



# Washington DC Telecommunications Network Inventory

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# Telecommunications Network Inventory

With the ServiceNow® Telecommunications Network Inventory application, you can build a digital representation of your physical and logical networks, and the services that are provisioned to your customers. This network inventory contains the assets, services, and the relationships that define the infrastructure of your telecommunications networks.

|                                                                                                                                                                                                                                 |                                                                                                                                                                                                |                                                                                                                                                                                                                                 |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div>Explore</div> <div></div> <div>Learn about how providers use Telecommunications Network Inventory.</div>                                  | <div>Configure</div> <div></div> <div>Plan and configure your Telecommunications Network Inventory.</div>     | <div>Integrate</div> <div></div> <div>Extend Telecommunications Network Inventory capabilities by integrating with other applications.</div> |
| <div>Use</div> <div></div> <div>Use Telecommunications Network Inventory to create and review a comprehensive network inventory model.</div> | <div>Reference</div> <div></div> <div>Get Telecommunications Network Inventory reference information.</div> |                                                                                                                                                                                                                                 |

## Exploring Telecommunications Network Inventory

Learn how the Telecommunications Network Inventory application can help your organization to create a digital representation of your physical and logical networks in the ServiceNow AI Platform.

### Overview

With the Telecommunications Network Inventory application, you can redefine the telecommunications service experience with a consolidated, accurate network inventory to automate the resource and service life cycle in your organization. The Telecommunications Network Inventory application enables you to build a digital representation of your physical networks, logical networks, and the services that are provisioned to your customers. This network inventory contains the assets, services, and the relationships that define the infrastructure of your telecommunications networks.

The ServiceNow Configuration Management Database (CMDB) stores the network inventory details. With this information, you can monitor your network infrastructure so that you can help to ensure the integrity, stability, and continuous service operation of your network.

Key uses of the Telecommunications Network Inventory application include:

#### Network asset life-cycle management

Help the service providers to understand their spare inventory equipment, currently deployed assets in the network, and free capacity (for example, the available slots or ports) for the new network. Capture store, and maintain accurate resource life-cycle data as a single source of truth. Leverage your platform workflows to manage your resource and service life cycles across the organization.

#### Telecommunications circuit design and resource assignment

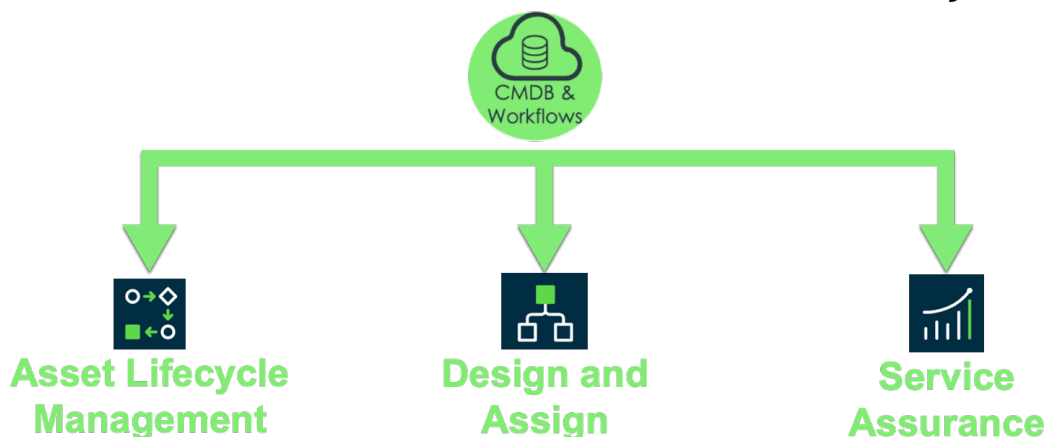
Automate how to create your network services. You can set the design criteria that initiate the change workflows to assign the necessary equipment.

#### Telecommunications service assurance based on accurate network inventory

Help service providers to understand which circuits, services, and customers are related to the physical equipment. Map your services to the physical network resources so that you can speed up the analysis of the service impacts. Get accurate visibility of your resource utilization through configurable dashboards.

The following example shows the common uses of the Telecommunications Network Inventory

### Telecommunications Network Inventory



application.

#### Benefits

The Telecommunications Network Inventory provides the following benefits and features:

#### Benefits of Telecommunications Network Inventory features

| Benefit                                                                                                                                                                       | Feature                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| Leverage Configuration Management Database (CMDB) classes, which are telecommunication industry standards aligned to support the needs of telecommunication service providers | <a href="#">Data model for Telecommunications Network Inventory</a>         |
| Quickly model equipment and design complex templates                                                                                                                          | <a href="#">Modeling your Telecommunications Network Inventory workflow</a> |

### Benefits of Telecommunications Network Inventory features (continued)

| Benefit                                                                                                                               | Feature                                                                                    |
|---------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|
| Automate network service creation by setting complex design criteria that initiate change workflows to assign the necessary equipment | Telecommunications design and assign                                                       |
| Deepen visibility into network inventory operations with personalized configurable workspaces and dashboards                          | Network Inventory Workspace                                                                |
| Allocate telephone numbers and IP addresses                                                                                           | Inventory number allocation                                                                |
| Model your 5G network                                                                                                                 | Modeling a 5G xNF in Telecommunications Network Inventory                                  |
| Associate customer orders with the required network resources to deliver a seamless service delivery experience                       | Telecommunications Network Inventory and Order Management for Telecommunications and Media |
| Instantiate Equipment template using an asset and to generate a service request to procure the assets                                 | Telecommunications Network Inventory integration with Hardware Asset Management            |
| Define a pack with user-defined attributes and update it against a CI record                                                          | Attribute packs                                                                            |
| Provide a visualization of the circuit and its underlying connection elements                                                         | Visualization of circuits                                                                  |
| Automate the network inventory's design and assign process using the function catalog and subflows                                    | Telecommunication Network Inventory workflows in Flow Designer                             |
| Provide a visualization of the topology where the different elements in a network are organized and connected to one another          | Visualization of network topology                                                          |
| Calculate the capacity of physical entities in your network to plan, monitor, and optimize the resources                              | Capacity management                                                                        |
| Revise and operationalize a Configuration Item                                                                                        | Revision, operationalization, and decommission of a Configuration Item                     |
| Visualise and manage rack                                                                                                             | Visualization of rack                                                                      |

## Data model for Telecommunications Network Inventory

The data model for Telecommunications Network Inventory displays the relationships between your network assets, infrastructure, and services. With this information, you can provision new services, modify existing services, maintain the network, and plan the forecast for the network growth in your organization.

## Overview

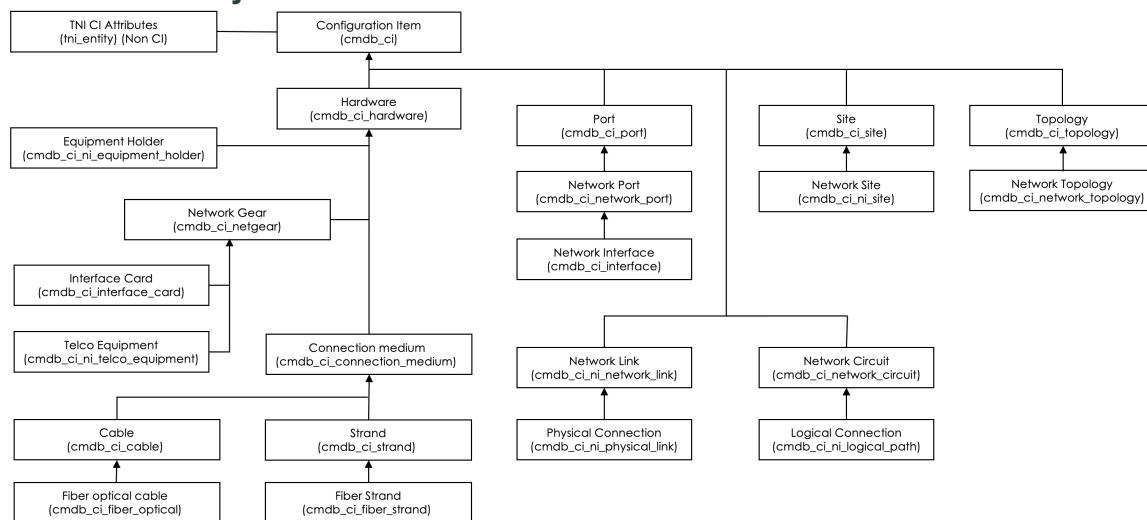
The data model contains the details about your network assets, such as the elco equipment configuration data, port availability of a framework, and bandwidth allocations between your sites and services. This data model enables you to build, manage, maintain, and allocate the network infrastructure and services. Further, this data model provides a for the automation of design and creation of your network equipment and connections that support the customer service orders and internal network orders.

The assets, services, and the relationships of your network inventory defines the infrastructure of your telecommunications networks. With this information, you can plan and forecast your network. You can store the data of the asset in a network inventory record.

The Telecommunications Network Inventory application uses the Network Inventory extension classes that extend the Configuration Management Database (CMDB) Configuration Item (CI) class hierarchy. These extensions enable the CMDB to store your network inventory information. Also, these extension classes provide the standardization and consistency that are aligned with the telecommunications industry standards bodies such as TeleManagement (TM) Forum and Metro Ethernet Forum (MEF). To learn more about the Network Inventory (NI) extension classes, see [Telecommunications Network Inventory extension classes](#).

The following diagram shows the extension classes in the data model for the network inventory.

### Network Inventory data model



## Network site and Network location

Network site records in the Telecommunications Network Inventory application provide information about the physical location of your network equipment and resources. You can use network site records to:

- monitor from where your network connections originate and terminate
- monitor the network centers, buildings, floors, and rooms where your network assets are located
- track the operational status of your network sites
- map your network sites in your service topology
- link your physical locations to your network sites for a better visualization
- Identify network faults and outages

A network site is a configuration item (CI) in the Telecommunications Network Inventory application that's derived from the equipment and connections within the network site, while a location is simply a physical address.

## Telecommunications Network Inventory extension classes

The Telecommunications Network Inventory application uses the generic configuration item (CI) classes that extend the CMDB class hierarchy as shown in the following table. The following table describes the classes that are used within the application.

### Network Inventory (NI) extension classes

| Telecommunications Network Inventory class  | Extends generic CI class    | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|---------------------------------------------|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| TNI CI Attributes [tni_entity]              | Non-CI class                | <p>TNI CI Attributes record.</p> <p>Represents a collection of the common Telecommunications Network Inventory attributes. Use the TNI CI Attribute record to create the relevant common attributes relevant for Telecommunications Network Inventory and makes a relationship with the CI record. To learn more, see <a href="#">TNI CI Attributes form</a>.</p>                                                                                                                |
| Network Site [cmdb_ci_ni_site]              | Site [cmdb_ci_site]         | <p>Network Site.</p> <p>Captures and maintains the location-specific attributes for each network site, including the network centers, buildings, floors, and rooms where the equipment is located.</p> <p>The network site records enable you to view all the equipment at a location. You can filter the locations by the assigned type, role, or function categories. To learn more, see <a href="#">product/tmt-telecom-network-inventory/task/define-tni-sites.dita</a>.</p> |
| Equipment Holder [cmdb_ci_equipment_holder] | Hardware [cmdb_ci_hardware] | <p>Equipment Holder</p> <p>Represents the physical units that contain the telecommunications equipment, including the cages, bays, cabinets, slots, and relay racks. An equipment holder can contain the other equipment holders. For example, the line-ups contain the individual</p>                                                                                                                                                                                           |

## Network Inventory (NI) extension classes (continued)

| Telecommunications Network Inventory class             | Extends generic CI class                         | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|--------------------------------------------------------|--------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                        |                                                  | <p>relay racks and each relay rack contains the equipment shelves.</p> <p>Use the equipment holder records to track and manage your network assets. To learn more, see <a href="#">product/tmt-telecom-network-inventory/task/define-tni-equipment-holders.dita</a>.</p> <p>To learn more about the extension classes of the equipment holder, see <a href="#">Equipment holder extension classes</a>.</p>                                                                                                                                                                                                                                                      |
| <b>Telco Equipment</b><br>[cmdb_ci_ni_telco_equipment] | <b>Network gear</b><br>[cmdb_ci_netgear]         | <p><b>Telco Equipment</b></p> <p>Represents a device that provides the technical functionality in a network. Examples include the routers, modems, mobile devices, optical cables, relays, and switches. The equipment can have slots, cards, or ports. The equipment can exist within an equipment holder or by itself because not all equipment is rack mounted.</p> <p>Use the equipment record to track and manage the details of your telco equipment. To learn more, see <a href="#">Create a telecommunications equipment instance</a>.</p> <p>To learn more about the equipment extension classes, see <a href="#">Equipment extension classes</a>.</p> |
| <b>Network Interface</b><br>[cmdb_ci_ni_interface]     | <b>Network Port</b><br>[cmdb_ci_ni_network_port] | <p><b>Network Interface</b></p> <p>Captures and maintains the equipment-specific attributes for the network interfaces. To learn more, see <a href="#">Define the network interface details</a>.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                            |



## Network Inventory (NI) extension classes (continued)

| Telecommunications Network Inventory class        | Extends generic CI class                       | Description                                                                                                                                                                                                                                                                                                                                                                                                                                |
|---------------------------------------------------|------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Interface Card<br>[cmdb_ci_interface_card]        | Network gear<br>[cmdb_ci_netgear]              | <p>Network Interface Card</p> <p>Represents the interface cards that are stored in a network. Cards can occupy more than one slot and can contain other cards. They can be the equipment ports that are physical or logical (virtual). Each port is assigned a bandwidth value. The bandwidths are consumed when you use the ports in the network design.</p> <p>To learn more, see <a href="#">Define the interface card details</a>.</p> |
| Physical Connection<br>[cmdb_ci_ni_physical_link] | Network Link<br>[cmdb_ci_network_link]         | <p>Physical Connection</p> <p>Represents the physical port connections on the interface cards in your network. To learn more, see <a href="#">Define the physical connection details</a>.</p>                                                                                                                                                                                                                                              |
| Logical Connection<br>[cmdb_ci_ni_logical_path]   | Network Circuit<br>[cmdb_ci_network_circuit]   | <p>Logical Connection</p> <p>Represents the logical or virtual port connections on the network interface cards. A logical connection typically represents the multiple physical connections on an interface card.</p> <p>To learn more, see <a href="#">Define the logical connection details</a>.</p>                                                                                                                                     |
| Topology [cmdb_ci_topology]                       | Network Topology<br>[cmdb_ci_network_topology] | <p>Network Topology</p> <p>Represents the grouping of the network elements such as nodes (equipment), edges (connections), and termination points (interfaces), how they are organized and connected to each other.</p> <p>To learn more, see <a href="#">Visualization of network topology</a>.</p>                                                                                                                                       |

## Related topics

[Network Inventory \(NI\) extension classes](#) 

# Modeling your Telecommunications Network Inventory workflow

Learn how to create a network inventory record in the Telecommunications Network Inventory application to store the details about your network assets. As you create the records, you can also define the relationship between each inventory record so that you can design a digital model of your network.

## Overview

By building an accurate digital representation of your network, you can view your physical and logical resources, improve how those resources are used, and reduce the operational costs of your network.

You use a series of forms such as telco equipment and network interface, to create and maintain your network inventory records. You can access these forms in the Inventory node in the Network Inventory Workspace List view.

## Methods for creating a network inventory record

You can create a network record by either of these two methods in the Telecommunications Network Inventory application:

1. Create network inventory records manually by using inventory forms. With these forms, you can create and review the network inventory records and then define the relationships between them. You can access the inventory form in the Inventory node in the Network Inventory Workspace List view. To learn more, see [Manually creating and reviewing your network asset instances](#).
2. Create network inventory records by using the design and assign function. Before you start the design and assign function, you set up the inventory model, template, and model relationships for your design criteria. By using the design and assign function, you perform inventory tasks to set a network design criteria that initiate change workflows. With these workflows, you can assign inventory resources and instantiate your network inventory record. To learn more about design and assign function, see [Telecommunications design and assign](#).
3. Create network inventory records by using the Resource Inventory Open API. The Resource Inventory Open API provides endpoints to create, retrieve, and delete resources in your network. If you're integrated with an external system, you can get the inventory records by using the Resource Inventory Open API. To learn more about the functions that enable you to query and manipulate [Network inventory templates](#) inventory records, see [Resource Inventory Open API](#) .

## Inventory model and template

Inventory models and templates provide a framework for creating network inventory records in the Telecommunications Network Inventory application. A network inventory model contains the assets, services, and the relationships that define the infrastructure of your telecommunications networks. A template contains the business guidance rules on how the network asset must be configured in a network.

You can create the models, templates, and the relationships between them. You can have multiple configurations of the network inventory templates.

- To learn more about the inventory model, see [Network inventory models](#).
- To learn more about the inventory template, see [Network inventory templates](#).
- To learn more about the inventory model relationship, see [Modeling your network inventory relationships](#).

## Network inventory models

You define an inventory model in the Telecommunications Network Inventory application so that you can track the technical information from the manufacturer about a network asset such as the telco equipment or a network interface.

### Overview

A network inventory model contains the assets, services, and the relationships that define the infrastructure of your telecommunications networks. An inventory model contains the metadata for the name, number, dimensions, compatible interface cards, and configurations from the manufacturer. When you instantiate an inventory record by using the design and assign function, your inventory record contains this standard manufacturer information. To learn more about how to create an inventory model record, see [Creating your inventory models](#).

After you create the inventory models, you can then define the relationships between the various network model entities. You can also define the compatibility between these entities. To learn more about model relationships, see [Network model relationships](#).

### Types of inventory models

You can create the following types of inventory models:

#### Equipment Models

An equipment model represents the metadata that is provided by a vendor or manufacturer for the equipment. It defines the consistent characteristics across the various instances that are created for the equipment. An instance is an individual occurrence of a network asset at a site or datacenter. To learn more, see [Create an equipment model](#).

#### Equipment holder models

An equipment holder model represents the metadata for the representation of containers, including the bays, cabinets, cages, line ups, relay racks, and slots. A **Container Type** field refers to the type of container that the equipment model represents. To learn more, see [Create an equipment holder model](#).

The modeling guidelines for the slots vary according to the telecommunications service provider. The individual slot models are represented by the types of slots. Examples are a route processor slot, power slot, fan slot, or a generic slot model. To learn more, see [Create an equipment holder model](#).

#### Interface card models

A card model defines the card's metadata, which are the attributes that are consistent across the various instantiated cards of that model. To learn more, see [Create a card model](#).

#### Network interface models

A network interface model captures the physical characteristics and data about the behavior of a network interface, as designated by the product manufacturer. To learn more, see [Create a network interface model](#).

#### Physical connection model

A physical connection model captures the metadata for the physical connection. To learn more, see [Create a physical connection model](#).

### Logical connection model

A logical connection model captures the metadata for the logical connections. To learn more, see [Create a logical connection model](#).

### Cable model

A cable model captures the metadata for the cable. To learn more, see [Create a cable model](#).

### Strand model

A strand model captures the metadata for the strand. To learn more, see [Create a strand model](#).

### Network topology model

A network topology model captures the metadata for the topology. To learn more, see [Create a network topology model](#).

## Network model relationships

A model relationship captures the relationships between the inventory models. By defining the relationships between the various network model entities, you can also define the compatibility between these entities.

When setting up model relationships, you select one of the following options in the **Relationship Type** field:

#### --None--

No network model relationship exists.

#### Rack to Slot

Relationship between a rack model and a slot model. This relationship indicates that the rack and the slot models are compatible with the equipment model.

#### Equipment to Slot

Relationship between an equipment model and a slot model. This relationship indicates that the number of slots and the slot models are compatible with the equipment model.

#### Note:

- The **Parent product model** field shows a list of all the equipment models related to the Telecommunications Network Inventory application.
- The **Child product model** field shows only the slot models.

#### Equipment to Network interface

Relationship between an equipment model and a network interface model. This relationship indicates the interface model and the number of interfaces that are compatible and supported with the equipment model.

#### Note:

- The **Parent product model** field shows a list of all the equipment models related to the Telecommunications Network Inventory application.
- The **Child product model** field shows a list of all the network interface models related to the Telecommunications Network Inventory application.

### Slot to Interface Card

Relationship between a slot model and an interface card model. This relationship enforces the **Root product model** field where an equipment model or a card model should be selected.

#### **Note:**

- The **Root product model** field shows a list of all the equipment models related to the Telecommunications Network Inventory application.
- The **Parent product model** field shows the models of both the slots and subslots.
- The **Child product model** field shows a list of all the interface card models.

### Interface card to Slot

Relationship between an interface card model and a slot model. This relationship indicates that the slot model is compatible with the interface card model.

#### **Note:**

- The **Parent product model** field shows a list of all the interface card models.
- The **Child product model** field shows only the models of the subslots.

### Interface Card to Network interface

Relationship between an interface card model and a network interface model. This relationship indicates that the number of interfaces in the network interface model are compatible with the interface card model.

#### **Note:**

- The **Parent product model** field shows a list of all the interface card models.
- The **Child product model** field shows a list of all the network interface models.

### Physical Connection to Logical Connection

Relationship between the models of a physical connection to a logical connection.

#### **Note:**

- The **Parent product model** field shows a list of all the physical connection models.
- The **Child product model** field shows a list of all the logical connection models.

### Logical Connection to Logical Connection

Relationship between one logical connection model to another logical connection model.

#### **Note:**

- The **Parent product model** field shows a list of all the logical connection models.
- The **Child product model** field shows a list of all the logical connection models.

### Physical Connection to Network Interface

Relationship between a physical connection to a network interface.

**Note:**

- The **Parent product model** field shows a list of all the physical connection models.
- The **Child product model** field shows a list of all the network interface models.

### Logical Connection to Network Interface

Relationship between a logical connection to a network interface.

**Note:**

- The **Parent product model** field shows a list of all the logical connection models.
- The **Child product model** field shows a list of all the network interface models.

### Rack to Equipment

Relationship between a rack and the equipment.

**Note:**

- The **Parent product model** field shows all equipment holders that have **Container type** as **Rack**.
- The **Child product model** field shows all equipment models related to the Telecommunications Network Inventory application.

### Cabinet to Equipment

Relationship between a cabinet and the equipment.

**Note:**

- The **Parent product model** field shows all equipment holders that have **Container type** as **Cabinet**.
- The **Child product model** field shows all equipment models related to the Telecommunications Network Inventory application.

### Logical Connection to Channel

Relationship between a logical connection and the channel.

**Note:**

- The **Parent product model** field shows a list of all the logical connection models.
- The **Child product model** field shows a list of all the channel models that have **Behaviour** as **Channel**.

To learn more about how to model your network inventory relationships, see [Modeling your network inventory relationships](#).

## Accessing Inventory Model forms

You can access the inventory model forms in the Inventory Models node in the Network Inventory Workspace List view.

## Network inventory templates

You define the network inventory templates that contain the business guidance rules from a telecommunications provider in the Telecommunications Network Inventory application.

### Overview

A template includes the rules on how the equipment configurations should be generated and are based on the operating requirements from the manufacturer. It also includes the configuration and equipment compatibility information with the other types of hardware. To learn more about the network inventory templates and their relationships, see [Creating inventory template for network asset instantiation](#).

## Types of network inventory templates

### Inventory Template

A network inventory template contains a set of detailed business guidance rules from a telecommunications provider. These rules state how the equipment configurations should be generated and are based on certain operating requirements. For example, based on the equipment model that you develop, you can create a template for use in densely populated metropolitan areas and then you can create another equipment model template for use in sparsely populated rural areas. To learn more about how to create an inventory template, see [Create an inventory template](#).

Inventory templates also have an internal attribute that shows if an entry in an inventory template list is a singular template or a template relationship. A template relationship designates that there's a relationship between this template and another template. These associated templates appear in the Related Template tab in the Inventory template form. To learn more about the template relationship, see [Creating inventory template relationship](#).

### Default Template

Default templates capture the default attribute values for a configuration item (CI) class. A template defines the set of attribute values for any resource (equipment, card, and so on). When this default template is associated with an inventory template, it adds these attribute values to the resource that is instantiated using that template.

You can define multiple default templates for a single CI, such as equipment, when there are multiple business requirements for capturing different sets of attribute default values. When you create a default template and you select a CI, you can also select an associated attribute of that CI and set a value for it.

To learn more about how to create a default template, see [Create a default template](#).

## Accessing the Network Inventory Template node

You can access the inventory template in the Network Inventory Templates node in the Network Inventory Workspace List view.

## Modeling your network inventory relationships

You model your network inventory relationships in the Telecommunications Network Inventory application so that you can use them in the inventory template relationships to create your network inventory records.

### Overview

A model relationship captures the relationships between the inventory models. By defining the relationships between the various network model entities, you can also define the compatibility between these entities. The inventory template uses the model relationships to create template relationships. The instantiation process uses the inventory template relationships that you create when it generates the network inventory records. For example, when you create an equipment or card template, the associated slots and interface templates are automatically created by using the data from the model relationship. If the model relationships aren't made, the system doesn't create the associated templates.

### Inventory modeling process

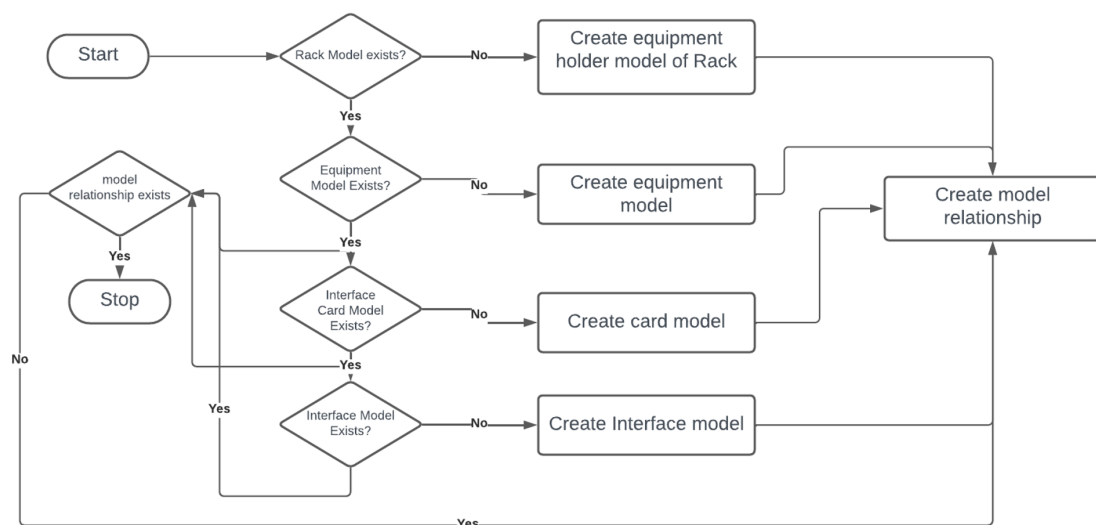
When you create inventory models for your equipment inventory in the Telecommunications Network Inventory application, you can use either a bottom-to-top or a top-to-bottom approach. Either sequence is acceptable, and both yield the same result when you finish:

- Bottom-to-top approach, where the modeling starts when you navigate to **Network interface model > Interface Card Model > Slot Model > Equipment Model > Equipment Holder Model (Rack)**.
- Top-to-bottom approach, where the modeling starts when you navigate to **Equipment Holder Model (Rack) > Equipment Model > Slot Model > Interface Card model > Network Interface model**.

The following diagram shows a top-to-bottom approach for the inventory modeling process.



## Top-to-bottom inventory modeling



The steps for top-to-bottom modeling of an inventory are as follows:

1. Check for any available rack models.
2. Check for any model relationships if a rack model is available. If not, create an equipment holder model of rack.
3. Check for any equipment models.
4. Check for any model relationships if an equipment model is available. If not, create an equipment model.
5. Check for the interface card model.
6. Check for any model relationships if an interface card model is available. If not, create an interface card model.
7. Check for the network interface model.
8. Check for any model relationships, if the network interface model is available. If not, create a network interface model.
9. Check for the model relationships after you create each inventory model. If not, create the model relationships.

This process ensures that all models and model relationships are created according to the manufacturer's recommendations.

## Telecommunications design and assign

With the design and assign function, you can build a digital representation of your network inventories and your network service in the Telecommunications Network Inventory application.

### Overview

By using the design and assign function, you perform inventory tasks sequentially or in parallel to set a network design criteria that initiates change workflows. With these workflows, you can assign inventory resources and instantiate your network inventory. You can also perform the design and assign function with the information that you collected from the customer orders.

When you perform the design and assign function in the Telecommunications Network Inventory application, you use the standard processes from the Change Management and Flow Designer applications. Create a change request enables you to instantiate the network inventory resources to support your network service topologies. It helps you efficiently build new network capacity with accurate resource allocation. You can also automate workflows to create and expand your network service.

You can design and configure both simple circuits and a complex network infrastructure. You can then perform path analysis and computations for your network assignments. You can also apply virtual local area network (VLAN) and link aggregation group (LAG) assignment rules for Passive Optical Networks (PONs). By using the design and assign function, you enforce technology and process restrictions as you design and allocate your network resources.

## Design and assign workflow

Before you start the design and assign function, you define the models, model relationships, templates, and template relationships for your design criteria. Then the ServiceNow AI Platform generates an automated workflow that performs all the tasks that are required to instantiate a network inventory.

As an inventory template or catalog manager, you can do the following tasks to instantiate your network inventory:

1. Create the inventory models. You create an inventory model to track the technical information from the manufacturer about a network asset. When you instantiate an inventory record, your inventory record contains this standard manufacturer information. To learn more, see [Creating your inventory models](#).
2. Create the model relationship. The model relationship captures the relationships between the inventory models. To learn more, see [Modeling your network inventory relationships](#).
3. Create the inventory template. You create the network inventory template that contains the business guidance rules from a telecommunications provider. To learn more, see [Creating inventory template for network asset instantiation](#).

You can then instantiate a new network inventory record by using the change management workflow to fulfill the network designs. As an inventory agent, you perform the following tasks:

1. Create the change request with the change model. To learn more, see [Create a change request from Network Inventory Workspace](#).
2. Create the change tasks from the change request. The network asset instantiation takes place using an Application programming interface (API) or change task that you create from the change request. To learn more, see [Create and execute a change task in Telecommunications Network Inventory](#).

When you complete the task, the following processing takes place:

- A network inventory record is generated. The record is based on the same structural relationships that you defined for the inventory templates and associated inventory models. The configured item consists of your inventory model and all the related inventory models.
- If you integrate with other operational and business support systems, the process triggers an internal workflow. This workflow completes the purchase, installation, shipment, and instantiation of your network asset at the designated site. This internal workflow is based on the individual tasks or lists of tasks that are associated with the inventory model in Flow Designer.

## Instantiation example

You can create a set of network inventory records to fulfill an order request for Gigabyte Passive Optical Networks (GPON) broadband by using the design and assign function. To learn more, see [Designing and assigning a GPON broadband service](#).

### Related topics

[Flow Designer](#) 

[Change Management](#) 

[Network inventory models](#)

[Network inventory templates](#)

[Modeling your network inventory relationships](#)

## Network Inventory Workspace

The Network Inventory Workspace enables your network operations personnel to visualize your network inventory and to perform your daily tasks in the Telecommunications Network Inventory application. The Network Inventory Workspace is designed for use by the administrators, managers, and agents who manage the key operational components of your network inventory.

### Overview

The Telecommunications Network Inventory application supports multiple personae for your network operations personnel who perform functions, such as creating the inventory model, and designing the network. Depending on their assigned roles and persona, the Network Inventory Workspace provides your personnel with the information required for the access to the functions that they use daily.

The Network Inventory Workspace is built on the Next Experience UI. It's a suite of tools that enables your personnel to view and update your network inventory. The workspace consists of a landing page, List view, various dashboards, and forms in a single focused working area. You can access any form that is required to create and maintain your network inventory from this one workspace. To learn more, see [Working in the Next Experience UI](#) .

### Benefits

With the Network Inventory Workspace, your network operation personnel can do the following tasks:

- View a pictorial representation of the mapped locations of all of your network sites.
- Quickly determine the overall operational status of the network sites and the equipment entities that reside in those sites.
- Access, view, and update the detailed information about your network equipment, and quickly create the network entities when needed.
- Manage the open incidents and change tasks that require immediate responses.
- Perform the persona-specific daily tasks from the Lists view, including defining the model metadata, creating the inventory templates, and administration tasks.

