ServiceNow® Employee Growth and Development
Connecting the right people, to the right work, at the right time

Organizational success is dependent upon the ability to utilize the skills of your workforce and connect them with the needs of the organization. To optimize performance and help employees find meaningful connection to their work. Combining employee skills and strengths with the right work at the right time requires an AI augmented experience that goes beyond skills visualization to intelligently connect skills to actions.

ServiceNow Employee Growth and Development delivers a single platform that gives organizations the ability to act on insights rather than instinct. Through the power of dynamic AI-driven technology from Hitch, combined with ServiceNow development and backed by the Now Platform, Employee Growth and Development empowers you to develop data-driven talent management strategies. These strategies enable you to predict, identify, and develop skills that will have the greatest impact on the business and close talent gaps.

Drive adoption with better employee development experiences

With Employee Growth and Development, all your employees see is what they need. We take care of the complexity of navigating between systems and pull the relevant tools and data to the forefront. By connecting siloed information spread across multiple enterprise systems of record invisibly in the background, we create a simplified experience that spans your existing tech investments – and deliver it all in the flow of work.

Enable your employees to proactively develop their skills

Give employees the help they need to understand what their individual skills are, how they fit into helping achieve business goals, and what actions they can take to reach career milestones. With Employee Growth and Development, your employees will have the ability to identify their skills, areas of interest and where they want to go with their career and use them to create better manager-employee conversations. And with the power of ServiceNow’s skills intelligence it’s all connected back to a dynamic system that continuously updates and connects skills data to help managers, executives, and employees all work toward common goals while helping develop individual employees across the enterprise.

Key Benefits

- Gain visibility into your organization’s skills and emerging needs
- Move to skills-based workforce management faster by incorporating existing solutions
- Collect, maintain & unify skills data at scale with the help of dynamic AI
- Keep skills up-to-date with automated attainment and validation
- Drive adoption across existing technology investments with a single employee experience
- Create unified employee experiences, with a combined data & intelligence layer on the NOW platform
- Deliver relevant, personalized training and development in the flow of work

Employees can access resources, support, help, and guidance to develop, grow and drive their careers.