Now on Now
The path to ERP modernization

Challenge
Many technical organizations deploy customizations in the ERP ecosystem to enable the business to scale. However, this also makes it difficult to provide a commercial-grade experience, maintain ERP hygiene, and manage technical debt. These kinds of heavy ERP environments can slow the business down and divert critical investment dollars away from innovation.

Solution
Our three-phased approach helps us keep a “clean core” ERP that is continuously improving.

ServiceNow Outcomes
- **70%** increase in productivity with AR case management solution
- **$3.2M** productivity gained from a newly built finance request tool
- **6K+** hours of manual effort avoided through master data automation
- **20%** reduction in finance close cycle using automation and integrations

Discover
- Process mining
- ECM – ERP Customization Mining
- Capability assessment

Drive
- Outcome-driven improvements
- Scaling
- OpEx as a % of revenue

Deploy
- Purpose-built apps
- Pre-defined workflows
- Low-code development

Learn more
We’d love to tell you about our firsthand experience with ERP modernization. Contact your account team to arrange a discussion with our practitioners.