ServiceNow Micro-Certification – Configure the CMDB Exam Specification

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Introduction
The ServiceNow Configure the CMDB Micro-Certification Exam Specification defines the purpose, audience, testing options, exam content coverage, test framework, and prerequisites to become Configure the CMDB certified.

Exam Purpose
The Configure the CMDB Micro-Certification exam certifies that a successful candidate has the skills and fundamental knowledge to contribute to the configuration, implementation, maintenance, and administration of the CMDB.

Exam Audience
Configure the CMDB Micro-Certification exam is available to ServiceNow customers, partners, and employees.

Exam Preparation
Exam questions are based on official ServiceNow training materials, the ServiceNow documentation site, and the ServiceNow developer site. Study materials posted elsewhere online are not official and should not be used to prepare for the examination.

Prerequisite ServiceNow Training Path
ServiceNow recommends completion of the following prerequisite training course(s) in preparation for the Configure the CMDB Micro-Certification assessment simulator. Information provided in the following ServiceNow training course(s) contain source material for the exam.

• Configuration Management Database (CMDB) Fundamentals Learning Path modules 1-3.

Additional Recommended Experience
• Six (6) months field experience participating in ServiceNow deployment projects or maintaining ServiceNow instances
• General familiarity with industry terminology, acronyms, and initialisms
Exam Objectives
The assessment simulator allows the test taker to show their knowledge by reading a scenario, doing the work to meet a set of requirements based on the scenario, and verifying their work is done correctly.

<table>
<thead>
<tr>
<th>Learning Domain</th>
<th>% of Exam</th>
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<tbody>
<tr>
<td>1 CI Class Manager</td>
<td>25%</td>
</tr>
<tr>
<td>2 Identification Rules</td>
<td>35%</td>
</tr>
<tr>
<td>3 Reconciliation and Data Precedence Rules</td>
<td>30%</td>
</tr>
<tr>
<td>4 Data Refresh Rules</td>
<td>10%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>100%</strong></td>
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Exam Registration
Each candidate can enroll for the Assessment Simulator Micro-Certification in the CMDB Fundamentals Learning Path. The exam is available directly through Now Learning using a simulated environment.

Exam Structure
The exam consists of twelve (12) tasks. For each task on the examination, the test taker must complete the assigned work within a task and validate.

Exam Results
Each task is graded individually and a grade of 80% is required to pass. After completing and submitting the exam, a pass or fail result is immediately calculated and displayed to the candidate. More detailed results are not provided to the candidate.

Exam Retakes
A candidate is allowed to retake an assessment simulator as many times as required to pass the Micro-Certification.
Sample Task(s)

Sample Item #1:
Create New CMDB Class

SCENARIO:

In order for Cloud Dimensions to utilize discovery patterns, with either ServiceNow Discovery or Service Mapping, to discover proprietary or new unsupported applications such as their Mongoose Web Server application, a new class and identification rule must be created.

REQUIREMENT:

As the Cloud Dimensions CMDB implementer, using CI Class Manager, you are tasked to create a new class and identification rule using the following information:

Provide Basic Info:

- Table Name: u_cmdb_ci_mongoose_web_server
- Class Name: Mongoose Web Server
- Class Extends: Web Server
- Icon: Web Server

Set Identification Rule:

- Identification Rule
  - Name: Mongoose Web Server rule
  - Applies to: u_cmdb_ci_mongoose_web_server
  - Dependent: True
- Identifier Entries (Use attributes from main table):
  - Selected: Class, Running process command
  - Allow null attributes: false
  - Allow fallback to parent’s rule: false
- Add Dependent Relationships:
  - Confirm Mongoose Web Server has a preconfigured Runs on relationship to Hardware