

ServiceNow Flow Designer Fundamentals Micro-Certification Exam Exam Specification

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Introduction

The Flow Designer Fundamentals Micro-Certification Exam Specification defines the purpose, audience, testing options, exam content coverage, test framework, and prerequisites to become Flow Designer Fundamentals certified.

Exam Purpose

The Flow Designer Fundamentals exam certifies that a successful candidate has the skills and essential knowledge to implement this application.

Exam Audience

The Flow Designer Fundamentals exam is available to ServiceNow customers, partners, and employees.

Exam Preparation

Exam questions are based on official ServiceNow training materials, the ServiceNow documentation site, and the ServiceNow developer site. Study materials posted elsewhere online are not official and should not be used to prepare for the examination.

Prerequisite ServiceNow Training Path

ServiceNow requires the completion of the following prerequisite training course(s) in preparation for the Flow Designer Fundamentals Micro-Certification exam. Information provided in the following ServiceNow training course(s) contain source material for the exam.

- [Flow Designer Fundamentals](#) (eLearning). *PLEASE NOTE: Upon completion, the candidate will be issued a voucher code to register for the Flow Designer Fundamentals Micro-Certification exam.*

Recommended Knowledge & Education

ServiceNow recommends completion of the following Training Course(s) and Certification(s) in preparation for the exam.

- [ServiceNow Fundamentals](#)

Additional Recommended Experience

- Six months field experience participating in ServiceNow deployment projects or maintaining ServiceNow instances
- General familiarity with industry terminology, acronyms, and initialisms

Exam Scope

The following table shows the topics on the exam and their weightings.

Exam Topics	Percent of Exam
Flow Designer	14%
Flow Designer benefits and features	
Flow Designer development best practices	
Flows	45%
Components of a flow	
How to build and test flows	
Flow execution	
Subflows	18%
Components of a subflow	
How to build subflows	
Actions	23%
Action benefits and features	
Components of an action	
How to build an action	

Exam Registration

Each candidate must register for the exam via the ServiceNow [Webassessor](#) website using a voucher obtained by completing the Flow Designer Fundamentals eLearning prerequisite. The exam is available directly through the Webassessor site as a non-proctored, 60-minute exam.

Exam Structure

The exam consists of approximately 22 questions. For each question on the examination, there are multiple possible responses. The person taking the exam reviews the response options and selects the *most correct* answer to the question.

Multiple Choice (single answer)

For each multiple-choice question on the exam, there are four possible responses. The candidate taking the exam reviews the response options and selects the one response most accurately answers the question.

Multiple Select (select all that apply)

For each multiple-select question on the exam, there are at least four possible responses. The question will state how many responses should be selected. The candidate taking the exam reviews the response options and selects ALL responses that accurately answer the question. Multiple-select questions have two or more correct responses.

Exam Results

After completing and submitting the exam, a pass or fail result is immediately calculated and displayed to the candidate. More detailed results are not provided to the candidate.

Exam Retakes

If a candidate fails to pass an exam, they may register to take the exam again up to three more times for a cost of \$25.

Sample Question(s)

Sample Item #1:

What can a flow contain that a subflow cannot?

- A. Action
- B. Subflow
- C. Trigger
- D. Flow Logic

Answer: C

Sample Item #2:

What single reusable operation in the Action Designer executes the work?

- A. Action step
- B. Flow Component
- C. Flow Logic
- D. Data Panel

Answer: A