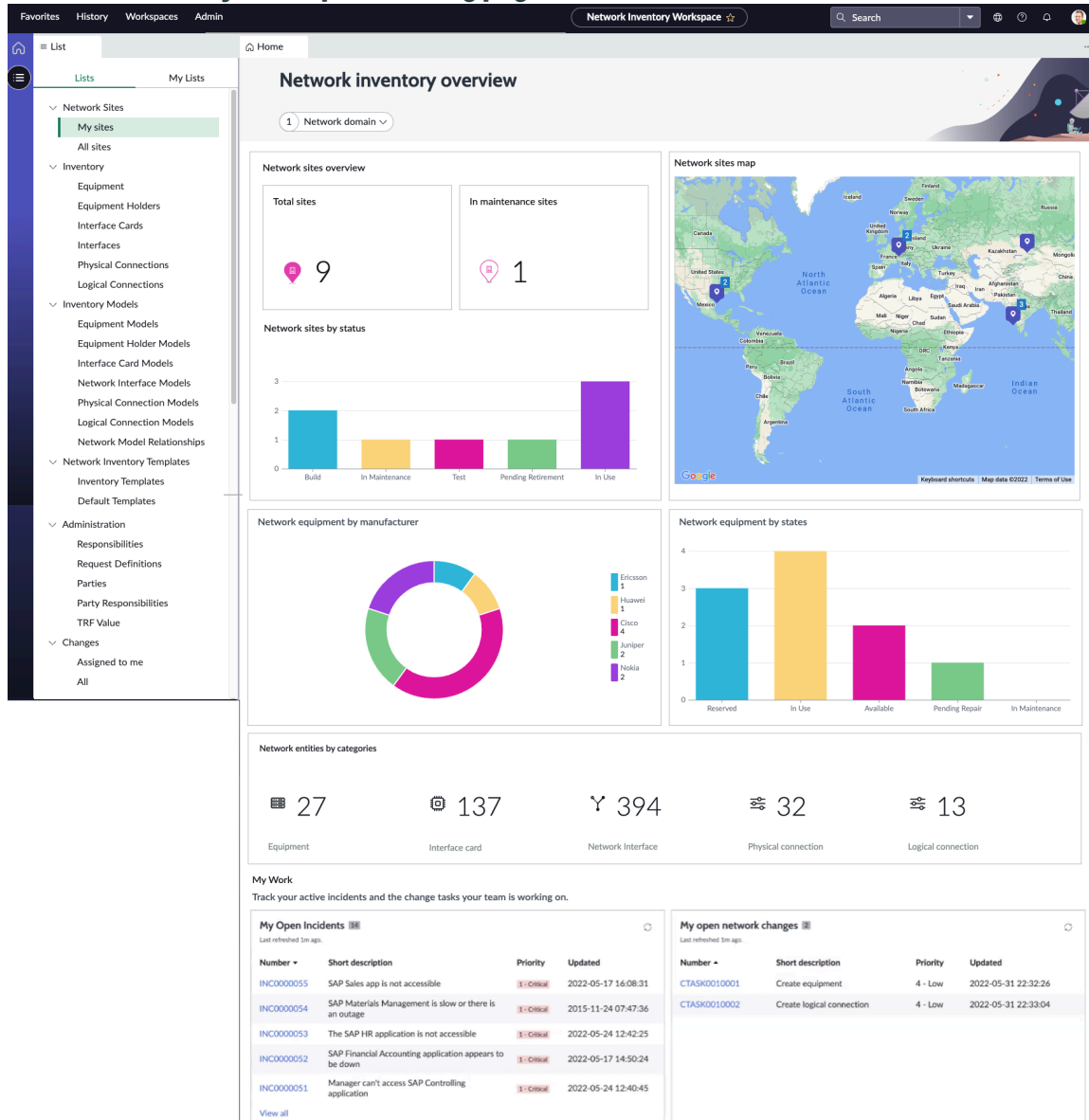
### Network Inventory Workspace landing page

Get real-time visibility into your network inventory and to perform the daily tasks through the Network Inventory Workspace landing page.

The Network Inventory Workspace landing page displays the status of your inventory, network site, incidents, and change tasks. You can use this page to get the real-time data of the inventory and status of your assignments. You have instant visibility into open incidents and change tasks. With the network site map expanded, you can access, view, and update the detailed information about the network sites that you select.

The following image shows you the Network Inventory home page.

### Network Inventory Workspace landing page and Lists view



### Network Inventory Workspace widgets

You use the Network Inventory Workspace widgets to get the real-time data of the inventory and status of your assignments.

The Network Inventory Workspace consists of the following widgets:

- Network sites overview
- Network sites map
- Network entities by category
- Network equipment by manufacturer

- Network equipment by states
- My work

## Network sites overview

This widget provides a detailed overview of your network sites. Network site records store the location-specific attributes for each network site, including the network centers, buildings, floors, and rooms where the equipment is located. This widget enables you to access, view, and update the detailed information about the selected network sites. You can also create the network site records as needed.

### Total sites

Number of sites in the selected network domain. To review the individual network sites, select the total count to access a Total Sites list, where you can select an individual network site to view or update. To learn more, see [product/tmt-telecom-network-inventory/task/define-tni-sites.dita](https://product.tmt-telecom-network-inventory/task/define-tni-sites.dita).

### In maintenance sites

Number of sites that are under maintenance in the selected network domain. To review the individual network sites, select the total count to access a Maintenance Sites list, where you can select an individual network site to view or update.

### Network sites by status

Bar chart that shows the number of sites in the selected network domain, by their operational state. The operational states are as follows:

#### Build

Number of network sites in the network domain that are being built or defined, but aren't operational.

#### Maintenance

Number of network sites in the selected network domain that are under maintenance and aren't operational.

#### In Use

Number of network sites in the selected network domain that are operational.

#### Pending Retirement

Number of network sites in the selected network domain that are pending retirement.

#### Test

Number of network sites in the selected network domain that are in a test state and aren't operational.

### **i** Note:

To learn more about how the count data is collected and refreshed in the workspace landing page, see [Data collection and refresh for the Network Inventory Workspace widgets](#). To learn how to customize the content that appears in each widget, see [Customizing the content in your Network Inventory Workspace widgets](#).

## Network sites map

This widget contains a visual map representation of where the network sites in the selected network domain are located.

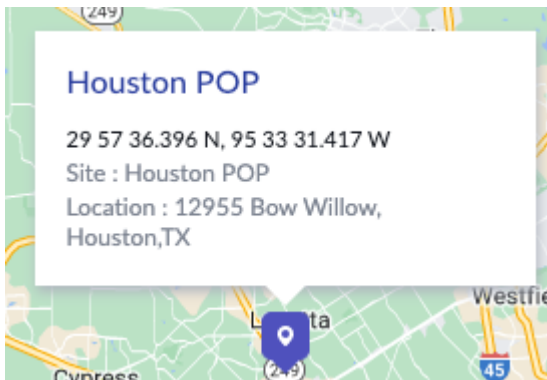
- To view a listing of the keyboard shortcuts that you can use for map navigation, select **Keyboard shortcuts**.
- To move the map, select and drag it.
- To zoom out of the map, select the minus sign (-). When you zoom out, the sites that are closely situated near each other geographically appear as clusters on the map. The number that is next to a cluster indicates the number of sites in that cluster. The following example shows a network site cluster.

#### Network site cluster



- To zoom into the map, select the plus sign (+). When you zoom in, markers indicate the geographical locations of each distinct network site. When you select a marker, the geographical information appears for the network site as shown in the following example.

#### Network site location



#### **i** Note:

If you're using an instance with a ServiceNow domain, it has a default Google Maps ID that enables the use of the sn-fam-map plugin. If your instance doesn't have a ServiceNow domain, you must purchase a Google Maps ID to enable the use of this plugin. To learn more, see [Set up Google Maps API](#).

## Network entities by category

This widget contains the counts of the individual network asset instances for the entities in your selected network domain. By using this widget, you can access, view, and update the detailed information for the individual network asset instances, and also create ones as needed.

The network entities include the discrete pieces of telecom equipment, interface cards, network interfaces, physical connections, and logical connections. To learn more, see [Data model for Telecommunications Network Inventory](#). These network entities are as follows:

### Equipment

Number of the individual pieces of telecom equipment in the network domain that you selected. To review the individual network sites, select the count to access an equipment list, where you can select an individual piece of telecom equipment to view or update. To learn more, see [product/tmt-telecom-network-inventory/task/define-tni-equipment.dita](#).

### Interface card

Number of the individual interface cards in the network domain that you selected. To review the individual interface cards, select the count to access an Interface Card list, where you can select an interface card instance to view or update. To learn more, see [Define the interface card details](#).

### Network interface

Number of the individual network interfaces in the network domain that you selected. To review the individual network interfaces, select the count to access a Network Interface list, where you can select an interface to view or update. To learn more, see [Define the network interface details](#).

### Physical connection

Number of the individual physical connections in the network domain that you selected. To review the individual physical connections, select the count to access a Physical Connection list, where you can select a physical connection to view or update. To learn more, see [Define the physical connection details](#).

### Logical connection

Number of the individual logical connections in the network domain that you selected. To review the individual logical connections, select the count to access a Logical Connection list, where you can select a logical connection to view or update. To learn more, see [Define the logical connection details](#).

### **i** Note:

When you access the individual network entities from a listing, such as the Equipment listing, the forms that you access consist of the following sections:

- A general detail section that you use to define the identifying characteristics for each network asset.
- A configuration section that you use to define the configuration characteristics for the network asset.
- Each section consists of the unique fields for that network asset and a collection of the fields that are common to most of the network assets forms. For detailed descriptions of these common fields, see the following topics:
  - [Commonly used network asset instance identification fields](#)
  - [Commonly used network asset instance configuration fields](#)

## Network equipment by manufacturer

This widget is a pie chart grouping of network entities in the network domain, by the manufacturers who supply them. The widget contains a standard set of the five most recognizable telecommunications equipment manufacturers. For each manufacturer, you can view a total count of the network entities or equipment that is supplied by each manufacturer. Using this widget helps you to determine the overall distribution of equipment by the manufacturing source.

### **i** Note:

To learn how to customize the data that appears in this widget and others, see [Customizing the content in your Network Inventory Workspace widgets](#).

## Network equipment by states

This widget is a bar chart representation of the number of entities in a network domain, by their current operational state.



**Reserved**

Number of network sites that are in the process of being built or defined, but aren't operational.

**In Use**

Number of network sites in that are operational and in use in the network domain.

**Available**

Number of network entities that are operational and available for use.

**Pending Repair**

Number of network entities that are pending repair.

**In Maintenance**

Number of network entities that are under maintenance, and aren't operational.

**My work**

This widget enables you to view the open incidents and network change requests that you're currently assigned to.

**My open incidents**

If you have an assigned itil user role, you can view all the open network service incidents that you are assigned to. To learn more, see [Incident Management](#) .

**Note:**

The My open incidents widget doesn't appear for logged-in users without an assigned an itil role. Instead, the My open change tasks widget takes its place.

**My open change tasks**

You can view all the open network change requests that you're assigned to. You can only view the existing change requests in this widget, but you can't create or update them within the Network Inventory Workspace itself.

**Network Inventory Workspace Lists view**

You use the Lists view to access the inventory classes and functions to perform the Network Inventory tasks.

From the Lists view, on the left side of the Network Inventory Workspace, you can access most of the Telecommunications Network Inventory classes and functions. To access the Lists view, select the list icon (.

You can access the following classes:

**Network Inventory classes**

| Class         | Details                                                                                                                                                                      |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Network sites | View listings of network sites. Update or create network site details. To learn more, see <a href="#">product/tmt-telecom-network-inventory/task/define-tni-sites.dita</a> . |
| Inventory     | Manually create the individual instances of your network assets and define their relationships to each other. To learn more, see                                             |



## Network Inventory classes (continued)

| Class                       | Details                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                             | <a href="#">Manually creating and reviewing your network asset instances.</a>                                                                                                                                                                                                                                                                                                                                                                       |
| Inventory Number Allocation | Manage your virtual local area networks (VLANs) or link aggregation groups (LAG) by using the inventory number allocation feature in the Telecommunications Network Inventory application. To learn more, see <a href="#">Inventory number allocation</a> .                                                                                                                                                                                         |
| Inventory Models            | Create the metadata for the inventory models and then define their relationships to each other for network asset instantiation. To learn more, see: <ul style="list-style-type: none"> <li>• <a href="#">Network inventory models</a></li> <li>• <a href="#">Creating your inventory models</a></li> </ul>                                                                                                                                          |
| Network Inventory Templates | Create the inventory and default templates and then define their relationships to each other for network asset instantiation. To learn more, see: <ul style="list-style-type: none"> <li>• <a href="#">Network inventory templates</a></li> <li>• <a href="#">Creating inventory template for network asset instantiation</a></li> </ul>                                                                                                            |
| Administration              | Configure the Telecommunications Network Inventory application. To learn more, see <a href="#">Configuring Telecommunications Network Inventory</a> . <p><b>Note:</b></p> <p>All selections in the Lists view are accessible to all user roles, including the following selections under the Administration node. However, only those users with an assigned admin role have write or delete access privileges in the administration functions.</p> |

## Inventory management view

Use the Inventory management view in the Telecommunications Network Inventory Workspace to view the network inventory details within the network sites that you are selected.

The Inventory management view displays the network inventory details such as equipment information and availability of racks, ports, and slots within the network site that you are selected. You can select the multiple network site of your choice.

Use the following tabs to view the inventory details and take appropriate actions:

### Overview

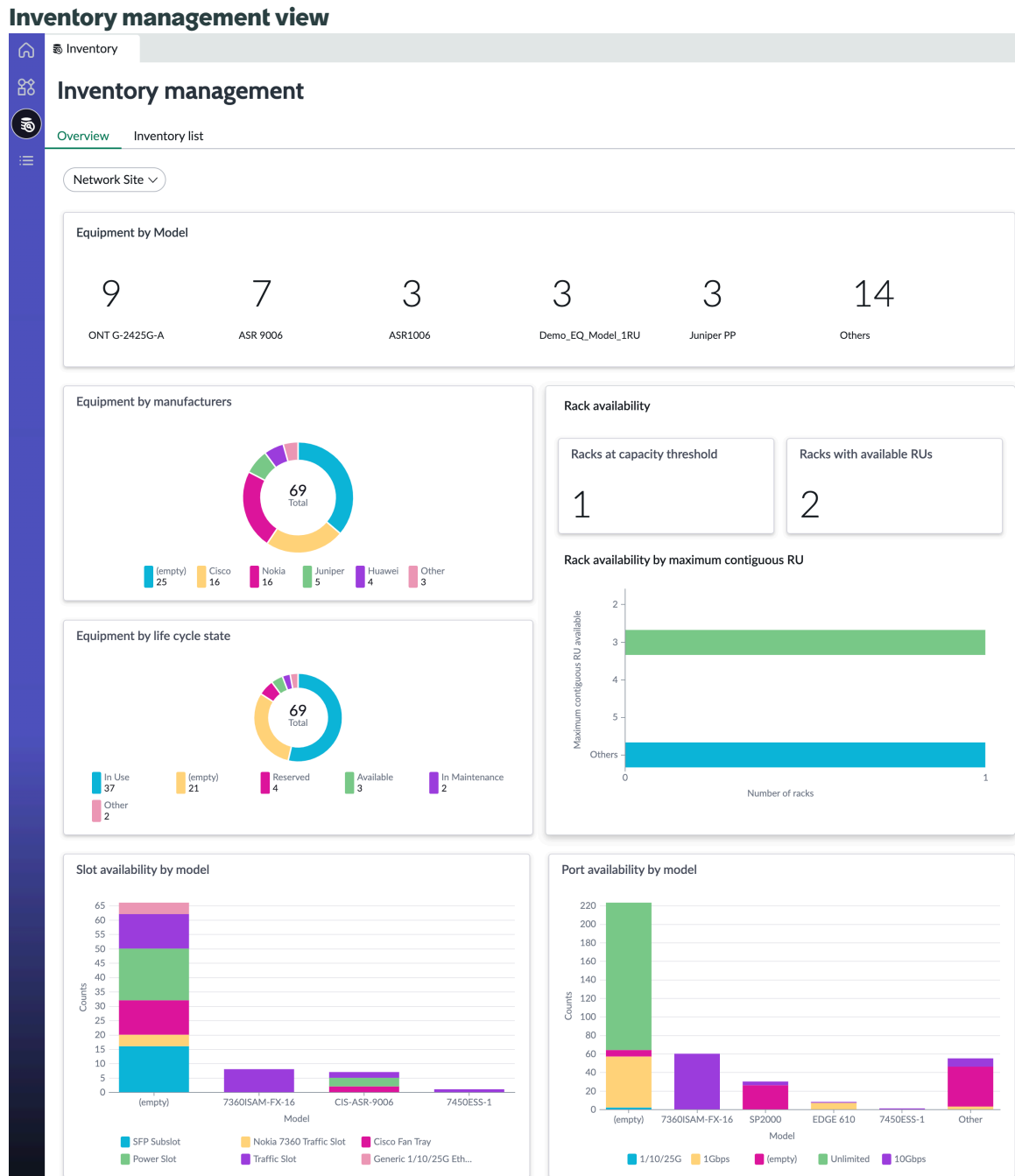
View various inventory data, such as total number of equipment grouped by the model, manufacturer, and life cycle state, and availability of racks, ports, and slots.

## Inventory List

View a list of network sites or network assets based on the option that you are selected in the left side panel.

## Overview tab

Use the **Overview** tab for a consolidated view of various network inventory data as widgets or charts.



Select any widget or chart to view the list of items that needs your action.

## Inventory management widgets

| Widget or chart                            | Description                                                                                                                                                                                                                                                                                                                                                                |
|--------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Equipment by Model                         | Number of the individual pieces of equipment grouped by model. The widget contains a standard set of the five most used telecommunications equipment models. For each equipment model, you can view a total count of the equipment.                                                                                                                                        |
| Equipment by manufacturers                 | Donut chart grouping of equipment by the manufacturers who supply them. The widget contains a standard set of the five most used telecommunications equipment manufacturers. For each manufacturer, you can view a total count of equipment.                                                                                                                               |
| Equipment by life cycle state              | Donut chart grouping of equipment by their current life cycle states. The widget contains the number of equipments in the network sites that you are selected, grouped by the following life cycle states. <ul style="list-style-type: none"> <li>• In Use</li> <li>• Empty</li> <li>• Reserved</li> <li>• Available</li> <li>• In Maintenance</li> <li>• Other</li> </ul> |
| Racks at capacity threshold                | Number of racks that are occupied more than threshold capacity.                                                                                                                                                                                                                                                                                                            |
| Racks with available RUs                   | Number of racks with available rack units.                                                                                                                                                                                                                                                                                                                                 |
| Rack availability by maximum contiguous RU | Bar chart representation of available racks with maximum contiguous rack units.                                                                                                                                                                                                                                                                                            |
| Slot availability by model                 | Bar chart representation of the available slots across different equipment models. The widget contains a standard set of the four most recognizable equipment models that contain the highest number of available slots.                                                                                                                                                   |
| Port availability by model                 | Bar chart representation of available ports across the different equipment models. The widget contains a standard set of the four most recognizable equipment models that contain the highest number of available ports.                                                                                                                                                   |

## Inventory list tab

Use the **Inventory list** tab to view a list of network sites or network assets based on the item that you selected in the left side panel and take appropriate actions. The left side panel lists all the network sites available in the global location and the network assets associated with each network site.

## Inventory list tab

**Inventory management**

Overview **Inventory list**

200 South James street, Atl  
3260 Jay Street, Santa Clar

> Americas

✓ Apac

> Australia

> China

> India

> Japan

✓ ARIZONA-CO-001

✓ Connection

✓ Logical connection

✓ Equipment

IP Router

**Logical connection** 5

Last refreshed just now.

| Name                | Site A         | Site Z              | Life Cycle Stage | Life Cycle Stage |
|---------------------|----------------|---------------------|------------------|------------------|
| AR-OR-ENET-100G-001 | ARIZONA-CO-001 | OREGON-CO-001       | Operational      | In Use           |
| AR-SF-ENET-100G-001 | ARIZONA-CO-001 | SANFRANCISCO-CO-001 | Operational      | In Use           |
| AR-TE-ENET-100G-001 | ARIZONA-CO-001 | TEXAS-CO-001        | Operational      | In Use           |
| SA-AR-ENET-100G-001 | SEATTLE-CO-001 | ARIZONA-CO-001      | Operational      | In Use           |
| TE-AR-ENET-100G-001 | TEXAS-CO-001   | ARIZONA-CO-001      | Operational      | In Use           |

You can perform the following actions in the **Inventory list** tab.

- In the left side panel, expand each location to view the associated network sites.
- Select a location to view the associated network site records in the list view.
- In the left side panel, expand each network site to view any associated connection or equipment.
- Select a connection or equipment to view the list of associated connection or equipment records.
- Select a record in the list view to redirect to its form view.

## Visualization of circuits

The network diagram in the Telecommunications Network Inventory application graphically displays a hierarchical map of the circuit and its underlying connection elements, while centered on the configuration item (CI) that is the Home node.

The network diagram graphically displays a circuit of the physical and logical connection elements, and the details of each element. It provides a detailed overview of the network infrastructure and how they're connected.

The following example shows a network diagram in the Telecommunications Network Inventory

**Related information**

Telco equipment

**DLLSTXMR/OLT7360**

|                   |                        |
|-------------------|------------------------|
| Name              | Product Model          |
| DLLSTXMR/OLT7...  | 7360 FX-4              |
| Network site      | Manufacturer           |
| DALLAS TX CO/H... | Nokia                  |
| Serial number     | Equipment CLI          |
| 789456451144      | DLLSTXESS74            |
| Life Cycle Stage  | Life Cycle Stage St... |
| Operational       | In Maintenance         |

**View details**

application.

A network diagram contains two panels:

- The Map pane shows the map for a selected CI.
- The Details pane on the right shows related information of the CI according to the current selections.

To learn more about how to use the network diagram, see [Using the network diagram](#).

## Map pane

The map shows all CIs in the hierarchy starting with the Home node CI, up to the specified level. You can expand the hierarchy levels up to three levels and view all the underlying connections. The map pane also shows the IP Address of the equipment. You can only expand connections that have connection elements underneath them.

You can perform the following actions in the map pane:

- Select the add icon (  ) and view all the underlying connections.
- Select the refresh icon (  ) to reload the map and return it to its initial view.
- Use the zoom controls to zoom in and out of the map.

## Details pane

If a node is selected in the map pane, then the details pane shows the related information for that node. For example, if you select a logical connection node on the network diagram, then the details pane shows all the details related to that logical connection. You can select **View Details** in the details pane to redirect to the corresponding CI form. If you select in an empty space on the map pane, the details pane disappears.

## Access

You can access the network diagram from the Telecommunications Network Inventory workspace, as follows:

- Navigate to **Workspaces > Network Inventory Workspace**.
- Open the desired physical or logical record.
- Select the **Network Diagram** tab to open the map for the respective CI.

## Attribute packs

Use an attribute pack to capture the attributes that you define against a set of records in a configuration item (CI) in the Telecommunications Network Inventory application. You can capture the additional information about the network asset in the inventory form that belongs to the CI.

## Overview

An attribute pack is a collection of attributes that you can associate with a subset of a CI. A pack is an extra set of attributes. These attributes are defined as standard ServiceNow AI Platform tables and columns.

You create an attribute pack table and configure the mapping between a pack table and CI. When you create or update the CI record, you can add the pack table and provide the additional information about the inventory object.

By using an attribute pack, you can manage a CI and its attributes more granularly. For example, if you consider a server as a CI, an attribute pack for a server could include such attributes as a hostname or IP address. These attributes provide additional information about the server that helps you to manage and track it throughout its life cycle. To learn more about how to use an attribute pack in the inventory form, see [Using an attribute pack in an inventory form](#) section.

Use an attribute pack to customize the attributes according to the requirements of your organization or a subset of CIs. This customization enables your organizations to scale your present and future inventory management needs.

## Using an attribute pack in an inventory form

To use an attribute pack in an inventory form, you, as the administrator, must perform the following tasks:

- Create a pack table with the attributes that you define. To learn more, see [Create an attribute pack table](#).
- Configure the mapping between the pack table and the inventory object that you want to use it with. To learn more, see [Configure an attribute pack table against a configuration item](#).

After you create and configure a pack table, you can use it in a CI record. To learn more, see [Using an attribute pack for a CI record](#).

## Inventory number allocation

You can manage IP addresses, telephone number allocations, virtual local area networks (VLANs), or link aggregation groups (LAGs) by using the inventory number allocation of the Telecommunications Network Inventory application. By using this feature, you can organize, track, and manage the physical and logical numbers.

### Benefits

The number management tool provides your organization with the following benefits:

1. Data that is accurate and consistent.
2. Ability to follow the trends and patterns that lead to more efficient and effective operations.
3. Reduced costs so that you can optimize or streamline your resources and processes.
4. Tracking and analyzing how you use your resources.
5. Tracking your key performance indicators (KPIs), so that your organization can monitor and improve its performance.
6. Presenting data clearly to your stakeholders so that they can understand how your business is performing.

### Number management tools

By using the Telecommunications Network Inventory application, you can manage:

1. IP addresses. For more information, see [IP addresses allocation](#).
2. Telephone numbers. For more information, see [Telephone allocation](#).
3. VLANs and LAGs. For more information, see [Define your inventory numbering](#).

## IP addresses allocation

By using the IP address allocation of the Telecommunications Network Inventory application, you can create, review, and update IP pools, IP network subnets, allocated IP addresses, and Classless Inter-Domain Routing (CIDR).

### IP address tables

- **IP pool:** An IP pool is a sequential range of IP addresses that are allocated to a large network, such as the subnet mask of /16 or /24 IP addresses.
- **IP network subnet:** An IP network subnet represents the IP address that is allocated to the customer, such as the subnet mask of /28 or /29 addresses.
- **Allocated IP address:** An allocated IP address is a list of all individual IP addresses that are part of an IP network subnet and can be assigned to configuration Items (CIs). By using an allocated IP address, you can assign an IP address to a host.
- **Managed Network:** A managed network is a list of all existing networks or new networks. By using a managed network, you can assign a network to an IP pool or to an allocated IP address. To learn more, see [Create Managed Network](#).

To learn more about how to manage IP addresses, see [IP address inventory management data model](#).

### Use case

Let's say a company that is in need of an internet access submits an order request to their service provider. The order request generates the order line items for allocating a WAN IP address with a subnet of /30 and order tasks. To assign IP addresses, a change request is initiated. This change request initiates the following change tasks:

- Create an IP pool record for the subnet mask of /30 IP addresses according to the design guidelines. For more information, see [Create an IP pool record](#).
- Create an IP network subnet for the subnet mask of /30 IP addresses and four individual IP addresses. For more information, see [Create an IP network subnet record](#) and [IP addresses](#).
- Create an application service.
- Relate an IP network subnet with the change request.

### Related topics

[Create IP address allocation](#)

## Telephone allocation

Learn about telephone blocks, telephone numbers, and allocating telephone numbers. You can also learn what the benefits and relationships are between them and how you can manage them more effectively.

## Telephone number infrastructure

- **Telephone block:** A telephone block is a pool of telephone numbers that are allocated to a telco operator by an administrator.
- **Telephone number:** A telephone number is a unique numerical identifier that is assigned to a telephone line or device for making and receiving telephone calls. You can add, review, and update the list of telephone numbers.
- **Telephone number allocation:** A telephone number allocation consists of all the telephone numbers that are either allocated or available to allocate to the customer.

To learn more, see [Telephone number inventory management data model](#).

### Note:

- To perform any activity on telephone numbers, ensure that you're assigned to the inventory number manager (sn\_inv\_num\_mgmt.inventory\_number\_manager) role.
- To create any telephone block, number, or number allocation, ensure that you create the components of the telephone number. To learn more, see [Components of a telephone number](#).

## Use case of a telephone system

Let's say that a network operator has a large series of numbers that include ported in, third party, owned numbers, and other types of numbers. To manage these numbers, an inventory number manager can create a telephone block. To learn more, see [Create a telephone block](#).

Now, a customer that has Voice over Internet Protocol (VoIP) or Unified Communication as a Service (UCaaS)-based services submits a request to the operator for a series of numbers. The requested series of numbers belong to three different areas, countries, or a series of numbers.

To fulfill the earlier scenario, an inventory agent can create a telephone number allocation or create a telephone number for an area or region in a particular block. To learn more, see [Create a telephone number allocation](#) and [Create a telephone number to an area or region](#). This process helps an operator to identify the following issues:

- Availability of a number by using telephone number allocation
- Ported-in and ported-out numbers
- Numbers assigned to a country or to an area

## Components of a telephone number

A telephone number is a unique numerical identifier assigned to a telephone line or device for making and receiving telephone calls. Components of a number are central office code, country code, area code, and rate center.

## Central office code, country code, area code, and rate center

- **Central office code** - The central office code, also known as an exchange code. It identifies a telephone exchange within a particular area code and helps to route calls within the local telephone network. See [Create a central office code](#) to learn more.
- **Country code** - A country code is also referred to as an international dialing code. It's generally a one to three-digit code that is dialed before the area code and telephone number when contacting to another country. See [Create a country code](#) to learn more.



- **Area code** - An area code is a number used to identify a geographic region within a country. See [Create an area code](#) to learn more.
- **Rate center** - A rate center is a geographic area used for determining the rates and billing associated with telephone services. It's typically defined by a telephone exchange or a cluster of exchanges within a local calling area. Each rate center has its own set of pricing and billing structures for phone calls within that area. See [Create a rate center](#) to learn more.

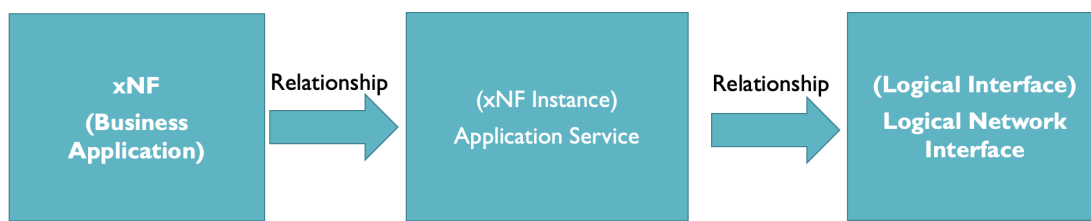
To learn more about telephone numbers, how to manage and assign them, see [Create a telephone infrastructure](#)

## Modeling a 5G xNF in Telecommunications Network Inventory

You can model your 5G network and manage all your xNFs (any type of network functions) by using the Telecommunications Network Inventory application. By using the model, you can create, review, update, and delete your networks.

### 5G network model

You must create a business application, an application service, and network interfaces to model your 5G network as show in the following diagram.



- **Business Application:** The business application table stores all xNFs. The business application records the labels of all classes proposed by 3GPP™ as a type of managed network function. To learn more, see [Create an xNF](#).
- **Application Service:** The application service stores the instance of the corresponding network function, which is associated with the business applications to indicate its type, such as DU or CU-CP and so on. Each instance of a function has a record in the application service. You can create a relationship with a business application and network interface. To learn more, see [Create or add an xNF instance](#).
- **Network Interface:** The network interface stores all the logical IP interfaces that are assigned to the managed network. The logical interfaces represent a peer-to-peer relationship. If there's a connection between a distributed unit (DU) and centralized unit (CU) control plane or user plane (UP) functions, a logical connection is created between the logical interfaces. By using the relationship editor, you can create a relationship with an application service. To learn more, see [Define the network interface details](#) and [CI relationship editor](#)  to create or edit a relationship.

\*The 3GPP™ TS28.541 V18.2.2 inspired attributes are provided as the pack tables. To learn more, see [Pack tables](#). To learn more about attribute packs, see [Attribute packs](#).

\*3GPP is a trademark of ETSI.

### Related topics

[Create xNF and xNF instances](#)

## Revision, operationalization, and decommission of a Configuration Item

Revision of Configuration Item (CI) enables you to update the network attributes of a Configuration Item, such as attributes, connection elements, and relations using the Telecommunications Network Inventory application. You can make a safe and efficient update to your network infrastructure by using the CI revision.

### Overview

CI revisions enable you to modify network-configured attributes and connection elements of an operational Configuration Item. The CI revision is applicable only to logical connection and physical connection CIs. So, you can update all configuration items of a connection, as required with the help of revise CI and its subflows.

