ServiceNow® Workplace Reservation Management
Simplify reservations through powerful automation

As the world and our offices begin to reopen, organizations are preparing for the post-pandemic future of the workplace. Some employees will remain remote while others return, but one thing is certain, the view on where work gets done and how work gets done has changed forever. In the new world of distributed work, the shift in workplace and employee needs has encouraged departments across the enterprise to find new ways to digitize processes, manage workplace safety and unify employee experiences.

Whether in the office or on the go, it will be important to provide easy, intuitive self-service reservations for workspaces and workplace amenities to employees. Through streamlining the reservation process, businesses can boost productivity, manage workplace safety and increase efficiencies while delivering meaningful employee experiences.

ServiceNow® Workplace Reservation Management was designed to allow employees to search, reserve, modify and check-in for any workspace they need to be productive, all from an omnichannel self-service interface. Digitize the processes and view workspace availability from an interactive floor map, and create reservations for desks, meeting rooms, equipment or parking spaces for your next office visit. Employees will be able to sync workplace items, requests and reservation details with common enterprise calendar providers, set-up recurring events, schedule multi-location reservations, request room configurations and add catering to a reservation.

As we plan for a safe return and the future of our workplaces, implementing solutions to successfully create socially distanced floor plans, assign neighborhoods and automate cleaning tasks will contribute to managing a safe and efficient workplace. With solutions like Workplace Reservation Management, we can achieve safe and efficient workplaces and continue to shape the future of work to be inclusive of great employee experiences.

Mappedin is the selected indoor mapping provider for Workplace Service Delivery and requires a separate contract.

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