Alignment Planner Workspace with Roadmap Planning

Top-down planning to align investments and teams to strategy
Executives, portfolio managers and other stakeholders struggle with outcome-driven planning as they lack the means to plan and manage products and projects effectively. They need to create high-level plans by sequencing Agile and traditional work on a timeline across the enterprise with complete visibility to all work. They also need to track the progress of work to make adjustments when priorities shift.

ServiceNow® Alignment Planner Workspace provides intuitive roadmap planning—giving you the ability to drive meaningful conversations, adjust work items and plans on the fly and validate common understandings. The Roadmap Planning has an interactive user interface that enables you to display and group plans based on any criteria or attribute you want. You can connect the entire enterprise top down, ensuring everyone in the organization is aligned to deliver shared outcomes. You can also plan traditional and agile work in a single roadmap to further support customers that utilize hybrid work method.

The ITBM Roadmap Planning functionality enables you to:

- Create a roadmap based on existing data (projects, epics, programs, or demands)
- Add new items directly in the roadmap without having to create a task in another ServiceNow application
- Group, sub-group and color items based on any data attribute
- Drag and drop items directly in the roadmap—automatically updating task details
- Connect your work to strategy by cascading plans from top down
- Plan traditional and agile work in a single roadmap
- Focus on key deliverables and milestones with tracking mode

Start with a clear plan
Plan your roadmap top-down with a simplified user experience. Build a high-level roadmap and, once complete, break it down further into projects or epics supporting how you manage and communicate the work.

Deliver outcomes with confidence
Portfolio managers, product managers, service owners, application owners, Agile portfolio managers and others can easily plan and track roadmaps intuitively. Stakeholders can plan both agile and traditional work from a single roadmap and focus on key deliverables and milestones with tracking mode.

Achieve more when you align work to strategy
Connect work to strategy by cascading plans from top down from enterprise Portfolio Manager Office (ePMO) to teams. Get the whole team collaborating directly within roadmaps by sharing plans and facilitate collaboration among stakeholders across the business.

Plan and visualize demands, projects, and epics from a single roadmap for hybrid project management. Create milestones and track progress.
Simple roadmap setup

It's easy to create a new roadmap view. Out of the box, you can select from existing items as a starting point from which you can base your roadmap. This includes Program, Project, Demand, Epic, SAFe Epic, and SAFe Feature. Once selected, simply title the roadmap and a planning period with a start and end date.

Customize your roadmap visuals

Once you have your visual roadmap, it's simple to modify the view and make adjustments with grouping and drag and drop to support your high-level planning needs. For example, you can group your roadmap by strategic programs (e.g. customer success, improved productivity, etc.) and then color-coded for simple visual cues—enabling you to see how each of your programs align.

Surface the data that meets your business needs

In each roadmap view there are roadmap items that are configurable. For each item, you can assign each member of your team as an owner, manager or team member. And, you can select what numeric fields and currency you wish to display in the view.

Roadmap Item Details

When you select a roadmap item, you see the item details in a windowpane on the right column. Depending upon your selection, you can view details such as assignment, any related projects or stories, unscheduled items such as backlog of epics, associated attachments as well as relevant conversations.

Flexible Planning Hierarchies

Once you create your roadmap, you can cascade that from top down to teams making sure every roadmap in the organization is connected and aligned to the top strategy roadmap.

Plan agile and traditional work

You can plan traditional and agile work in a single roadmap. Having one single roadmap regardless of work delivery is critical for organizations that are going through Agile transformation and are using hybrid project management. So every work regardless of the delivery method can be tracked and connected to the high-level strategy.

Milestones and Tracking

You can create a milestone of a specific type such as a launch date or a key event and track what percentage of that work is done, and its status (green, yellow, red). This capability enables you to focus on your deliverables and due dates and sequence your work effectively to support your key milestones. Also you can communicate regular status updates to stakeholders and review progress and track changes to roadmaps caused by reprioritized business goals.

Value to product, project, Agile teams & stakeholders

A roadmap guides the delivery team during development and provides the insights needed by stakeholders. Each roadmap is a high-level backlog of work, prioritized by either program, project, product, product-line managers, product owners and other stakeholders. The value is business leaders are better engaged and funding decisions are clearer. Each roadmap conveys to the business what the business receives as each item is delivered. This is because roadmaps are linked directly to business strategies and tactics.

ServiceNow Roadmap Planning enables the alignment needed as teams work towards delivering on strategy and business outcomes.

To Learn More

ServiceNow roadmap planning to align investments and teams to strategy and communicates priorities and insights for how teams are progressing towards business results.

To learn more about this solution, visit our IT Business Management page: https://www.servicenow.com/itbm

© 2021 ServiceNow, Inc. All rights reserved. ServiceNow, the ServiceNow logo, Now, Now Platform, and other ServiceNow marks are trademarks and/or registered trademarks of ServiceNow, Inc. in the United States and/or other countries. Other company names, product names, and logos may be trademarks of the respective companies with which they are associated.

servicenow.com