CI revisions enable you to modify network-configured attributes and connection elements of an operational Configuration Item. The CI revision is applicable only to logical connection and physical connection CIs. So, after a logical connection or a physical connection Configuration Item is created, you can update it as required with the help of revise CI and its subflows.

### Operationalization and decommission flow

Using the change, after you create a revision request for a CI record, the selected CI is cloned. During this process, it clones the Configuration Item and all its related tables such as, its attributes, connection elements, and relations. To customize the cloning process or the related tables, see [Customize the CI cloning process](#).

After successful cloning, it enables you to perform changes on the cloned Configuration Item record, as required. Using the operationalization process, you can merge and finalize the changes. Further, all the changes are applied to the original Configuration Item and the cloned Configuration Item is decommissioned automatically. However, you can't create a revision of an active revised Configuration Item, you can update the cloned Configuration Item as required at any time. To operationalize and decommission a CI record, see [Revise a configuration item](#) and [Decommission an inventory record](#) respectively.

### Use case

Let's say, for a logical connection having two ENETs, you want to add another ENET to increase the LAG capacity. So, in this scenario, for a safe LAG update, use the CI revision.

With the help of revise CI, the LAG and all of its connections are cloned. Then, in the cloned LAG Configuration Item, add the desired ENET member and merge it back into the original CI with the help of operationalize CI. After successful operationalization, all three ENETs are added to the original CI without disrupting the network. To learn more, see [Revise a configuration item](#), [Operationalize a configuration item](#). Here, the cloned CI is decommissioned automatically. To learn more, see [Decommission an inventory record](#).

Let's say, you must update the IP address of a router in your network. This router is part of a complex network, and you aren't sure how changing the IP address affects the rest of the network. So, in this scenario, for a safe update of the router's IP address, use the CI revision.

With the help of revise CI, you firstly, duplicate the router CI and all of its related data. Then, you change the IP address of the duplicated router and merge it back into the original CI with the help of operationalize CI. As a result, the changes are applied to the original router without disrupting the network. To learn more, see [Revise a configuration item](#) and [Operationalize a configuration item](#).

## Capacity management

Capacity management in Telecommunications Network Inventory enables you to calculate the capacity of physical entities in your network. By effectively managing the capacity, you can plan, monitor, and optimize the resources to make sure that the network can meet your current and future demands efficiently.

### Overview

The capacity management in Telecommunications Network Inventory uses functions and metrics to calculate and report the capacity of your network assets. The capacity metric estimates the maximum, occupied, and available network resources such as ports, slots, or racks in a telecommunication network. You can use this metric result to report the capacity of a network asset that can be used for future expansion of the network design.

### Capacity calculation use cases

When you create a configuration item (CI) using the design and assign function, the system automatically calculates the available capacity of the associated CIs. The system uses predefined functions and metrics to calculate the capacity. So, whenever there's a modification in the current design, the system automatically triggers the capacity calculation, and updates the metrics. This approach makes sure that resource consumption is effectively managed. Also, this calculation improves the accuracy of the design and assign function.

For example, When you add a new piece of equipment to a rack, it's important to determine the available racks within the equipment holder. When you create an equipment record, the predefined capacity definition runs, and the metric automatically updates the rack availability data. The capacity definition includes functions that determine the maximum and occupied racks. Subsequently, it calculates the difference between the maximum and occupied racks. For instance, if the maximum number of racks is 10 and the occupied racks are 7, there are 3 available racks. If the maximum number of racks are 10 and the occupied racks are 10, the available rack count is 0, which indicates no racks are available. Then the system consolidates the result in the capacity metric. This process provides you with the accurate capacity and availability information of the racks.

You can customize the capacity calculation for each type of Configuration Item (CI). This feature enables you to create and configure the function, definition, and metric to calculate the capacity. To learn more about configuring the capacity function and creating the metric, see [Configuring capacity management](#).

### Capacity management workflow

Capacity management uses function, definition, and metric tables to calculate and report the capacity. In the Telecommunications Network Inventory application, when you run the capacity function, it aggregates the results into the capacity metric table. It creates an available metric for capacity and a usage metric where the percentage value of available capacity is stored. Whenever a design change is happened, the system triggers an API to calculate the capacity using predefined functions and definitions.

To learn more about capacity function, definition, and metric, see [Configuring capacity management](#).

## Visualization of network topology

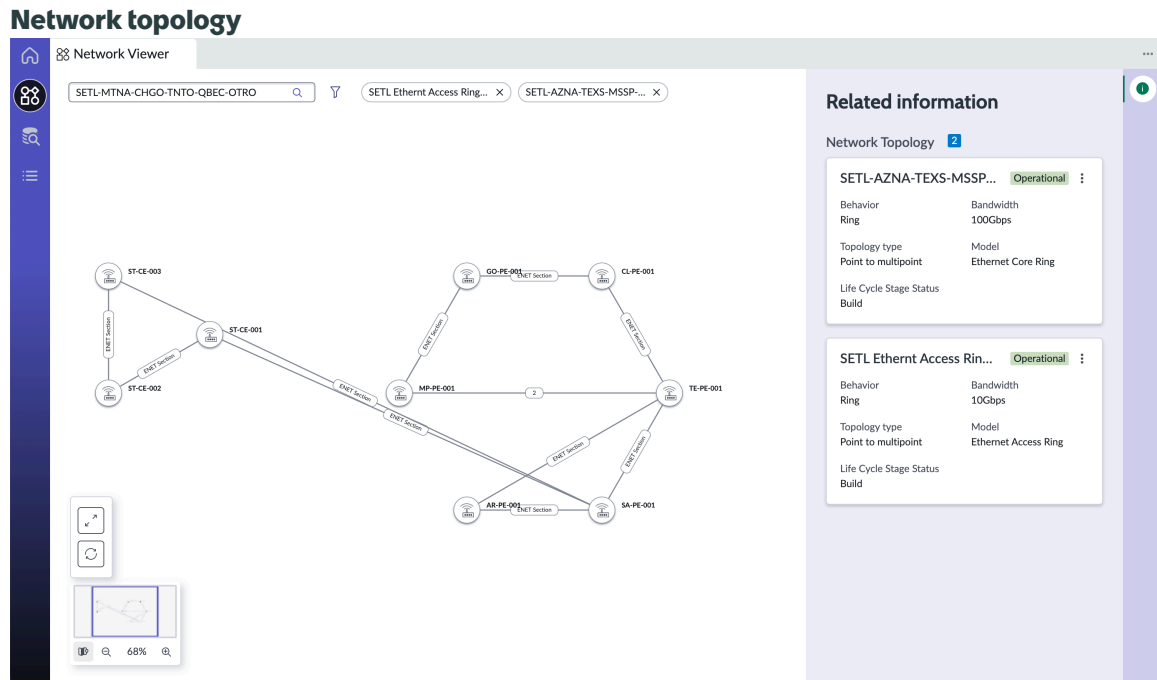
The topology in the Telecommunications Network Inventory application graphically displays how the different elements in a network such as equipment, connections, and interfaces are

organized and connected to one another. By using a topology, you get a bird's eye view to the network.

## Overview

The network topology is a visual representation of the network elements such as nodes (equipment), edges (connections), and termination points (interfaces), and how they're organized and connected to one another. A topology can be a ring, tree, mesh, star, or bus in structure. A topology enables you to plan the network expansions, monitor the network performance, and troubleshoot the faults occurring in the network.

The following example shows a topology in the Telecommunications Network Inventory application.



You can view the topology in the Network Viewer window in the Telecommunications Network Inventory workspace. The Network Viewer window contains the following:

- The search box and advanced filter enable you to select the topology.
- The map pane shows the network topology.
- Details pane on the right shows related information of the topology according to the current selections.

## Search box

Use the search box to select the topology that you want to visualize. You can select multiple topologies at a time. The advanced filter option enables you to filter the topologies based on the conditions that you set.

## Map pane

The map pane shows the topology that you selected in the search box. You can view many topologies in the map pane at a time. The map pane also shows the name of each element in the topology.

You can perform the following actions in the map pane:

- Point to a node to highlight the connections that are associated with the node.
- Select one among the topologies to highlight the elements associated with it.
- Select the refresh icon () to reload the map and return it to its initial view.
- Select the fit to screen icon () to adjust the topology to the size of the map pane.
- Use the zoom controls to zoom in and out of the map.

## Details pane

The details pane shows the related information about the topology, node, or connection that you're selected. You can select the info icon () to view the details pane. Initially the details pane shows the related information about the topology record. If you select a node, then the details pane shows the related information about that node. If you select an empty space on the map pane, the details pane shows related information about the topologies that are opened.

You can also select **View Details** in the details pane to redirect to the corresponding CI record.

## Access

You can access the network topology in the Telecommunications Network Inventory workspace as follows:

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the network viewer icon ()

To learn more about how to create and view a topology in the Telecommunications Network Inventory application, see [Using the network topology](#).

## Related topics

[Data model for Telecommunications Network Inventory](#)

## Telecommunication Network Inventory workflows in Flow Designer

By using the Telecommunications Network Inventory function catalog and subflows, you can access the functions that help you to automate the network inventory's design and assign process.

## Telecommunications Network Inventory function catalog

You can use the Telecommunications Network Inventory functions to create, update, and retrieve a configuration item (CI) while you're performing the Design and Assign process. For example, you can do the following actions:

- Create telco equipment
- Add an interface card

The following table lists the Telecommunications Network Inventory functions that are categorized by their functionality.

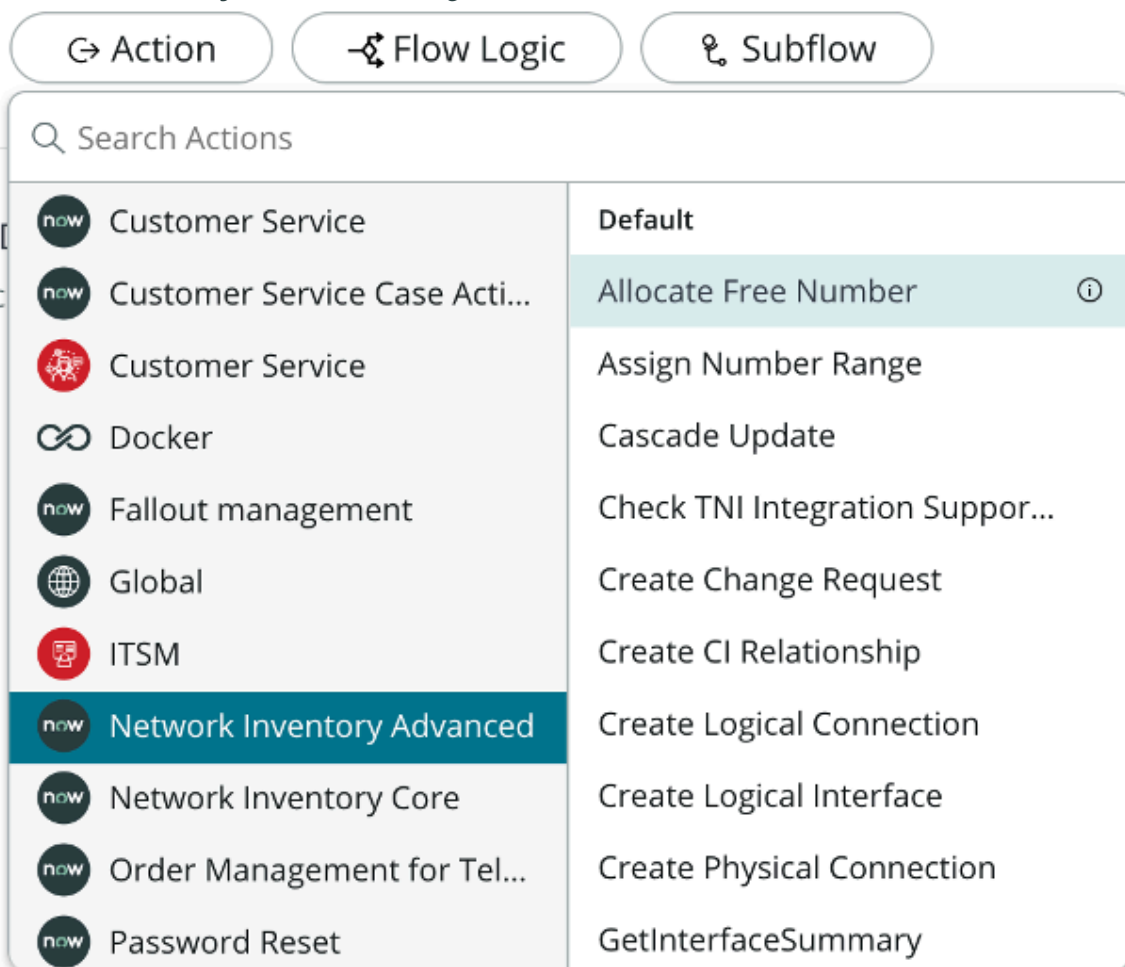
## Telecommunications Network Inventory functions

| Function Type   | Function Name                                                                                                                                                                                                         |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Create          | <ul style="list-style-type: none"> <li>• TNI Create CI From Template</li> <li>• Create Logical Connection</li> <li>• Create Logical Interface</li> <li>• Create Physical Connection</li> <li>• Path Search</li> </ul> |
| Read            | <ul style="list-style-type: none"> <li>• Allocate Free Number</li> <li>• Get Interface Summary</li> <li>• Lookup Next Hub</li> </ul>                                                                                  |
| Update          | Cascade Update                                                                                                                                                                                                        |
| Helper function | <ul style="list-style-type: none"> <li>• Split String</li> <li>• Get Index From Array</li> </ul>                                                                                                                      |

To learn more about the network inventory functions, see [Telecommunications Network Inventory function catalog](#).

The following example shows the functions that are available in the Flow Designer action library under the **Network Inventory Advanced** option. You can use these functions to perform the inventory-related data operations.

## Network Inventory Function Catalog Location



You can also use these functions as Flow Designer actions in the Telecommunications Network Inventory workflow because the Design and Assign is a series of actions. The reusable Flow Designer actions can automate repetitive work, such as creating a logical connection in the workflow. To learn more about Flow Designer actions, see [Flow Designer](#).

## Telecommunications Network Inventory subflows

In Flow Designer, you can give the inputs and outputs to pass the data to and from the subflow while you're performing the Design and Assign process. If necessary, you can add more fields in the subflows. To learn more about working with the subflows, see [Building subflows](#). To learn more about the Flow Designer, see [Flow Designer](#).

The Telecommunications Network Inventory application has the following subflows:

### Logical Connection Creation

Creates a logical connection record in the Telecommunications Network Inventory application based on the input that you receive when you instantiate an inventory. To learn more, see [Logical Connection Creation subflow](#).

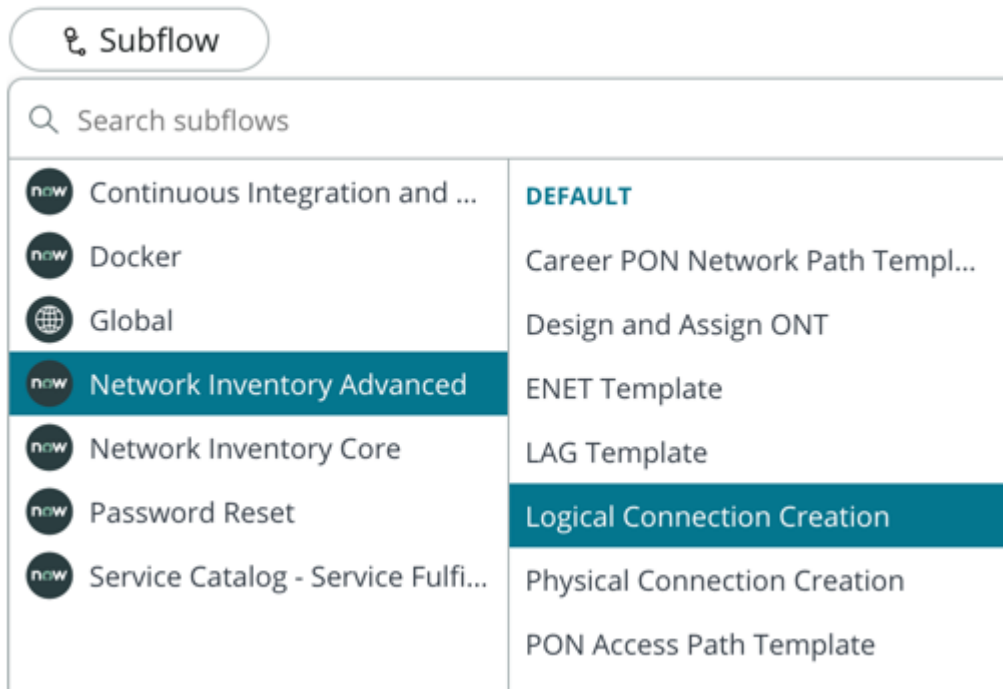
### Physical Connection Creation

Creates a physical connection record in the Telecommunications Network Inventory application based on the input that you receive when you instantiate an inventory. To learn more, see [Physical Connection Creation subflow](#).



The following example shows the subflows that are available in the Flow Designer action library under the **Network Inventory Advanced** option. You can use these functions to perform the inventory-related data operations.

### Network Inventory Subflow Location

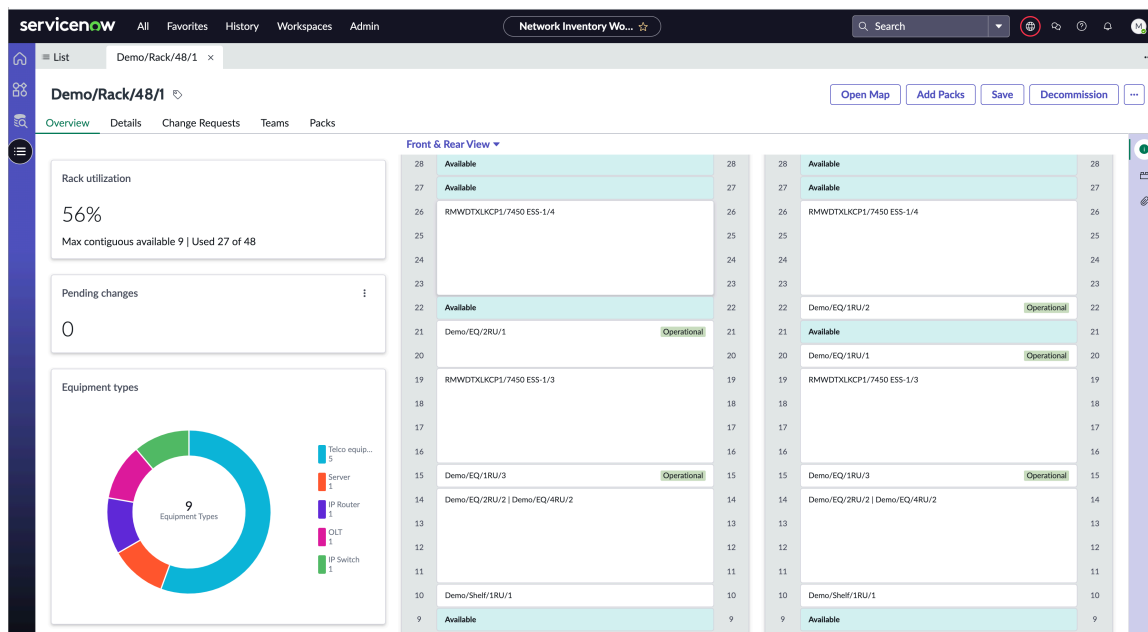


## Visualization of rack

Using rack visualization in the Telecommunications Network Inventory application, you can visualize a rack in the canvas. Here you can observe the loading of equipment and shelves into the front and rear accessible racks, with each item placed in its designated slot.

### Overview

Rack visualization is a graphical representation of a datacenter rack used to store and organize all equipment.





The previous screenshot is an example of a rack. From the **Overview** tab of a rack, you can:

- See the KPI (Key Performance Indicator) of a rack using rack utilization.
- See the number of pending change tasks.
- Explore the KPI for different equipment types to optimize the placement of routers, shelves, or other network infrastructure.
- See only the front or rear view of the rack.
- See both the front and rear views of the rack.
- See all the reserved units and reserved by which user.
- See the rack and rack models.
- Navigate to the rack form from the canvas.
- See life cycle stage of equipment.
- See all the equipment and shelf details by selecting the info icon (  ).
- See the number of continuous slots available.
- See the number of slots used out of the total available slots.
- Switch between the default and dark view using the preferences settings.

## Pre-requisites

To instantiate the creation of a rack, you must:

1. Create or select a model in the equipment holder model with the Equipment Rack **Model categories** to associate it with a rack.

To learn more, see [Create an equipment holder model](#).

2. Create or select a relationship in the network model relationships with the Rack to Slot **Relationship type** to define the number of rack slots.

To learn more, see [Define a network model relationship](#).

3. Create or select a template with the rack model in the **inventory model** field for the rack.

To learn more, see [Create an inventory template](#).

## Visualizing and managing a rack

1. Initiate the rack creation based on the rack model, and rack slots based on the template.

To learn more, see [Create a change request from Network Inventory Workspace](#).

2. Add a piece of equipment, or shelf it to a rack.

To learn more, see [Create a change request from Network Inventory Workspace](#).

3. Remove a piece of equipment, or shelf it from a rack.

To learn more, see [Create a change request from Network Inventory Workspace](#).

# Configuring Telecommunications Network Inventory

Learn how to configure the Telecommunications Network Inventory application so that you can define your telecommunications network and create a comprehensive network inventory model.

## Install Telecommunications Network Inventory

If you have the admin role, you can install the Telecommunications Network Inventory application. The application includes the demo data and installations that are related ServiceNow® Store applications and plugins, if they aren't already installed.

### Before you begin

- Ensure that the application and all of its associated ServiceNow Store applications have valid ServiceNow entitlements. For more information, see [Get entitlement for a ServiceNow product or application](#).
- Ensure to install the demo data of Telecommunications Network Inventory. On installing the demo data, the flows and subflows are triggered. The demo data enables you to understand the flow of OMT-TNI integration. As part of the demo data along with the required attributes, the following are also created:
  1. Order - Includes an order request for installation of fiber broadband demo data
  2. Order task - An order task is created automatically when an order is created
  3. OMT task - order management tasks that are created under an order task
  4. Change request - this includes the change request details for the installation of fiber broadband
  5. Change task - multiple tasks are created to fulfill the order

#### **Note:**

On successful installation of demo data, the demo data for GPON broadband and design assign link aggregation group is automatically added.

- Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

The following items are installed with Telecommunications Network Inventory:

- Plugins
- Store applications
- Roles
- Tables

For more information on viewing components that are installed with an application, see [Find components installed with an application](#).

### Procedure

1. Navigate to **All > System Applications > All Available Applications > All**.
2. Find the Network Inventory Advanced application (sn\_ni\_adv) using the filter criteria and search bar.

**Note:**

Installation of TNI Advanced leads to automatic installation of TNI Core without its demo data. You need to manually load or install the demo data for TNI Core demo data.

You can search for the application by its name (Network Inventory) or ID. If you can't find the application, you might have to request it from the ServiceNow Store.

Visit the [ServiceNow Store](#) website to view all the available apps and for information about submitting requests to the store. For cumulative release notes information for all released apps, see the [ServiceNow Store version history release notes](#).

**3.** In the Application installation dialog box, review the application dependencies.

Dependent plugins and applications appear if they're yet to be installed, are currently installed, or must be installed. If any plugins or applications require installation, you must install them before you can install Telecommunications Network Inventory.

**4. Optional:** If demo data is available and you want to install it, select the **Load demo data** check box.

Demo data comprises the sample records that describe application features for the common use cases. Load the demo data when you first install the application on a development or test instance.

**Important:**

If you don't load the demo data during installation, it's unavailable to load later.

**5.** Select **Install**.

## Assigning user roles for Telecommunications Network Inventory

You can assign roles to control user access to specific features, capabilities, and data in the Telecommunications Network Inventory application. These assigned roles enable or prevent access to specific forms and processes by users with the specified roles only.

You assign roles to users and groups by using the ServiceNow AI Platform user administration feature.

- To assign a role to a user, see [Assign a role to a user](#).
- To assign a role to a group, see [Assign a role to a group](#).

The Telecommunications Network Inventory provides the following roles:

### Telecom Network Inventory roles

| Role                                                                      | Description                                                                                                                                                                                                  |
|---------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Inventory Admin<br>[sn_ni_core.inventory_template_admin]                  | Role that enables a user with create, read, update, and delete access to all Telecommunications Network Inventory application-related functions.                                                             |
| Inventory Catalog Manager<br>[sn_ni_core.telco_inventory_catalog_manager] | Role that enables a user with create, read, edit, and delete access to the metadata for all network inventory entities. This role also enables the user to associate the metadata of the different entities. |

## Telecom Network Inventory roles (continued)

| Role                                                                   | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Inventory Template Manager<br>[sn_ni_core.inventory_template_manager]  | Role that enables a user with create, read, edit, and delete access to the network inventory templates for the new or existing entities. Also, this role enables the user to perform a Create, Read, Update, Delete (CRUD) operation on the default template.                                                                                                                                                                                                                                                            |
| Inventory Agent [sn_ni_core.inventory_agent]                           | <p>Role that enables a user with the following permissions:</p> <ul style="list-style-type: none"> <li>• Read access to all inventory model, and pack tables.</li> <li>• Write, update, and delete access to the inventory tables.</li> <li>• Read and write access to the template, change request and change task table.</li> </ul> <p><b>Note:</b><br/>To modify the model and model relationships tables, a user assigned with the Inventory Agent role must also have either the Asset or Inventory User roles.</p> |
| Inventory Number Manager<br>[sn_inv_num_mgmt.inventory_number_manager] | <p>Role that enables a user with the following permissions:</p> <ul style="list-style-type: none"> <li>• Read access to all telephone number tables.</li> <li>• Write, update, and delete access to the telephone number tables.</li> </ul>                                                                                                                                                                                                                                                                              |

## Define a location hierarchy

Define a location hierarchy for your Telecommunications Network Inventory forms so that you can track and manage your network assets. By defining a location hierarchy, you can see where all your network equipment is located.

### Before you begin

Role required: admin

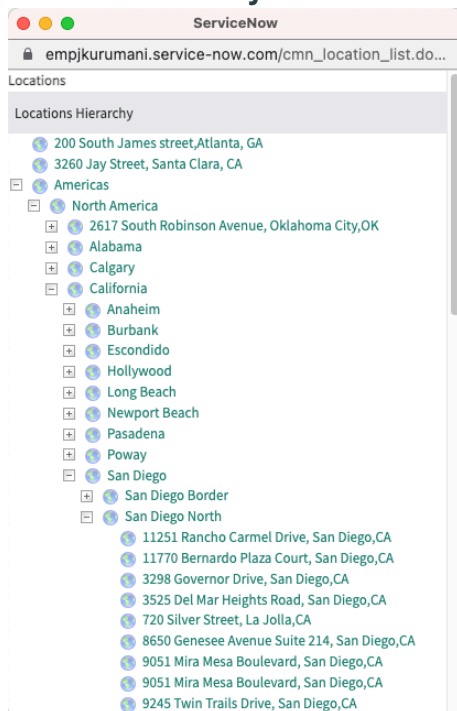
### About this task

A location record must contain at least one of the following properties or sets of properties:

- Address
- Country
- Region
- Latitude and Longitude

By using this form, you can construct a location hierarchy. For example, the following example shows a typical location hierarchy that appears when you search for a location in the **Location** field in the Network Site form.

## Locations hierarchy



To create a locations hierarchy, do the following:

1. Create the top-level locations that contain the subordinate locations. For example, in the locations hierarchy, create **Americas** first. Leave the **Parent** field empty.
2. Create a regional location and in the **Parent** field, select the top-level location as its parent. For example, in the locations hierarchy, create **North America** and then select **Americas** as its parent.
3. In the Locations section at the bottom of the form, click **New** and create the location records for each lower-level child location that are subordinate to that regional location.

## Procedure

1. Navigate to **User Administration > Locations**.
2. On the Location form, fill in the fields, with address and contact information for the location record.

### **Note:**

To learn more about the fields on the Locations form, see [Location form](#).

3. On the form, fill in the fields with the parent location, geographic, alternate identifiers, and regional information for the location record.  
To learn more about the fields, see [Location form - Parent](#).
4. Click **Submit**.

## Create manufacturer and vendor codes

Create company codes by using the Telecommunications Network Inventory application. You can create codes for each manufacturer, vendor, or customer that you do business with. You can categorize these records to categorize the network assets.

## Before you begin

Role required: `user_admin` or `admin`

## Procedure

1. Navigate to **User Administration > Companies**.
2. Click **New**.
3. On the form, fill in the fields.



### Note:

To learn more about the fields on the Company form, see [Company form](#).

4. Click **Submit**.

## Create the components of a telephone number

Create a central office code, country code, area code, and rate center for a series of telephone numbers by using the Telecommunications Network Inventory application.

### Create a central office code

Create a central office code to allocate it to an area code of a country by using the Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin

### About this task

You can create, review, update, or delete a central office code. You can also view the details of an area code or allocate a central office code to an area code of a country by using the Telecommunications Network Inventory application.

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Administration > Central office code**.
3. Select **New**.
4. On the **Details** tab, on the form, fill in the fields.  
  
To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).
5. Add the attachments, such as the graphics or documents, by selecting the attachment icon () in the right panel.
6. Select **Save**.  
A central office code and an area code are added in the list view of the central office code.
7. **Optional:** If you want to delete a central office code, navigate to that code, select the options icon () and select **Delete**, and select **OK** when you see the confirmation window.

### What to do next

Create a country code. For information, see [Create a country code](#).

## Create a country code

Create, review, update, or delete a country code by using the Telecommunications Network Inventory application. A country can have multiple phone formats and phone validations.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin

### About this task

Create a country code and add conditions to it so that you can manage, review, or update it.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Administration > Country code**.
3. **Note:**  
The list view of the country code includes almost all country codes.  
  
Select **New**
4. On the **Details** tab, on the form, fill in the fields.  
To learn more about the fields, see [configure a territory phone display rule](#) .
5. Add the attachments, such as the graphics or documents, by selecting the attachment icon () in the right panel.
6. Select **Save**  
Related tabs appear next to the **Details** tab. To learn more, see [configure a territory phone display rule](#) .
7. **Optional:** If you want to delete a country code, navigate to that country code, select the options icon () , select **Delete**, and select **OK** when you see the confirmation window.

### What to do next

Create an area code. For information, see [Create an area code](#).

## Create an area code

Create, review, update, or delete an area code by using the Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin

### About this task

You can create an area code for a country code. You can assign the same area code to different country code.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Administration > Area code**.
3. Select **New**
4. On the **Details** tab, on the form, fill in the fields.

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

5. Add the attachments, such as the graphics or documents, by selecting the attachment icon () in the right panel.
6. Select **Save**.  
The area code is included in the list view of the area code.
7. **Optional:** If you want to delete an area code, navigate to that area code, select the options icon () , select **Delete**, and select **OK** when you see the confirmation window.

## What to do next

Create a rate center. For information, see [Create a rate center](#).

## Create a rate center

Create, review, update, or delete a rate center by using the Telecommunications Network Inventory application. Create a rate center so that you can determine the local calling rates and assign telephone numbers.

## Before you begin

- Role required: sn\_ni\_core.inventory\_admin

## About this task

You can assign a rate center to a telephone number, region, or country.

### Note:

Rate center is mostly used in North America and Canada countries. So, Telecommunications Network Inventory hasn't added the rate center isn't used in any other components or telephone number tables.

This task helps you to assign a rate center to a particular telephone number or to a region or a country.

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Administration > Area code**.
3. Select **New**
4. On the **Details** tab, on the form, fill in the fields.

### Rate Center form

| Fields | Description                                                                              |
|--------|------------------------------------------------------------------------------------------|
| Name   | Name of this rate center                                                                 |
| State  | Name of the state that you want to assign this rate center to.                           |
| NPA    | Numbering Plan Area, which is the area code that you want to assign this rate center to. |



5. Add the attachments, such as the graphics or documents, by selecting the attachment icon () in the right panel.
6. Select **Save**.  
The new rate center is added to the list view of the rate center.
7. **Optional:** If you want to delete a rate center, navigate to that rate center, select the options icon () , select **Delete** and select **OK** when you see the confirmation window.

### What to do next

Create a telephone block, telephone number allocation, or telephone number. For information, see [Create a telephone infrastructure](#).

## Configuring decision tables for Telecommunications Network Inventory

You can configure decision tables to resolve complex tasks in the Telecommunications Network Inventory application. For example, you can create, review, or delete an entry for tasks in a decision table in Decision Builder.

