We make the world work better for everyone.

ServiceNow helps digitize and unify organizations so that they can find smarter, faster, better ways to make work flow.

Q2 2022:

- **$1.658 billion** subscription revenues
- **29.5%** YoY constant currency growth*
- **1,463** total customers > $1M ACV*
- **22%** YoY growth
- **$5.75 billion** current remaining performance obligations (cRPO)
- **27%** YoY constant currency growth*
- **100+** total customers > $10M ACV*
- **50%+** YoY growth
- **99%** renewal rate
- **19,000+** employees

FY 2021:

- **$5.573 billion** subscription revenues
- **28%** YoY constant currency growth*
- **$1.867 billion** Free cash flow*
- **7,400+** customers
- **~80%** of the 500 largest U.S. companies use ServiceNow

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*ServiceNow reports non-GAAP results in addition to, and not as a substitute for, or superior to, financial measures calculated in accordance with GAAP. Q2 2022 subscription revenues YoY growth was 25% and cRPO YoY growth was 21%. Full year 2021 subscription revenues YoY growth was 30%. As of December 31, 2021, net cash provided by operating activities was $2.191 billion. To see the reconciliation between these non-GAAP and GAAP results, please refer to our earnings release issued on July 27, 2022, and, for prior periods, previously filed earnings releases, all of which are available at investors.servicenow.com.

*Previously disclosed number of customers with annual contract value (ACV) greater than $1 million or $10 million may be restated to allow for comparability. ACV is calculated based on the foreign exchange rate in effect at the time the contract was entered into. Foreign exchange rate fluctuations could cause some variability in the number of customers with ACV greater than $1 million.

Numbers rounded for presentation purposes only.
Optimize processes, connect silos, and create new value on a single, unifying platform to digitize your entire business.

Technology Workflows
Accelerate digital transformation with resilient, cost-efficient and secure technology.

Employee Workflows
Deliver a unified employee experience for your hybrid workforce.

Customer Workflows
Deliver frictionless customer experiences that drive long-term loyalty.

Creator Workflows
Build connected cross-enterprise workflow apps fast.

Glassdoor Best Places to Work 2022
ServiceNow ranked #1 on Glassdoor’s Best Places to Work UK list and #23 on Glassdoor’s Best Places to Work US Large Company list as a result of positive employee feedback over the past year.

FORTUNE® 100 Best Companies to Work For™ 2022
As we continue to help our people live their best lives, do their best work, and fulfill our purpose together, we’re proud to have been named to the FORTUNE® 100 Best Companies to Work For list for the second consecutive year.

FORTUNE® World’s Most Admired Companies™ 2022
ServiceNow has ranked on the FORTUNE World’s Most Admired Companies list for the third consecutive year.

FORTUNE® Future 50 2021
ServiceNow ranked #11 on the FORTUNE Future 50 list of companies with the best long-term growth potential.