

# HealthScan

## Delivered as part of ServiceNow Impact Packages

In the event an applicable Impact Deliverable, Impact Accelerator, or other Impact component into which these HealthScan Terms are incorporated by reference (as applicable, "Impact Activities" or "Impact Activity") utilizes ServiceNow's instance scanning technology ("HealthScan") to provide such Impact Activities, Customer agrees that, notwithstanding anything else to the contrary in the Agreement or an Ordering Document, ServiceNow may run HealthScan(s) on Customer's instance(s) as specified in the incorporating document and transfer certain Customer Data necessary for the performance of the Impact Activities to a centralized ServiceNow instance that may be hosted in a jurisdiction outside of Customer's originating data center hosting location. Notwithstanding the foregoing, Customer Data hosted on an instance in the U.S. Government Community Cloud ("GCC") shall not be transferred outside the GCC boundary. Any data transferred to a centralized instance will be deleted in accordance with ServiceNow's internal policies and procedures.