



Yokohama ServiceNow AI Platform

Last updated: 05/04/2026

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ServiceNow AI Platform

The ServiceNow AI Platform[®] is an application platform for automating business processes across the enterprise. The ServiceNow AI Platform provides the infrastructure to help your organization develop, run, and manage applications.

Choose one of these tiles to get started.

<p>Administer the ServiceNow AI Platform</p>  <p>Learn about the platform and how to configure core features, perform day to day administrator tasks, and upgrade your instance.</p> 	<p>Configure user experiences</p>  <p>Set up and customize user interfaces, like the Next Experience and Core UI, workspaces, the Service Catalog, conversational interfaces, and in-product assistance.</p> 	<p>Analyze and optimize business processes</p>  <p>Measure and accelerate performance with purpose-built analytics solutions.</p> 
<p>Secure your instance</p>  <p>Platform security provides capabilities to secure the instance.</p> 	<p>Extend ServiceNow AI Platform capabilities</p>  <p>Utilize additional applications built into the ServiceNow AI Platform to manage people, work routing, services, and the Configuration Management Database (CMDB).</p> 	<p>Enable AI experiences</p>  <p>Increase productivity with AI-based applications. Use Natural Language Understanding (NLU) to enable the ServiceNow AI Platform to learn and respond to human-expressed intent.</p> 

Conversational Interfaces



Learn how users can engage with live agents and virtual agents and how generative AI can enhance these interactions.



Configure mobile experiences



Access your instance on-demand anywhere in the world with multiple ServiceNow mobile apps.

