Drive greater efficiencies with ServiceNow as the platform for legal operations

In today’s macro-economic climate, businesses will require resiliency and operational agility more than ever. Seismic changes to the way we work, incoming economic headwinds, and expectations for digital ways of business will place legal teams at the forefront of accelerating value, minimizing risk, and controlling costs. As a result, legal ops teams will be asked to do more with less. And without the right digital foundation, legal departments run the risk of being an operational bottleneck to the organization.

Enact faster business execution with out-of-the-box capabilities

Jumpstart your legal transformation with out-of-the-box solutions that were built for purpose directly on the ServiceNow platform. From the ServiceNow Store, deploy Legal Practice Apps – sets of pre-packaged legal workflows, intake forms, routing assignments, and project templates to help you address common legal requests. For example, with the Legal Investigations App, prevent unnecessary risk by managing internal complaints with pre-packaged actions and steps to maintain business continuity and employee privacy.

ServiceNow’s catalog builder can help legal ops teams create and publish new legal intake forms with automated routing rules for a wide variety of simple legal workflows. With low-code, no-code development tools, deploy legal services that meet your unique organizational needs for even greater operational efficiencies.

Challenges:
- Drive greater operating efficiencies with less resources to tackle macro-environment challenges
- Inability to integrate line of business legal tools into comprehensive and impactful legal workflows

Solutions & Integrations:

Legal Practice Apps:
- Stock pre-clearance
- Digital forensics
- Conflict of Interest
- Simple contracts
- Legal Investigations

Centralize document storage:
- Box Spoke
- Google Drive Spoke
- Microsoft One Drive Spoke

Streamline digital e-signatures:
- Adobe Sign Spoke
- DocuSign Spoke

Connect any system:
- MS Dynamics

Customer Success Stories:
- **Snowflake**: Expedited trade from days to minutes with Fidelity integration into the stock pre-clearance app
- **Dell Technologies**: Support GTM sales activities with simple contracts app and automated approvals with Adobe Sign

Connect and embed any system into seamless end-to-end workflows

Legal teams leverage a number of technical solutions to respond to various business asks. With ServiceNow, seamlessly integrate into your most crucial line of business applications with hundreds of out-of-the-box spokes. Securely manage information, by embedding document storage providers like Box, Google Drive, OneDrive and SharePoint directly into your workflow.

Seamless integrations into industry standard e-signature tools like Adobe Sign and DocuSign can help finalize revenue generating activities like approving sales contracts and signing NDAs faster. Furthermore, respond faster to unique business demands with hyperautomated flows connecting your most crucial legacy systems directly into ServiceNow. Integrate into any line of business solution to craft high impact automation to drive greater business outcomes.