By using a decision table, you can add the required conditions to automate your tasks. Decision tables in Decision Builder embed business logic into a series of if-then decision rules. Decision tables read data from the inputs and evaluate the data according to the specified conditions. When all the conditions for a decision rule are met, the decision table returns one or more results. To learn more, see [Decision Tables](#) .

You can use the decision tables in the Telecommunications Network Inventory application to do the following tasks:

1. Integrate Telecommunications Network Inventory and Order Management for Telecommunications.
2. Assign a record producer form to a change request.
3. Assign a record producer to a change task of a change request.

### Related topics

## Order Management for Telecommunications integration

Use a Telecommunications Network Inventory decision table to integrate the Telecommunications Network Inventory and Order Management for Telecommunications applications.

### Before you begin

- Configure the change model and order task variables to enable the Order Management for Telecommunications - Telecommunications Network Inventory integration.
- Role required: sn\_ni\_core.inventory\_admin

### About this task

You can create, review, update, and remove a decision entry.

### Procedure

1. Navigate to **All > System Definition > Decision Tables**
2. Select the **TNI Record Producer and Change model policy** decision table.

### 3. Create a decision entry in the decision table for an order task.

For this entry, you must complete the following items:

- Order task.
- Condition for the order task. In the decision table, search and select an Order Task.Request Type condition for the order task. The **Answer** field is filled based on the condition that you select.
- Record Producer.
- Change model.

If all the conditions are met, a change request is created for the order task that needs the inventory actions. In this change request, the order task is assigned as its parent. The new change request is in the related list of the order task. This task redirects you to the change request from the OMT task page.

### 4. Transfer the order characteristics to the Telecommunications Network Inventory application by creating an entry in the TNI Record Producer Variable Policy decision table.

The change tasks are created for the configuration items.

Let's say that you add a service order with the category broadband service. After you make this addition, the TNI Design Assign of Fiber Broadband flow of the Service Order Fulfillment Policy triggers. As part of this flow, in the TNI Record Producer and Change model policy decision table, an allocate and assign Customer Premises Equipment (CPE) order task is created with a Gigabyte Passive Optical Network (GPON) broadband record producer for the GPON broadband change model.

To transfer the order characteristics in the TNI Record Producer Variable Policy decision table, the order characteristics map with the record producer.

## Assign a record producer form to a change model

Assign a record producer to a change request by using a decision table in the Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin

### Procedure

1. Navigate to **All > System Definition > Decision Tables**.
2. Select the **TNI Change Model To Record Producer Policy** decision table.
3. In the conditions section of the decision table, select the **Add new decision row** button.

### Result

When you select **Changes > All** and the **Next** button for the added change model, the assigned record form is displayed.

#### **Note:**

All record producer form inputs can be seen in the Variables section of the **Details** tab. You can view and update the details as required.

### What to do next

You can also assign a record producer to a change task of a change request. To learn more, see [Assign a record producer form for a request type of a change task](#).

## Assign a record producer form for a request type of a change task

Assign a record producer to a change task of a change request with the help of a decision table in Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin

### About this task

#### Note:

By default, the Telecommunications Network Inventory application added request types for create equipment, create physical connection, create logical connection, and add interface card in this decision table.

### Procedure

1. Navigate to **All > System Definition > Decision Tables**.
2. Select the **TNI Request type to Record Producer Policy** decision table.
3. In the Conditions section of the decision table, select the **Add new decision row** button.  
On the **Change Tasks** tab of the added change model, when you select a change task, the assigned record producer form is displayed on the **Task attributes** tab.

### What to do next

Create a network instance instantiation. For information, see [Instantiating your network inventory by using design and assign](#).

## Customize the CI cloning process

Customize the cloning process and related tables of a CI (Configuration Item) using Telecommunications Network Inventory. In this process, you can customize the CI attributes and related tables list for duplication such as changing a suffix or prefix, or removing, adding a related table to copy.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin

### Procedure

1. Navigate to **All > System Definition > Decision Tables**.
2. Select the **TNI Related Flow Definition Policy** decision table.
3. **Optional:** Update the **Flow Name** under the **Decision table** section.
  - By default, flows for cloning related items and for pre-process of logical and physical connection are added.
  - To create a subflow for the customization of the CI attribute, follow the **TEMPLATE: Process PrePersistence Map** as a template.
  - To create a subflow for the customization of the CI-related items, follow the **TEMPLATE: Clone Related Items** as a template.

## Configure Telecommunications Network Inventory attributes

Configure the core equipment table to enable the collection of the common Telecommunications Network Inventory attributes appear in the CI record. You use these attributes to create a Telecommunications Network Inventory CI record.

**Before you begin**

Role required: admin

**About this task**

You update the Equipment generic classes in the core equipment table to display the **Set Inventory Attributes** button in the corresponding CI record (sub classes). Except for the Interface card table (cmdb\_ci\_interface\_card), all tables that are subclasses of the equipment generic classes are considered as Equipment.

**Procedure**

1. Navigate to **All > System Properties > All Properties**.
2. Select the sn\_ni\_core.equipment\_tables table.
3. In the **Value** field, enter the equipment generic classes using a comma as separator.  
You can add the following generic classes:
  - Computer (cmdb\_ci\_computer)
  - Network Gear (cmdb\_ci\_netgear)
  - Virtual Machine Object (cmdb\_ci\_vm\_object)
  - Kubernetes Component (cmdb\_ci\_kubernetes\_component)
  - App Service (cmdb\_ci\_service\_auto)

**Configuring an attribute pack table**

After you create an attribute pack table with the attributes that you define in the Telecommunications Network Inventory application, you can configure the mapping between the table and the inventory object that you want to use it with.

**Create an attribute pack table**

Create an attribute pack table with the attributes that you define in the Telecommunications Network Inventory application so that you can use these attributes in the CI record.

**Before you begin**

- Make sure that the Attribute Pack plugin is installed with the Telecommunications Network Inventory application.
- Switch the Application scope to Attribute Pack.

Role required: admin

**About this task**

Create an attribute pack table with attributes by extending the Pack Base (sn\_attribute\_pack\_base) table. You define and store the attributes in the Pack base table. You can enable read or write permission for all application scopes.

**Procedure**

1. Navigate to **All > System Definition > Tables**.
2. Select **New**.
3. On the form, fill in the fields.

**Attribute Pack Table form**

| Field         | Value                                                                                                   |
|---------------|---------------------------------------------------------------------------------------------------------|
| Label         | Name of the pack table.                                                                                 |
| Name          | Auto-populated name that is based on the label name that you selected (sn_attribute_pack_<label name>). |
| Extends table | Pack (sn_attribute_pack_base)                                                                           |

4. On the **Controls** tab, add the roles in the **User Role** field.

You add the roles to grant the access to the pack table.

5. Select **Save**.

6. Add or delete attributes.

7. Select **Submit**.

**Result**

The pack table is created with a set of attributes.

**What to do next**

To use the pack table in inventory forms, you must configure it to map with the inventory objects.

To learn more, see [Configure an attribute pack table against a configuration item](#).

**Configure an attribute pack table against a configuration item**

Configure an attribute pack table against a configuration item (CI) with filter conditions in the Telecommunications Network Inventory application. As you configure the pack table, you can use the packs for creating a CI record.

**Before you begin**

- Make sure that the Attribute Pack plugin is installed with the Telecommunications Network Inventory application.
- Create a pack table with a set of attributes. To learn more, see [Create an attribute pack table](#).

Role required: admin, sn\_ni\_core.inventory\_admin

**About this task**

To use a pack table in the inventory forms, you must configure it against a CI with filter conditions. If the CI is related to another CI, you must set the filter conditions to map the pack table against the related CI.

**Procedure**

1. Navigate to **All > Administration > Pack Config**.
2. Select **New**.
3. On the **Details** tab, fill in the fields.

**Pack Config form**

| Field | Description                     |
|-------|---------------------------------|
| Name  | Name of the pack configuration. |

| Field                          | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|--------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Active                         | Option to enable the pack table in a CI record.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Configuration Item             | CI table that you want to map.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Filter                         | Filter condition attributes to customize how your pack table is filtered so that you can use it in the CI form. Select <b>Set conditions</b> and enter the field operator and value for the filter condition.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Pack Table                     | Pack table that you want to map against the CI.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Has Related Configuration Item | <p>Option to add related CI. When you select this check box, the following fields appear.</p> <p><b>Related Configuration Item</b></p> <p>Related CI table that you want to map.</p> <p><b>Related Filter</b></p> <p>Filter condition attributes to customize how your pack table is filtered so that you can use them in the related CI form. Select <b>Set conditions</b> and enter the field operator and value for the filter condition.</p> <p><b>Note:</b><br/>If the filter condition for the CI isn't met, the system doesn't check filter conditions for the related CI. If the filter conditions of CI and related CI are met, the system maps the pack table against the related CI.</p> |

#### 4. Select **Save**.

### Result

The pack table is mapped against the CI and is displayed in the Pack Config list.

### What to do next

Use the pack tables in the CI record. To learn more, see [Use an attribute pack in the CI record](#).

## Configuring capacity management

Create and configure the capacity management function, definition, and metric in the Telecommunications Network Inventory application. By using capacity management, you can calculate the maximum, occupied, and available capacity of your network assets.

### Create capacity function

Create a capacity function in the Telecommunications Network Inventory application. You can use this function to calculate the capacity of your network assets.

### Before you begin

Make sure that the Capacity Management plugin is installed with the Telecommunications Network Inventory application.

Role required: sn\_ni\_core.inventory\_admin

### About this task

Create a capacity function to calculate the maximum, occupied, and available capacity of your network assets. You can use different strategies to calculate the capacity. When you create a capacity function, it stores the record in the Capacity Function [sn\_cap\_mgmt\_function] table.

### Procedure

1. Navigate to **All > Capacity Management > Functions**.
2. Select **New**.
3. On the form, fill in the fields.  
To learn more about the fields, see [Capacity Function form](#).
4. Select **Submit**.

### Result

The capacity function record is created.

### What to do next

You can use the function for capacity calculation or use it within the definition record to determine the capacity. To learn more about how to create a capacity definition, see [Create capacity definition](#).

## Create capacity definition

Create a capacity definition in the Telecommunications Network Inventory application. You can use the capacity definition to calculate the capacity of your network assets.

### Before you begin

- Make sure that the Capacity Management plugin is installed with the Telecommunications Network Inventory application.
- You create capacity function records.

Role required: sn\_ni\_core.inventory\_admin

### About this task

The capacity definition is an asynchronous way to trigger the capacity functions. You can use multiple functions in the capacity definition to calculate the maximum, occupied, and available capacity of your network assets. When you create a capacity definition, it stores the record in the Capacity Definition [sn\_cap\_mgmt\_definition] table.

### Procedure

1. Navigate to **All > Capacity Management > Definitions**.
2. Select **New**.
3. On the form, fill in the fields.  
To learn more about the fields, see [Capacity Definition form](#).
4. Select **Submit**.

### Result

The capacity definition record is created.

### What to do next

You can use the definition for capacity calculation. When you run the capacity definition, it creates the metric and the results aggregate to it. You can navigate to **All > Capacity Management > Metrics** and open the capacity metric record, which you want to see the details.

# Integrating Telecommunications Network Inventory with other applications

You can extend the capabilities of the Telecommunications Network Inventory application and connect with other departments to assist with problem resolution by integrating with other applications.

## Telecommunications Network Inventory integration with Hardware Asset Management

By integrating the Telecommunications Network Inventory application with the Hardware Asset Management application, you can use an inventory template to create a service request. You can also associate the assets that are available in a stock room to instantiate the equipment.

### Overview

With this integration, you can enable the Telecommunications Network Inventory application to create the bill of materials for your assets by using a record producer. Then, you can create a service request to get those assets. To learn more about record producers, see [Record Producer](#).

Before creating the service request, you must publish the asset to the hardware catalog by adding it to the Catalog Definition table. To learn more, see [Publish an asset to the hardware catalog](#).

The Hardware Asset Management fulfills the service request and executes the workflow to procure the assets in the Hardware Asset Management Workspace. To learn more about the Hardware Asset Management workflow, see [Procurement](#).

After the assets are acquired or available in a stockroom, the procurement managers can use the ServiceNow® Procurement application to create the configuration items (CIs) for these assets. You can use these CIs for equipment instantiation by tagging them.

When you instantiate equipment at a network site with an inventory template, the system picks the assets that match with the interface card models if they're in the same network site location. Otherwise, the application creates a CI for the interface card. The system makes a relationship with the other assets that are available in a stockroom. These relationships are made only if the related assets are available in a stockroom.

### Hardware Asset Management integration workflow

This integration enables you to do the following tasks:

1. Create a service request for the bill of materials. To learn more, see [Create a service request to procure assets](#).
2. Associate the assets from an available stock room. You can associate the asset when you create equipment by using the change model. To learn more, see [Create a change request from Network Inventory Workspace](#).

### Create a service request to procure assets

Create a bill of materials for assets by using a record producer, and then create a service request to procure those assets. You can do both these actions by using the Telecommunications Network Inventory application integrations with the Hardware Asset Management application.



## Before you begin

Make sure to add the asset that you want to procure in the hardware catalog. To learn more, see [Publish an asset to the hardware catalog](#).

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent

## About this task

To procure the assets, you can create a service request for a bill of materials by using the Material Request using Inventory Template record producer. To learn more about record producers, see [Record Producer](#) .

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Procurement > Requests**.
3. Select **New**.
4. In the Material Request using Inventory Template record producer, fill in the fields.

### Material Request using Inventory Template record producer

| Field              | Description                                                                                                                                                             |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Inventory Template | Inventory template that includes the assets that you want to procure. When you select the template, the related assets list is displayed in the Material Count section. |
| Quantity           | Quantity of the assets. Enter the required quantity of each asset in the <b>Quantity</b> field.                                                                         |

5. Select **Submit**.

## Result

A service request is created to procure the assets.

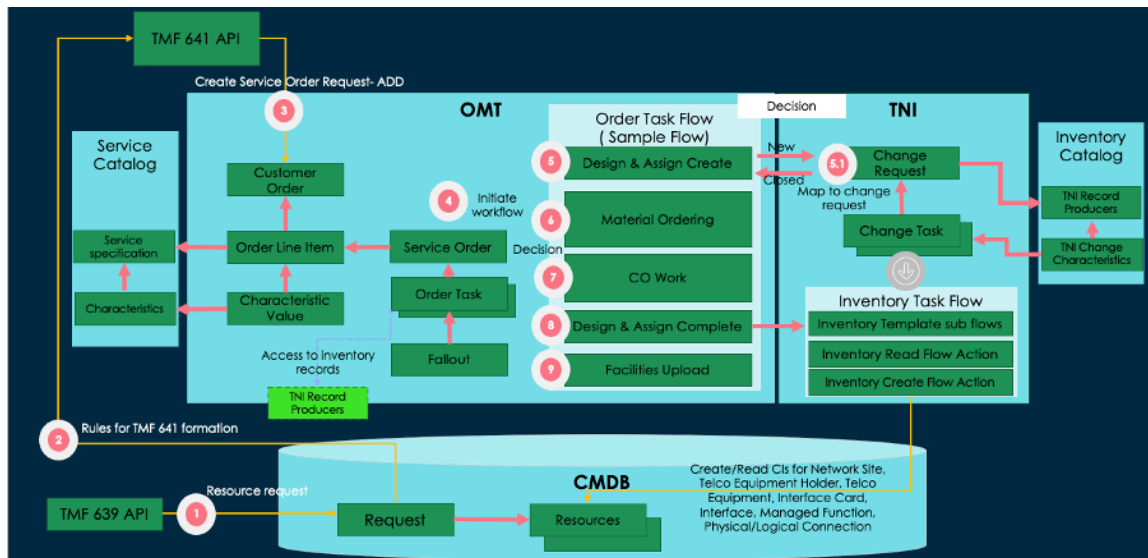
# Telecommunications Network Inventory and Order Management for Telecommunications and Media

With the Order Management for Telecommunications and Media application, you can manage all your product and service orders from one place. These product orders are divided into service orders that are further divided into resource orders.

## Overview

The order workflow generates the order tasks that fulfill the customer-facing service order (CFS) and resource-facing service order (RFS). Network-related tasks that involve the inventory configuration items (CIs), models, and templates, may interact with the Telecommunications Network Inventory application to create network CIs. For all network-related order tasks, you must create a change request in the Telecommunications Network Inventory application.

The following diagram shows the workflow for the integration of the Telecommunications Network Inventory and Order Management for Telecommunications application.



To create a network CI, the Telecommunications Network Inventory and Order Management for Telecommunications applications are integrated to perform service or product tasks, such as design and assign. A change request is initiated for the tasks that need a network inventory-related action.

You must ensure that these conditions are met:

1. You must have the license of both the Telecommunications Network Inventory and Order Management for Telecommunications applications in the same instance.
2. In this integration, only the ADD action service order request from Order Management for Telecommunications and Media is provided.

## For admins

To create a change request, an admin must perform the following tasks for an order task that needs the network inventory actions:

1. Create a record producer. To learn more, see [Create a record producer](#).
2. Create a change model. To learn more, see [Create a change model](#).

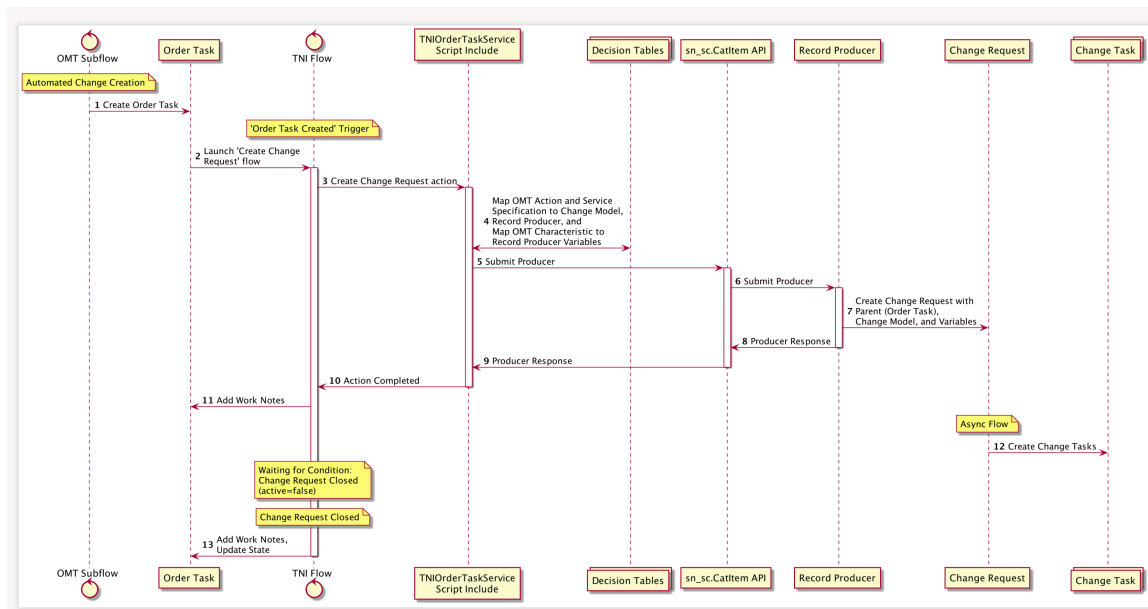
By default, the Telecommunications Network Inventory application provides the change models that are described in the following table.

### Default Change Models

| Change Models                      | Description                                                                                                                                                             |
|------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Provision LAG                      | Creates Ethernet links across ports, and a LAG circuit over those Ethernet links. LAG has virtual interfaces. The VLAN ranges are also created and associated with LAG. |
| GPON broadband Service (Automated) | Provisions a GPON service over the existing network.                                                                                                                    |
| Fiber-wise Mobility Infrastructure | Provisions a mobility infrastructure over the existing network.                                                                                                         |
| Design and Assign Telco Equipment  | Creates equipment according to the predefined template at a particular network site.                                                                                    |

The states are New, Implement, Review, and Closed for the earlier change models. By default, all new change model states are set as New.

3. Create a decision entry in the decision table provided by the Telecommunications Network Inventory application. See [Order Management for Telecommunications integration](#) to learn how to create an entry.



The workflow for creating a change task using TNI-OMT integration is as follows:

1. The OMT subflow creates an order task.
2. When the Order Task Created trigger is received, the TNI flow launches the Create Change Request and later creates a Change Request action.
3. The OMT action and Service Specification are mapped to the Change Model, Record Producer in the TNI Order Task Submit Script Include and Decision Tables. Then the OMT characteristic is mapped to the Record Producer variables.
4. The Producer is then submitted to the Record Producer via the sn\_sc.CatItem API.
5. It creates a Change Request with respect to the Order Task, Change Model, and Variables. Also, it uses the sn sc.CatItem API to return the result to the TNI flow.
6. When this action is completed, it adds work notes to the Order task.
7. After the Change Request is closed, it adds work notes to the Order task.

## For inventory agents

An inventory agent can open, verify, implement, and close the assigned change tasks. After implemented, the created CIs are added under the **Affected CIs** tab. The work notes of the order task are updated when the order task is closed.

As a result, the Order Management for Telecommunications and Media application fetches the list of the affected CIs and creates an install base item to relate the product order to the CI. To learn more, see [Configuring order fulfillment in Order Management for Telecommunications, Media, and Technology](#).

**Note:**

- A change request for an order task is created automatically only if a decision entry is created.
- A number of change requests is created based on the need for inventory action of an order task.
- As a demo data:
  - In the Order Management for Telecommunications and Media application, the SD-WAN product has an Allocate and Install CPE task that triggers an equipment creation change request to the Telecommunications Network Inventory application.
  - The Telecommunications Network Inventory application has demo data that you can use to create equipment, provision a link aggregation group (LAG), automate a Gigabyte Passive Optical Network (GPON) broadband, and fiber wise mobility infra as Telecommunications Network Inventory workflows.

## Using Telecommunications Network Inventory

With the Telecommunications Network Inventory application, you can build a digital representation of your physical and logical networks. This network inventory contains the assets, services, and the relationships that define the infrastructure of your telecommunications networks.

### Overview

Multiple methods are available for creating the network asset records that comprise a comprehensive digital model of your telecommunications network inventory in the Telecommunications Network Inventory application.

### Generation of network assets using inventory models and templates

Inventory models and templates provide a framework for creating representations of the telco equipment in the Telecommunications Network Inventory application. By using the inventory templates and models that you define, you can generate the individual network asset instances that make up the digital model of your network. When you create the model and template relationships, the generation function also creates the formal relationships between each individual network asset. Performing this task in this manner is often a less labor-intensive method of creating the digital model of your network inventory than doing it manually.

To learn about how to use the Change form in Design and Assign to perform equipment instantiation, see:

- [Data model for Telecommunications Network Inventory](#)
- [Manually creating and reviewing your network asset instances](#)
- [Creating your inventory models](#)
- [Creating inventory template for network asset instantiation](#)
- [Instantiating your network inventory by using design and assign](#)

### Manual creation of individual network asset instances in your network inventory

Instead of defining the inventory models and templates for automated generation of network asset instances, you can manually create your network assets and a digital model of your network. You use a series of forms that you access from the Network Inventory Workspace to

manually create and review individual network asset instances, and then define the relationships between each individual asset.. To learn more, see:

- [Reviewing and updating your network inventory with the Network Inventory Workspace](#)
- [Manually creating and reviewing your network asset instances](#)

## Reviewing and updating your network inventory with the Network Inventory Workspace

You use the Network Inventory Workspace to manage your inventory and perform the tasks in the Telecommunications Network Inventory application.

### Manually creating and reviewing your network asset instances

A key function that you can perform in the network inventory workspace is to manually create your network assets and a digital model of your network in the Telecommunications Network Inventory application. With this information, you can provision new services, modify existing services, maintain the network, and plan the forecast for your network growth.

#### Overview

To manually create and to review your individual network inventory records, and define the relationships between each asset, you can easily access the appropriate forms from the workspace landing page. For example, you can select the **Interface cards** count in the Network entities by categories widget on the Network Inventory Workspace landing page to create an interface card instance.

#### **Note:**

As an alternative to manually creating individual network asset instances, you can instead use a more automated, and potentially less labor-intensive method to do so. To learn more, see the following:

- [Data model for Telecommunications Network Inventory](#)
- [Manually creating and reviewing your network asset instances](#)
- [Creating your inventory models](#)
- [Creating inventory template for network asset instantiation](#)
- [Instantiating your network inventory by using design and assign](#)

#### Process

To manually create a comprehensive digital model of your telecommunications network, access the following forms from the Network Inventory Workspace landing page and the Lists view. To learn more, see [Reviewing and updating your network inventory with the Network Inventory Workspace](#).

1. In the Network Site form, create the network site records for the individual locations that house your network equipment. To learn more, see [product/tmt-telecom-network-inventory/task/define-tni-sites.dita](#).
2. In the Telco Equipment form, create the individual network asset instances for your telecommunications equipment. To learn more, see [product/tmt-telecom-network-inventory/task/define-tni-equipment.dita](#).
3. In the Equipment Holder form, create the individual network asset instances for your equipment holders. To learn more, see [product/tmt-telecom-network-inventory/task/define-tni-equipment-holders.dita](#).

4. In the Interface Cards form, create the individual network asset instances for your interface cards. To learn more, see [Define the interface card details](#).
5. In the Network Interface form, create the individual network asset instances for your network interfaces. To learn more, see [Define the network interface details](#).
6. In the Physical connection form, create the individual network asset instances for each physical or wired connection. To learn more, see [Define the physical connection details](#).
7. In the Logical connection form, create the individual network asset instances for each logical connection. To learn more, see [Define the logical connection details](#).
8. Create the logical and physical relationships between each asset in your network inventory.
9. Define the numbering for your virtual local-area network (VLAN) or link aggregation group (LAG) connections in the Telecommunications Network Inventory application. To learn more, see [Define your inventory numbering](#).

### Define the network site details

Review, update, or create your network site records in the Telecommunications Network Inventory application. These records enable you to view the location-specific attributes for each network site, including the network centers, buildings, floors, and rooms where your equipment is located.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

Your network sites are those physical locations where you keep your network equipment. Network site records enable you to view all your equipment at a specific location. You can filter the locations by their assigned type, role, and function categories. To learn more, see [Viewing your network inventory configuration items with CMDB Workspace](#).

When you create a network site record, it creates a corresponding configuration item (CI) record in the Network Site [cmdb\_ci\_ni\_site] table. To learn more, see [Data model for Telecommunications Network Inventory](#).

The Telecommunications Network Inventory application stores the physical network connections, the logical network connections, and the resources that contain the overall network and the services provisioned on the network. The TNI data model adheres to a hierarchical structure. The foundation is the Network Site (referred to here as a network site).

The Network Site class represents the physical locations on the network where the equipment and resources are stored and maintained, and where the network connections originate and terminate. The network site has a reference to a physical location and derives the key attributes like the address, latitude, and longitude from it.

Although the network sites and locations are similar, their differences are important within the context of the TNI data model. A network site is a configuration item (CI) in TNI. It has an operational status, which is derived from the equipment and connections within the network site. As a CI, a network site can also be mapped as an inherent aspect of your service topology. The network site and location complement one another, which provides more value to your organization.

You can relate your physical locations to your network sites in TNI so that you can visualize these network sites on a map. Your organization can maximize the value of the network site and all the underlying inventory components that reside at the site. With the TNI data model, you can identify incidents, correlate events, and analyze the root cause of your network faults or outages.

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Click the list icon () and then go to **Network Sites > All Sites**.

You can view the sites that you manage by going to **Network Sites > My Sites**.

### **Note:**

You can also access the Total Sites list by clicking the **Total sites** or **In maintenance sites** counts in the Network sites overview widget in the Network Inventory Workspace landing page. To learn more, see [Reviewing and updating your network inventory with the Network Inventory Workspace](#).

3. Click **New**.
4. On the **Details** tab, in the Network Site section, fill in the fields.  
To learn more about the fields that are unique to the Network Site form, see [Network site form](#).

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

5. On the **Details** tab, in the Site Details section, fill in the site detail information.  
The following table lists the fields that are unique to the Site Details section.

To learn about the remaining configuration fields that are common to most of the Inventory menu forms, see [Commonly used network asset instance configuration fields](#).

### Network Site form - Site Details

| Field               | Description                                                                                                                                                                                                                                                                     |
|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Serving wire center | Common Location Identifier Code (CLLI) code that represents the telephony company central office that is serving this network site with telephone service.                                                                                                                      |
| LATA                | Assigned Local Access and Transport Area (LATA) code for the network asset. It represents the geographical area in the United States in which the network site is located.                                                                                                      |
| Data center code    | Identifier for this datacenter.                                                                                                                                                                                                                                                 |
| Altitude            | Altitude of the network site that you select as feet or meters in the <b>Altitude units</b> field. The altitude measurement enables your enterprise to comply with Federal Aviation Administration (FAA) regulations.                                                           |
| Altitude units      | Unit of measurement in which you're expressing the altitude of the network site in the <b>Altitude</b> field. Select one of the following options:<br><br><b>Feet</b><br>Altitude of the network site that is measured in feet. This is the default value.<br><br><b>Meters</b> |



| Field | Description                                              |
|-------|----------------------------------------------------------|
|       | Altitude of the network site that is measured in meters. |

- To create the Telecommunications Network Inventory attributes for the Network Site form, click **Set Inventory Attributes**.

When you click the **Set Inventory Attributes** button, it creates a reference in the CI table.

### **Note:**

If you click **Save** without clicking **Set Inventory Attributes**, it creates a CI record but not a Telecommunications Network Inventory CI record.

- On the TNI CI Attributes form, fill in the fields.

To learn more about the Telecommunications Network Inventory attribute fields, see [TNI CI Attributes form](#).

- Click **Save**.

The Telecommunications Network Inventory attribute fields are displayed on the Network Site form after you save the TNI CI Attributes form. The **Set Inventory Attributes** doesn't appear when you reopen the CI record.

- Optional:** To add the attachments, such as graphics or documents, click the attachment icon () in the right panel.

- Click **Save**.

The related tabs appear on the form. You can view or modify the related tab information. To learn more about the related tabs, see [Related tabs in the Network inventory forms](#).

- Optional:** View the visual representation of the selected record by selecting **Open Map**.

- Optional:** Select **Add Packs** to capture the attributes for a configuration item (CI) record. To learn more, see [Using an attribute pack for a CI record](#).

- Optional:** To view the Dependency views map, select **Dependency View**.

(Optional) The Dependency Views map graphically displays the CIs that support the specific network asset and the relationships between the CIs.

- Optional:** To view the associated network inventories, click the brick icon ()

(Optional) The Infrastructure Relationships section shows all the associated network inventories grouped by the individual network asset instances.

- Optional:** Select **Decommission** to decommission a CI record. To learn more, see [Decommission an inventory record](#).

## What to do next

- If you want to establish relationships with the other network assets, enter the details in the related tabs. To learn more, see [Related tabs in the Network inventory forms](#).
- To delete an inventory record, see [Delete an inventory record](#).



## Create a telecommunications equipment instance

Create a telecommunications equipment instance in your network. You define the equipment instances so that you can track and manage your network assets in the Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

You can create the equipment instances that have the inventory category set as Equipment. When you create an equipment record, it creates a configuration item (CI) record in the corresponding equipment table. To learn more about the equipment extended classes, see [Data model for Telecommunications Network Inventory](#).

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.

2. Select the list icon () , and then go to **Inventory > All Equipment**.

You can create the following equipment types by selecting the options from the List menu.

3. Select **New** and then select the equipment type from the list.

To learn more about the equipment extended classes, see [Equipment extension classes](#).

4. In the Equipment form, fill in the fields.

To learn more about the fields in the Equipment form, see [product/tmt-telecom-network-inventory/task/define-tni-equipment.dita](#).

5. Create the Telecommunications Network Inventory attributes for the Telco Equipment form by selecting **Set Inventory Attributes**.

When you select the **Set Inventory Attributes** button, it creates a reference in the CI table.

### Note:

If you select **Save** without selecting **Set Inventory Attributes**, it creates a CI record but not a Telecommunications Network Inventory CI record.

6. On the TNI CI Attributes form, fill in the fields.

To learn more about the Telecommunications Network Inventory attribute fields, see the [TNI CI Attributes form](#).

7. Select **Save**.

The Telecommunications Network Inventory attribute fields are displayed on the Telco Equipment form after you save the TNI CI Attributes form. The **Set Inventory Attributes** doesn't appear when you reopen the CI record.

