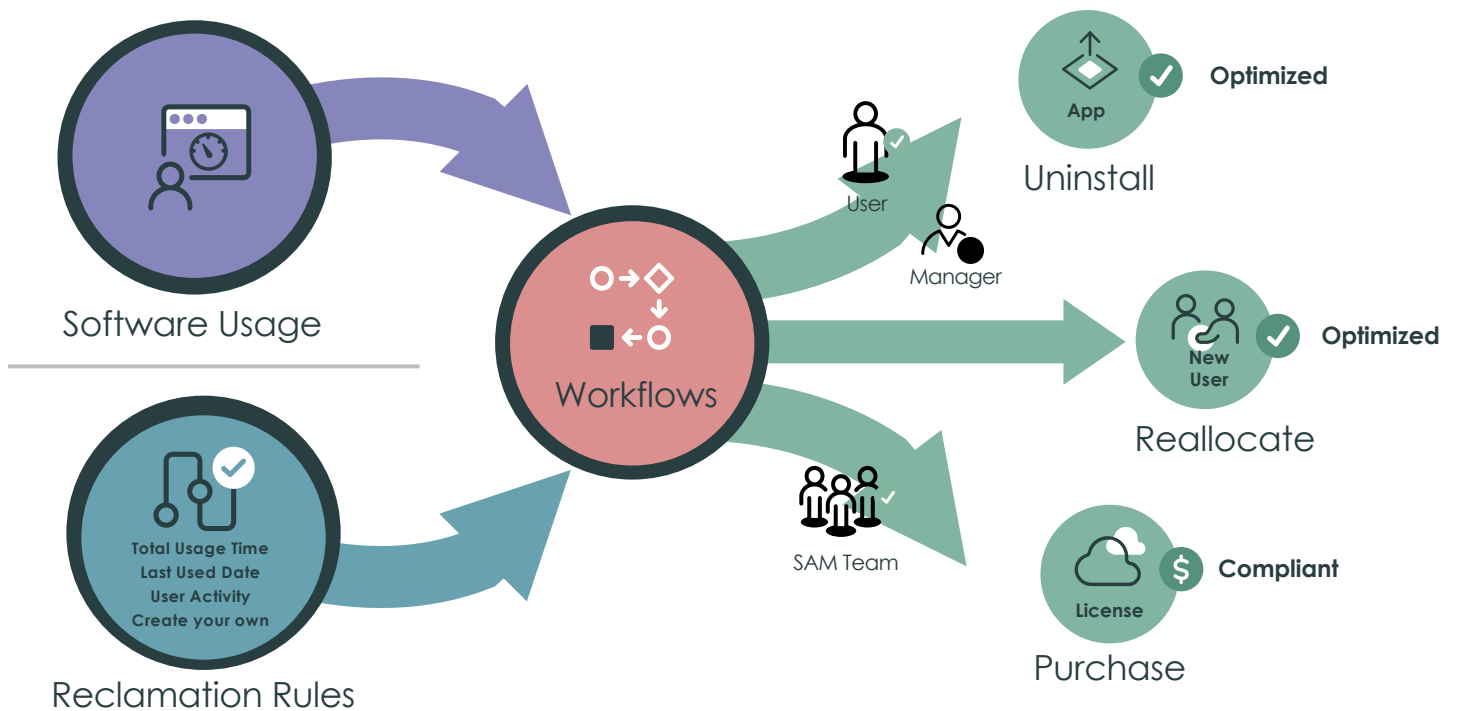


# Software Asset Management

## Remediation Options

ServiceNow Software Asset Management has a number of options to take action and remediate non-compliance occurrences. When SAM runs on the same platform as IT, it becomes possible to workflow processes and automate actions. Remediation options can be customized by software model based on your business policies.



### How do remediation options work?



Remove unallocated software installations for software that should not be deployed or is on a restricted list



Assign license allocations to software deployed that does not yet have assigned licensed rights



Create purchase rights for software requests and pre-assign allocation once one off or bulk purchase is received