

Integration Hub and Automation Engine Overview

This overview is applicable to Customers with a stand-alone Integration Hub subscription or with an Automation Engine subscription that includes Integration Hub entitlements.

Integration Hub Starter (PROD11415, PROD18250 & PROD19392)

Spokes

- AI Search
- Cisco WebEx Teams
- Cisco WebEx Meetings
- Continuous Integration and Continuous Delivery (CICD) Spoke
- Google Hangouts
- Goto
- Looker
- Microsoft Teams
- Microsoft Teams Graph API
- Microsoft Teams Communications
- Miro
- PagerDuty
- Plivo
- Rally
- Roadmunk
- ServiceNow Remote Instance (formerly eBonding)
- Slack
- Slack WebHooks
- Smartrecruiters
- Twilio
- Utility Actions
- Vonage
- Workfront
- Workplace from Facebook
- Zoom

Protocols

- REST
- SOAP

Utilities

- Zip

Features

- Payload Builder step
- Retry policies
- Remote Tables

Integration Hub Professional (PROD11418) and Automation Engine Professional (PPROD18247) *

Spokes

- Agent Client Collector
- Ansible
- Docker
- F5 BIG-IP
- GitHub
- GitLab
- Gremlin
- Infoblox
- Jenkins
- Jenkins V2
- JIRA
- Kubernetes
- Twitter
- Microsoft Azure Artifacts
- Azure DevOps Boards
- Aha!
- Amazon Alexa
- Amazon Elastic Container Service
- Azure Automation
- BMC Remedy
- Box
- Calendly
- Confluence Cloud
- Dropbox Business
- Google Calendar
- Google Directory
- Google Docs
- Google Drive
- Google Cloud DNS
- Gmail
- Google Sheets
- Google Tasks
- GovNotify
- Lucidchart
- Microsoft AD
- Microsoft AD v2
- Microsoft Azure AD
- Microsoft Azure Application Insights
- Microsoft Azure Resource Management
- Microsoft Exchange Online
- Microsoft Exchange Server
- Microsoft 365 Excel
- Microsoft Intune
- Microsoft OneDrive
- Microsoft OneDrive Document Services
- Microsoft SharePoint
- Monday.com
- Okta
- OneLogin
- Oracle Autonomous DB
- Oracle Block Storage
- Oracle Boot Volume
- Oracle Cloud IAM
- Oracle Compute Engine
- Oracle Object Storage Management
- Oracle Virtual Cloud Network
- Qualtrics
- SABA
- Secureworks CTP
- Shodan
- Smartsheet
- Survey Monkey
- Trello
- Wrike

Apps

- Orchestration

Protocols

- Powershell
- SSH
- JDBC

Features

- JSON Parser
- XML Parser

Integration Hub Enterprise (PROD11482), Integration Hub Professional V2 (PROD19394), Automation Engine Professional (PROD19395) and Automation Engine Enterprise (PROD16725, PROD19397, PROD17160)*

Spokes

- Adobe Experience Platform
- Adobe Sign
- Amazon Connect
- Amazon Cloudwatch
- Amazon DynamoDB
- Amazon EC2
- AWS Elastic BeanStalk
- Amazon EBS
- AWS IAM
- AWS Translate
- Amazon RDS
- Amazon Route53
- Amazon S3
- Amazon SNS
- Amazon VPC
- Asana
- Automation Anywhere
- AWS Certificate Manager
- AWS Cloudformation
- AWS Elastic Load Balancing
- AWS Lambda
- AWS OpsWorks
- Azure Blob Storage
- Azure Traffic Manager
- BigFix Inventory
- Blue Prism
- CFPB
- Confluent Kafka REST Proxy
- Cornerstone
- Coup
- DocuSign
- First Advantage
- Crowdstrike
- Google Identity and Access
- Google Cloud Datastore
- Google Cloud Functions
- Google Cloud Load Balancer
- Google Cloud Pub Sub
- Google Cloud SQL
- Google Cloud Storage
- Google Cloud Virtual Network
- Google Cloud VPC Access
- Google Compute Engine
- Google Persistent Disk
- Jamf
- JHA (Jack Henry Associates)
- Jira Service Management
- Microsoft 365
- Microsoft Azure Cosmos DB
- Microsoft Azure Managed Storage
- Microsoft Azure SQL Database
- Microsoft Azure Notification Hub
- Microsoft Azure Virtual Machines
- Microsoft Azure Virtual Network
- Microsoft Dynamics CRM
- Microsoft Endpoint Configuration Manager
- Microsoft Dynamics 365 for Finance and Operations
- Microsoft SCCM Usage Metering
- Microsoft SCCM Spoke
- Microsoft Security Response Center
- Navex EthicsPoint
- Oracle EBS spoke
- Oracle Financial Cloud
- Oracle HCM Cloud
- Oracle Peoplesoft Financial
- PRO Unlimited/Magnit
- Pluralsight
- Redox Electronic Health Record Spoke
- Salesforce
- Salesforce Marketing Cloud
- SAP Ariba
- SAP Concur
- SAP Commerce Cloud
- SAP ECC IDoc

- SAP ECC RFC
- SAP Fieldglass
- SAP S4 HANA IDOC
- SAP S4 HANA RFC
- ServiceNow Kafka Consumer
- Socure
- Success Factors
- SumTotal
- UKG
- UCF
- Workday Financials
- Workday HR
- YouTube
- Zendesk
- Udemy
- UIPath

Features

- Data Stream actions
- Introspection (dynamic inputs and dynamic outputs)
- REST API trigger

Apps and Flow Templates***

- Access Management Automation
- Flow Templates for Access management
- Flow Templates for Notifications
- Flow Templates for Documents Management
- Flow Templates for IntegrationHub Enterprise
- Flow templates for HR Management
- Flow templates for Cloud services
- Flow Templates for Service Desk v1
- Remote Process Synch
- Password Reset integration with Okta
- Password Reset integration with Google Directory
- Client software Distribution
- Client Software Distribution 2.0
- Password Reset Integration with AD
- Password Reset Integration with Azure AD
- ServiceNow Kafka Consumer
- Virtual Agent for Citrix ITSM Connector

***: Apps Entitlement only included in Integration Hub Enterprise (PROD1482), Automation Engine Professional (PROD19395) and Automation Engine Enterprise (PROD16725, PROD19397, PROD17160)

Definitions

- A Spoke is a predefined action, flow, and/or integration for connecting or automating third party systems or processes within Flow Designer.
- A Protocol is the communication format of mechanism used when interacting with a third-party system.
- A Utility is a common, reusable, solution to facilitate integration development.
- *Each package includes entitlement to all spokes, protocols and utilities in lower tier packages.
- ** Remote Instance Spoke Transactions are not counted against Transaction entitlement.