8. **Optional:** To view the Dependency views map, select **Dependency View**.

(Optional) The Dependency Views map graphically displays the CIs that support the specific network asset and the relationships between the CIs.

9. **Optional:** Select **Add Packs** to capture the attributes for a configuration item (CI) record.

To learn more, see [Using an attribute pack for a CI record](#).

**10. Optional:** Select **Decommission** to decommission a CI record.

To learn more, see [Decommission an inventory record](#).

**11. Select Submit.**

The inventory record is created for the equipment type that you've selected.

**What to do next**

- If you want to establish relationships with the other network assets, enter the details in the related tabs. To learn more, see [Related tabs in the Network inventory forms](#).
- To delete an inventory record, see [Delete an inventory record](#).

**Review and update the telecommunications equipment details**

Review and update a network asset instance for your telecommunications equipment. You define the equipment instances so that you can track and manage your network assets in the Telecommunications Network Inventory application.

**Before you begin**

You create the equipment form. To learn more, see [Create a telecommunications equipment instance](#).

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

**Procedure**

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Inventory > All Equipment**.  
The All Equipment window lists the configuration item (CI) records, which have an inventory category set as Equipment.
3. Select the CI record that you want to update.
4. On the **Details** tab, fill in the fields.  
The following table lists the fields that are unique to the Telco Equipment form.

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

**Telco Equipment form**

| Field         | Description                                                                                                                                                                                                                                                       |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name          | Name of this telecommunications equipment. The ServiceNow AI Platform uses this name to identify it in your network inventory.                                                                                                                                    |
| Product model | Name of the product model that this telco equipment belongs to. Select the search icon (  ) and select a model. To learn more, see <a href="#">Create an equipment model</a> . |

5. On the **Details** tab, in the Configuration section, fill in the configuration information for the telco equipment.  
To learn more about the fields that are unique to the Configuration section in the Telco Equipment form, see [Telco Equipment form](#).

To learn about the remaining configuration fields that are common to most of the Inventory menu forms, see [Commonly used network asset instance configuration fields](#).

**6. Select **Save**.**

The Telecommunications Network Inventory attribute fields are displayed on the Telco Equipment form after you save the TNI CI Attributes form. The **Set Inventory Attributes** doesn't appear when you reopen the CI record.

**7. Add the attachments, such as the graphics or documents by selecting the attachment icon () in the right panel.**

**8. Select **Save**.**

The related tabs appear on the form. You can view or modify the related tab information. To learn more about the related tabs, see [Related tabs in the Network inventory forms](#).

**9. To view the Dependency Views map, select **Dependency View**.**

The Dependency Views map graphically displays the CIs that support the network asset and the relationships between the CIs.

**10. View the visual representation of the selected record by selecting the **Open Map** button.**

**Note:**

Install CMDB Workspace 3.5.0 or a later version to get this button in your instance. To learn more, see [CMDB Workspace](#).

**11. View the associated network inventories by selecting the brick icon ()**.

The Infrastructure Relationships section shows all the associated network inventories grouped by the individual network asset instances.

## What to do next

If you want to establish relationships with the other network assets, enter the details in the related tabs. To learn more, see [Related tabs in the Network inventory forms](#).

## Define the equipment holders

Define the equipment holder that contains your telecommunications equipment, including the cabinets, racks, shelves, and slots. By defining the equipment holders, you can track and manage your network assets in the Telecommunications Network Inventory application.

## Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

## About this task

When you create an equipment holder record, it creates a corresponding configuration item (CI) record in the Equipment Holder extension class table. To learn more about the Equipment Holder extension class table, see [Equipment holder extension classes](#).

## Procedure

- 1. Navigate to **Workspaces > Network Inventory Workspace**.**
- 2. Select the list icon ()**, and then go to **Inventory > Equipment Holders**.
- 3. Select **New** and select the equipment holder type from the list.**  
To learn more about the equipment holder types, see [Equipment holder extension classes](#).

**4. Select **Submit**.**

The inventory form is displayed for the selected equipment holder type.

**5. On the **Details** tab, fill in the form.**

To learn more about the field information, see [Equipment Holder form](#)

**6. Create the **Telecommunications Network Inventory** attributes for the Equipment Holder form by selecting **Set Inventory Attributes**.**

When you select the **Set Inventory Attributes** button, it creates a reference in the CI table.

**i Note:**

If you select **Save** without selecting **Set Inventory Attributes**, it creates a CI record but not a **Telecommunications Network Inventory** CI record.

**7. On the TNI CI Attributes form, fill in the fields.**

To learn more about the **Telecommunications Network Inventory** attribute fields, see [TNI CI Attributes form](#).

**8. Select **Save**.**

The **Telecommunications Network Inventory** attribute fields are displayed on the Equipment Holder form after you save the TNI CI Attributes form. The **Set Inventory Attributes** doesn't appear when you reopen the CI record.

**9. Add the attachments, such as the graphics or documents, by selecting the attachment icon () in the right panel.****10. Select **Save**.**

The related tabs appear on the form. You can view or modify the related tab information. To learn more about the related tabs, see [Telecommunications Network Inventory](#).

**11. View the associated network inventories by selecting the brick icon ()**

The Infrastructure Relationships section shows all the associated network inventories grouped by the individual network asset instances.

**12. View the visual representation of the selected record by selecting **Open Map**.****i Note:**

Install CMDB Workspace 3.5.0 or a later version to get this button in your instance. To learn more, see [CMDB Workspace](#) .

**13. Optional:** To view the Dependency views map, select **Dependency View**.

(Optional) The Dependency Views map graphically displays the CIs that support the specific network asset and the relationships between the CIs.

**14. Optional:** Select **Add Packs** to capture the attributes for a configuration item (CI) record.

To learn more, see [Using an attribute pack for a CI record](#).

**15. Optional:** Select **Decommission** to decommission a CI record.

To learn more, see [Decommission an inventory record](#).

## What to do next

- If you want to establish relationships with the other network assets, enter the details in the related tabs. To learn more, see [Related tabs in the Network inventory forms](#).
- To delete an inventory record, see [Delete an inventory record](#).

## Define the interface card details

Review, update, or create a network asset instance for an interface card that you use in your telecommunications equipment. You define these attributes so that you can track and manage your network assets in the Telecommunications Network Inventory application.

## Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

## About this task

The equipment ports can be physical or logical (virtual). The network interface data includes the port availability, bandwidths, slots, software version, MAC address, firmware manufacturer, and version. When you create a network interface card record, it creates a corresponding configuration item (CI) record in the Interface Card [cmdb\_ci\_ni\_interface\_card] table. To learn more, see [Data model for Telecommunications Network Inventory](#).

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Click the list icon () , and then go to **Inventory > Interface Cards**.

### Note:

You can also access the Interface Card list by clicking the **Interface Card** count in the Network entities by categories widget of the Network Inventory Workspace landing page. To learn more, see [Reviewing and updating your network inventory with the Network Inventory Workspace](#).

3. Click **New**.
4. On the **Details** tab, in the Interface Card section, fill in the general information for the network interface card.  
[Interface Card form](#) describes fields that are unique to the Interface Card form.

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

5. On the **Details** tab, in the Configuration section, fill in the configuration information for the interface card.  
The following table lists the fields that are unique to the Configuration section.

To learn about the remaining configuration fields that are common to most of the Inventory menu forms, see [Commonly used network asset instance configuration fields](#).

### Interface Card form - Configuration

| Field            | Description                                                 |
|------------------|-------------------------------------------------------------|
| Software Version | Version of the firmware that is used in this network asset. |

| Field                 | Description                                                                                                                                          |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| MAC Address           | Assigned Media Access Control (MAC) address for the network asset. It's the network address that is used in communications within a network segment. |
| Firmware manufacturer | Manufacturer of the firmware.                                                                                                                        |
| Firmware version      | Version of the firmware that is used in this network asset.                                                                                          |

6. To create the Telecommunications Network Inventory attributes for the Interface Card form, click **Set Inventory Attributes**.  
When you click the **Set Inventory Attributes** button, it creates a reference in the CI table.

**Note:**

If you click **Save** without clicking **Set Inventory Attributes**, it creates a CI record but not a Telecommunications Network Inventory CI record.

7. On the TNI CI Attributes form, fill in the fields.

To learn more about the Telecommunications Network Inventory attribute fields, see [TNI CI Attributes form](#).

8. Click **Save**.

The Telecommunications Network Inventory attribute fields are displayed on the Interface Card form after you save the TNI CI Attributes form. The **Set Inventory Attributes** doesn't appear when you reopen the CI record.

9. To add the attachments, such as graphics or documents, click the attachment icon () in the right panel.

10. Click **Save**.

The related tabs appear on the form. You can view or modify the related tab information. To learn more about the related tabs, see [Related tabs in the Network inventory forms](#).

11. **Optional:** To view the Dependency views map, select **Dependency View**.

(Optional) The Dependency Views map graphically displays the CIs that support the specific network asset and the relationships between the CIs.

12. To view the visual representation of the selected record, select **Open Map** button.

**Note:**

Install CMDB Workspace 3.5.0 or greater version to get this button in your instance. To learn more, see [CMDB Workspace](#).

13. **Optional:** Select **Add Packs** to capture the attributes for a configuration item (CI) record.  
To learn more, see [Using an attribute pack for a CI record](#).

14. **Optional:** Select **Decommission** to decommission a CI record.  
To learn more, see [Decommission an inventory record](#).

15. To view the associated network inventories, click the brick icon ()

The Infrastructure Relationships section shows all the associated network inventories grouped by the individual network asset instances.

## What to do next

- If you want to establish relationships with the other network assets, enter the details in the related tabs. To learn more, see [Related tabs in the Network inventory forms](#).
- To delete an inventory record, see [Delete an inventory record](#).

## Define the network interface details

Review, update, or create a network instance for a network interface that controls the signaling and management functions between your networks. You define these attributes so that you can track and manage your network instances in the Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

Network interfaces are used for the interconnection of signaling, or for the Internet Protocol (IP) or ATM networks. When you create a network interface record, it creates a corresponding configuration item (CI) record in the Network Interface [cmdb\_ci\_interface] table. To learn more, see [Data model for Telecommunications Network Inventory](#).

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. From the list icon () go to **Inventory > Interfaces**.

### Note:

You can also access the Network Interface list by clicking the **Network Interface** count in the Network entities by categories widget of the Network Inventory Workspace landing page. To learn more, see [Reviewing and updating your network inventory with the Network Inventory Workspace](#).

3. Click **New**.
4. On the **Details** tab, in the Network Interface section, fill in the general information for the network interface.

The fields in the following table are unique to the Network Interface form.

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

### Network Interface form

| Field | Description                                                                                                        |
|-------|--------------------------------------------------------------------------------------------------------------------|
| Name  | Name of the network interface. The ServiceNow AI Platform uses this name to identify it in your network inventory. |

5. On the **Details** tab, in the Configuration section, fill in the configuration information for the network interface.

The following table lists the fields that are unique to the Configuration section.

To learn about the remaining configuration fields that are common to most of the Inventory menu forms, see [Commonly used network asset instance configuration fields](#).

### Network Interface form - Configuration

| Field             | Description                                                                                                                                                                                                                                                                         |
|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Telco equipment   | Device that provides the technical functionality to a network.                                                                                                                                                                                                                      |
| Management option | Attribute that indicates who or what is responsible for managing this endpoint.                                                                                                                                                                                                     |
| Connector type    | Type of physical cable connector that is used for the connection of the cable to the network interface. Select one of the following options: <ul style="list-style-type: none"> <li>○ BNC</li> <li>○ SC</li> <li>○ LC</li> <li>○ ST</li> <li>○ Wire Wrap</li> <li>○ RJ45</li> </ul> |
| Port Type         | Types of port on the network interface. Select one of the following options: <ul style="list-style-type: none"> <li>○ Ethernet</li> <li>○ Optical</li> <li>○ Serial</li> </ul>                                                                                                      |
| Directionality    | Type of the connections between the nodes of a network. Select one of the following options: <ul style="list-style-type: none"> <li>○ Tx</li> <li>○ Rx</li> <li>○ Tx/Rx</li> <li>○ Bus</li> <li>○ Broadcast</li> </ul>                                                              |
| Port Bandwidth    | Measured bandwidth for the ports on this network interface. Select the search icon (  ) and select a bandwidth.                                                                                  |
| Endpoint role     | Endpoint role that is associated with the service endpoint for this network asset. An endpoint role is the function that is served by the endpoint of the service that you're providing. Select one of the following options:                                                       |



| Field   | Description                                                                                                                                                                                           |
|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|         | <ul style="list-style-type: none"> <li>○ <b>ROOT</b> or <b>LEAF</b> endpoint role, as defined by the Metro Ethernet Forum (MEF).</li> <li>○ <b>--None--</b> for no assigned endpoint role.</li> </ul> |
| Virtual | <p>Option to verify whether the network interface is physical or virtual.</p> <p><b>Note:</b><br/>If you select <b>Virtual</b>, then the <b>Connector Type</b> field doesn't appear.</p>              |
| Cabled  | Option to verify if the interface is pre-cabled or not.                                                                                                                                               |

6. To create the Telecommunications Network Inventory attributes for the Network Interface form, click **Set Inventory Attributes**.

When you click the **Set Inventory Attributes** button, it creates the TNI CI Attributes record in the CI table as well as the Telecommunications Network Inventory CI Attributes tables and makes a relationship with the CI record.

**Note:**

If you click **Save** without clicking **Set Inventory Attributes**, it creates a CI record but not a Telecommunications Network Inventory CI record. In the network inventory workspace, the **Set Inventory Attributes** is visible only for the Telecommunications Network Inventory roles.

7. On the TNI CI Attributes form, fill in the fields.

To learn more about the Telecommunications Network Inventory attribute fields, see [TNI CI Attributes form](#).

8. Click **Save**.

The Telecommunications Network Inventory attribute fields are displayed on the Network Interface form after you save the TNI CI Attributes form. The **Set Inventory Attributes** doesn't appear when you reopen the CI record.

9. To add the attachments, such as graphics or documents, click the attachment icon () in the right panel.

10. **Optional:** To view the Dependency views map, select **Dependency View**.

(Optional) The Dependency Views map graphically displays the CIs that support the specific network asset and the relationships between the CIs.

11. **Optional:** Select **Add Packs** to capture the attributes for a configuration item (CI) record. To learn more, see [Using an attribute pack for a CI record](#).

12. **Optional:** Select **Decommission** to decommission a CI record. To learn more, see [Decommission an inventory record](#).

13. Click **Save**.

The related tabs appear on the form. You can view or modify the related tab information. To learn more about the related tabs, see [Related tabs in the Network inventory forms](#).

14. To view the associated network inventories, click the brick icon ()

The Infrastructure Relationships section shows all the associated network inventories grouped by the individual network instances.

## What to do next

- If you want to establish relationships with the other network assets, enter the details in the related tabs. To learn more, see [Related tabs in the Network inventory forms](#).
- To delete an inventory record, see [Delete an inventory record](#).

## Define the cable details

Review, update, or create a network asset instance for the cable connecting the various sites within your network. You define these attributes so that you can track and manage your network assets in the Telecommunications Network Inventory application.

## Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

## About this task

Optical fiber cables are installed between sites with open endpoints, indicating that the cables don't terminate directly on equipment. The cables are pulled through utility holes and spliced together to extend the connection between sites, depending on the distance requirements. When you create a cable record, it creates a corresponding configuration item (CI) record in the Fiber Optical Cable [cmdb\_ci\_fiber\_optical\_cable] table. To learn more, see [Data model for Telecommunications Network Inventory](#).

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Inventory > Cables**.
3. Select **New**.
4. On the **Details** tab, fill in the fields.  
To learn more about the fields in the Cable form, see [Cable form](#).
5. To create the Telecommunications Network Inventory attributes for the Cable form, select **Set Inventory Attributes**.  
When you select the **Set Inventory Attributes** button, it creates the TNI CI Attributes record in the CI table as well as the Telecommunications Network Inventory CI Attributes tables and makes a relationship with the CI record.

### Note:

If you select **Save** without selecting **Set Inventory Attributes**, it creates a CI record but not a Telecommunications Network Inventory CI record. In the network inventory workspace, the **Set Inventory Attributes** is visible only for the Telecommunications Network Inventory roles.

6. On the TNI CI Attributes form, fill in the fields.

To learn more about the Telecommunications Network Inventory attribute fields, see [TNI CI Attributes form](#).

## 7. Select **Save**.

The Telecommunications Network Inventory attribute fields are displayed on the Cable form after you save the TNI CI Attributes form. The **Set Inventory Attributes** doesn't appear when you reopen the CI record.

## 8. To add the attachments, such as graphics or documents, select the attachment icon () in the right panel.

## 9. Select **Save**.

The related tabs appear on the form. You can view or modify the related tab information. To learn more about the related tabs, see [Related tabs in the Network inventory forms](#).

## 10. To view the visual representation of the selected record, select the **Open Map** button.

### **Note:**

Install CMDB Workspace 3.5.0 or greater version to get this button in your instance. To learn more, see [CMDB Workspace](#) .

## 11. **Optional:** Capture the attributes for a configuration item (CI) record by selecting **Add Packs**. To learn more, see [Using an attribute pack for a CI record](#).

## 12. To view the associated network inventories, select the brick icon ()

The Infrastructure Relationships section shows all the associated network inventories grouped by the individual network asset instances.

## Define the strand details

Review, update, or create a network asset instance for a strand in the cable. You define these attributes so that you can track and manage your network assets in the Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

A strand refers to an individual conductor or wire within the cable. Cables are composed of multiple strands twisted or grouped. When you create a strand record, it creates a corresponding configuration item (CI) record in the Fiber Strand [cmdb\_ci\_fiber\_strand] table. To learn more, see [Data model for Telecommunications Network Inventory](#).

## Procedure

### 1. Navigate to **Workspaces > Network Inventory Workspace**.

### 2. Select the list icon () , and then go to **Inventory > Strands**.

### 3. Select **New**.

### 4. On the **Details** tab, fill in the fields.

To learn more about the fields, see [Strand form](#).

### 5. Create the Telecommunications Network Inventory attributes for the Strand form by selecting **Set Inventory Attributes**.

When you select the **Set Inventory Attributes** button, it creates the TNI CI Attributes record in the CI table as well as the Telecommunications Network Inventory CI Attributes tables and makes a relationship with the CI record.

**Note:**

If you select **Save** without selecting **Set Inventory Attributes**, it creates a CI record but not a Telecommunications Network Inventory CI record. In the network inventory workspace, the **Set Inventory Attributes** is visible only for the Telecommunications Network Inventory roles.

**6.** On the TNI CI Attributes form, fill in the fields.

To learn more about the Telecommunications Network Inventory attribute fields, see [TNI CI Attributes form](#).

**7.** Select **Save**.

The Telecommunications Network Inventory attribute fields are displayed on the Strand form after you save the TNI CI Attributes form. The **Set Inventory Attributes** doesn't appear when you reopen the CI record.

**8.** Add the attachments, such as graphics or documents, by selecting the attachment icon () in the right panel.**9.** Select **Save**.

The related tabs appear on the form. You can view or modify the related tab information. To learn more about the related tabs, see [Related tabs in the Network inventory forms](#).

**10.** View the visual representation of the selected record by selecting the **Open Map** button.**Note:**

Install CMDB Workspace 3.5.0 or greater version to get this button in your instance. To learn more, see [CMDB Workspace](#) .

**11. Optional:** Capture the attributes for a configuration item (CI) record by selecting **Add Packs**.  
To learn more, see [Using an attribute pack for a CI record](#).**12.** View the associated network inventories by selecting the brick icon ()

The Infrastructure Relationships section shows all the associated network inventories grouped by the individual network asset instances.

**Define the physical connection details**

Review update, or create a network asset instance for the physical port connection on the interface cards in your networks. You define these attributes so that you can track and manage your network assets in the Telecommunications Network Inventory application.

**Before you begin**

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

**About this task**

The physical connection data includes the link types, bandwidths, ports, sites, and topologies. When you create a physical connection record, it creates a corresponding configuration item (CI) record in the Physical Connection [cmdb\_ci\_ni\_physical\_link] table. To learn more, see [Data model for Telecommunications Network Inventory](#).

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Inventory > Physical Connections**.

### **Note:**

You can also access the Physical Connection list by selecting the **Physical connection** count in the Network entities by categories widget of the Network Inventory Workspace landing page. To learn more, see [Reviewing and updating your network inventory with the Network Inventory Workspace](#).

3. Select **New**.
4. On the **Details** tab, in the Physical connection section, fill in the general information for the physical connection.  
To learn more about the fields that are unique to the Physical Connection form, see [Physical Connection form](#).

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

If you selected **Optical Fiber Cable** in the **Product Model** field, the Cable parameters form appears so that you can enter some information about the cable parameters. To learn more about the fields, see [Cable Parameters form](#).

5. On the **Details** tab, in the Configuration section, fill in the configuration information for the physical connection.  
To learn more about the fields that are unique to the Configuration section, see [Physical Connection form - Configuration](#).

To learn about the remaining configuration fields that are common to most of the Inventory menu forms, see [Commonly used network asset instance configuration fields](#).

6. To create the Telecommunications Network Inventory attributes for the Physical Connection form, select **Set Inventory Attributes**.  
When you select the **Set Inventory Attributes** button, it creates the TNI CI Attributes record in the CI table as well as the Telecommunications Network Inventory CI Attributes tables and makes a relationship with the CI record.

### **Note:**

If you select **Save** without selecting **Set Inventory Attributes**, it creates a CI record but not a Telecommunications Network Inventory CI record. In the network inventory workspace, the **Set Inventory Attributes** is visible only for the Telecommunications Network Inventory roles.

7. On the TNI CI Attributes form, fill in the fields.

To learn more about the Telecommunications Network Inventory attribute fields, see [TNI CI Attributes form](#).

8. Select **Save**.

The Telecommunications Network Inventory attribute fields are displayed on the Physical Connection form after you save the TNI CI Attributes form. The **Set Inventory Attributes** doesn't appear when you reopen the CI record.

9. To add the attachments, such as graphics or documents, select the attachment icon () in the right panel.
  10. Select **Save**.  
The related tabs appear on the form. You can view or modify the related tab information. To learn more about the related tabs, see [Related tabs in the Network inventory forms](#).
  11. To view the visual representation of the selected record, select the **Open Map** button.
- Note:**  
Install CMDB Workspace 3.5.0 or greater version to get this button in your instance. To learn more, see [CMDB Workspace](#) .
12. **Optional:** Select **Add Packs** to capture the attributes for a configuration item (CI) record.  
To learn more, see [Using an attribute pack for a CI record](#).
  13. **Optional:** Select **Decommission** to decommission a CI record.  
To learn more, see [Decommission an inventory record](#).
  14. To view the associated network inventories, select the brick icon ()

The Infrastructure Relationships section shows all the associated network inventories grouped by the individual network asset instances.

## What to do next

- If you want to establish relationships with the other network assets, enter the details in the related tabs. To learn more, see [Related tabs in the Network inventory forms](#).
- To delete an inventory record, see [Delete an inventory record](#).

## Define the logical connection details

Review, update, or create a network asset instance for a logical or virtual port connection on your network interface cards. You define these attributes so that you can track and manage your network assets in the Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

A logical connection typically represents the multiple physical connections on an interface card. The logical connection data includes the link types, bandwidths, port, site, and topology.

When you create a logical connection record, it creates a corresponding configuration item (CI) record in the Logical Connection [cmdb\_ci\_ni\_logical\_path] table. To learn more, see [Data model for Telecommunications Network Inventory](#).

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then select **Inventory > Logical Connections**.

**Note:**

You can also access the logical connection list by selecting the **Logical connection** count in the Network entities. Logical connection count is under the categories widget of the Network Inventory Workspace landing page. To learn more, see [Reviewing and updating your network inventory with the Network Inventory Workspace](#).

**3. Select New.****4. On the Details tab, in the Logical Connection section, fill in the general information for the logical connection.**

To learn more about the fields that are unique to the Logical Connection form, see [Logical Connection form](#).

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

**5. On the Details tab, in the Configuration section, fill in the configuration information for the logical connection.**

To learn more about the fields that are unique to the Configuration section, see [Logical Connection form - Configuration](#).

To learn about the remaining configuration fields that are common to most of the Inventory menu forms, see [Commonly used network asset instance configuration fields](#).

**6. To create the Telecommunications Network Inventory attributes for the Logical Connection form, select Set Inventory Attributes.**

When you select the **Set Inventory Attributes** button, it creates the TNI CI Attributes record in the CI table as well as the Telecommunications Network Inventory CI Attributes tables and makes a relationship with the CI record.

**Note:**

If you select **Save** without selecting **Set Inventory Attributes**, it creates a CI record but not a Telecommunications Network Inventory CI record. In the network inventory workspace, the **Set Inventory Attributes** is visible only for the Telecommunications Network Inventory roles.

**7. On the TNI CI Attributes form, fill in the fields.**

To learn more about the Telecommunications Network Inventory attribute fields, see [TNI CI Attributes form](#).

**8. Select Save.**

The Telecommunications Network Inventory attribute fields are displayed on the Logical Connection form after you save the TNI CI Attributes form. The **Set Inventory Attributes** doesn't appear when you reopen the CI record.

**9. To add the attachments, such as graphics or documents, select the attachment icon () in the right panel.****10. Select Save.**

The related tabs appear on the form. You can view or modify the related tab information. To learn more about the related tabs, see [Related tabs in the Network inventory forms](#).

**11. To view the visual representation of the selected record, select the Open Map button.**



**Note:**

Install CMDB Workspace 3.5.0 or greater version to get this button in your instance. To learn more, see [CMDB Workspace](#).

**12. Optional:** Select **Add Packs** to capture the attributes for a configuration item (CI) record. To learn more, see [Using an attribute pack for a CI record](#).

**13. Optional:** Select **Decommission** to decommission a CI record. To learn more, see [Decommission an inventory record](#).

**14.** To view the associated network inventories, select the brick icon (.

The Infrastructure Relationships section shows all the associated network inventories grouped by the individual network asset instances.

## What to do next

- If you want to establish relationships with the other network assets, enter the details in the related tabs. To learn more, see [Related tabs in the Network inventory forms](#).
- To delete an inventory record, see [Delete an inventory record](#).

## Manually create a network topology

Create a topology record for the network that you want to visualize in the organization of its network elements. By creating the network topology, you can visualize how the network elements are organized and connected to one another in the Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

When you create a network topology record, it creates a corresponding configuration item (CI) record in the Network Topology [cmdb\_ci\_network\_topology] table. And the root nodes are stored in the Topology Root Node [cmdb\_network\_topology\_root\_node] table. To learn more about the topology data model, see [Data model for Telecommunications Network Inventory](#).

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. From the list icon (, go to **Inventory > Network Topology**.
3. Select **New**.
4. On the **Details** tab, fill in the form.  
To learn about the fields in the Network Topology form, see [Network topology form](#).
5. On the **Network Topology Root Nodes** tab, select **New** and fill in the fields to add the root node.

### Network Topology Root Nodes form

| Field                   | Description                             |
|-------------------------|-----------------------------------------|
| Root Node               | Root node for the topology.             |
| Number of allowed nodes | Network Topology that you have created. |



6. Select **Save**.
7. On the **Details** tab, select **Submit**.

### What to do next

You can view the topology in the Network Viewer window. To learn more, see [Viewing a network topology](#).

### Related topics

[Visualization of network topology](#)

### Define your inventory numbering

Define the numbering for your virtual local area network (VLAN) or link aggregation group (LAG) connections in the Telecommunications Network Inventory application. By defining these inventory numbers, you can configure your network assets to activate a network connection.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

The numbering that you define in this process creates VLAN and LAG number ranges, allowing for the assignment of numbers from those ranges to network connections and equipment ports. When you provision a network connection over an Ethernet network interface to fulfill a customer order, you create a VLAN interface to support your network topology. You must assign a VLAN number from 1 through 4096 for this interface. You use this VLAN number to create an interface name so that you can activate the interface on the network.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Click the list icon () and then go to **Inventory > Inventory Numbers**.
3. Click **New**.
4. On the **Details** tab, fill in the general information for inventory numbering.  
To learn more about the fields that are unique to the Inventory Numbers form, see [Inventory Numbers form](#).
5. To add the attachments, such as graphics or documents, click the attachment icon () in the right panel.
6. Click **Save**.  
The related tabs appear on the form. You can view or modify the related tab information. To learn more about the related tabs, see [Related tabs in the Network inventory forms](#).

### What to do next

To update or delete an inventory number record, see [Update or delete a record of an inventory number allocation](#).

### Define your inventory groups

An inventory group is a collection of CIs that lets you apply CI actions collectively to all the CIs in Telecommunications Network Inventory application. By defining inventory groups, you can group different CIs, and apply actions to all CIs.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent

**Note:**

An inventory agent and inventory admin only can review, create, and update an inventory group. Also, only an inventory admin can delete a group.

**About this task**

An inventory group represents a group of configuration items (CIs). In a group, you can add any CI but you cannot be duplicate a CI.

When you create an inventory group, it creates a group in the inventory group[cmdb\_group] table. To learn more, see [Data model for Telecommunications Network Inventory](#).

**Procedure**

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Click the list icon () and then click **Inventory > Inventory Groups**
3. Click **New**.
4. On the **Details** tab, in the CMDB Group section, fill in the following information for the inventory group.

**CMDB Group**

| Field       | Description                                                                                                                                                                       |
|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Group Name  | Name of the inventory group                                                                                                                                                       |
| Group type  | Select one of the following group type <ul style="list-style-type: none"> <li>◦ CMDB Workspace</li> <li>◦ Default</li> <li>◦ Health</li> <li>◦ Network Inventory Group</li> </ul> |
| Description | Describe your inventory group                                                                                                                                                     |
| Category    | Select one of the following category <ul style="list-style-type: none"> <li>◦ Segment</li> <li>◦ Section</li> <li>◦ Route</li> <li>◦ Others</li> </ul>                            |

5. To add the attachments, such as graphics or documents, click the attachment icon () in the right panel.
6. Click **Save**.  
The related tabs appear on the form. You can view or modify the related tab information. To learn more about the related tabs, see [Related tabs in the Network inventory forms](#).

**Note:**

To see the last modified or updated information, see the list view of the Inventory Groups.

**What to do next**

If you want to establish relationships with the other network assets, enter the details in the related tabs. To learn more, see [Related tabs in the Network inventory forms](#).

## Delete an inventory record

Delete an inventory record that is no longer relevant or needed in the Telecommunications Network Inventory application.

### Before you begin

Role required: admin

### About this task

When you delete a configuration item (CI) record, the child elements associated with the CI won't be deleted. You must manually delete them.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Click the list icon () and then go to **Inventory**.
3. Open the inventory list and select the CI record that you want to delete.
4. Click the more options icon () and then select **Delete**.

### Result

The CI record is deleted and no longer available in the Telecommunications Network Inventory application.

## Decommission an inventory record

Decommission an inventory record that you want to remove from Telecommunications Network Inventory.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, and sn\_ni\_core.inventory\_template\_manager

### About this task

When you decommission a CI record, all the related tables of the CI are removed and the **Life Cycle Stage**, **Life Cycle Stage Status** of this CI changes.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Inventory**.
3. Open the inventory list and select an inventory CI record that you want to decommission.
4. Select **Decommission**.  
All the related tables are removed. Also, the **Life Cycle Stage** field is set to **End of Life** and the **Life Cycle Stage Status** field is set to **Retired** if the **Asset** is not used by the CI. Otherwise,

the **Life Cycle Stage** field is set to **Inventory** and the **Life Cycle Stage Status** field is set to **Available**.

**Note:**

Decommission fails if the selected CI has any child CIs as follows.

| Inventory name              | Relationship that fails decommission                                                                           |
|-----------------------------|----------------------------------------------------------------------------------------------------------------|
| Network site                | Site, equipment, or equipment holder                                                                           |
| Interface card              | Interface used by any physical or logical connection                                                           |
| Network interface           | Interface linked with physical or logical connection                                                           |
| Physical/Logical connection | Any connection that is used by another connection as a connection element.                                     |
| Equipment holder            | Rack linked with an equipment or shelf, a shelf linked to an equipment, slot, or subslot linked to a card.     |
| Equipment                   | Physical or logical interface linked to a connection or to a physical interface that has a logical connection. |

## Inventory number allocation

The inventory number allocation in the Telecommunications Network Inventory application enables you to manage IP addresses and telephone numbers. You can review, create, update, or delete the different IP address and telephone number records.

