Your hospital could deliver better care, faster and more effectively, at lower costs. Here’s how.

ServiceNow connects your teams, workflows, and systems—all on a single, integrated platform.

How does that help with the problems that matter?

- Your patients want a better experience.
- Your physicians want to treat more patients.
- Your IT processes need to be simpler.
- Your security needs to be stronger.
Your patients want a better experience.

For example: Patients need an easier way to make requests and ask for help.

This matters because

Patients relying on call buttons have to wait until help arrives to explain what they need. Meanwhile the nursing staff doesn’t know which calls to prioritize. But now

A voice-activated, virtual bedside assistant lets patients communicate directly with their care team, while AI-powered request prioritization and smart routing ensure that the right resources are allocated effectively.

Find out more
Your physicians want to waste less time and treat more patients.

For example: It takes way too long to onboard new physicians and staff.

This matters because... You lose months of productivity and potentially hundreds of thousands of dollars in revenue as your new hires wait to get on-boarded. But now...

A single, integrated, personalized onboarding experience gives every new employee a fast and easy way to get oriented and established on your system.

Find out more
Your IT processes need to be simpler and more automated.

For example: Making an EMR service request is complicated and time-consuming for your clinicians.

Clinicians are unable to report issues or request enhancements quickly. So, they lose time they need for their patients, or they leave the issue unreported—and un-solved. But now...

Clinicians can make service requests directly from the EMR, with the click of a button. The request is routed automatically, and tagged so that the clinician can easily track its progress.

Find out more
Your security and compliance needs to be stronger.

For example: Your hospital still depends on legacy software products, spreadsheets, and paper-based tools to maintain critical healthcare equipment.

This matters because siloed processes and manual workflows make it much harder to keep your hospital secure and compliant. But now...

Full lifecycle management of clinical assets across your enterprise—all within a single pane of glass—helps you minimize risk exposure for connected medical devices. And automated compliance reporting means you can create reports in minutes, not days.

Find out more
And that’s just the beginning.

With ServiceNow, you can streamline operations. Break down silos. Free up innovation. And deliver better care.

Learn more