

ServiceNow Micro-Certification – HR Integrations Exam Specification

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Introduction

The ServiceNow HR Integrations Micro-Certification Exam Specification defines the purpose, audience, testing options, exam content coverage, test framework, and prerequisites to become HR Integrations certified.

Exam Purpose

The HR Integrations Micro-Certification certifies that a successful candidate has the skills and essential knowledge to configure an HR integration in the ServiceNow instance.

Exam Audience

The HR Integrations Micro-Certification exam is available to ServiceNow customers, partners, and employees.

Exam Preparation

Exam questions are based on official ServiceNow training materials, the ServiceNow documentation site, and the ServiceNow developer site. Study materials posted elsewhere online are not official and should not be used to prepare for the examination.

Prerequisite ServiceNow Training Path

ServiceNow requires the completion of the following prerequisite training course(s) in preparation for the HR Integrations Micro Certification. Information provided in the following ServiceNow training course(s) contain source material for the exam.

- [Configuring Human Resources \(HR\) Integrations](#) - *Upon completion the candidate will be able to register for the HR Integrations Micro-Certification exam.

Additional Resources

In addition to the above, the candidate may find the following additional resources valuable in preparation for the exam.

- [HR Service Delivery ServiceNow Documentation](#)

Additional Recommended Experience

- General familiarity with general HR terminology, acronyms, and initialisms
- Six months field experience participating in ServiceNow deployment projects or maintaining ServiceNow instances

Exam Scope

The following table shows the topics on the exam and their weightings.

	Learning Domain	%of Exam
1	HR Integrations Basics	47%
2	HR Integrations Configuration	53%
	Total	100%

Exam Registration

Each candidate must register for the exam via [Now Learning](#) after successfully completing the HR Integrations Micro-Certification prerequisite training path. The exam is available directly through [Now Learning](#) as a non-proctored, 60-minute exam.

Exam Structure

The exam consists of approximately (15) questions. For each question on the examination, there are multiple possible responses. The person taking the exam reviews the response options and selects the *most correct* answer to the question.

Multiple Choice (single answer)

For each multiple-choice question on the exam, there are four possible responses. The candidate taking the exam reviews the response options and selects the one response most accurately answers the question.

Multiple Select (select all that apply)

For each multiple-select question on the exam, there are at least four possible responses. The question will state how many responses should be selected. The candidate taking the exam reviews the response options and selects ALL responses that accurately answer the question. Multiple-select questions have two or more correct responses.

Exam Results

After completing and submitting the exam, a pass or fail result is immediately calculated and displayed to the candidate. More detailed results are not provided to the candidate.

Exam Retakes

A candidate is allowed up to three retakes for a Micro Certification. Failing a Micro-Certification exam four times will require you to re-complete the required paired training content. There will be a 24-hour waiting period after each failed attempt to ensure you have the proper time to prepare.

Sample Question(s)

Sample Item #1:

Which HR Integrations source property should be enabled in the HR Integrations Source to troubleshoot HR Integrations?

- A. sn_hr.debug
- B. sn_hr_integrations.debug
- C. sn_hr.debuglog
- D. sn_global.debug

Answer: B