

ServiceNow API Usage Guidelines

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The ServiceNow API Usage Guidelines ("**Guidelines**") are designed to protect the security and stability of the ServiceNow Platform. By accessing any API provided by ServiceNow (a "**ServiceNow API**"), you agree to comply with the terms of these Guidelines.

General Use of ServiceNow APIs

Your use of ServiceNow APIs and the data you obtain from the ServiceNow APIs must comply with these Guidelines and your applicable agreements with ServiceNow. If you are accessing ServiceNow APIs as an authorized representative of a ServiceNow Customer, you agree to comply with their applicable agreement with ServiceNow.

Restrictions

You agree that you will only use the ServiceNow APIs as follows:

1. ServiceNow APIs must be used in compliance with ServiceNow product documentation, including any usage restrictions set forth in ServiceNow product documentation or on the ServiceNow website.
2. If you use automated or artificial intelligence means to access ServiceNow APIs, you will only use ServiceNow-approved protocols or tools.

Monitoring

ServiceNow may monitor your use of ServiceNow APIs to ensure compliance with these terms and to protect the security and operational integrity of the platform. ServiceNow may take any reasonable enforcement actions it deems necessary, including throttling, terminating or limiting access for any non-compliant use. You will not intentionally obfuscate any use of ServiceNow APIs to avoid compliance with these Guidelines.