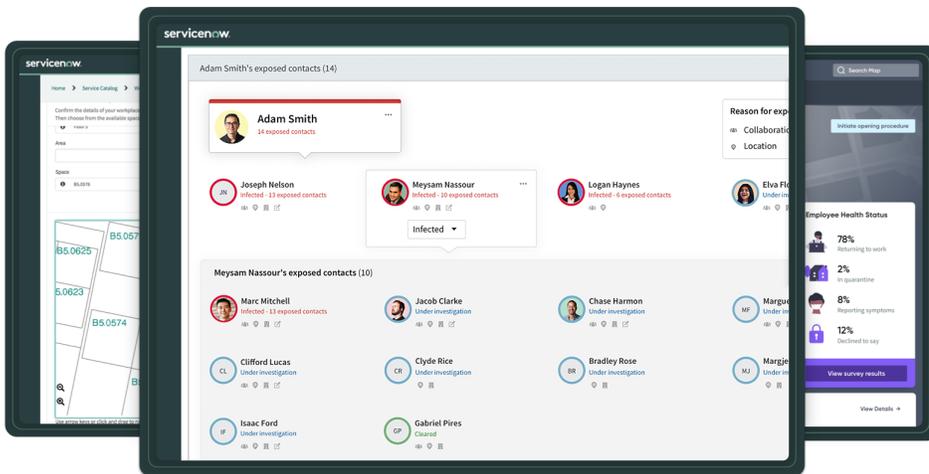# Deliver the right return to campus experience

Returning your students, faculty and staff to campus with ServiceNow® Safe Workplace suite

As Higher Education institutions decide to reopen, they need to ensure a safe campus while navigating enrollment challenges, budget restraints, and student uncertainty. To assist in supporting the health and safety of students, faculty, and staff, ServiceNow® has launched the Safe Workplace suite to help campuses manage the essential step for returning to campus.

Provides core capabilities for assessing campus readiness and managing the essential steps to safely reopen.

Prepare students, faculty and staff for return to campus

The ServiceNow® Employee Health Screening application facilitates student, faculty, and staff screening for elevated temperatures as a control to prevent possible infections from spreading across the campus. All participants are screened by either mobile self-service or health screeners. The results are automatically recorded, with an optional QR code created for entry scanning. Depending on the results, individuals can be admitted or denied entrance. Administrators can view trends via a reporting dashboard and track the return of students, faculty, and staff to campus over time.

With the Employee Readiness Surveys application, Higher Education institutions can gauge the preparedness of their students, faculty, and staff to return to campus. Through a series of ongoing questions, individuals can provide insight into their personal readiness, uncovering availability and return timeframe, level of interest in returning to campus, and underlying concerns such as personal health, family obligations, and anxiety about campus safety. Based on responses, the institution can measure and determine the steps needed to ensure all feel safe and secure upon their return.

Key Benefits

- Verify the health status of students, faculty and staff before they enter campus in compliance with entry requirements

- Measure the preparedness of your campus through surveys to gain insights into readiness

- Clean and configure socially distanced spaces for a safe return to campus

- Manage PPE inventory across campus locations to meet the physical safety needs of faculty and staff

- Rapidly identify and reach out to potentially impacted persons to help reduce the transmission of COVID-19

- Get a complete view of your readiness to reopen campus locations through data from the Safe Workplace apps

Ensure campus buildings and sites are ready to reopen

ServiceNow® Workplace Safety Management application gives campus facility managers the ability to quickly configure, clean, and socially distance spaces for students, faculty, and staff. Cleaning schedules can be configured to help protect them from infection and out-of-the-box reports and dashboards provide campus facility managers a view of space reservation thresholds across campus locations, buildings, and floors. Facility managers also have a real-time view of all cleaning task status including a full audit trail history.

Additionally, the PPE Inventory Management application helps Higher Education institutions manage and monitor the needs of the campus to support the physical safety of individuals. A dashboard provides comprehensive view of inventory by each location, an aggregate scope of the entire campus, and historical data on how equipment levels have changed over time. Current inventory levels can be updated daily for accurate and real-time inventory management.

Identify affected people and mitigate the ongoing exposure risk

ServiceNow® Contact tracing application provides the administration, deans, and facility managers with a rapid identification and response process to manage the spread of COVID-19. The solution uses data available from the campus – like meeting participants, badge scans, Wi-Fi access points, Bluetooth and other sources – to help institutions rapidly identify students, faculty, staff, and other users that may have been exposed to an infected person while on campus. Contact tracers can be immediately tasked through Case Management to reach out to all potentially impacted persons to gather health information and ultimately help reduce potential exposure to others.

Get a comprehensive look at everything you need to know

The Safe Workplace Dashboard provides visualizations for all of the Safe Workplace apps. It is overlaid with a map of publicly available data on infection rates, providing Higher Education institutions with the ability to view and drill down to specific site locations. Campus locations are marked with indicators for ability to open, and remain open, based on student, faculty and staff readiness.

Safe Workplace suite

The Safe Workplace suite provides core capabilities for assessing workforce and workplace readiness and for taking steps to reopen.

- **Contact Tracing**, help employers rapidly identify employees potentially exposed to COVID-19 to support a healthy workplace

- **Employee Readiness Surveys**, Gauge readiness to return to the workplace and determine how to make employees feel safe

- **Employee Health Screening**, screen employees before entering the workplace to verity compliance with your entry requirements

- **Employee Travel Safety**, pre-authorize business travel for employees based on safety status of the destination

- **Workplace PPE Inventory Management**, manage your PPE inventory across locations and facilities to meet the physical safety needs of your workforce

- **Workplace Safety Management**, deliver a self-service workspace reservation process with pre-defined safe distancing plans, shift assignments, and sanitation schedules

- **Safe Workplace Dashboard**, get a complete view of your readiness to reopen sites, displaying data from all the Safe Workplace apps so you can quickly evaluate your current state