

API Insights – ServiceNow Subscription Unit Overview

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API Insights

1. Managed Resource Types

“**APIs**” are any application programming interfaces (“APIs”) represented as a configuration (“CI”) in a CMDB table (listed below) and managed by API Insights or an IT Operations Management (“ITOM”) application.

APIs
cmdb_ci_api

2. Subscription Unit Defined Ratios

Each Managed Resource Type defined in Section 1 will be counted towards a Subscription Unit based on a predefined ratio of Subscription Unit to Managed Resource per the table below:

Managed Resource Type	Subscription Unit : Managed Resource Ratio
APIs	1 : 1