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Service Portal – Integrating third-party APIs

Agenda

Creating Outbound REST Messages

Creating Scripted Search Sources

Sneak Peak—London Search Features

Creating Custom Widgets

Advanced Widget Development Techniques

Speaker Introduction



NAME: Dave Slusher

TITLE: Developer Advocate

FUNCTION: Enabling and exciting ServiceNow® developers

COMPANY: ServiceNow

EXPERIENCE: 20 years as full-stack developer, 4.5 years with ServiceNow, 2 as Developer Evangelist

EXPERTISE: Web development, scripting, all-around hackery

ACHIEVEMENTS: I was the first person to make it possible to see available flight seats from Orbitz searches;
co-creator of Live Coding Happy Hour

CURRENT PROJECTS: Developing tools and content for the ServiceNow Developer community

What You Will Learn

1

BASICS OF INTEGRATING
EXTERNAL INTEGRATIONS
IN SERVICENOW

2

BASICS OF HOW TO CREATE
NEW PAGES AND WIDGETS
WITH SERVICE PORTAL

3

ADVANCED SERVICE
PORTAL TECHNIQUES
(SEARCH
AND CUSTOM WIDGETS)

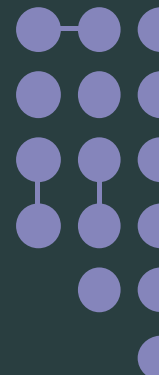


LAB TIME!

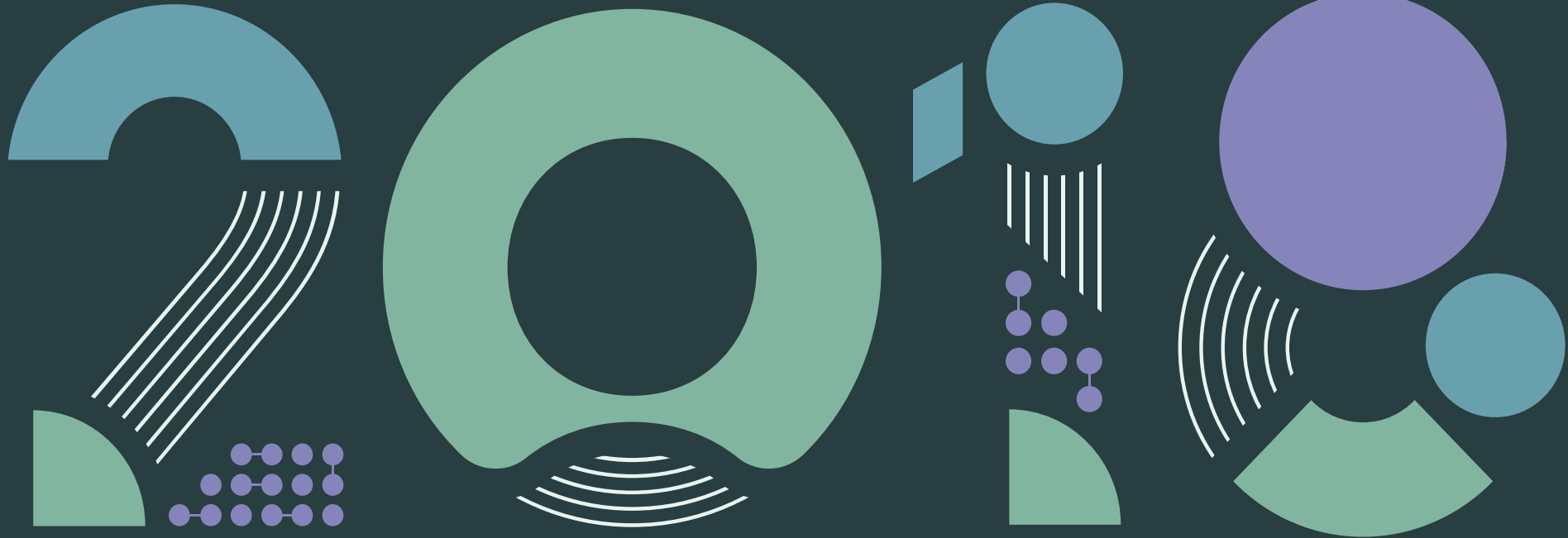


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Thank you



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October 9–10 • Sydney

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