The state of OT systems
It’s time to improve visibility, security, and availability

Industry 4.0 advanced operational technology, bringing automation and digitization to the factory floor. However, the management of OT systems has largely remained unchanged.

With traditional OT system management, managers have difficulty gaining a full picture of operational technology—let alone efficiently securing, monitoring, and managing it all.

A new way of working with ServiceNow
Manufacturers need a new approach to secure, monitor, and manage their OT environment. All OT devices need to be visible, with an easy view of all OT asset relationships. Potential vulnerabilities to the asset/SCADA need to be prioritized, then addressed based on business criticality. With ServiceNow Operational Technology Management, a new way of maintaining the OT environment is possible.

Purpose-built for the OT environment, ServiceNow® Operational Technology Management provides a complete and contextual view of OT systems so you can keep them secure—and up and running.

Improve visibility
A comprehensive, contextual view of your OT systems and a visual map of all dependencies

Connect
Operational technology to production processes through digital workflows

Assess, prioritize, and respond
to events and threats quickly with a single, contextual view of all ICS security data

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POOR VISIBILITY
across the entire OT environment, making security risks
MANUAL PROCESSES
to manage systems is slow and error-prone, contributing to downtime
LOST KNOWLEDGE
as long-tenured employees retire, leaving little information on the machines behind
COMPLEX SYSTEMS
slow down maintenance needs, contributing to downtime
VIEW OUR EBOOK