Build for the future

A path forward to help government agencies empower their workforce and make work flow
Government agencies don't get to pause.
You deliver, no matter what.

In good times and in bad, citizens turn to government agencies. And agencies always rise to the challenge — no matter what it is.

Today, agencies see rising demand (and expectations) for new and existing services. They must figure out how to efficiently and effectively deliver those services, in the face of massive workload spikes. This means ensuring the workforce stays productive, while protecting employee health and safety.

And, agencies must do it all in the face of heightened media and citizen scrutiny.

You have the opportunity to show citizens the best of what government has to offer. You can demonstrate agility, streamline processes, and improve experiences while preparing for whatever lies ahead.

With ServiceNow, agencies empower their workforce and make work flow.
Empower your workforce

Ensure worker health & workplace safety
- Provide a safe, employee-ready environment
- Engage and get feedback from employees
- Automate steps for returning to work

Create great experiences & unlock productivity
- Automate onboarding, offboarding, and renewal
- Free up time for the most important work by digitizing workflows
- Support a dynamic work environment
Make work flow

Improve service delivery for citizens

- Automate manual processes and common requests to efficiently handle volume increases
- Modernize IT to meet citizen expectations
- Respond with agility to new requirements

Build operational resilience

- Gain visibility and control of everything in one place
- Automate and simplify monitoring, governance, risk, and compliance
- Empower agencies to securely embrace digital transformation and the cloud

And, underlying all of this is a need for transparency and accountability. We’ll help you deliver understanding and line of sight into assets, costs, and budgets.
ServiceNow is the Platform of Platforms for government, unifying disparate systems and breaking down silos to help agencies navigate from recovery to resilience.

For more information, please contact your local account executive or partner.

About ServiceNow
ServiceNow (NYSE: NOW) is the fastest-growing enterprise cloud software company in the world above $1 billion. Founded in 2004 with the goal of making work easier for people, ServiceNow is making the world of work, work better for people. Our cloud-based platform and solutions deliver digital workflows that create great experiences and unlock productivity to approximately 5,400 enterprise customers worldwide, including almost 75% of the Fortune 500. For more information, visit www.servicenow.com.