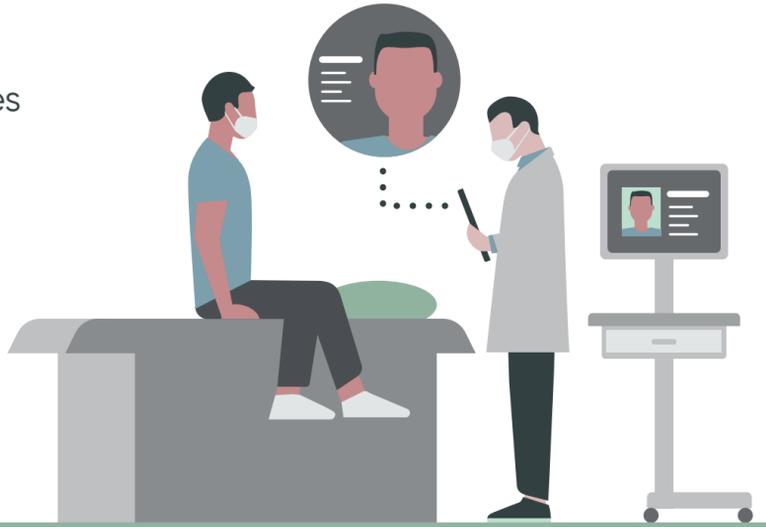


Why ServiceNow for healthcare

Healthcare and life sciences touches us during our most amazing and challenging moments.

It is too important to run on outdated and inefficient workflows. It's time to make it easier for the people who care the most to do the work that matters.



Here's how we can help

Integration with clinical systems

We integrate seamlessly with your most important systems, like EHRs, to improve the experience.

“

Our doctors who use our EHR system on a daily basis can open up an incident report in ServiceNow without ever contacting the service desk. It allows them to take that time and spend it with patients—where they belong.

Healthcare customer¹

Commitment to improving workforce and business management

We have years of experience improving outcomes and streamlining workflows.

“

ServiceNow is the third leg of our operational tool with [our EHR solution] and [financial and human management workflow solution]. ServiceNow helps tie the other two together and supports process-type requests and workflows.

Healthcare customer¹

Partnerships that matter

Our robust and diverse partner ecosystem brings the best solutions to market.

“

We're proud to partner with ServiceNow to help healthcare providers elevate patient care through better clinician experiences at a time when the world is more focused than ever on transforming care with digital solutions.

Vince Vickers
Healthcare Consulting
Industry Leader
KPMG LLP²

Dedication to fostering innovation

We collaborate with healthcare organizations to create impactful solutions, built on the platform.

“

We started out thinking of ServiceNow as a ticketing system. Today, we see ServiceNow as the backbone of our transformation strategy.

Patrick Hale,
CIO
Vitas Healthcare

“

“The global healthcare ecosystem is under pressure to improve the clinician, patient, and member experience, lower costs, and deliver better outcomes, and ServiceNow can be a tremendous partner in bringing that reality to life.”

– Mike Luessi, general manager of healthcare & life sciences at ServiceNow



Clinician experience

23%

faster for new hires to reach full productivity¹



Patient experience

11

hours of additional productive time per doctor per year, allowing physicians to focus on caring for patients¹



IT operations

24%

more efficient IT service management teams¹



Security and compliance

20%

higher productivity for compliance teams as a result of having a single source of truth¹

To learn more, download IDC's analysis of the business value of ServiceNow for healthcare organizations.

[Get white paper](#)

Read chapter 4
IT operations

