ServiceNow® Workplace Space Mapping

Master workplace locations using interactive floor maps

How will businesses manage the design of the workplace once employees have returned to the office? How will employees navigate newly configured workspaces? How will facilities upkeep floor plans? With office layouts constantly shifting, the ability to maintain accurate digital floor maps across real estate and access the tools to keep them up to date will be a key component to providing efficient, stress-free employee, visitor and facilities experiences.

In an increasingly distributed work environment, simple and flexible solutions to find services, workspaces, amenities and navigate around facilities locations will help employees and workplace teams focus their time on what they do best, not where or how to get to there.

ServiceNow® Workplace Space Mapping allows employees and visitors to get directions, navigate through workplace locations and create reservations using an intuitive color legend. For enterprises planning their safe return to work strategy, establish safe distancing floor plans for workspace reservations and provide safely guided mapping experiences for employees and visitors joining you on premises.

Eliminate manual and time-consuming tasks for workplace managers with the ability to edit floor plans digitally and publish changes to wayfinding and mapping experiences in real-time across workplace locations. Location-based features on the floor map will allow employees to report workplace issues for a specific space and notify the facilities team. Use maps to view facilities and filter by details such as space purpose, capacity, location, layout and services available, proving a meaningful employee experience in the workplace.

Mappedin is the selected indoor mapping provider for ServiceNow® Workplace Service Delivery and requires a separate contract.

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