

Build a project plan for how you'll implement ServiceNow governance at your organization

Approach implementing governance with a similar rigor that you apply to technical implementations. Set goals and make a plan.

Check your progress:

- Is there a defined vision for what ServiceNow governance will deliver?
- Is there a project plan with a defined timeline for implementing ServiceNow governance?

If you did not answer "yes" to both questions above, complete these action steps:

1. Define a vision statement for what ServiceNow governance will deliver at your organization.

We suggest something like "ServiceNow governance will simplify decision-making to accelerate platform implementation and outcomes by defining how the right people can effectively make the right decisions."

2. Document your project plan for implementing governance.

Define specific steps for how you will implement governance, following at least the steps included in this workbook. Set a timeline with deadlines for each step. Use this governance project plan template, organized using the same tasks as this workbook, to get started.

Task	Assigned to	Start date	End date	Duration	Status
Assign someone to design your governance program and coordinate its implementation	...				
Research how decisions are made at your organization	...				
Build a project plan for how you'll implement ServiceNow governance at your organization	...				
Gain executive sponsorship for governance	...				
Engage stakeholders that should be involved in implementing governance	...				
...	...				

[See full ServiceNow governance success workbook](#)

