

# ServiceNow SPM Mobile Solutions

Quickly optimize work on the go

## Challenges

Today, work doesn't just happen in an office, it also happens at home and on the road. Staying connected on the go is increasingly important. Whether you are using traditional, agile or hybrid methods for work management, you need to stay connected and able to track and manage all aspects of work in real time.

Project managers must stay on top of important details to keep projects on schedule and on budget while scrum masters need to manage sprints and stories to ensure rapid solution delivery. And team members must be able to submit timecards for both traditional and agile projects on a timely basis – no matter where they are - so project information stays current and accurate enabling stakeholders to quickly optimize work when change happens.

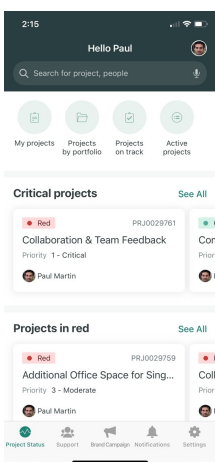
## The ServiceNow Solution

The ServiceNow Strategic Portfolio Management (SPM) Mobile solutions enable your digital transformation teams to do work management faster from where ever they are working regardless of the delivery method: traditional, agile or hybrid.

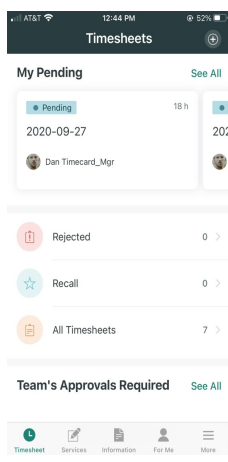
The SPM Mobile solutions help to track and manage all aspects of your team's work in real time from the convenience of your favorite device. Project managers, scrum masters and team members have the latest information on the work at their fingertips to continuously check status, manage work and update timecards.

The SPM Mobile solution consists of three applications:

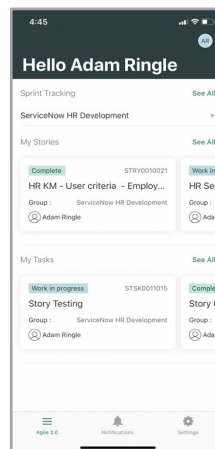
- Project Status Mobile
- Mobile Time Sheets
- Agile 2.0 Mobile



Track project status anytime, anywhere



Managers can approve, reject or recall timecards.



Scrum masters can manage work on the go

## Accelerate delivering customer value while reducing risk

Real time visibility into program status on the go enables project managers and team members to keep projects on schedule and on budget making sure they deliver customer value.

## Continuously align work to business outcomes

Real-time view of work activities, features, stories or tasks on the go enables scrum masters to respond fast to changes so that team members can continue their work with no delays and always align to business outcomes.

## Make work easier for teams and maximize their value

Team members can respond quickly to projects that are in trouble from both Agile 2.0 app and Project Status app.

## Optimize team resources

The Mobile time sheet app simplifies entering timecards anywhere anytime. Frequent timecard updates drive better resource alignment and planning using more accurate information.

### Project Status Mobile

The Project Status Mobile application enables project managers to always have the latest status on projects anytime, anywhere from their mobile devices, so they can keep projects on schedule and on budget.

This application has the ability to customize preset views to projects by portfolio, by status, or all projects you own. Also, the projects that are in trouble can be viewed in details just from the app.

Project managers can view/edit/delete risk, issues, decisions, actions, and change requests right from the app. And team members can receive notifications when RIDAC records are assigned to them from the application.

This simplified on-the-go access to status updates enables both project managers and team members to keep projects on schedule and deliver customer outcomes faster while reducing risk.

### Mobile Time Sheets

The Mobile Time Sheets application simplifies entering timecards anywhere anytime.

This application enables team members to create, edit and submit their timecards while managers can easily approve, reject, or recall timecards directly from their mobile devices. This simplicity and ease of accessibility encourages more frequent updates to time sheets which provides better visibility into into the current week's timecard submission status as well as more accurate time tracking.



Traditional, hybrid and agile teams can utilize this application to stay current on the latest time card information.

### Agile 2.0 Mobile

The Agile Mobile application enables scrum masters and product owners to manage team progress anywhere anytime, ensuring rapid solution delivery and helping them to continuously optimize work when change happens.

Scrum masters and product owners can view the current sprint stories or tasks grouped by state or assignee, update stories and scrum tasks on the go. They can also view the health of a teams' progress.

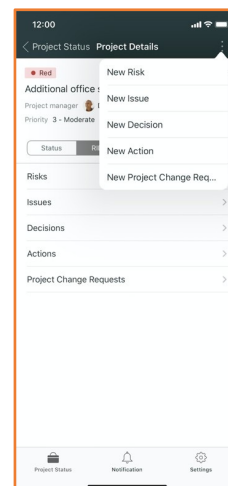
Team members can also surface stories that are blocked—enabling drill-down to story details right from the application for fast resolution.

The ease of use, availability, and rich functionality of the app drive more accurate planning, prioritizing and up-to date tracking of the progress of work across the enterprise.

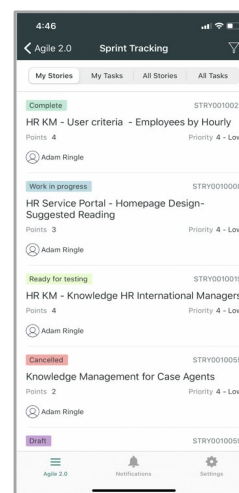
Project Status Mobile and Mobile Time Sheets are available on the Now Mobile application and Agile 2.0 Mobile is available on the Now Agent application. Both Now Mobile and Now Agent applications are supported on IOS and Android devices.

To learn more the SPM mobile solutions, visit

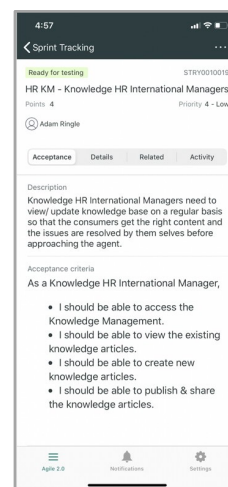
[servicenow.com/spm](https://servicenow.com/spm)



Project managers can View/edit/assign RIDAC records



Agile team members can view assigned tasks



Agile team members can drill down to the stories