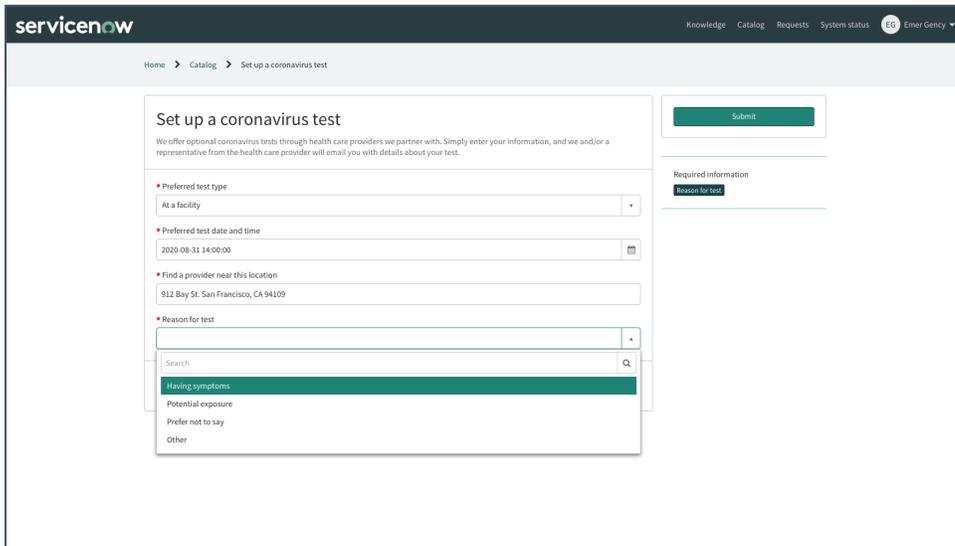


ServiceNow® Health and Safety Testing

Identify affected employees to help prevent outbreaks in the workplace

As organizations plan to reopen, the challenges around how employers intend to protect their employees and prevent the transmission of COVID-19 in the workplace is top-of-mind. People who are experiencing symptoms should not be in the office or interacting with customers, and employers should closely monitor their symptoms once they are identified. Screening for infection and symptoms will play a critical role in reducing the chance of resurgence of cases, and many employers have raised questions of how to make this process work efficiently.



Empower potentially exposed employees to submit health testing requests

The ServiceNow Health and Safety Testing app streamlines the employee health testing process to identify affected employees and help reduce the spread of infectious diseases in the workplace. The solution provides employers, where they are legally required or permitted to do so, with two options: request employees to get tested, or allow employees to request optional health testing upon being notified of potential exposure to an infectious disease, such as COVID-19. Employees can submit health testing preferences, like test type and preferred testing date and location. Administrators can use the employees' request forms to coordinate testing availability and scheduling. After health testing is complete, employees can use Health and Safety Testing to indicate a test result and satisfy the employer's health and safety requirement, clearing the employee for a safe return to the workplace.

Health and Safety Testing is part of a suite of ServiceNow® Safe Workplace applications and can be used in coordination to help organization prepare its workforce and workplaces and resume operations after emergencies and pandemics like COVID-19.

Safe Workplace suite

The Safe Workplace Suite provides core capabilities for assessing workforce and workplace readiness and for taking steps to reopen.

- **Safe Workplace Dashboard**, get a complete view of your readiness to reopen sites, displaying data from all the Safe Workplace apps so you can quickly evaluate your current state
- **Contact Tracing**, rapidly trace and reach out to exposed workers to mitigate the ongoing risk of infectious disease transmission
- **Health and Safety Testing**, streamline the process of employee health testing to identify affected employees
- **Employee Readiness Surveys**, Gauge readiness to return to the workplace and determine how to make employees feel safe
- **Employee Health Screening**, screen employees before entering the workplace to verify compliance with your entry requirements
- **Employee Travel Safety**, pre-authorize business travel for employees based on safety status of the destination
- **Workplace Safety Management**, deliver a self-service workspace reservation process with pre-defined safe distancing plans, shift assignments, and sanitation schedules
- **Workplace PPE Inventory Management**, manage your PPE inventory across locations and facilities to meet the physical safety needs of your workforce