

A CONSUMERIZED EMPLOYEE SERVICE EXPERIENCE AT A FINANCIAL INSTITUTION

You've made some stellar hires — which isn't easy in the cut-throat fight for talent across the financial services industry. Now, you need to keep those employees invested for the long haul by offering a top-level HR service experience.

ALLOW EMPLOYEES TO REACH THE RIGHT RESOURCE FAST

Michele isn't sure when she's supposed to receive her deferred compensation...or whom to ask at her new firm.

> Case created and automatically routed to the right person, with a paper trail for compliance.



ServiceNow By the Numbers

- 30% increased HR efficiency
- 50% reduction in HR cases
- 400% ROI

Source: Forrester Research, The Total Economic Impact of ServiceNow HR Service Management, March 2017

INCREASE PRODUCTIVITY BY REDUCING REPETITIVE HR TASKS

Jeff, Stacey and Lauren are requesting PTO.

> ServiceNow HR Service Delivery expands visibility while reducing your involvement in repetitive tasks. Simple requests are processed seamlessly to make time for more high-value HR responsibilities.



PROVIDE INSTANT ANSWERS TO QUESTIONS

Oscar's a West Coast hire who needs to make benefits elections before open enrollment closes.

> A self-service employee service center gives him immediate access to his options, along with decision support tools so he can make the best choice for his family.

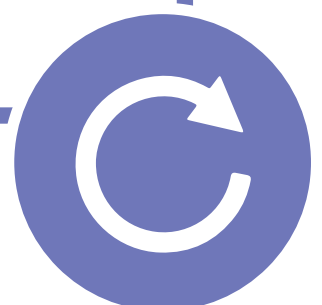


Track every HR inquiry made by employees

ORCHESTRATE ACTION ACROSS MULTIPLE DEPARTMENTS

Joe's starting tomorrow in Singapore, and needs a laptop and security badge ASAP.

> Automated workflows across departments (and continents) streamline complex processes like onboarding and provisioning so employees are ready on Day 1.



GET STARTED TODAY.

LEARN MORE BY VIEWING OUR [EBOOK](#) OR VISITING WWW.SERVICENOW.COM/FINSERV

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