Self-Hosted Technical Workshop

What is the Self-Hosted Technical Workshop?

The ServiceNow Self-Hosted Technical Workshop provides leading practice advice and tailored guidance on the technical infrastructure required to design and support a self-hosted implementation of the ServiceNow Platform. This workshop offers recommendations that facilitate the installation, ongoing maintenance and scaling of your ServiceNow deployment and maximize the value from your investment.

Why do you need the Self-Hosted Technical Workshop?

Organizations that choose to implement ServiceNow products in their own data centers often want to align their systems with ServiceNow’s proven leading practices and standards. The Self-Hosted Technical Workshop helps you make decisions to facilitate the reliability, scalability and performance of your ServiceNow implementation.

What is included?

A ServiceNow consultant reviews with you and provides recommendations on the following topics:

- Database server
- Capacity management
- Communications
- Upgrading
- Application server
- Architecture standards
- Security
- Backup
- Troubleshooting
- Load balancers
- High availability
- Limitations
- Cloning
- System monitoring

In addition, a consultant guides you through architecture planning and technical documentation.

Prerequisites for success

To put you on the path for a successful workshop and deployment of your instance, we highly recommend that your ServiceNow System Administrator completes the ServiceNow Fundamentals and ServiceNow System Administration Advanced training courses.

Benefits

Plan for a successful implementation

Identify the elements necessary to create a foundation for a successful deployment by understanding the technical infrastructure and operational components required to implement and maintain the Now Platform.

Ensure reliability, scalability and performance

Set up the key elements of your technical infrastructure with recommended configuration information.

Achieve your specific desired outcomes

Implement ServiceNow in alignment with our leading practices with recommendations from accredited ServiceNow consultants.

Next steps

Ask your Services Account Executive for details.

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