We make the world of work, work better for people™

ServiceNow delivers digital workflows that create great experiences and unlock productivity.

Q3 2020:

$1.091 billion subscription revenues+
29% YoY constant currency growth+

$1.081 billion subscription billings+
24% YoY adjusted growth+

41 Transactions > $1M NN ACV*

98% Renewal rate

1,012 Total customers > $1M ACV**

12,500+ employees

FY 2019:

$3.255 billion subscription revenues
34% YoY growth

892 Total customers > $1M ACV**

6,200+ customers
~80% of the Fortune 500 use ServiceNow

*ServiceNow reports non-GAAP results in addition to, and not as a substitute for, or superior to, financial measures calculated in accordance with GAAP. To see the reconciliation between these non-GAAP and GAAP results, please refer to our earnings release issued on October 28, 2020, and, for prior periods, previously filed earnings releases, all of which are available at investors.servicenow.com.

**Previously disclosed number of customers with annual contract value (ACV) greater than $1 million may be restated to allow for comparability. ACV is calculated based on the foreign exchange rate in effect at the time the contract was entered into. Foreign exchange-rate fluctuations could cause some variability in the number of customers with ACV greater than $1 million. Numbers rounded for presentation purposes only.
Now Platform®

Now Platform® The platform of platforms for the workflow revolution

IT Workflows
Make things simpler, easier, and more intuitive for IT.

Employee Workflows
Transform the employee experience and turn it into a competitive advantage.

Customer Workflows
Reimagine the customer experience by delivering connected digital workflows.

App Engine
Create new workflow apps fast when you need them most.

S&P 500
We’re honored to be included in the S&P 500 as of November 2019.

FORTUNE World’s Most Admired Companies® 2020
We’re making work, work better – starting from the inside out. ServiceNow was named to the FORTUNE World’s Most Admired Companies list in 2020.

Great Place to Work
We’ve been Certified™ for the second consecutive year by Great Place to Work®! Couldn’t be more grateful for our employees. We put people first.