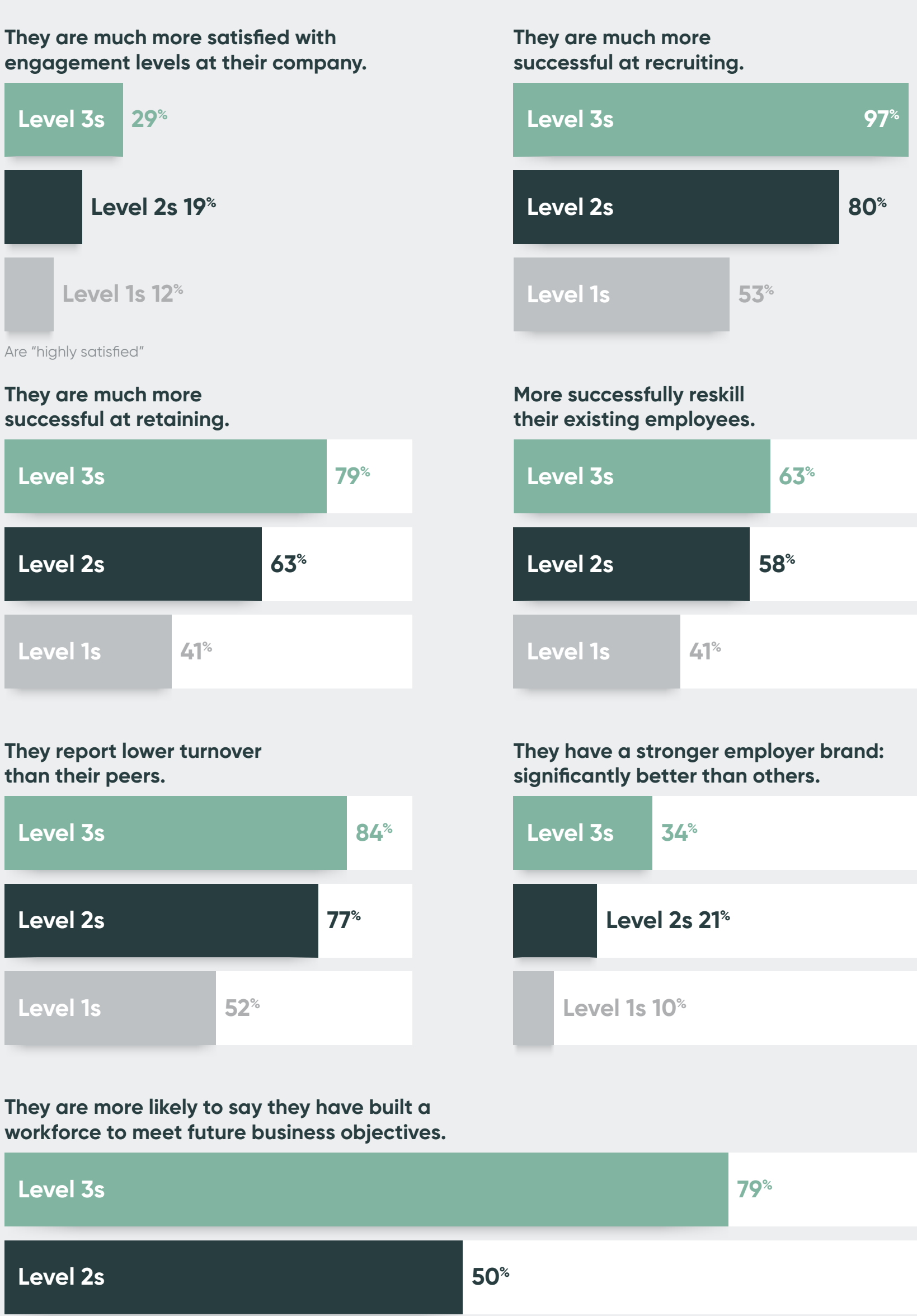
6. Most HR functions are in early stages of digital transformation.

Based on nine evaluation criteria, which level do HR organizations fall into?



7. First movers are winning the war for talent.

The group of Level 3 CHROs have an edge in employee engagement, and as a result they have an advantage in recruiting, reskilling, turnover rates, employer brand, and meeting future business objectives.



Download the Global CHRO Point of View

Read the full report detailing the CHRO's journey to greater impact and a stronger employee experience.

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