ServiceNow® Workplace Space Mapping
Navigate workplace locations using digital floor maps

How will businesses manage the design of the workplace once employees have returned to the office? How will employees navigate newly configured workspaces? Many employees returning to an office may be unfamiliar with new office layouts, while others who were hired during the pandemic have never set foot in the office. The ability to maintain accurate floor maps across workplaces will be an important component to maintaining a productive workplace that is both hybrid and distributed. Companies will need to continue to automate complex workflows to boost productivity and provide efficient, stress-free employee workplace experiences.

In an increasingly distributed work environment, simple and flexible solutions to find services, workspaces, amenities and navigate around facilities locations will help employees and workplace teams focus their time on what they do best, not where or how to get to there.

ServiceNow® Workplace Space Mapping allows employees and visitors to get directions, navigate through workplace locations and create reservations using an intuitive floor map. For enterprises enabling the future of hybrid workplaces, establish floor plans for workspace reservations, provide safely guided mapping experiences for employees and visitors joining you on premises, and locate employees on the floor map for team collaboration.

Eliminate manual and time-consuming tasks for workplace managers with the ability to edit floor plans digitally and publish changes to wayfinding and mapping experiences in real-time across workplace locations. Location-based features on the floor map will allow employees to report workplace issues for a specific space and notify the facilities team. Use maps to view facilities and filter by details such as space purpose, capacity, location, layout and services available, proving a meaningful employee experience in the workplace.

Mappedin is the selected third-party indoor mapping provider for Workplace Space Mapping application included in Workplace Service Delivery and Safe Workplace Pro.

This application requires a separate license agreement.