To learn more, see [Create IP address allocation](#) and [Create a telephone infrastructure](#).

### Create IP address allocation

Create IP address allocation by creating, reviewing, updating, and deleting an IP pool, IP network subnet, allocated IP address, and IP address records. You can manage all your IP addresses by using the Telecommunications Network Inventory application.

### Create an IP pool record

Create an IP pool record so that you can organize and categorize all your sequential IP addresses within a network. You can create an IP pool record by using the Telecommunications Network Inventory application.

### Before you begin

- Get access to the IP subnetwork by ensuring that you've installed all advanced plugins.
- Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent

### About this task

You can review, create, or delete an IP pool in your network.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Inventory Number Allocation > IP Pool**.

### 3. Select **New**

### 4. On the **Details** tab, in the IP address section, fill in the fields.

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

### 5. Create the Telecommunications Network Inventory attributes for this IP pool form by selecting the **Set Inventory Attributes** button.

When you select the **Set Inventory Attributes** button, it creates the TNI CI Attributes record in the CI table and in the Telecommunications Network Inventory CI Attributes tables and makes a relationship with the CI record.

#### **Note:**

- If you select **Save** without selecting **Set Inventory Attributes**, it creates a CI record but not a Telecommunications Network Inventory CI record. In the network inventory workspace, the **Set Inventory Attributes** is visible only for the Telecommunications Network Inventory roles.
- In the TNI CI attributes form, by default, the name is fetched from the **Name** field and the **Inventory Category** is set as **IP Address**.

### 6. Add packs to this service by selecting **Add Packs**.

To learn more about the packs, see [Attribute packs](#).

### 7. Add the attachments, such as the graphics or documents, by selecting the attachment icon () in the right panel.

### 8. Select **Save**.

The related tabs appear on the form. To learn more, see [Related tabs in the Network inventory forms](#).

### 9. View the hierarchy or flow chart of the created IP pool by selecting the **Dependency View** button.

### 10. View the related network inventories by selecting the brick icon ()

The Infrastructure Relationships section shows all the related network inventories that are grouped by the individual network instance.

## What to do next

You can review and update the fields, create a related tab record, or delete a record. To learn more, see [Update or delete a record of an inventory number allocation](#).

### Create an IP network subnet record

Define an IP network subnet so that you can categorize and manage all the child IP network subnets in your network by using the Telecommunications Network Inventory application. You can also review, create, or delete an IP subnetwork.

## Before you begin

- Get access to the IP subnetwork by ensuring that you've installed all advanced plugins.
- Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent

## About this task

You can review, create, or delete an IP subnetwork.

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Inventory > IP Network Subnet**.
3. Select **New**
4. On the **Details** tab, in the IP address section, fill in the fields.

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

5. Create the Telecommunications Network Inventory attributes for this IP network subnet form by selecting **Set Inventory Attributes**.

When you select the **Set Inventory Attributes** button, it creates the TNI CI Attributes record in the CI table and in the Telecommunications Network Inventory CI Attributes tables and makes a relationship with the CI record.

### Note:

- If you select **Save** without selecting **Set Inventory Attributes**, it creates a CI record but not a Telecommunications Network Inventory CI record. In the network inventory workspace, the **Set Inventory Attributes** is visible only for the Telecommunications Network Inventory roles.
- In the TNI CI attributes form, by default, the name is fetched from the **Name** field and the **Inventory Category** is set as **IP Address**.

6. Add packs to this service by selecting **Add Packs**.

To learn more about the packs, see [Attribute packs](#).

7. Add the attachments, such as the graphics or documents, by selecting the attachment icon () in the right panel.

8. Select **Save**.

9. View the hierarchy or flow chart of the created IP pool by selecting the **Dependency View** button.

10. View the associated network inventories by selecting the brick icon ()

The Infrastructure Relationships section shows all the associated network inventories that are grouped by the individual network instances.

## What to do next

You can review and update the fields, create a related tab record, or delete a record. To learn more, see [Update or delete a record of an inventory number allocation](#).

## Create an allocated IP address record

Define and categorize all IP addresses that are ready for allocation by using the Telecommunications Network Inventory application. You can review, create, update, or delete an allocated IP address in your network.

## Before you begin

- Get access to an IP subnetwork by ensuring that you install all advanced plugins.
- Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent

## About this task

To understand how the IP pools, IP subnetworks, and allocated IP addresses are related to each other, see [IP address inventory management data model](#).

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Inventory > Allocated IP Address**.
3. Select **New**.
4. On the **Details** tab, in the IP address section, fill in the fields.

### Allocated IP Address form

| Field        | Description                                                                                              |
|--------------|----------------------------------------------------------------------------------------------------------|
| Name         | User-friendly name for this IP address.                                                                  |
| IP Address   | IPv4 or IPv6 IP address.                                                                                 |
| Is Broadcast | Value that you set to true if this IP address is a broadcast type IP address.                            |
| Is DHCP      | Value that you set to true to override the Grid Level DHCP option with this option at the network level. |
| Is DNS       | Value that you set to true if a Domain Name System (DNS) name is provided for this IP address.           |

5. Create the Telecommunications Network Inventory attributes for this IP pool form by selecting the **Set Inventory Attributes** button.  
When you select the **Set Inventory Attributes** button, it creates the TNI CI Attributes record in the CI table and the Telecommunications Network Inventory CI Attributes tables and makes a relationship with the CI record.

### Note:

- If you select **Save** without selecting the **Set Inventory Attributes** button, it creates a CI record but not a Telecommunications Network Inventory CI record. In the network inventory workspace, the **Set Inventory Attributes** is visible only for the Telecommunications Network Inventory roles.
- In the TNI CI attributes form, by default, the name is fetched from the **Name** field and the **Inventory Category** is set as **IP Address**.

6. Add packs to this service by selecting **Add Packs**.  
To learn more about the packs, see [Attribute packs](#).
7. Add the attachments, such as the graphics or documents, by selecting the attachment icon () in the right panel.
8. Select **Save**.

9. View the hierarchy or flow chart of the created IP pool by selecting the **Dependency View** button.
10. View the associated network inventories by selecting the brick icon ()

The Infrastructure Relationships section shows all the associated network inventories that are grouped by the individual network instances.

### What to do next

You can review and update the fields, create a related tab record, or delete a record. To learn more, see [Update or delete a record of an inventory number allocation](#).

### Create IP addresses

Define the attributes for IP addresses so that you can track and manage them in the Telecommunications Network Inventory application. You can also review, update, or create IP addresses.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

#### **Note:**

An inventory agent can create, review, update, and delete an IP address.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Inventory > IP Addresses**.
3. Select **New**
4. On the **Details** tab, in the IP address section, fill in the general information.

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

The following table describes the fields that are unique to the IP address form.

#### IP Address form

| Field                       | Description                                                                                                        |
|-----------------------------|--------------------------------------------------------------------------------------------------------------------|
| IP Address                  | Name of this network function that you use in the ServiceNow AI Platform to identify it in your network inventory. |
| IP Version                  | Name of the database                                                                                               |
| Netmask                     | Unique ID of the network instance                                                                                  |
| Owned by Configuration item | Type of network function, Virtual Network Function (VNF), or Cloud Native Function (CNF).                          |

5. To create the Telecommunications Network Inventory attributes for this IP pool form, select the **Set Inventory Attributes** button.



When you select the **Set Inventory Attributes** button, it creates the TNI CI Attributes record in the CI table as well as the Telecommunications Network Inventory CI Attributes tables and makes a relationship with the CI record.

**Note:**

- If you select **Save** without selecting **Set Inventory Attributes**, it creates a CI record but not a Telecommunications Network Inventory CI record. In the network inventory workspace, the **Set Inventory Attributes** is visible only for the Telecommunications Network Inventory roles.
- In the TNI CI attributes form, by default, the name is fetched from the **Name** field and the **Inventory Category** is set as **IP Address**.

**6. Select Add Packs** to add packs to this service.

To learn more about packs, see [Attribute packs](#).

**7. To add the attachments, such as graphics or documents, select the attachment icon () in the right panel.**

**8. Select Save.**

The related tabs appear on the form. You can view or modify the related tab information. To learn more about the related tabs, see [Related tabs in the Network inventory forms](#).

**9. To view the associated network inventories, select the brick icon ()**.

The Infrastructure Relationships section shows all the associated network inventories that are grouped by the individual network instances.

**What to do next**

You can review, or update the fields, create a related tab record, or can delete a record. To learn more, see [Update or delete a record of an inventory number allocation](#).

**Create a telephone infrastructure**

Create telephone blocks and number allocations, and assign telephone numbers by using the telephone infrastructure provided by the Telecommunications Network Inventory application.

**Create a telephone block**

Create a telephone block to organize and categorize all sequential telephone numbers that are within an area by using the Telecommunications Network Inventory application.

**Before you begin**

- Ensure that the Telecommunications Network Inventory application includes all the required components of your telephone number. To learn more, see [Create the components of a telephone number](#).
- Role required: sn\_inv\_num\_mgmt.inventory\_number\_manager

**About this task**

You can create multiple telephone number allocations and telephone numbers for one telephone block. Also, you can also review, create, update, or delete a telephone block.

**Procedure**

**1. Navigate to Workspaces > Network Inventory Workspace.**

**2. Select the list icon ()**, and then go to **Inventory Number Allocation > Telephone Block**.

### 3. Select **New**.

#### **Note:**

You can create and allocate telephone numbers without using a block for the port-in numbers or for the numbers that don't want a block.

### 4. On the form, fill in the fields.

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

#### Block Creation form

| Fields                                  | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Create telephone allocation and numbers | <p>By default, the field is set as true. The result is that the individual telephone numbers and telephone number allocations are created using the provided from and to number. When you clear this check box, only a telephone block is created.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>a. The created number of allocations and the telephone numbers are shown as available to allocate.</li> <li>b. By default, the status of the created numbers is set as new.</li> </ul> |
| From number                             | Starting number of the series from where you want to start adding numbers to this block.                                                                                                                                                                                                                                                                                                                                                                                                                 |
| To number                               | <p>Last number of the series where you want to stop adding numbers to this block.</p> <p><b>Note:</b></p> <p>The same or overlapping series of numbers aren't enabled to include in a block. For example, if a block 100–200 exists, then the new block of 150–200 or 100–200 can't be enabled.</p>                                                                                                                                                                                                      |

### 5. Add the attachments, such as the graphics or documents, by selecting the attachment icon () in the right panel.

### 6. Select **Submit**.

Depending on the details that you provided, a telephone block is created.

### 7. On the **Details** tab, under telephone block form, fill in the additional fields.

### Telephone number block form

| Field              | Description                                                                                                                                                                                                                        |
|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Quantity           | <p>Number of telephone numbers that are in the selected telephone number blocks.</p> <p><b>Note:</b><br/>This field is auto-populated after creating a telephone block. However, you can always update this field as required.</p> |
| Available quantity | <p>Number of telephone numbers that aren't assigned or available.</p> <p><b>Note:</b><br/>This field is auto-populated after creating a telephone block. However, you can always update this field as required.</p>                |

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

#### 8. Select **Save**.

#### 9. On the related tabs, view or update the related tab information.

To learn more about the related tabs, see [Related tabs in the Network inventory forms](#).

#### 10. View the related network inventories by selecting the brick icon (.

The Infrastructure Relationships section shows all the related network inventories that are grouped by the network instances.

### What to do next

You can review and update the fields, create a related tab record, or delete a record. To learn more, see [Update or delete a record of an inventory number allocation](#).

### Create a telephone number allocation

Create a telephone number allocation so that you can group a set of telephone numbers and apply the required conditions to it by using the Telecommunications Network Inventory application. You can also review, create, update, or delete a telephone number allocation.

### Before you begin

- Ensure that the Telecommunications Network Inventory application includes all the required components of your telephone number. Otherwise, see [Create the components of a telephone number](#).
- Role required: sn\_inv\_num\_mgmt.inventory\_number\_manager

### About this task

Setting the Create telephone allocations and numbers checkbox as true, while creating a telephone block, creates individual numbers and telephone allocation. You can assign multiple

telephone numbers to a telephone allocation. When you assign a single telephone number allocation to a telephone number block, you can assign a series of numbers to that block.

On completing this task, assigning a single telephone number allocation to a telephone number block results in assigning a series of numbers to that block.

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Inventory Number Allocation > Telephone Number**.
3. Select **New**.
4. On the **Details** tab, on the IP address section form, fill in the fields.

### Telephone Number Allocation form

| Fields                 | Description                                                                                                                                                                                                                                                     |
|------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name                   | Name for this allocation.                                                                                                                                                                                                                                       |
| Telephone number block | Telephone number block that you want to add the numbers to.<br><br><b>Note:</b><br>For the port-in numbers or the numbers that you don't want to assign a block to, you can create the telephone numbers and telephone allocation without referring to a block. |
| Availability           | Availability of this block. If this block is available, set the availability as true. Also, you can specify how many numbers are under the unassigned status and are available.                                                                                 |
| Start number           | Starting phone number of the series from where you can assign this block to.                                                                                                                                                                                    |
| End number             | Ending phone number of the series that you can assign to this block to.                                                                                                                                                                                         |

5. Add the attachments, such as the graphics or documents, by selecting the attachment icon () in the right panel.

6. Select **Save**.

The related tabs appear on the form. You can view or change the related tab information. To learn more about the related tabs, see [Related tabs in the Network inventory forms](#).

### **Note:**

Based on the assigned or allocated telephone numbers, the existing allocation divides into separate allocations. For example, in a series of 1-100, if 1-10 and 90-100 are assigned, then the 1-100 allocation divides into three allocations. The three allocations, 1-10 and 90-100 with availability as No and 11-89 as Yes are created.

## Create a telephone number to an area or region

Create a telephone number to add that number to an area or to a region by using the Telecommunications Network Inventory application. You can review, create, update, or delete a telephone number.

### Before you begin

- Ensure that the Telecommunications Network Inventory application includes all the required components of your telephone number. Otherwise, see [Create the components of a telephone number](#).
- Role required: sn\_inv\_num\_mgmt.inventory\_number\_manager

### About this task

Setting the Create telephone allocations and numbers checkbox as true, while creating a telephone block, creates individual numbers and telephone allocation. You can also add a telephone number to a telephone number allocation.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Inventory Number Allocation > Telephone Number**.
3. Select **New**
4. On the **Details** tab, in the telephone number section, fill in the fields.

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

#### Telephone Number form

| Field name  | Description                                                                                                                                                                                                                                                                                                                          |
|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Switch CLLI | A reference to any Configuration Item but is ideally recommended to telco equipment.                                                                                                                                                                                                                                                 |
| Line number | <p>Portion of a telephone number that uniquely identifies an individual telephone line within an area. You can provide a series or individual line numbers in an xxxx-xxxx or xxxx, xxxx-xxxx format.</p> <p><b>Note:</b><br/>If the provided line number isn't in a series of numbers, multiple number allocations are created.</p> |

5. Add the attachments, such as the graphics or documents, by selecting the attachment icon () in the right panel.
6. Select **Save**.  
A telephone number is created with an area code, central office code, status of the number, switch CLLI, line number, and telephone number.

## What to do next

You can review and update the fields, create a related tab record, or delete a record. To learn more, see [Update or delete a record of an inventory number allocation](#).

## Create Managed Network

Create a managed network to manage all your networks and IP addresses using the Telecommunications Network Inventory application. You can create, review, update, and delete a network.

## Before you begin

- Install network discovery plugins. To learn more, see [Network discovery](#) .
- Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager.

## About this task

Managed network enables you to add IP pool and IP network subnet in your network. Also, a network can't have a duplicated IP address.

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Inventory Number Allocation > Managed Network**.
3. Select **New**.

4. Under the **Details** tab, on the form, fill in the fields.  
To learn more, see [Managed Network form](#).

5. Add packs to this service by selecting **Add Packs**.

To learn more about the packs, see [Attribute packs](#).

6. Add the attachments, such as the graphics or documents, by selecting the attachment icon () in the right panel.

7. Select **Save**.

CMDB 360 data and packs related tabs appear on the form. To learn more, see [Related tabs in the Network inventory forms](#).

8. View the related network inventories by selecting the brick icon () .

The Infrastructure Relationships section shows all the related network inventories that are grouped by the individual network asset instances.

## What to do next

You can review, or update the fields, create a related tab record, or can delete a record. To learn more, see [Update or delete a record of an inventory number allocation](#).

## Update or delete a record of an inventory number allocation

Review, update, and delete a record of an IP address space element using the Telecommunications Network Inventory application.

## Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent

## About this task

This task enables you to update, and delete a record of an item of any inventory number allocation.

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.

2. Select the list icon () and then go to **Inventory number allocation**.

3. Select any one of the following items of inventory number allocation.

- Telephone block
- Telephone allocation
- Telephone number
- Inventory numbers
- IP pool
- IP network subnet
- Allocated IP address
- IP address
- Managed network

4. Select a record that you want to update from the displayed list of the respective item.  
To delete a record, after selecting a record, follow the following steps.

a. Select options () icon.

b. Select **Delete**.

### **Note:**

The warning window shows the list of the topics that are affected due to this deletion.

c. Select **Delete** to delete the record or select **Cancel** to cancel the deletion.

5. To update the general information, access the **Details** tab.

Further, to update the related tabs associated with this item, choose the corresponding tab designated for that purpose. Let's say, if **Telephone number allocation** is a related tab for the business application, navigate to that tab to make the necessary updates.

6. Change the value of the field that you wanted to update in the detail tab form.

7. Select any one related tab of the opened item.

8. In the related tabs, you can:

- View the existing related tab record details.
- Select the existing record and update the fields.
- Select **New** to create another record of the related tab.
- On selecting the **New** in the related tab, a corresponding form in the related tab appears. On the form, fill in the fields and select **Save**.
- The newly created record is automatically associated with the currently opened item of inventory number allocation.

9. Select **Save**.

Fields and the records list are updated.

## Create xNF and xNF instances

Create application services, business applications, and network interfaces to manage all xNF. Here you can create, review, update, and delete application services, and business applications using the Telecommunications Network Inventory application.

To model your 5G network, perform the following:

- Create xNF. To learn more, see [Create an xNF](#).
- Create xNF instances. To learn more, see [Create or add an xNF instance](#).
- Create a network interface and create relationship with an application service. To learn more, see [Define the network interface details](#).

### Create or add an xNF instance

Create or add an existing xNF (different types of network functions) instance by using the Telecommunications Network Inventory application. You can create xNF instances to model your 5G network.

### Before you begin

- Table name: [cmdb\_ci\_service\_auto].
- Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.telco\_inventory\_catalog\_manager.

### About this task

Application services support a business or technical service and are mapped to the CMDB Application Service table [cmdb\_ci\_service\_auto] for common reporting. This task enables you to create, review, update, and delete multiple instances.

### Procedure

1. Navigate to **All > CSDM > Manage Technical Services > Application Service**.
2. Select **New**.
3. On the Create an Application Service form, in the Basic Details section, fill in the fields.  
To get a description of the field values, see [Application services](#) .
4. In the set relationships section, select the **Business application** tab.
5. Search and select a business application under the available box.
6. Move the selected business application to the selected box.  
The selected business application is assigned to this application service.
7. Select the **Parent Application Service** tab and assign the parent application service to this application service, if applicable.
8. Select **Next**.
9. Select **Choose a method**.
10. On the Choose a Method form, fill in the fields.

#### Choose a Method form

| Field                     | Description                                                                |
|---------------------------|----------------------------------------------------------------------------|
| Service Population Method | Method to populate the application service with configuration items (CIs). |



| Field      | Description                                                                                                                                                   |
|------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CMDB Table | CMDB Table. Based on the selected method, this field is automatically filled in.                                                                              |
| Group name | Group name.<br><br><b>Note:</b><br>This field is applicable only for dynamic CI groups.                                                                       |
| Class      | Class that you can select the CI to add to this application service.<br><br><b>Note:</b><br>This field applies only for the manual method.                    |
| CI         | CI that you can add to this application service.<br><br><b>Note:</b><br>This field is application only for the manual method.                                 |
| Level      | Number of interconnected CI levels to apply to this application service.<br><br><b>Note:</b><br>This field is applicable only for the dynamic service method. |

11. Select **Save**.

12. **Optional:** Add another method by selecting **Add method**.

13. Select **Next**.

14. **Optional:** On the following tabs, select **Edit relationships**:

- **Relationships:** Updates your relationship with the business application and parent application service.
- **Population methods summary:** Updates an existing method or adds another method.

15. Select **Done**.

16. In the network inventory workspace, view the visual representation of the selected record by selecting the **Open Map** button.

**Note:**  
Install CMDB Workspace 3.5.0 or a later version to enable this button in your network inventory workspace. To learn more, see [CMDB Workspace](#).

### What to do next

You can review, update the fields, create a related tab record, or delete a record. To learn more, see [Update or delete a service record](#).

## Create an xNF

Create business applications to manage all xNFs (different types of network functions) in the Telecommunications Network Inventory application. You can create xNFs to model your 5G network.

### Before you begin

- Table name - [cmdb\_ci\_business\_app]
- Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

This task enables you to create, review, and update all xNFs. By default, 19 functions are included and each record is a function.

### Procedure

1. Navigate to **All > CSDM > Design > Business Application**.
2. Select **New**
3. On the form, fill in the fields.  
To see a description of the fields, see [Business Applications](#) .
4. Select **Submit**.

### What to do next

You can review, update the fields, create a related tab record, or delete a record. To learn more, see [Update or delete a service record](#).

### Update or delete a service record

Review, update, or delete a service record by using the Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent

### About this task

This task enables you to review, update, or delete a record of any business, application, technical service, or business application.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Inventory number allocation**.
3. Select one of the following items of the inventory number allocation:
  - Business services
  - Application services
  - Technical services
  - Business applications
4. Select a record that you want to update from the displayed list of the item.  
To delete a record, do the following actions:

a. Select the options icon (  ) icon.

b. Select **Delete**.

**Note:**

The warning window shows the list of the topics that are affected due to this deletion.

c. Select **Delete** to delete the record or select **Cancel** to cancel the deletion.

5. On the **Details** tab, update the general information.

To update the related tabs that are associated with this item, select the tab that is designated for that purpose. For example, if **CMDB 360 Data** is a related tab for the business application, navigate to that tab to make the updates.

6. Change the value of the field that you want to update in the Detail Tab form.

7. Select any related tab of the opened item.

8. In the related tabs, you can do the following tasks:

- View the existing related tab record details.
- Select the existing record and update the fields.
- Create another record of the related tab by selecting **New**. When selecting the **New** button in the related tab, a form in the related tab appears. On the form, fill in the fields and select **Save**. The new record is automatically associated with the opened item of the inventory number allocation.

9. Select **Save**.

The fields and the records list are updated.

## Data collection and refresh for the Network Inventory Workspace widgets

Learn how the Telecommunications Network Inventory data that appears on the Network Inventory Workspace landing page is collected and refreshed.

### Overview

To increase the responsiveness and speed of the Network Inventory Workspace, a scheduled job runs once a day to collect the count data that appears on the landing page. This job collects this data from the Configuration Management Database (CMDB) Groups [cmdb\_group] table.

Each landing page section, or widget, has a Configuration Management Database (CMDB) group that is assigned to it, and it provides the count data that you see. For example, the Network sites overview widget contains the counts for the total number of your sites, and for your sites that are currently in maintenance. The Network entities by category widget contains the counts for each category of network equipment that your organization has, such as the interface cards and connections.

### CMDB Groups table

The CMDB Groups table contains the Component Item (CI) records on which the count totals in each landing page widget are based. When the scheduled job runs on the CMDB Group database, it performs the following actions:

1. Evaluates the query condition that is stated in the CMDB group and then collects the count data. Administrative users with certain assigned roles can define and apply the specific conditions that it uses for these queries to collect the count data for the landing page. To learn more, see [Customizing the content in your Network Inventory Workspace widgets](#).

2. Generates records in the CMDB Group Metadata [sn\_cmdb\_ws\_group\_metadata] table.
3. By using the collected data in the CMDB Group Metadata table, it refreshes each count that appears on the landing page.

## Customizing the content in your Network Inventory Workspace widgets

The Network Inventory Workspace is delivered in the base system with a standard set of information in each landing page widget. You can easily customize this content to include other Telecommunications Network Inventory data.

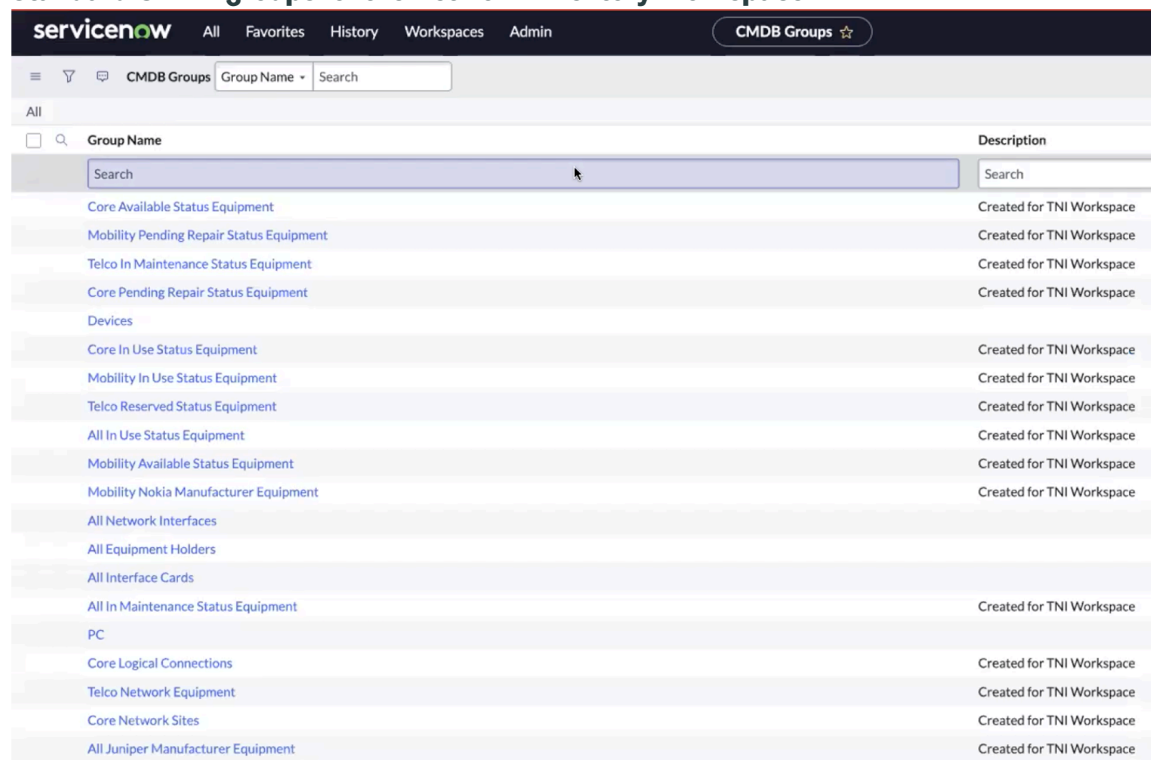
## Standard CMDB groups and naming conventions for Network Inventory Workspace widget data

The data collection process for the Network Inventory Workspace landing page uses a standard CMDB group structure to retrieve data that appears in its widgets, including:

- Network sites overview
- Network entities by category
- Network equipment by manufacturer
- Network equipment by states

For example, the following shows a listing of some of the CMDB groups that are used for the Network Inventory Workspace data collection:

### Standard CMDB groups for the Network Inventory Workspace



| Group Name                               | Description               |
|------------------------------------------|---------------------------|
| Core Available Status Equipment          | Created for TNI Workspace |
| Mobility Pending Repair Status Equipment | Created for TNI Workspace |
| Telco In Maintenance Status Equipment    | Created for TNI Workspace |
| Core Pending Repair Status Equipment     | Created for TNI Workspace |
| Devices                                  |                           |
| Core In Use Status Equipment             | Created for TNI Workspace |
| Mobility In Use Status Equipment         | Created for TNI Workspace |
| Telco Reserved Status Equipment          | Created for TNI Workspace |
| All In Use Status Equipment              | Created for TNI Workspace |
| Mobility Available Status Equipment      | Created for TNI Workspace |
| Mobility Nokia Manufacturer Equipment    | Created for TNI Workspace |
| All Network Interfaces                   |                           |
| All Equipment Holders                    |                           |
| All Interface Cards                      |                           |
| All In Maintenance Status Equipment      | Created for TNI Workspace |
| PC                                       |                           |
| Core Logical Connections                 | Created for TNI Workspace |
| Telco Network Equipment                  | Created for TNI Workspace |
| Core Network Sites                       | Created for TNI Workspace |
| All Juniper Manufacturer Equipment       | Created for TNI Workspace |



### Note:

To learn how the data collection process operates, see [Data collection and refresh for the Network Inventory Workspace widgets](#).

These CMDB groups follow the following standard naming convention:

1. The first segment represents the assigned domain for the network sites and entities. You use the Network domain selector in the Network Inventory Workspace to filter the data that appears by selecting one of the following types of network domains:

#### **Core**

Network domain for the core telecom equipment.

#### **Mobility**

Network domain for the mobile telecom equipment.

#### **Telco**

Network domain for the telecom equipment in general.

#### **All**

All equipment network domains that are combined into a single one for reporting purposes.

2. The remaining segments represent a specific type of field data. For example:

#### **Available Status Equipment**

Reports the Available status for the equipment.

#### **Pending Repair Status Equipment**

Reports the Pending Repair status for the equipment.

#### **Ericsson Manufacturer Equipment**

Reports the percentage of the total equipment that is supplied by Ericsson.

#### **Nokia Manufacturer Equipment**

Reports the percentage of the total equipment that is supplied by Nokia.

The following examples show how the name segments are combined in the CMDB groups to report the data that appears in the widgets in the Network Inventory Workspace:

#### **All Available Status Equipment**

CMDB group data that is used in the Network equipment by states widget to report the percentage of equipment that is in the Available status in all network domains.

#### **Core Available Status Equipment**

CMDB group data used in the Network equipment by states widget to report the percentage of equipment that is in an Available status in the Core network domain.

#### **Mobility Pending Repair Status Equipment**

CMDB group data used in the Network equipment by states widget to report the percentage of equipment that is in a Pending Repair status in the Mobility network domain.

#### **All Ericsson Manufacturer Equipment**

CMDB group data that is used in the Network equipment by manufacturer widget to report the total piece count for the equipment that is supplied by Ericsson in all network domains.

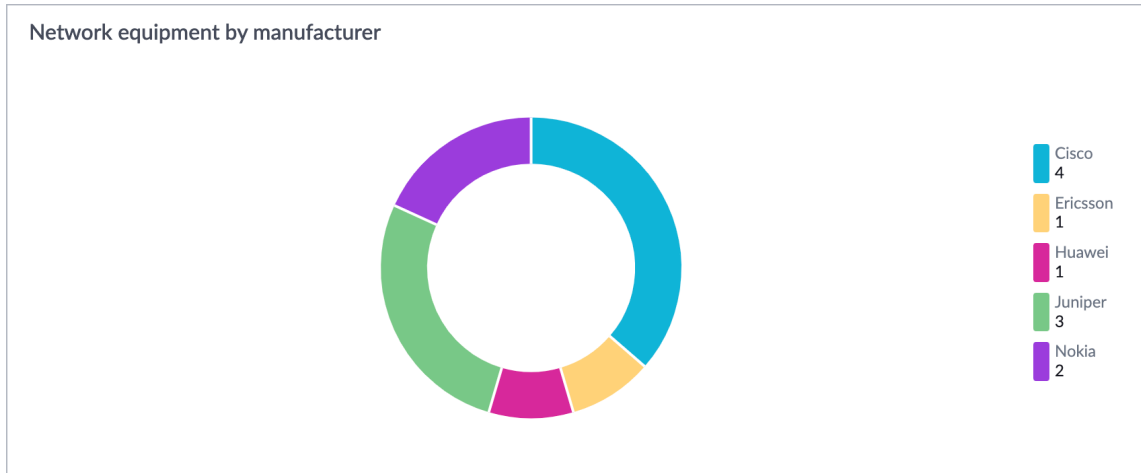
#### **Telecom Nokia Manufacturer Equipment**

CMDB group data that is used in the Network equipment by manufacturer widget to report the total piece count for the equipment that is supplied by Nokia in the Telecom network domain.

## Modifying the Network equipment by manufacturer widget

This widget contains a pie chart with a standard set of the five most recognizable telecommunications equipment manufacturers.

