

Services

- Readiness
- Implementation
- Integration
- Data Migration

Benefits

- Value Realization
- Risk Mitigation
- Organizational Agility
- Work with ServiceNow Experts

ServiceNow Implementation Services

ServiceNow Global Services

ServiceNow Global Services, comprised of both ServiceNow Professional Services and ServiceNow Education Services, is the “secret sauce” that drives business transformation—allowing you to thrive in your marketplace and achieve the outcomes set forth in your business case.

Our goal is simple—to help your organization get maximum value from your ServiceNow investment. Your success is our success, and we take that to heart. We are here to help you cross the chasm and be there (when you need us) throughout your ServiceNow journey.

Implementation Services

Implementation Services ensure customer success through effective ServiceNow deployments. We assess your unique needs and use that understanding to help you quickly extract maximum value from the ServiceNow platform and set the scene for future enhancements.

ServiceNow has done thousands of implementations and has a multitude of services to ensure your implementation is done right the first time. Our experts utilize a proven implementation methodology and a prescriptive approach to implementing ServiceNow products into a solution that solves your unique business needs.

We align your requirements to ServiceNow proven practices and tap into out-of-the-box functionality to maximize platform performance. Lastly, our services track to whatever stage of maturation our customers have with our products—this ensures the highest possible value every step of the way.

Customers can be confident their foundation will mature within the platform and enjoy peace of mind that the product will meet their needs, avoiding time-consuming “do overs” that take focus away from their core business.

Benefits

Drive Better Outcomes: By marrying our expertise with a deep understanding of your business situation, we ensure your needs are solved efficiently and effectively while side-stepping pitfalls that may interfere with performance. By utilizing a portfolio of services that allow you to achieve maximum value, we drive towards your goals and help you get the most out of your investment.

Quick Time to Value: Through our proven methodology, we make sure your product is implemented properly and quickly—projects with ServiceNow engaged deploy faster than those without. You’ll have peace of mind that the end result will allow you to quickly realize your investment in ServiceNow.

Delivery Expertise: You’ll have Certified ServiceNow experts with extensive application and platform experience dedicated to your success. We are the preferred single point of contact for your implementation and have access to an entire support and product development team others would not. We have deployed over 3500 successful projects in 50+ countries across 97% of industries achieving an 8.9 out of 10 customer SAT score upon delivery.

What we do

Readiness Services:

- Assess platform and application design, configuration, and performance to accelerate a successful implementation
- Ensure the implementation meets ServiceNow recommended security settings and detail any gaps that may exist
- Simulate expected load on instance to replicate real world scenarios to identify issues prior to production

Implementation Services:

- Deploy ServiceNow products into your environment to achieve the desired outcome
- Provide a solid foundation to build off of and realize value across the enterprise

- Realize business value quickly through the most qualified ServiceNow implementation team
- Reduce total cost of ownership through expert implementation and proven methodology
- Unparalleled subject matter expertise with access to the latest developments

Integration Services:

- Integrate ServiceNow seamlessly with industry leading applications
- Tap into ServiceNow resources to work in partnership with system administrators and technical resources to drive platform configuration
- Easily integrate with SOAP and REST to complete the ServiceNow solution

Data Migration:

- Merge existing data with the ServiceNow solution to begin realizing value from day one
- Assess current data gathering techniques and look for improvement opportunities to be sure you are getting the richest ServiceNow experience

