Put more hindsight, foresight, and insight into your cloud oversight

With companies moving to the cloud, they're constantly searching for better ways to migrate workloads, stay compliant with enterprise policies, and ensure applications and services perform the way they should. In addition, IT and cloud teams find themselves increasingly part of "oversight" or "governance" roles as autonomous DevOps teams are building custom applications and services for their stakeholders. IT teams require practical insights and actions based on the data provided by DevOps tools along with the Now Platform.

ITOM Governance to rescue

ITOM Governance is like "Spell Check" for a writer. When you had to write things by hand or with a typewriter, you had to be correct and precise all the time. It also slowed you down. ITOM Governance packages common cloud related tasks in one place where teams can take actions and correct course without halting application development and productivity. If IT or cloud teams find things that are non-compliant, ITOM Governance can raise attention about them, and offer suggestions just like "right clicking" on an underlined typo. ITOM Governance is a collection of ServiceNow Store applications that will evolve as more content gets developed.

Utilize full potential of your cloud with new workflows

- Increase standardization across cloud resource through policy-based analysis to highlight exceptions

- Alert and remediate the changes in configuration that violate existing policies within minutes

- Migrate on-prem workloads with confidence by creating migration assessment tasks, grouping servers, and exporting configs
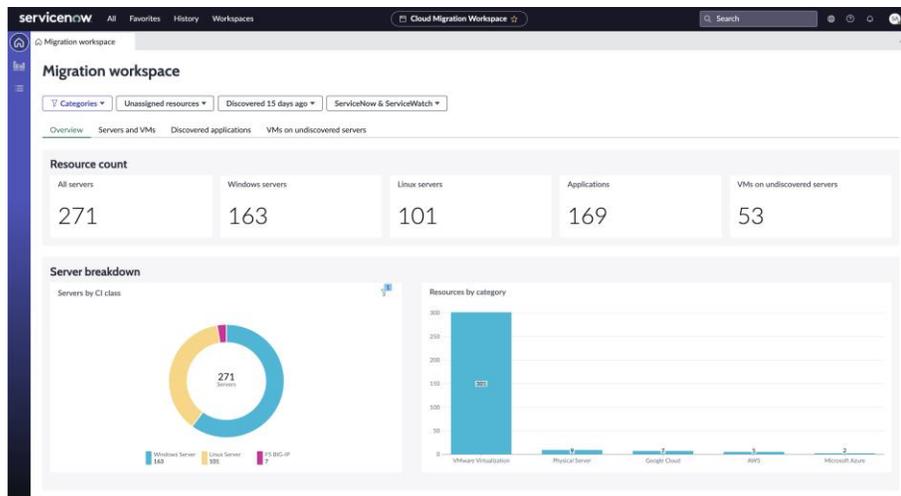
Cloud Migration Assessment – Plan and prepare for cloud migrations.

Standardize tags

Track all the cloud tags and enforce policies for proper naming and usage across the enterprise. Enforce policies to maintain cloud tags' health and complete traceability.

Remediate issues in minutes

Troubleshoot and resolve configuration and tagging errors in minutes. Alert and remediate the changes in configuration that violate existing policies within minutes.

Improve productivity

Autonomous DevOps teams can continue to work unhindered to develop new applications for their stakeholders.

Audit proof

Enforce standards help with robust auditing and tracking to ensure cloud resources follow enterprise policies.

Tag Governance

Audit cloud resources that do not comply with tagging rules. Tag Governance offers to remediate them back to the current tagging standard.

Cloud Config Governance (CCG)

Scan cloud resources for preferred configurations and best practices and flag those that are non-compliant. CCG also offers remediation workflows and take actions through the Cloud Actions Library.

Cloud Migration Assessment

Help IT and cloud teams prepare for cloud migration utilizing ITOM Visibility with detailed infrastructure discovery, mapping of app & service dependencies, running processes, and traffic patterns. The Cloud Migration Assessment groups target servers for migration and create assessment tasks that drive migration waves.
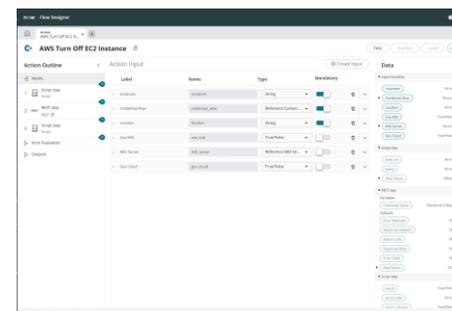
Cloud Action Library

Get a set of actions, which are scripts and sub-flows, ready-to-go to execute Cloud Configuration Governance, Tagging Governance, Cloud Onboarding, and many other use cases. Embed common Cloud actions into your ServiceNow automation portfolio via Cloud Action Library

How to purchase ITOM Governance?

ITOM Governance is a collection of store apps. Customers can leverage it through purchasing or migrating to newly revised ITOM Enterprise subscriptions. Additionally, invocations of the included Cloud Action Library store app from workflows outside the other included ITOM Governance store apps will require a subscription to Automation Engine Enterprise.

Cloud Configuration Governance – Manage your cloud configurations

Cloud Action Library – Get library of actions and sub-flows correct course

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