### Network equipment by manufacturer widget



A pre-defined CMDB group structure supports retrieval of the data that appears in the widget pie chart. The following example shows the standard CMDB groups that are used to retrieve the manufacturer data for the Network Inventory Workspace.

### Standard CMDB groups used for the Network equipment by manufacturer widget

| servicenow                               |           |                           |
|------------------------------------------|-----------|---------------------------|
| All                                      | Favorites | History Workspaces Admin  |
| CMDB Groups                              |           |                           |
| Group Name                               | Search    |                           |
| Group Name                               |           | Description               |
| *manufact                                | Search    |                           |
| All Cisco Manufacturer Equipment         |           | Created for TNI Workspace |
| All Ericsson Manufacturer Equipment      |           | Created for TNI Workspace |
| All Huawei Manufacturer Equipment        |           | Created for TNI Workspace |
| All Juniper Manufacturer Equipment       |           | Created for TNI Workspace |
| All Nokia Manufacturer Equipment         |           | Created for TNI Workspace |
| Core Cisco Manufacturer Equipment        |           | Created for TNI Workspace |
| Core Ericsson Manufacturer Equipment     |           | Created for TNI Workspace |
| Core Huawei Manufacturer Equipment       |           | Created for TNI Workspace |
| Core Juniper Manufacturer Equipment      |           | Created for TNI Workspace |
| Core Nokia Manufacturer Equipment        |           | Created for TNI Workspace |
| Mobility Cisco Manufacturer Equipment    |           | Created for TNI Workspace |
| Mobility Ericsson Manufacturer Equipment |           | Created for TNI Workspace |
| Mobility Huawei Manufacturer Equipment   |           | Created for TNI Workspace |
| Mobility Juniper Manufacturer Equipment  |           | Created for TNI Workspace |
| Mobility Nokia Manufacturer Equipment    |           | Created for TNI Workspace |
| Telco Cisco Manufacturer Equipment       |           | Created for TNI Workspace |
| Telco Ericsson Manufacturer Equipment    |           | Created for TNI Workspace |
| Telco Huawei Manufacturer Equipment      |           | Created for TNI Workspace |
| Telco Juniper Manufacturer Equipment     |           | Created for TNI Workspace |
| Telco Nokia Manufacturer Equipment       |           | Created for TNI Workspace |

To add or change the data in a widget, use the CMDB Groups function to create CMDB group codes or modify the accompanying query conditions for existing ones. To update any of the existing CMDB groups, you must follow the standard CMDB group naming convention used for the Network Inventory Workspace widgets.

#### **Note:**

To learn more about creating, updating, or naming CMDB groups, see [CMDB groups](#).

For example, let's say that you want to add another equipment manufacturer to the widget. To accomplish this task, you can use existing CMDB groups for a manufacturer, for each of the network domains, as the base for the new manufacturer. In this example, you use the existing CMDB groups for Ericsson as the base for the CMDB groups that you create for the new manufacturer.

This table shows what the existing CMDB group codes look like for Ericsson, and what they look like when you create the CMDB group codes for Dell.

### CMDB group example

| Existing CMDB Group                      | Existing CMDB Group                  |
|------------------------------------------|--------------------------------------|
| All Ericsson Manufacturer Equipment      | All Dell Manufacturer Equipment      |
| Core Ericsson Manufacturer Equipment     | Core Dell Manufacturer Equipment     |
| Mobility Ericsson Manufacturer Equipment | Mobility Dell Manufacturer Equipment |
| Telco Ericsson Manufacturer Equipment    | Telco Dell Manufacturer Equipment    |

### Update CMDB groups for use in the data collection process

Add or change the data that you see in a Network Inventory Workspace widget by using the CMDB Groups function. You create CMDB group codes as needed or modify the query conditions for existing ones. By changing the CMDB groups, you affect what data the collection process retrieves for the widgets on the Network Inventory Workspace landing page.

### Before you begin

Role required: admin, cmdb\_query\_builder, itil, sn\_cmdb\_editor

### About this task

You must follow the standard CMDB group naming convention that is used for the Network Inventory Workspace widgets. To learn more, see the section called Standard CMDB groups and naming conventions for the Network Inventory Workspace widget data. To learn more about creating, updating, or naming CMDB groups, see [CMDB groups](#).

### Procedure

1. Navigate to **All > Configuration > CMDB Groups**.
2. To view the listings of the CMDB groups that are associated with the Network Inventory Workspace widgets, see the following table.
3. In the Group Naming listing, select a CMDB group for an existing manufacturer in the All domain.  
For example, select **All Ericsson Manufacturer Equipment**. The CMDB Group form appears.
4. In the **Name** field, overwrite Ericsson with the name of the manufacturer that you want to add.  
For example, change **All Ericsson Manufacturer Equipment** to **All Dell Manufacturer Equipment**.
5. Click the **CMDB Group Contains Encoded Queries (n)** tab, where (n) represents the number of encoded queries for the CMDB group.
6. In the **CMDB Group Contains Encoded Queries (n)** tab, in the **Class** field, select **cmdb\_ci\_ni\_telco\_equipment**.  
After you select the CMDB group, the encoded query detail for the selected CMDB group class appears.

7. In the **Condition** field, overwrite Ericsson with the name of the manufacturer that you want to add.

For example, overwrite Ericsson with Dell.

8. Click **Update**.

9. Repeat these steps for each of the remaining network domains for the new manufacturer.

In the following table, you would create the following CMDB groups for the remaining network domains. These groups are based on the CMDB codes for Ericsson.

#### CMDB group example

| Existing CMDB Group                      | Existing CMDB Group                  |
|------------------------------------------|--------------------------------------|
| Core Ericsson Manufacturer Equipment     | Core Dell Manufacturer Equipment     |
| Mobility Ericsson Manufacturer Equipment | Mobility Dell Manufacturer Equipment |
| Telco Ericsson Manufacturer Equipment    | Telco Dell Manufacturer Equipment    |

### Result

After the data collection process runs for the Network Inventory Workspace, the new network manufacturer appears in the pie chart in the Network Equipment by manufacturer widget. The new CMDB group includes the network equipment records that are assigned to your new manufacturer.

## Access Network Inventory Workspace

You set the network domain in the Network Inventory Workspace to view your inventory data and your assignments based on the domain that you select.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

You set the network domain to view your inventory and assignments.

- The information that appears in each of the landing page widgets then refreshes, depending on the selected domain.
- The landing page continues to show the data for the selected domain until you change the domain filtering.

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. To filter the data that appears in the Network Inventory Workspace, select **Network Domain**. By default, the data that appears on the Network Inventory Workspace landing page is for all network domains.
3. Select **Network Domain**.  
The network domain that you select appears in the **Applied** field.
4. In the **Available** field, search for a network domain or select a name when it appears in the box below it.  
You can select one of the following domains:

5. Select **Apply**.



## Publish an asset to the hardware catalog

Publish an asset to the hardware catalog so that you can procure the asset by using the Telecommunications Network Inventory application integration with the Hardware Asset Management application.

### Before you begin

Before you can publish an asset to the hardware catalog, make sure that an inventory model record has already been created for that asset. If there's no record, you can create an inventory model record. To learn more, see [Creating your inventory models](#).

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

You can publish an asset to the hardware catalog to make it available as a catalog item. You can procure the asset by creating a service request. To learn more about how to create a service request, see [Create a service request to procure assets](#).

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Inventory Models > Equipment Models**.  
To publish an interface card, select **Interface Card Models**.
3. From the list of records, select the inventory model record that you want.
4. Select **Publish to Hardware Catalog**.  
If the inventory model is already added to the hardware catalog, the **Publish to Hardware Catalog** button doesn't appear.
5. In the **Category** field, select the hardware asset.
6. Select **OK**.

### Result

A catalog item is created for your asset.

## Creating your inventory models

As an inventory catalog manager, you can use a series of forms to define the metadata for each network model in the Telecommunications Network Inventory. During this process, you also specify the relationships between each of these models.

### Overview

The metadata that you define in an inventory model serves an important purpose when you create an associated template or instantiate an instance of equipment. It ensures that you adhere to the validations put in place by the equipment vendor so that you don't create a non-supported piece of equipment.

- The metadata that the inventory models contain, such as the name, model number, height, and depth, remain consistent across all individual instances of that particular type of equipment.
- When you generate the equipment instances for an inventory model, they all contain this standard manufacturer information.

### **Note:**

To learn more about creating templates and generating network assets from your model and template records, see

- [Creating inventory template for network asset instantiation](#)
- [Instantiating your network inventory by using design and assign](#)

To create a comprehensive digital model of your telecommunications network, do the following tasks:

1. In the Equipment Model form, create inventory models for your telecommunications equipment.
  - Creating an equipment inventory model is the first requirement for setting up the process to generate network asset instances when using inventory templates.
  - You create an equipment model record every time a vendor or original equipment manufacturer (OEM) introduces new equipment for your use. To learn more, see [Create an equipment model](#).
2. In the Equipment Holder Model form, create the inventory model records for your equipment holders. To learn more, see [Create an equipment holder model](#).
3. In the Network Interface Model form, create the inventory model records for your network interfaces. To learn more, see [Create a card model](#).
4. In the Interface Cards Model form, create the inventory model records for your network interface cards. To learn more, see [Create a network interface model](#).
5. In the Physical Connection Model form, create the inventory model records for each physical or wired connection. To learn more, see [Create a physical connection model](#).
6. In the Logical Connection Model form, create inventory model records for each logical connection. To learn more, see [Create a logical connection model](#).
7. In the Network Model Relationship form, define the relationships between each model record in your network inventory. To learn more, see [Define a network model relationship](#).

## Inventory model related tabs

After you create inventory models, the information in the following table appears on these tabs in each inventory model record.

### Inventory model tabs

| Tab                    | Contains                                                                                                                                                                                                                        |
|------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Bandwidth Capabilities | <p>Relation between the bandwidth and the physical and logical connection models that need to be added.</p> <p><b>Note:</b><br/>The <b>Bandwidth Capabilities</b> tab is available only on the physical and logical models.</p> |
| Assets                 | Network asset information.                                                                                                                                                                                                      |
| Configuration Items    | Configuration Item (CI) that is associated with the model.                                                                                                                                                                      |
| Model Components       | Components in the model.                                                                                                                                                                                                        |

## Inventory model tabs (continued)

| Tab                         | Contains                                        |
|-----------------------------|-------------------------------------------------|
| Vendor Catalog Items        | Available network assets from various vendors.  |
| Hardware Model Lifecycles   | Life cycle information about the network asset. |
| Network Model Relationships | Related network inventory models.               |

## Create an equipment model

Create an equipment model in the Telecommunications Network Inventory application as the first requirement for setting up the process to generate your network asset instances. You create an equipment model record every time a vendor or original equipment manufacturer (OEM) introduces new equipment for your use.

## Before you begin

Role required: `sn_ni_core.inventory_admin`, `sn_ni_core.telco_inventory_catalog_manager`

## About this task

An equipment model represents the metadata that is provided by a vendor or manufacturer for the equipment. It defines the consistent characteristics across the various instances that are created for the equipment. An instance is an individual occurrence of a network asset at a site or datacenter. With this application, you define the physical characteristics data of the network equipment per the product manufacturer's recommendations. When you create an equipment model record, it creates the model record in the Equipment Model [`sn_ni_core_equipment_product_model`] table.

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Click the list icon () and then go to **Inventory Models > Equipment Models**.
3. Click **New**.
4. On the **Details** tab, fill in the fields.

## Equipment Model

| Field        | Description                                                                                                                                                                                                                                                          |
|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Display name | Name that appears for the equipment model. The <i>glide.cmdb_model.display_name.shorten</i> system property controls how display names are generated for the equipment model.                                                                                        |
| Manufacturer | Name of the network asset's manufacturer. Select the search icon (  ) and select a manufacturer code. To learn more, see <a href="#">Create manufacturer and vendor codes</a> . |
| Name         | Name of the equipment model. The ServiceNow AI Platform uses this name to identify it in your network inventory.                                                                                                                                                     |

5. On the **Details** tab, fill in the Information section.

**Note:**

To learn more about the fields, see [Inventory Model form - Information](#).

6. On the **Details** tab, fill in the General section.

**Note:**

To learn more about the fields, see [Inventory Model form - General](#).

7. To add the compatible equipment models, click **Add Compatible**.

You can track the network assets that work with the equipment model.

**Note:**

In the classic environment, this function is available only for administrators.

8. To add the substitute equipment models, click **Add Substitutions**.

You can track the equipment models that you can use to substitute another equipment model with.

**Note:**

In the classic environment, this function is available only for administrators.

9. To add the attachments, such as graphics or documents, click the attachment icon () in the right panel.

10. Click **Save**.

The related tabs appear on the form. You can view or modify information in these tabs. To learn more about the related tabs, see [Inventory models additional tabs](#).

11. To delete a model, click the options icon () next to the **Save** button, and click **Delete**.

## Create an equipment holder model

Create an equipment holder model in the Telecommunications Network Inventory application to define the physical characteristics data of the equipment holder according to the product manufacturer's recommendations. You create an equipment holder model every time a vendor or original equipment manufacturer (OEM) introduces a new equipment holder for your use.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

When you create an equipment holder model, it creates the model record in the equipment holder model [sn\_ni\_core\_equipment\_holder\_product\_model] table.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Inventory Models > Equipment Holder Models**.
3. Select **New**.
4. On the **Details** tab, fill in the fields.

### Equipment Holder Model

| Field        | Description                                                                                                                                                                                 |
|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Display name | Name that appears for the equipment holder model. The <i>glide.cmdb_model.display_name.shorten</i> system property controls how display names are generated for the equipment holder model. |
| Manufacturer | Name of the network asset's manufacturer. Select the search icon ( 🔍 ) and select a manufacturer code. To learn more, see <a href="#">Create manufacturer and vendor codes</a> .            |
| Name         | Name of the equipment holder model. The ServiceNow AI Platform uses this name to identify it in your network inventory.                                                                     |

5. On the **Details** tab, fill in the General section.

**Note:**

To learn more about the fields, see [Inventory Model form - General](#).

6. On the **Details** tab, fill in the Information section.

**Note:**

To learn more about the fields, see [Inventory Model form - Information](#).

7. To add the compatible equipment holder models, select **Add Compatible**.

You can track the network assets that can work with the equipment model.

**Note:**

In the classic environment, this function is available only for administrators.

8. To add the substitute equipment holder models, select **Add Substitutions**.

You can track the equipment models that you use to substitute another equipment model with.

**Note:**

In the classic environment, this function is available only for administrators.

9. To add attachments, such as graphics or documents, select the attachment icon (  ) in the right panel.

10. Select **Save**.

The related tabs appear on the form. You can view or modify the tabs information. To learn more about the related tabs, see [Inventory models additional tabs](#).

11. To delete a model, select the options icon (  ) next to the **Save** button, and select **Delete**.

### Create a card model

Create a card model in the Telecommunications Network Inventory application to define the physical characteristics data of the interface card as per the product manufacturer's recommendations.

#### Before you begin

Role required: `sn_ni_core.inventory_admin`, `sn_ni_core.telco_inventory_catalog_manager`

## About this task

A card model defines the card's metadata, which are the attributes that are consistent across the various instantiated cards of that model. When you create a card model, it creates the model record in the card model [sn\_ni\_core\_interface\_card\_product\_model] table.

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Click the list icon () , and then go to **Inventory Models > Interface Card Models**.
3. Click **New**.
4. On the **Details** tab, fill in the fields.

### Interface Card Model

| Field        | Description                                                                                                                                                                                                                                                        |
|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Display name | Name that appears for the interface card model. The <i>glide.cmdb_model.display_name.shorten</i> system property controls how display names are generated for the interface card model.                                                                            |
| Manufacturer | Name of the network asset's manufacturer. Select the search icon (  ) and select a manufacturer code. To learn more, see <a href="#">Create manufacturer and vendor codes</a> . |
| Name         | Name of the interface card model. The ServiceNow AI Platform uses this name to identify it in your network inventory.                                                                                                                                              |

5. On the **Details** tab, fill in the General section.

#### **Note:**

To learn more about the fields, see [Inventory Model form - General](#).

6. On the **Details** tab, fill in the Information section.

#### **Note:**

To learn more about the fields, see [Inventory Model form - Information](#).

7. To add the compatible interface card models, click **Add Compatible**.  
You can track the network assets that work with the interface card model.

#### **Note:**

In the classic environment, this function is available only for administrators.

8. To add the substitute interface card models, click **Add Substitutions**.  
You can track the interface card models that you use to substitute another interface card model with.

#### **Note:**

In the classic environment, this function is available only for administrators.

9. To add the attachments, such as graphics or documents, click the attachment icon () in the right panel.

**10. Click **Save**.**

The related tabs appear on the form. You can view or modify the tabs information. To learn more about the related tabs, see [Inventory models additional tabs](#).

**11. To delete a model, click the options icon (⋮) next to the **Save** button, and click **Delete**.****Create a network interface model**

Create a network interface model in the Telecommunications Network Inventory application to define the physical characteristics data of the network interface as per the product recommendations of the manufacturer.

**Before you begin**

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.telco\_inventory\_catalog\_manager

**About this task**

When you create a network interface model, it creates the model record in the Network Interface Model [sn\_ni\_core\_network\_interface\_product\_model] table.

**Procedure**

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon (☰), and then go to **Inventory Models > Network Interface Models**.
3. Select **New**.
4. On the **Details** tab, fill in the fields.

**Network Interface Model**

| Field        | Description                                                                                                                                                                                   |
|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Display name | Name that appears for the network interface model. The <i>glide.cmdb_model.display_name.shorten</i> system property controls how display names are generated for the network interface model. |
| Manufacturer | Name of the network asset's manufacturer. Select the search icon (🔍) and select a manufacturer code. To learn more, see <a href="#">Create manufacturer and vendor codes</a> .                |
| Name         | Name of the network interface model. The ServiceNow AI Platform uses this name to identify it in your network inventory.                                                                      |

5. On the **Details** tab, fill in the General section.

**Note:**

To learn more about the fields, see [Inventory Model form - General](#).

6. Under the **Details** tab, on the form, fill in the fields.

**Note:**

To learn more about the fields, see [Network Interface Model form - Information tab](#).

7. To add the compatible network interface models, select **Add Compatible**.

You can track the network assets that work with the network interface model.

**Note:**

In the classic environment, this function is available only for administrators.

**8. To add the substitute network interface models, select **Add Substitutions**.**

You can track the network interface models that you use to substitute another network interface model with.

**Note:**

In the classic environment, this function is available only for administrators.

**9. To add the attachments, such as graphics or documents, select the attachment icon () in the right panel.****10. Select **Save**.**

The related tabs appear on the form. You can view or modify the tabs information. To learn more about the related tabs, see [Inventory models additional tabs](#).

**11. To delete a model, select the options icon () next to the **Save** button, and select **Delete**.****Create a cable model**

Create a cable model in the Telecommunications Network Inventory application to define the physical characteristics data of the cable according to the product recommendations of the manufacturer.

**Before you begin**

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.telco\_inventory\_catalog\_manager

**About this task**

When you create a cable model, it creates the model record in the Cable Model [sn\_ent\_cable\_model] table.

**Procedure****1. Navigate to **Workspaces > Network Inventory Workspace**.****2. Select the list icon () , and then go to **Inventory Models > Cable Models**.****3. Select **New**.****4. On the **Details** tab, fill in the fields.****Note:**

To learn more about the fields, see [Cable model form](#).

**5. Add the attachments, such as graphics or documents by selecting the attachment icon () in the right panel.****6. Select **Save**.**

The related tabs appear on the form. You can view or modify the tabs information. To learn more about the related tabs, see [Inventory models additional tabs](#).

**What to do next**

To delete a model, select the options icon () next to the **Save** button, and select **Delete**.



## Create a strand model

Create a strand model in the Telecommunications Network Inventory application to define the physical characteristics data of the strand according to the product recommendations of the manufacturer.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

When you create a strand model, it creates the model record in the Strand Model [sn\_ent\_strand\_model] table.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Inventory Models > Strand Models**.
3. Select **New**.
4. On the **Details** tab, fill in the fields.

#### **Note:**

To learn more about the fields, see [Strand model form](#).

5. Add the attachments, such as graphics or documents by selecting the attachment icon () in the right panel.
6. Select **Save**.  
The related tabs appear on the form. You can view or modify the tabs information. To learn more about the related tabs, see [Inventory models additional tabs](#).

### What to do next

To delete a model, select the options icon () next to the **Save** button, and select **Delete**.

## Create a physical connection model

Create a physical connection model in the Telecommunications Network Inventory application to define the metadata for the different physical connections. In the physical connection model, you can import models, attach a file or an image, add or remove optional fields, and add compatibilities and substitutions.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

When you create a physical connection model record, it creates a model in the Physical Connection Models [sn\_ni\_core\_physical\_connection\_product\_model] table.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Click the list icon () and then go to **Inventory Models > Physical Connection Models**.
3. Click **New**.
4. On the **Details** tab, fill in the common information for the physical connection model.  
The following table lists the fields that are unique to the Physical Connection form.

### Physical Connection Model

| Field        | Description                                                                                                                                                                                       |
|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Display name | Name that appears for the physical connection model. The <i>glide.cmdb_model.display_name.shorten</i> system property controls how display names are generated for the physical connection model. |
| Name         | Manufacturer-assigned name of the physical connection model that is specified by the model manager.                                                                                               |

5. On the **Details** tab, fill in the general section of the form for the physical connection model.

**Note:**

To learn more about the fields, see [Inventory Model form - General](#).

6. On the **Details** tab, fill in the information section of the form for the physical connection model. The following fields are unique to the Information section.

### Physical connection form - Information

| Field           | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Power           | Electrical power, in watts.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Sound power     | Noise measurement, in bels (1 bel=10 decibels).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Connection type | <p>Type of connection:</p> <p><b>Cable</b></p> <p>Multi-colored cable connection.</p> <p><b>Connection</b></p> <p>Standard connection that you establish with a piece of equipment. For example, the connection between a monitor and a computer.</p> <p><b>Strand</b></p> <p>Multi-strand fiber connection.</p> <p><b>Wireless</b></p> <p>3G, 4G, or 5G wireless connection.</p>                                                                                                                                                      |
| Length          | <p>Length of the network asset, expressed in the unit of measure that you designate in the <b>Units</b> field.</p> <ul style="list-style-type: none"> <li>For example, enter <b>12</b> if the asset is one foot, or enter <b>60</b> if the asset is 60 inches and you've selected Inches as the unit of measure in the <b>Units</b> field.</li> <li>The ServiceNow AI Platform uses this information to calculate the cubic dimensions of the asset to determine its physical placement within the designated network site.</li> </ul> |

| Field            | Description                         |
|------------------|-------------------------------------|
| Measurement unit | Option to choose a unit to measure. |

7. To add the compatible models, click **Add Compatible**.

You can personalize the list of compatibles by using the gear icon ()

**Note:**

In the classic environment, this function is available only for administrators.

8. To add the substitute physical connection models, click **Add Substitution**.

You can track the network interface models that you use to substitute another network interface model with.

**Note:**

In the classic environment, this function is available only for administrators.

9. To add the attachments, such as graphics or documents, click the attachment icon () in the right panel.

10. Click **Save**.

The related tabs appear on the form. You can view or modify the tabs information. To learn more about the related tabs, see [Inventory models additional tabs](#).

11. To delete a model, click the options icon () next to the **Save** button, and click **Delete**.

## Create a logical connection model

Create a logical connection model in the ServiceNow Telecommunications Network Inventory application to define the metadata for the different logical connections. In the logical connection model, you can import models, attach a file or an image, add or remove optional fields, and add compatibilities and substitutions.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

When you create a logical connection model record, it creates a model in the Logical Connection Models [sn\_ni\_core\_logical\_connection\_product\_model] table.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Inventory Models > Logical Connection Models**.
3. Select **New**.
4. On the **Details** tab, fill in the common information for the logical connection model.  
The following table lists the fields that are unique to the logical connection form.

### Logical Connection Model

| Field        | Description                                                                                                                                                                                     |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Display name | Name that appears for the logical connection model. The <i>glide.cmdb_model.display_name.shorten</i> system property controls how display names are generated for the logical connection model. |
| Manufacturer | Name of the network asset's manufacturer. Select the search icon ( 🔍 ) and select a manufacturer code. To learn more, see <a href="#">Create manufacturer and vendor codes</a> .                |
| Name         | Manufacturer-assigned name of the logical connection model that is specified by the model manager.                                                                                              |

5. On the **Details** tab, fill in the general section information for the logical connection model.

**Note:**

To learn more about the fields, see [Inventory Model form - General](#).

6. On the **Details** tab, fill in the information section for the logical connection model. The following fields are unique to the Information section.

### Logical Connection Form - Information

| Field            | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Power            | Electrical power, in watts.                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Sound power      | Noise measurement, in bels (1 bel=10 decibels).                                                                                                                                                                                                                                                                                                                                                                                                            |
| Behavior         | <p>Option to choose the mode of connection. Select one of the following options:</p> <p><b>Channel</b></p> <p>Channelization means sub-rating the available bandwidth into smaller bandwidths. This helps many data transfers happen at the same time without getting mixed up.</p> <p><b>Connection</b></p> <p>Connection typically represents the collection of multiple physical connections on an interface card.</p>                                  |
| Routing Behavior | <p>Option to designate if a connection requires a route or not.</p> <ul style="list-style-type: none"> <li>Select <b>No route</b> if no route is required for this connection type.</li> <li>Select <b>Parallel sequential</b> to enable multiple route connection resources for routing a connection. Path elements are required for the routed connections.</li> </ul> <p><b>Note:</b></p> <p>Path elements are required for the routed connections.</p> |

7. To add the compatible models, select **Add Compatible**.

You can personalize the list of compatibles table by using the gear ( ⚙ ) icon.

**Note:**

In the classic environment, this function is available only for administrators.

**8. To add the substitute logical connection models, select **Add Substitution**.**

You can track the network interface models that you use to substitute another network interface model with.

**Note:**

In the classic environment, this function is available only for administrators.

**9. To add the attachments, such as graphics or documents, select the attachment icon () in the right panel.****10. Select **Save**.**

The related tabs appear on the form. You can view or modify the tabs information. To learn more about the related tabs, see [Inventory models additional tabs](#).

**11. To delete a model, select the options icon () next to the **Save** button, and select **Delete**.****Create a network topology model**

Create a network topology model in the Telecommunications Network Inventory application to define the metadata for the topology according to your recommendations. You can use a topology model to create a record by using the design and assign function.

**Before you begin**

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.telco\_inventory\_catalog\_manager

**About this task**

When you create a network topology model record, it creates a model in the Network Topology Models [sn\_ent\_network\_topology\_model] table.

**Procedure**

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Inventory Models > Network Topology Models**.
3. Select **New**.
4. On the **Details** tab, fill in the fields.

**Network Topology Model form**

| Field    | Description                                                                                                                                                                                                                                                                                   |
|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Behavior | <p>Type of topology structure. Select one from the following options.</p> <p><b>Ring</b></p> <p>Each node is linked with its neighbor to form a closed network.</p> <p><b>Linear Bus</b></p> <p>All the nodes are connected one after the other in a sequential chain.</p> <p><b>Mesh</b></p> |

| Field                   | Description                                                                                                                                                                                                                                                                                                                                                                           |
|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                         | <p>The nodes are connected directly, dynamically, and non-hierarchically to as many other nodes as possible and cooperate with one another to route data.</p> <p><b>Star</b></p> <p>All nodes are connected to a central hub using a communication link.</p> <p><b>Tree</b></p> <p>The nodes are arranged in a configuration that resembles a tree's leaves, branches, and trunk.</p> |
| Number of allowed nodes | Total number of nodes that are allowed in the topology.                                                                                                                                                                                                                                                                                                                               |
| Type                    | <p>Type of topology. Select one from the following:</p> <ul style="list-style-type: none"> <li>○ Generic</li> <li>○ Product</li> </ul>                                                                                                                                                                                                                                                |

##### 5. Select **Save**.

The related tabs appear on the form. You can view or modify the tabs information. To learn more about the related tabs, see [Inventory models additional tabs](#).

### What to do next

You use the design and assign function to create a topology record. To learn more, see [Create a network topology record by using design and assign](#).

### Related topics

[Visualization of network topology](#)

## Define a network model relationship

Create a network model relationship in the Telecommunications Network Inventory application that captures the relationships between your network model entities.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

A model relationship captures the relationships between the inventory models. By defining the relationships between the various network model entities, you can also define the compatibility between these entities.

For example, if you select **Equipment to Slot** in the **Relationship Type** field, you can define the relationship between a specific equipment inventory model and a specific slot inventory model. In this case, you would see that the number of slots in the specified slot model are compatible with the specified equipment model. To learn more, see [Modeling your network inventory relationships](#).

When you create a network model relationship, it creates a model in the Network Model [sn\_ni\_core\_network\_model\_relationship] table.

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Click the list icon () and then go to **Inventory Models > Network Model Relationships**.
3. Click **New**.
4. Fill in the general information to create a network model relationship.

### **Note:**

To learn more about the fields, see [Network Model Relationship fields](#).

5. To add attachments, such as graphics or documents, click the attachment icon () in the right panel.
6. Click **Save**.
7. To delete a model, click the options icon () next to the **Save** button, and click **Delete**.

## Creating inventory template for network asset instantiation

As an inventory template manager, you create templates using functions you access from the Lists view in the Network Inventory Workspace. These templates contain the detailed business guidance rules so that you can properly configure your equipment. During this process, you also specify the relationships between each inventory template.

### Overview

An inventory template includes the rules on the proper way to configure the equipment. These rules are based on the operating requirements from the manufacturer. A template also includes such information as the number of available slots and whether the hardware in a piece of equipment is compatible with the equipment that is related to it.

Your network inventory templates represent a unique configuration of a network entity that a network service provider would instantiate based on their business guidance. If you properly define your templates and their relationships, the instantiation process uses the configuration rules from the vendor and you do not generate unsupported network asset instances.

### **Note:**

To learn more about creating templates and generating network assets from your model and template records, see [Modeling your Telecommunications Network Inventory workflow](#).

## Create an inventory template

Create an inventory template in the Telecommunications Network Inventory application to represent a configuration of the created inventory model.

### Before you begin

Role required: `sn_ni_core.inventory_admin`, and `sn_ni_core.inventory_template_manager`

### About this task

A network inventory template contains a set of detailed business guidance rules from a telecommunications provider. These rules state how the equipment configurations should be generated, based on certain operating requirements. When you create an inventory template, it creates a template in the Inventory Templates [`sn_ni_core.inventory_template`] table. To learn more about inventory templates, see the following topics:

- [Network inventory templates](#)
- [Creating inventory template relationship](#)

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Network Inventory Templates > Inventory Templates**.
3. Select **New**.
4. On the **Details** tab, fill in the general information to create an inventory template.  
The following table lists the fields that are unique to the inventory template.

### Inventory Template

| Field                | Description                                                                                                                                                                                                                                                                                                                                |
|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name                 | Manufacturer-assigned name for this inventory template, as specified by the model manager.                                                                                                                                                                                                                                                 |
| Inventory model      | List of all product models related to the Telecommunications Network Inventory.<br>Select the search icon (  ) and select a model. To learn more, see <a href="#">Creating your inventory models</a> .                                                    |
| Default field values | Default template where the default CI attribute values can be defined. The values in the list depend on the selected inventory model. Select the search icon (  ) and select a type code. To learn more, see <a href="#">Create a default template</a> . |
| Version              | Version of the template                                                                                                                                                                                                                                                                                                                    |
| Parent bandwidth     | Bandwidth of the parent product model.<br><br><b>Note:</b><br>This attribute is only visible when you select a logical connection model and that has a relationship type as <b>Logical Connection to Channel</b> .                                                                                                                         |
| Child bandwidth      | Bandwidth of the child product model.<br><br><b>Note:</b><br>This attribute is only visible when you select a logical connection model and that has a relationship type as <b>Logical Connection to Channel</b> .                                                                                                                          |

5. To add attachments, such as graphics or documents, select the attachment icon () in the right panel.
6. Select **Save**.



The **Related Templates** tabs appear next to the **Details** tab where you can view, add, update, and delete the related templates. You can also add a related template under a related template.

