Alignment Planner Workspace with Roadmap Planning

Build flexible roadmaps to drive strategy

Your world is changing, and that means your plans have to be flexible. You have to be prepared to adjust your priorities, reschedule work, add new investments and remove outdated proposals. And you need to do it quickly, communicate it clearly, and discuss options without ambiguity.

Within IT Business Management (ITBM), we’re providing intuitive roadmap planning—giving you the ability to drive meaningful conversations, adjust work items and plans on the fly and validate common understandings.

ServiceNow® Alignment Planner Roadmap Planning has an elegant UI with powerful capabilities designed specifically for high level planning enabling you to adjust plans with a simple drag and drop. Powerful visualization functionality enables you to display and group plans based on any criteria or attribute you want.

Whether you’re managing the portfolio, running a business unit or planning the future of your product, roadmaps enable you to drive meaningful conversations, adjust plans on the fly and validate common understandings.

The ITBM roadmap planning functionality enables you to:

- Create a roadmap based on existing data (projects, epics, programs, or demands)
- Add new items directly in the roadmap without having to create a task in another ServiceNow application
- Group, sub-group and color items based on any data attribute
- Drag and drop items directly in the roadmap – automatically updating task details

Align your whole organization with roadmaps, viewing and grouping your work visually so you can plan and communicate cross-functional plans within the enterprise.

Deliver outcomes with confidence

Portfolio managers, product managers, service owners, application owners, Agile portfolio managers and others can easily plan and track roadmaps intuitively. Get the whole team collaborating directly within a roadmap by sharing plans to facilitate collaboration among stakeholders across the business.

Successful delivery starts with a clear plan

Plan your roadmap top-down with a simplified user experience. Build a high-level roadmap and, once complete, break it down further into projects or epics supporting how you manage and communicate the work.

Achieve more when you align work to strategy

Say goodbye to spreadsheets and ad-hoc tools. Discover the best way to align to strategy and share visual plans with Roadmap Planning. Quickly understand the scope of work by grouping data into custom swim lanes—so you can tailor your roadmap to a specific audience.
Simple roadmap setup

It’s easy to create a new roadmap view. Out of the box, you can select from existing items as a starting point from which you can base your roadmap. This includes Program, Project, Demand, Epic, SAFe Epic, and SAFe Feature. Once selected, simply title the roadmap and a planning period with a start and end date. It’s that easy to create a visual roadmap to align the organization.

Customize your roadmap visuals

Once you have your visual roadmap, it’s simple to modify the view and make adjustments with grouping and drag and drop to support your high-level planning needs.

For example, you can group your roadmap by strategic programs (e.g. customer success, improved productivity, etc.,) and then color-coded for simple visual cues—enabling you to see how each of your programs align.

Surface the data that meets your business needs

In each roadmap view there are roadmap items that are configurable. For each item, you can assign each member of your team as an owner, manager or team member. And, you can select what numeric fields and currency you wish to display in the view.

Roadmap Item Details

When you select a roadmap item, you see the item details in a windowpane on the right column. Depending upon your selection, you can view details such as assignment, any related projects or stories, unscheduled items such as backlog of epics, associated attachments as well as relevant conversations.

Value to product, project, Agile teams & stakeholders

A roadmap guides the delivery team during development and provides the insights needed by stakeholders. Each roadmap is a high-level backlog of work, prioritized by either program, project, product, product-line managers, product owners as well as stakeholders. The value is business leaders are better engaged and funding decisions are clearer. Each roadmap conveys to the business what the business receives as each item is delivered. This is because roadmaps are linked directly to business strategies and tactics. ServiceNow roadmap planning enables the alignment needed as teams work towards delivering on strategy and business outcomes.

To Learn More

ServiceNow roadmap planning helps organizations with continuous delivery and insights to strategic alignment, communicates priorities and provides insights for how teams are progressing towards business results.

To learn more about this solution, visit our IT Business Management page: https://www.servicenow.com/products/business-management.html