

Escape from the mud of complexity in your IT estate



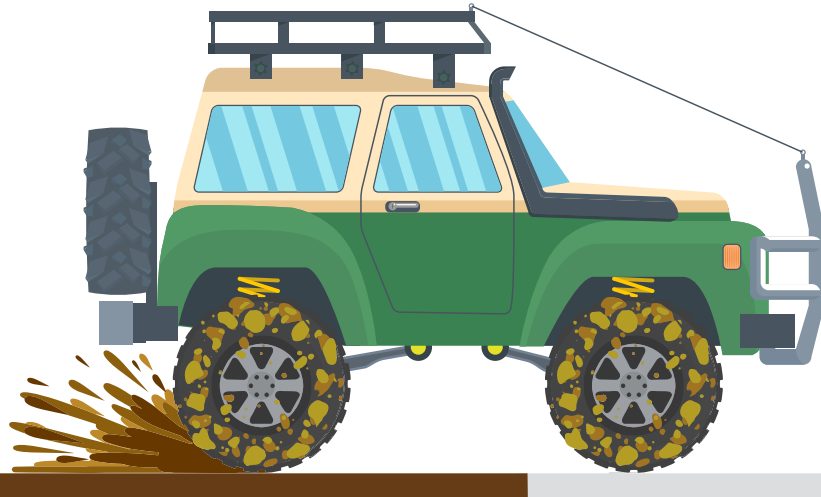
Don't get mired in siloed systems, processes, and teams: consolidate to modernize!



It's a constant struggle to manage technology services and operations when different teams use different tools with different views of data.

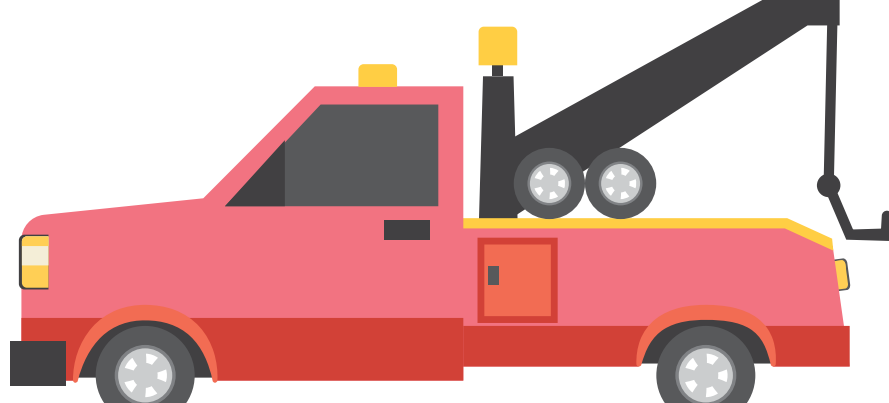
You get stuck in the endless muck of:

- Inefficiency
- Growing costs
- Diminishing quality of service



Beware of help from less-than-effective sources:

- Point and legacy tools create a patch-work solution that's difficult to manage
- Tools scattered across on-prem and cloud
- No single system of record on one platform
- No cohesive IT workflows between services and operations
- No comprehensive automation across the enterprise



Instead, look for the power of a solution that:

- Uses a single cloud platform for technology services and operations that lets you consolidate multiple tools and databases
- Unlocks value from existing tools across the enterprise to simplify management via one interface
- Establishes a single data model across teams with an integrated CMDB and CSDM to ensure accurate information –even if it's discovered by third-party tools
- Provides market-leading, baseline IT service management processes for incidents, problems, change and a CMDB
- Connects IT service management to IT operations processes like discovery, business service definitions, and mapping



Empowered with the strength of these capabilities, you are free to:

- Break down organizational silos with shared, consistent data and insight to drive efficiency across teams
- Gain visibility with service context so all IT teams can prioritize problems
- Reduce administrative overhead, while scaling and improving services and operations
- Drive employee engagement and satisfaction with services to accelerate growth

Rescue stories

- Accenture **improved configuration item accuracy by 50%**. [Learn more.](#)
- NBN was able to **map 140 services in less time** than ever. [Learn more.](#)

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