Future-proof your supply chain

Developing a connected supply chain platform that can adapt as quickly as the world does
Supply chain disruption is a constant in today’s global and connected manufacturing environment.

Manufacturers have faced recessions, trade wars, a changing geopolitical climate, and a global pandemic. These events have disrupted the supply chain—even putting production and delivery at risk in some cases.

The causes may change, but the last decade has shown that supply chain disruption is here to stay. Still, many manufacturers lack the visibility to see disruptions coming. And, they rely on reactive, manual processes to manage those events when they do happen.

In an era where agility is crucial, it’s time for a new approach.

Take control of your supply chain

Manufacturers have rising expectations for their supply chain—from maximizing quality to improving performance on environmental, social, and governance (ESG) criteria. They need predictable supply and continuous improvement. Many are investing in building a broader ecosystem of suppliers to achieve these goals and offset supplier risk.

Deloitte and ServiceNow’s Connected Supply Chain Control Tower turns visibility and transparency into value and makes automation your advantage in an era of unprecedented disruption.

This solution turns reactive supply chain processes into automated, real-time digital workflows—and it combines performance analytics with continuous improvement.

Ultimately, manufacturers are able to see and react to risks faster and more proactively, so they can improve supplier performance and create a supply chain that is more efficient, agile, and resilient to future disruptions.
Turn visibility into value

Suppliers and transportation service providers play a crucial role in the manufacturing value chain, but most manufacturers lack a single source of truth to manage them. Critical data is managed with multiple systems, spreadsheets, and by email. Without the right visibility, manufacturers struggle to identify vulnerabilities and opportunities, and are forced to make crucial supplier decisions based on an incomplete picture of information.

But with the right visibility and transparency, manufacturers can analyze quality trends, anticipate potential shortages, and connect their plants, suppliers, and transportation service providers. Ultimately, they can track work in real time and optimize the supply chain to maximize quality and performance.

Deloitte and ServiceNow’s Connected Supply Chain Control Tower empowers manufacturers with the real-time insights needed to act fast—and with confidence—in an ever-changing world.

✓ Create a single source of truth within ServiceNow to manage the supply chain.

✓ Establish full transparency into the supply chain with real-time performance tracking and data-driven insights.

✓ Gain the expertise of a Deloitte team that brings data science and technology expertise—and also understands the unique challenges of manufacturing and supply chain.
Make automation your advantage

Supply chain exception management is still manual and tedious for many manufacturers. Important tasks, like identifying improvement measures, can take significant time—or even fall to the bottom of the list.

With digital workflows, manufacturers can streamline and propel many key supply chain management processes. Digitizing these processes reduces manual tasks and costs by executing consistent, intelligent workflows that keep work flowing. Ultimately, manufacturers boost productivity and efficiency, while making sure that core supply chain management processes stay on track.

Deloitte and ServiceNow’s Connected Supply Chain Control Tower helps you align supply chain and production processes with digital workflows to maximize quality and agility.

- Respond faster to disruptive supply chain events with automated digital workflows.
- Combine Performance Analytics with Continuous Improvement—to improve efficiency and performance of key supply chain processes.
- Deploy your Control Tower quickly—in weeks, not months—by tapping into Deloitte’s broad experience.
Shocks to the supply chain are accelerating. Manufacturers need to keep up.

Future-proof your supply chain with the right tools and expertise to combat disruption. With Connected Supply Chain Control Tower from Deloitte and ServiceNow, manufacturers turn visibility into value and make automation an advantage.

Deloitte and ServiceNow: Your future, future-proofed.

LEARN MORE