

ServiceNow Micro-Certification – IntegrationHub Fundamentals Exam Specification

Introduction

The IntegrationHub Fundamentals Micro-Certification Exam Specification defines the purpose, audience, testing options, exam content coverage, test framework, and prerequisites to become IntegrationHub Fundamentals certified.

Exam Purpose

The IntegrationHub Fundamentals Micro-Certification certifies that a successful candidate has the skills and essential knowledge to implement this application.

Exam Audience

The IntegrationHub Fundamentals Micro-Certification is available to ServiceNow customers, partners, and employees who are currently working as an admin or utilizing the learning path for system administration.

Exam Preparation

Exam questions are based on official ServiceNow training materials, the ServiceNow documentation site, and the ServiceNow developer site. Study materials posted elsewhere online are not official and should not be used to prepare for the examination.

Prerequisite ServiceNow Training Path

ServiceNow requires the completion of the following prerequisite training course(s) in preparation for the IntegrationHub Fundamentals Micro-Certification exam. Information provided in the following ServiceNow training course(s) contain source material for the exam.

- [IntegrationHub Fundamentals](#) - *Upon completion the candidate will be able to register for the IntegrationHub Fundamentals Micro-Certification exam

Recommended Knowledge & Education

ServiceNow recommends completion of the following Training Course(s) and Certification(s) in preparation for the exam.

- [ServiceNow Fundamentals](#)
- [Flow Designer Fundamentals](#)

Additional Recommended Experience

- Six (6) months field experience participating in ServiceNow deployment projects or maintaining ServiceNow instances
- General familiarity with industry terminology, acronyms, and initialisms

Exam Scope

The following table shows the topics on the exam and their weightings.

	Learning Domain	%of Exam
1	IntegrationHub Fundamentals <ul style="list-style-type: none"> • Features and Benefits • Installation • Application and Requirements 	65%
2	IntegrationHub Spokes <ul style="list-style-type: none"> • Best Practices • Sharing and Distribution 	10%
3	Connections <ul style="list-style-type: none"> • Creation 	10%
4	Scripting <ul style="list-style-type: none"> • Script Step 	5%
5	Mid Server <ul style="list-style-type: none"> • Application 	10%
	Total	100%

Exam Registration

Each candidate must register for the exam via [Now Learning](#) after successfully completing the IntegrationHub Fundamentals Micro-Certification prerequisite training path. The exam is available directly through [Now Learning](#) as a non-proctored, 60-minute exam.

Exam Structure

The exam consists of approximately (20) questions. For each question on the examination, there are multiple possible responses. The person taking the exam reviews the response options and selects the *most correct* answer to the question.

Multiple Choice (single answer)

For each multiple-choice question on the exam, there are four possible responses. The candidate taking the exam reviews the response options and selects the one response most accurately answers the question.

Multiple Select (select all that apply)

For each multiple-select question on the exam, there are at least four possible responses. The question will state how many responses should be selected. The candidate taking the exam reviews the response options and selects ALL responses that accurately answer the question. Multiple-select questions have two or more correct responses.

Exam Results

After completing and submitting the exam, a pass or fail result is immediately calculated and displayed to the candidate. More detailed results are not provided to the candidate.

Exam Retakes

A candidate is allowed up to three retakes for a Micro Certification. Failing a Micro-Certification exam four times will require you to re-complete the required paired training content. There will be a 24-hour waiting period after each failed attempt to ensure you have the proper time to prepare.

Sample Question(s)

Sample Item #1:

In Flow Designer, what menu item on the landing page do you select to build an Integration?

- A. New Flow
- B. New Subflow
- C. New Action
- D. New Script

Answer: C