

Unifying experiences for people and places

“At no other time in history have we had this much opportunity to reinvent work...and make it stick.”

– Graham Waller, Gartner VP Analyst

The new era of work is here

The current inflection point between talent retention and flexible working:

PEOPLE

+

PLACES



4.5mil Americans quit their jobs in November of 2021

Americans are feeling burnout with more meetings, chats, and after-hour messages.

Source: Bureau of Labor Statistics

70% Employees will not take a job that does not allow hybrid work

Employees desire flexibility in where and how they work with **40% considering changing jobs in 2021**

Source: Gartner & Microsoft

3x Knowledge workers with high flexibility are 3x more likely to be high performers

Employees have increased expectations for connected experiences in and out of the workplace.

Source: Gartner

40% Shared seating is expected to increase by 40% in 2023

The next-generation workspace will serve as collaborative destination for employees who choose to come on-site.

Source: Gartner



With the power of **HR Service Delivery** and **Workplace Service Delivery**, connect and engage with your employees, efficiently gather feedback, and accommodate the way they work with simple, self-service workplace options.

Unifying experiences for people and places

Connect and engage with employees from anywhere to retain top talent:

HR Service Delivery

+

Workplace Service Delivery

1 Provide unified employee service experiences from any where

1M hours of productivity unlocked for employees at Coca-Cola European Partners

2 Enable flexible workplace experiences with modern digital services

1.2K employees safely returned to work at Distell offices

3 Streamline complex employee journeys with automated workflows

Spectrum Health delivers quality patient care faster by shortening days from onboarding



The world works with ServiceNow. Build deeper, more connected experiences, take meaningful action by listening to employees, and support the well-being of employees working across all industries and from anywhere.

Whether supporting the frontline or working from home, **flexible digital experiences** provide employees personal and professional support.



Deliver equitable experiences to prioritize employee well-being, drive retention, and boost productivity across your workforce.

ServiceNow HR Service Delivery and Workplace Service Delivery

Guide employees through complex experiences quickly and efficiently from anywhere.

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