In today’s digital world, disruption to key services has become part of the landscape. Now more than ever companies are looking for ways to continuously respond, quickly recover, and ultimately minimize future disruptions. More and more people expect “always-on” services. An inability to provide support, implement strategic solutions, or work to minimize threats could negatively impact your business’ reputation and ultimately your bottom line.

DXC Technology helps companies run mission critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability. Partnering with ServiceNow and DXC Technology not only optimizes your organization’s performance by transforming multiple siloed processes onto a single platform, it also allows you to manage and solve risk across all operations and services. ServiceNow and DXC utilize key understandings of your organization’s specific needs to deliver flexible solutions that create agility, connectivity, and visibility, ultimately enhancing your operational resilience posture.

**ServiceNow and DXC develop a holistic approach to operational resilience**

ServiceNow and DXC have built a comprehensive framework for operational resilience that holistically interacts with your business. Leveraging the industry-leading Now Platform®, our comprehensive framework allows you to strengthen your organization’s overall operational resilience capabilities. Organizations will now be able to:

- Take advantage of an end-to-end workflow management solution, which quickly and proactively identifies, addresses, and manages all non-IT corporate incidents, both critical and noncritical.

- Prioritize and quickly remediate vulnerabilities and security incidents by unifying data and processes across IT, security, and risk teams. Replace manual tasks with automated security orchestration.

- Transform inefficient processes across the extended enterprise into an integrated risk program that creates a real-time view of compliance and risk through continuous monitoring and automation. Gain greater visibility, improving decision making and in turn increasing performance across the organization and in vendor relationships.

- Utilize ServiceNow’s Safe Workplace Suite of applications, which quickly, efficiently and securely help to manage crisis response workflows and employee’s return to work. DXC’s Corporate Incident Response app complements the Safe Workplace applications with end-to-end workflow, making operations seamless.
Say hello to DXC and ServiceNow operational resilience solutions

ServiceNow partnered with DXC to accelerate enterprise-wide digital transformation, resulting in greater business continuity and long-term returns on investment. Together, we can implement and optimize pervasive workflows across the enterprise, reducing risk and increasing effectiveness. We address the needs of your organization with a unified approach to operational resilience that provides optimal security and adaptability in today’s shifting digital landscape.

Discover how DXC and ServiceNow have partnered to deliver several key offers within the Operational Resilience framework:

**Integrated Risk Management (IRM) / Governance, Risk, and Compliance (GRC)**
ServiceNow Governance, Risk, and Compliance (GRC) applications help transform siloed data and inefficient processes across the extended enterprise into an integrated risk program. Through continuous monitoring and automation, the GRC applications deliver real-time insights into compliance and risk. Analytics and dashboards improve decision making and performance both across the organization and with vendors.

**Security Operations (SecOps)**
ServiceNow’s Security Operations suite, implemented by experienced experts at DXC, prioritizes and remediates vulnerabilities and security incidents faster. It unifies data and processes across IT, security and risk teams, replacing manual tasks with automated security orchestration.

**Corporate Incident Response / Business Continuity Management (BCM)**
DXC Technology’s Corporate Incident Response (CIR) application, built on the Now Platform®, provides organizations with an end-to-end workflow management solution that enables them to quickly and proactively identify, address, and manage all non-IT corporate incidents, both critical and noncritical events. ServiceNow Business Continuity Management (BCM) enables business and technology operations to plan, exercise, and effectively recover from business disruptions—from natural disasters to IT outages.

**Support for ServiceNow Employee Workflow Solutions**
DXC supports the deployment of ServiceNow Safe Workplace suite of applications quickly, efficiently, and securely to help manage crisis response workflows and employees’ return to work. With our optimized event collection, you’ll gain greater visibility into customer workflows and expedite your response time. Corporate Incident Response application compliments Safe Work applications providing end-to-end workflows to connections, in addition to features like integrated Automated Heat Screening for entry control, making your response all the more seamless.

Learn more about our service offerings