### **Note:**

- a. The slots and interfaces are automatically created under the **Related Templates** for the equipment or interface cards, if you've defined the network model relationship between the rack and slot, equipment and slot, equipment and interface, interface card and slot, or interface card and interface. Else, manually add using **New**.
- b. Add shelves/equipment to racks or shelves in **Related Templates** tab of each created rack unit or slots. You can also add equipment to each shelf. To learn more, see [Related templates form](#).
- c. You can update the naming pattern of each template directly from the Name Pattern column under the related templates. The name pattern of the created slots or interfaces is fetched from the default pattern of the models. To learn more, see [Inventory Model form - Information](#).
- d. To add an interface card in a slot, navigate to **slot > Related Templates > New** and fill in the required details.

## What to do next

To delete a template, select the options icon () , and then select **Delete**.

## Create a default template

Create a default template in the Telecommunications Network Inventory application to capture the default attribute definition for a specific configuration item (CI) class.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, and sn\_ni\_core.inventory\_template\_manager

### About this task

Default templates capture the default attribute values for a configuration item (CI) class. A template defines the set of attribute values for any resource (equipment, card, and so on). When this default template is associated with an inventory template, it adds these attribute values to the resource that is instantiated using that template.

When you use the **Template** field to select the table that stores the CI class information, you can select specific attributes and set the default values for each attribute. When you create a default template, it creates a default template record in the Templates [sn\_ni\_core\_default\_template] table. To learn more about the default templates, see [Network inventory templates](#).

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Click the list icon () , and then go to **Network Inventory Templates > Default Templates**.
3. Click **New**.
4. On the form, fill in the general information to create a default template.  
To learn more about the fields, see [Default Template form](#).
5. Click **Save**.
6. To schedule the form, click **Schedule** and fill in the Scheduled Entity Generation form.

**Note:**

Scheduling is only available in the classic environment.

To learn more about the fields, see [Scheduled Entity Generation form](#).

## Creating inventory template relationship

Use this sequence as a guide when creating inventory templates for your equipment and establishing the proper template relationships in the Telecommunications Network Inventory application.

### Sequence for creating template relationships

Equipment instantiation, or the task of generating network asset instances from the inventory template relationships that you create, is a key function in the Telecommunications Network Inventory application. To operate properly, it depends on you creating accurate inventory models, default templates, and inventory templates, in a certain sequence, to establish proper equipment relationships.

**Note:**

To learn more about equipment instantiation, see [Telecommunications design and assign](#).

When you create an equipment or card template, the associated slots and interface templates are automatically created by using the data from the model relationship. If the model relationships aren't made, it doesn't create the associated templates. In this case, you must create the templates manually. To learn more about the model relationship, see [Creating inventory template for network asset instantiation](#). For example, when you create a template for an equipment model, the associated templates, such as the Telco equipment holder (slot) and interface, are automatically created.

The names for these associated templates are mapped from the **Slot naming pattern** or **Interface naming pattern** fields in the **Information** tab of the Equipment Model or Interface Model forms.

- To learn more about the **Slot naming pattern** or **Interface naming pattern** fields, see [Inventory Model form - Information](#).
- To learn more about the naming convention, see [Naming convention for associated templates](#).

To establish the proper relationships between these elements for your equipment, perform these tasks in the following order.

### Establishing a default template

The first step in this process is to create an appropriate default template for use in your inventory template relationship sequence.

Default templates capture the default attribute values for a configuration item (CI) class. A template defines the set of attribute values for any resource (equipment, card, and so on). When this default template is associated with an inventory template, it adds these attribute values to the resource that is instantiated using that template.

To learn more, see [Create a default template](#).

## What's next

After establishing a default template, begin the sequence by creating an inventory template for the equipment model. To learn more, see [Creating an inventory template for the equipment model](#).

## Creating an inventory template for the equipment model

In the Inventory Template form in the Network Inventory Workspace Lists view, you can create an inventory template for the equipment model.

### Procedure

When you create an equipment inventory model, you must enter the following information:

1. In the **Name** and **Inventory Model** fields, your names and inventory model number must be unique for that piece of equipment, and can't be the same as any other piece of equipment.
2. In the **Inventory Model** field, you must enter a reference qualifier to the equipment model.
3. In the **Default Field Values** field, you need to select a default template for the tagging of the default attribute values.

#### **i** Note:

These rules also apply to the remaining steps to this process. To learn more, see:

- [Create an inventory template](#)
- [Create a default template](#)

### Inventory template for equipment model

The screenshot displays the 'Inventory Template' form for the '7450 ESS-1 Template'. The form includes the following fields and values:

- Name \***: 7450 ESS-1 Template
- Inventory model \***: Nokia 7450 ESS-1
- Inventory template**: (Empty)
- Parent**: (Empty)
- Available templates**: (Empty)
- Default Field Values**: Edge Router Default Data
- Version**: (Empty)
- Name Pattern**: (Empty)

On the right side, the 'Attachments' panel shows 'No Attachments Available' with a 'Browse' button to add files.

## What's next

Next, create inventory templates for related interface card models. To learn more, see [Creating inventory templates for related interface card models](#).

## Creating inventory templates for related interface card models

In the Inventory Template form in the Network Inventory Workspace Lists view, you can create inventory templates for the interface card models that are associated with the equipment inventory template.

## Procedure

The following example shows an inventory template for an interface card model.

### Inventory template for the interface card model

**Inventory Template**

Name \*  
Nokia 7450 ESS-1 MDA Card Template

Inventory model \*  
Nokia 7450 ESS-1 MDA CARD MODULE

Inventory template  
[Search]

Parent  
[Search]

Available templates  
[Search]

Default Field Values  
Edge Interface Card Default Data

Version  
[Search]

Name Pattern  
Nokia 7450 ESS-1 MDA Card Template

**Attachments**

No Attachments Available  
Browse for a file to add it as an attachment  
Browse

### Note:

If the equipment model supports multiple models of an interface card, you must create an individual inventory template for each model.

## What's next

Next, create inventory templates for the related network interface models. To learn more, see [Creating inventory templates for related network interface models](#).

## Creating inventory templates for related network interface models

In the Inventory Template form in the Network Inventory Workspace Lists view, you can create inventory templates for the network interface models that are associated with the equipment inventory template.

## Procedure

The following example shows an inventory template for a network interface model.

### Inventory template for a network interface model

**GE**

Name \*  
GE

Inventory model \*  
GigabitEthernet

Inventory template  
[Search]

Available templates  
[Search]

Default Field Values  
High Speed Interface Default Data

Version  
[Search]

Name Pattern  
GE

**Attachments**

No Attachments Available  
Browse for a file to add it as an attachment  
Browse

**Note:**

If the equipment model supports multiple models of network interfaces, you must create an individual inventory template for each model.

**What's next**

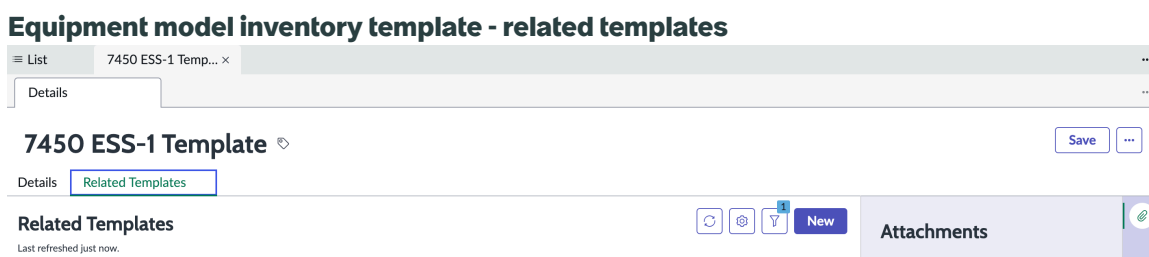
Next, add slots to the equipment template. To learn more, see [Adding slots to the equipment inventory template](#).

**Adding slots to the equipment inventory template**

In the equipment inventory template that you created in the Network Inventory Workspace Lists view, use the Related Templates tab to create the associations for the slots. The following example shows how you add a related inventory template for an equipment model.

**Procedure**

1. In the **Related Templates** tab, click **New**.



2. In the **Name** field, enter a unique name for the slot. When you generate a network asset instance, the generation process assigns this name to the slot.
3. In the **Inventory model** field, the equipment holder model that is associated with this equipment inventory template appears. If there is no existing relationship with an equipment holder relationship, you can select any slot model as needed.

**Note:**

While it appears that inventory templates are created for the slots that are attached to the **Related Templates** tab, only the default template values are created and stored for them. The records created for them are not considered formal inventory templates but are flagged internally with an attribute of Template=N.

## Adding an interface card to a slot

**Slot-1** Save ...

[Details](#) [Related Templates \(1\)](#)

**Inventory Template**

Name \*  
Slot-1

Inventory model \*  
Nokia 7450 ESS-1 Traffic Slot

Relationship type \*  
Contains::Contained by

Inventory template  
7450 ESS-1 Template

Parent  
7450 ESS-1 Template

Available templates  
Traffic Slot Default Data

Default Field Values  
Traffic Slot Default Data

Version  
Slot-1

Name Pattern  
Slot-1

**Attachments**

No Attachments Available  
Browse for a file to add it as an attachment  
[Browse](#)

After you create all the associated slots, they all appear in the **Related Templates** tab.

## Equipment inventory template with all associated slots

**7450 ESS-1 Template** Save ...

[Details](#) [Related Templates \(2\)](#)

**Related Templates** 2 New

Last refreshed just now.

| Name   | Inventory model               | Available templates | Updated             | Name Pattern |
|--------|-------------------------------|---------------------|---------------------|--------------|
| Slot-2 | Nokia 7450 ESS-1 Traffic Slot |                     | 2022-06-13 05:05:32 | Slot-2       |
| Slot-1 | Nokia 7450 ESS-1 Traffic Slot |                     | 2022-06-13 05:12:08 | Slot-1       |

**Attachments**

No Attachments Available  
Browse for a file to add it as an attachment  
[Browse](#)

### **Note:**

If there are no inventory templates for the slots, you select a default template in the **Default Field Values** field to set the default attributes for the assigned slots.

## What's next

Next, add a network interface to the equipment template. To learn more, see [Adding a network interface to the equipment template](#).

## Adding a network interface to the equipment template

In the equipment inventory template that you created in the Network Inventory Workspace Lists view, use the Related Templates tab to add the associated network interface.

## Procedure

To add a network interface, you do it in the same manner as you added slots. To learn more, see [Adding slots to the equipment inventory template](#).

## Inventory template for equipment model - related templates

**7450 ESS-1 Template** Save ...

[Details](#) [Related Templates \(2\)](#)

**Inventory Template**

Name \*

Inventory model \*

Inventory template

Parent

Available templates

Default Field Values

Version

Name Pattern

**Attachments**

No Attachments Available  
Browse for a file to add it as an attachment  
[Browse](#)

1. In the **Related Templates** tab, click **New**.
2. In the **Name** field, enter a unique name for the network interface. When you generate a network asset instance, the generation process assigns this name to the slot.

In the **Inventory model** field, the equipment inventory model that is associated with the equipment inventory template appears. If there is an associated inventory model, you can select one as needed.

## Adding a network interface

**10 GigabitEthernet Template** Save ...

[Details](#)

**Inventory Template**

Name \*

Inventory model \*

Inventory template

Available templates

Default Field Values

Version

Name Pattern

**Attachments**

No Attachments Available  
Browse for a file to add it as an attachment  
[Browse](#)

## What's next

Next, add interface cards to the slots. To learn more, see [Adding interface card templates to the slot templates](#).

## Adding interface card templates to the slot templates

In the equipment inventory template that you created in the Network Inventory Workspace Lists view, use the Related Templates tab to add the interface cards to the selected slots.

## Procedure

In the **Related Templates** tab, select the slot that you want to add the interface card to.

### Equipment inventory template with all associated slots

**7450 ESS-1 Template** Save

Details Related Templates (2)

**Related Templates** 2 Last refreshed just now.

| Name   | Inventory model               | Available templates | Updated             | Name Pattern |
|--------|-------------------------------|---------------------|---------------------|--------------|
| Slot-2 | Nokia 7450 ESS-1 Traffic Slot |                     | 2022-06-13 05:05:32 | Slot-2       |
| Slot-1 | Nokia 7450 ESS-1 Traffic Slot |                     | 2022-06-13 05:12:08 | Slot-1       |

**Attachments**

No Attachments Available  
Browse for a file to add it as an attachment  
Browse

When the slot record appears, in the **Related Templates** tab, click **New**. Create an inventory template for the associated interface card.

### Inventory template for the associated interface card

**card compatibilities of ESS** Save

Details

**Inventory Template**

Name \* card compatibilities of ESS

Inventory model \* Nokia 7450 ESS-1 MDA CARD MODULE

Relationship type \* Contains::Contained by

Inventory template Nokia 7450 ESS-1 MDA Card Template

Available templates ESP 20 Card Template X 4780423f54e18110f87749bbc4ad3822 X

Default Field Values

Version

Name Pattern card compatibilities of ESS

**Attachments**

No Attachments Available  
Browse for a file to add it as an attachment  
Browse

1. In the **Name** field, enter a name for the interface card.
2. In the **Inventory model** field, the associated network interface cards according to the specified slot-to-interface card model relationship. If there is an associated inventory model, you can select one as needed.

When you submit the form, the interface appears in the **Related Templates** tab for the associated slot. If there are associated interface cards, repeat this procedure until you've paired all slots in the equipment template.

The following example shows the inventory template for the slot with an associated interface card.



## Slot with associated interface card

Slot-1

Details Related Templates (1)

Related Templates 1

Last refreshed 4m ago.

| Name                        | Inventory model                  | Available templates                                    | Updated             |
|-----------------------------|----------------------------------|--------------------------------------------------------|---------------------|
| card compatibilities of ESS | Nokia 7450 ESS-1 MDA CARD MODULE | ESP 20 Card Template, 4780423f54e18110f87749bbc4ad3822 | 2022-06-12 02:49:29 |

Attachments

No Attachments Available

Browse for a file to add it as an attachment

Browse

If the card model has a Slot Occupied attribute, and its value is greater than 1, a **Slot Occupied** field appears on the form. It ensures that you are able to identify that when this card is instantiated, other slots are also attached to it. By using this field, you can indicate if the other slots that are attached to that piece of equipment are compatible to the network interface that you are selecting.

## What's next

Next, add subslots to the network interface template. To learn more, see [Adding subslot templates to the interface card template](#).

## Adding subslot templates to the interface card template

In the Inventory Template form in the Network Inventory Workspace Lists view, you can add subslots to the interface card template that you created. You perform this procedure any time that you add a new card model to an existing equipment inventory template.

## Procedure

If the interface card supports SFP (Small Form Pluggable), the card has slots. To create this relationship, you can use the same procedures that you used to add slots to in the equipment inventory template. To learn more, see [Adding slots to the equipment inventory template](#).

The following example shows an inventory card template where subslots were added.

### Interface card template - related templates

Nokia 7450 ESS-1 MDA Card Template

Details Related Templates (1)

Related Templates 1

Last refreshed just now.

| Name                               | Inventory model                  | Available templates                                    | Updated             |
|------------------------------------|----------------------------------|--------------------------------------------------------|---------------------|
| Nokia 7450 ESS-1 MDA Card Template | Nokia 7450 ESS-1 MDA CARD MODULE | ESP 20 Card Template, 4780423f54e18110f87749bbc4ad3822 | 2022-06-12 02:49:29 |

Attachments

No Attachments Available

Browse for a file to add it as an attachment

Browse

In the interface card template, in the **Related Templates** tab, click **New** to create a subslot inventory template.

## Inventory template for subslot

After you submit the subslot inventory template, it appears on the **Related Templates** tab for the interface card.

## Interface card template with related subslot

## What's next

Next, add a network interface to an interface card template. To learn more, see [Adding a network interface template to an interface card template](#).

## Adding a network interface template to an interface card template

If the interface card supports network interfaces directly to it, create an interface template relationship between the two interfaces in the Network Inventory Workspace Lists view.

## Procedure

In the Interface template, in the **Related Templates** tab, click **New** to create an interface card template.

## Inventory template for interface card - related templates

In the Inventory Templates form, create an inventory template for the interface card in the Telecommunications Network Inventory application.

## Inventory template for network interface

List
Nokia ess-m10-1... x

Details
Port-1 x

Port-1
Save

Details

Inventory Template

Name \*  
Port-1
Inventory template  
Inventory model \*  
GigabitEthernet
Relationship type \*  
Contains::Contained by
Default Field Values  
Version  
Name Pattern  
Port-1

Attachments

No Attachments Available  
Browse for a file to add it as an attachment  
Browse

When you submit the inventory template, the relationship appears in the **Related Templates** tab for the interface card.

## Interface card template with related interface cards

List
Nokia ess-m10-1... x

Details

Nokia ess-m10-1gb-sfp template
Save

Details
Related Templates (2)

Related Templates 2
Last refreshed 7m ago.

| Name   | Inventory model | Available templates | Updated             | Name Pattern |
|--------|-----------------|---------------------|---------------------|--------------|
| Port-2 | GigabitEthernet |                     | 2022-06-13 09:04:28 | Port-2       |
| Port-1 | GigabitEthernet |                     | 2022-06-13 09:04:23 | Port-1       |

Attachments

No Attachments Available  
Browse for a file to add it as an attachment  
Browse

## What's next

Next, add an interface card to subslots. To learn more, see [Adding an interface card template to the subslot templates](#).

## Adding an interface card template to the subslot templates

Add an interface card to the subslots that are associated with a piece of equipment in the Network Inventory Workspace Lists view.

## Procedure

You perform this task in the same manner as you did for the Adding the related interface cards to the equipment template procedure. To learn more about this earlier procedure, see [Adding a network interface to the equipment template](#).

The following example shows an interface card model that is assigned to a subslot.

## Interface cards assigned to a subslot

sub slot-1

Details Related Templates (1)

Related Templates 1

Last refreshed just now.

| Name                                | Inventory model       | Available templates | Updated             | Name Pattern    |
|-------------------------------------|-----------------------|---------------------|---------------------|-----------------|
| Nokia ess-m10-1gb-sfp slot addition | Nokia ess-m10-1gb-sfp |                     | 2022-06-01 04:25:50 | Nokia ess-m10-1 |

Attachments

No Attachments Available

Browse for a file to add it as an attachment

Browse

## Adding more subslots to child cards

Interface card templates that you add to subslots to are referred to as child and daughter cards.

- An interface card template that goes inside these subslots are referred to as a child card.
- A child card can slot have subslots, and an interface card template that goes inside the subslot of a child card is referred to as a daughter card.

## What's next

Next, add a network interface to a child or daughter card. To learn more, see [Adding a network interface template to a child or daughter card template](#).

## Adding a network interface template to a child or daughter card template

As a last step, you can optionally add a network interface template to a child and daughter card template in the Network Inventory Workspace Lists view.

## Procedure

The following example shows a network interface template that was added to a child or daughter card.

## Inventory Template - Network Interface Card

Nokia ess-m10-1gb-sfp template

Details Related Templates (2)

Related Templates 2

Last refreshed just now.

| Name   | Inventory model | Available templates | Updated             | Name Pattern |
|--------|-----------------|---------------------|---------------------|--------------|
| Port-2 | GigabitEthernet |                     | 2022-06-13 09:04:28 | Port-2       |
| Port-1 | GigabitEthernet |                     | 2022-06-13 09:04:23 | Port-1       |

Attachments

No Attachments Available

Browse for a file to add it as an attachment

Browse

**Note:**

Not all inventory templates have a relationship with a network interface template. Some equipment inventory templates only have a single network interface relationship, while some interface card templates don't have any relationship to slots as a parent. However, an equipment and interface card template must have those many slots or interfaces defined as per their model relationship.

**What's next**

You're done with creating inventory template relationships for this piece of equipment. To create another inventory template for another piece of equipment, do the following actions:

1. Create a default template for use in that inventory template relationship sequence.
2. Proceed to the Creating an inventory template for the equipment model topic, and repeat the entire process again. To learn more, see [Creating an inventory template for the equipment model](#).

**Instantiating your network inventory by using design and assign**

By instantiating your network inventory in the Telecommunications Network Inventory application, you can generate and validate your inventory records at the site level. You can also generate your individual network instances from your defined inventory templates and models and then verify that they're properly configured.

**Overview**

You can instantiate a network inventory by using the design and assign function by doing the following tasks:

1. Create a change request by using the change model.

A change request records the details about the change, such as the reason of the change in any network, priority, risk, type of change, and change category. By using a change request, you can change any existing network workflow. You can also expand the application capabilities, request new services, modify network structures, and much more. To learn more, see [Create a change request from Network Inventory Workspace](#).

2. Execute a change task.

The list of tasks are created from a change-triggered workflow or you can create a change task manually. The change tasks help you to track and manage the various tasks required to implement the requested changes. By using a list of change tasks, you can assign a task to an inventory agent who can then execute the actions and create a configuration item. At the same time, other agents can work on their assigned change tasks. After all tasks are completed and closed by the agents, the change request can also be closed with comments. To learn more, see [Create and execute a change task in Telecommunications Network Inventory](#).

**Using a record producer in the design and assign function**

If a record producer form is assigned to the selected change model, based on the provided input, a change request is automatically generated. If a record producer form isn't assigned, you can assign a record producer. To learn more, see [Assign a record producer form to a change model](#).

The record producers capture the data that you must enter to perform the inventory allocation task. By mapping a record producer form, you can do the following tasks:

- Pass third-party application parameters to the Telecommunications Network Inventory application. The Order Management for Telecommunications and Media (OMT) integration is an example. After you assign a record producer form to the change model, the assigned form appears when you select that change model. When you complete the form, the details are filled in the change request form, and the change tasks are created automatically. To learn more, see [Assign a record producer form to a change model](#).
- Change the type of change request. The change task form includes a **Request type** field that describes the type of change request. Based on your selection, a form appears on the **Task Attributes** tab. By assigning a record producer form to the request type field of the change task, you can determine which form appears when you select a type. Based on the selected **Request type** field, a form appears under the **Task Attributes** tab. After filling out the fields in the form, the change request form updates. To learn more, see [Assign a record producer form for a request type of a change task](#).

## Create a change request from Network Inventory Workspace

Create, review, update, or close a change request for a change model from the network inventory workspace of the Telecommunications Network Inventory application. You can also analyze the instantiation details of the network instance.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

### About this task

You can create, review, update, or close a change request task in the Telecommunications Network Inventory application.

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Changes > All**.
3. **Optional:** View the list of your assigned change tasks by selecting **Assigned to me**.

#### **Note:**

The list view of **Changes** displays the list of all change requests, regardless of the domain. Add a filter to see only the telecommunications network inventory (TNI)-related change requests.

4. Select **New**.
5. In the search field, use the filter to select any one of the following change models that you want to create a change request for:
  - Add card
  - Create Inventory Equipment
  - Create Logical Connection
  - Create Physical Connection
  - Create Rack
  - Add equipment to Rack
  - Remove Equipment/Shelf from Rack

- IP Address Allocation
- Phone Number Allocation

**Note:**

For design assign link aggregation group and GPON broadband service, see [Create a change request by using the design assign link aggregation](#) and [Create a change request by using the GPON Broadband Service change model](#).

**6. Select Next.**

A record producer or a change request form is displayed depending on the decision table entry. To learn more, see [Assign a record producer form to a change model](#).

**7. Select Save.**

A change request is created and related tabs appear. To learn more, see [Change request related tabs](#).

**8. On the Overview tab, do one or more of the following actions:**

- View or update a summary of this change request.
- Add scopes.

To learn more, see [Scopes](#).

- Assign this change request to a group or a person.

**Note:**

To assign this change request, select **Assign > fill in the assignment group and assigned to > Save**.

- Set a schedule for this change request. To learn more, see [Schedules](#).
- Calculate the risks for this change request.

When you select **Calculate Risk**, it analyzes an update in the **Risk** field on the **Details** tab.

- View and create the change tasks by selecting **New**.

To learn more, see [Create and execute a change task in Telecommunications Network Inventory](#).

**9. On the Details tab, fill in the fields.**

For a description of the field values, see [Change request and change task forms](#).

**10. Select Save.**

A change task is created and based on the details provided. The other related tabs are also updated, such as the Affected CIs, and the Impacted services/CIs.

**11. Optional:** Select a tab to see the impact that it has on the change request.

**What to do next**

Create, review, update, or close the change tasks.

For more information, see [Create and execute a change task in Telecommunications Network Inventory](#).

**Create a change request by using the design assign link aggregation**

Create a design assign link aggregation change request by using the Telecommunications Network Inventory application. You can also review, update, or delete a record of the design assign link aggregation group.

## Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Changes > All**.
3. Select the **New** button.
4. Select **Design assign link aggregation group**.
5. Select **Next**.
6. On the Record producer form, fill in the fields.  
For a description of the field values, see the form in [Change request and change task forms](#).

### **Note:**

By default, the Record producer form is assigned to the design and assign aggregation group. For other change models, see [Assign a record producer form to a change model](#).

7. Select **Submit**.  
A new change request is created and the Change TNI LAG Template workflow is triggered. Three change tasks have been created.
8. Expand the change task section on the **Overview** tab or select the **Change Tasks** tab.

### **Note:**

To learn more about the **Overview** tab, see [Create a change request from Network Inventory Workspace](#).

To create change tasks, see [Create and execute a change task in Telecommunications Network Inventory](#).

9. Open a task.
10. On the **Details** tab, on the change task form, fill in the fields.  
For a description of the field values, see the Change task form in [Change request and change task forms](#).
11. Create, review, update, or delete an affected configuration item by selecting the **Affected CIs** related tab.
12. Select **Save**.

## What to do next

Add or remove a member to LAG using [Create a change request to Add or remove a member to Link Aggregation](#).

## Create a change request to Add or remove a member to Link Aggregation

Create a change request to add or remove a member to the design assign link aggregation change request by using the Telecommunications Network Inventory application.

## Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Changes > All**.



3. Select the **New** button.
4. Select **Add/Remove member to Link Aggregation**.
5. Select **Next**.
6. On the form, fill in the fields.

#### Add/Remove member to Link Aggregation

| Fields             | Description                                                                                                                                                                                                                                                         |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| LAG                | Select a LAG from the list                                                                                                                                                                                                                                          |
| Bandwidth          | Modify or select a bandwidth from the list for the selected LAG                                                                                                                                                                                                     |
| Create revision    | Option to create a revision of the selected LAG.<br><br><div> <i>i</i> <b>Note:</b><br/> Revision of a LAG is not possible while it is already undergoing an active revision process. </div>                                                                        |
| Member interface A | Interface A of the selected LAG. Add or remove to modify the member interface A of the selected LAG.<br><br><div> <i>i</i> <b>Note:</b><br/> The list displays only child model interfaces that are set as either Port A or Port Z of a physical connection. </div> |
| Member interface Z | Interface Z of the selected LAG. Add or remove to modify the member interface Z of the selected LAG.<br><br><div> <i>i</i> <b>Note:</b><br/> The list displays only child model interfaces that are set as either Port A or Port Z of a physical connection. </div> |

7. Select **Submit**.
8. **Optional:** Select the **Affected CIs** tab.
9. **Optional:** Select the revised CI having V1 as the suffix.  
The revised CI is added under the **Affected CIs** tab only if the **Create revision** check box is selected.
10. **Optional:** Modify the fields as required.
  - Adding a new member interface automatically creates a new ENET with a corresponding logical interface.
  - Adding an interface that belongs to an existing ENET connection, the system automatically links it to the existing ENET connection instead of creating an ENET.

**11. Optional:** Create a change task for operationalization.

To learn more, see [Operationalize a configuration item](#).

**Create a change request by using the GPON Broadband Service change model**

Create a change request in the Telecommunications Network Inventory application so that you can design a Gigabyte Passive Optical Network (GPON) broadband service. The GPON Broadband Service change model enables you to create multiple change tasks so that you can fulfill an order request for a GPON broadband service.

**Before you begin**

Before you can establish a GPON Broadband Service change request and complete the related change tasks, your inventory catalog and template managers must do the following network configuration setup:

1. Navigate to **Telecom Network Inventory > Inventory Models**, create your inventory models, and define their relationships.

To learn more, see [Manually creating and reviewing your network asset instances](#).

2. Navigate to **Telecom Network Inventory > Network Inventory Templates**, create the inventory templates for your equipment, and establish the template relationships.

To learn more, see [Creating inventory template for network asset instantiation](#).

Install the Telecommunications Network Inventory Advanced and Core demo data.

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent

**Procedure**

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Changes > All**.
3. Select the **New** button.
4. Select **GPON Broadband Service > Next**.
5. On the record producer form, you can update the fields.  
The fields of the record producer form are auto-populated. This demonstration displays how to create configuration items (CIs) to show the design and assign of a GPON broadband service. You can change the flow as needed. To learn more about the fields, see [Change request and change task forms](#).
6. Select **Save**.  
The Change (Design & Assign) flow is triggered and a change request is created. Depending on the given inputs, change tasks are automatically created and other related tabs appear. To learn more, see [Change request related tabs](#).
7. Open and review each change task record.  
On the Task Attributes form, fill in the fields. For a description of the field values, see [Change request and change task forms](#).
8. Select **Submit**.  
The **Details** tab is updated.
9. On the **Affected CIs** related tab, see all the configuration items that are impacted due to this change task.
10. Select **Save**.

## Create a change request by using the modify logical connection endpoints model

Create a change request by using the modify logical connection endpoints model to modify a logical connection and its details using the Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Changes > All**.
3. Select the **New** button.
4. Select **Modify Logical Connection endpoints > Next**.
5. On the form, fill in the fields.  
To learn more, see [Change request and change task forms](#).
6. Select **Submit**.  
A new change request is created. Furthermore, a change task is automatically created and other related tabs appear. To learn more, see [Change request related tabs](#)
7. Select the **Change Tasks** tab.
8. Open and review the change task record.
9. On the Task Attributes form, update the logical connection endpoints and details, as required.  
For a description of the field values, see [Change request and change task forms](#).
10. Select **Submit**.  
The **Details** tab is updated.
11. On the **Affected CIs** related tab, see all the configuration items that are impacted due to this change task.
12. Select **Save**.

## Create a change request by using modify physical connection

Create a change request using modify physical connection endpoints model to modify a physical connection and it's details using Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () , and then go to **Changes > All**.
3. Select the **New** button.
4. Select **Modify Physical Connection endpoints > Next**.
5. On the form, fill in the fields.  
To learn more, see [Change request and change task forms](#).
6. Select **Submit**.  
A new change request is created. Further, a change task is automatically created and other related tabs appear. To learn more, see [Change request related tabs](#)
7. Select **Change Tasks** tab.
8. Open and review the change task record.

9. On the Task Attributes form, update the physical connection endpoints and details, as required.  
For a description of the field values, see [Change request and change task forms](#).
10. Select **Submit**.  
The **Details** tab is updated.
11. On the **Affected CIs** related tab, see all the configuration items that are impacted due to this change task.
12. Select **Save**.

### Create a network topology record by using design and assign

Create a network topology record using the design and assign function in the Telecommunications Network Inventory application. By creating the network topology, you can visualize how the network elements are organized and connected to one another.

### Before you begin

Role required: admin

### About this task

When you instantiate a template, it creates a corresponding configuration item (CI) record in the Network Topology [cmdb\_ci\_network\_topology] table. And the root nodes are stored in the Topology Root Node [cmdb\_network\_topology\_root\_node] table. To learn more about the topology data model, see [Data model for Telecommunications Network Inventory](#).

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Changes > All**.
3. Select the **New** button.
4. Select **Design & Assign topology**.
5. Select **Next**.
6. On the **Details** tab, fill in the fields.  
For a description of the field values, see [Change request and change task forms](#).
7. Select **Save**.  
A change task is created.
8. Open the change task.
9. On the **Task Attribute** tab, fill in the fields.  
To learn more about Task Attribute fields, see [Change request and change task forms](#).
10. Select **Submit**.

### Result

The topology and network topology root node records are created.

### What to do next

You can view the topology in the Network Viewer window. To learn more, see [Viewing a network topology](#).

### Related topics

[Create a network topology model](#)

## Create and execute a change task in Telecommunications Network Inventory

Create a change task after you create a change request in the Telecommunications Network Inventory application. By creating a change task, you can complete the requested change.

### Before you begin

- 1. Navigate to **Telecom Network Inventory > Inventory Models**, create your inventory models, and define their relationships.

To learn more, see [Manually creating and reviewing your network asset instances](#).

- 2. Navigate to **Telecom Network Inventory > Network Inventory Templates**, create the inventory templates for your equipment, and establish the template relationships.

To learn more, see [Creating inventory template for network asset instantiation](#).

- Role required: sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.inventory\_admin, sn\_ni\_core.telco\_inventory\_catalog\_manager, sn\_ni\_core.inventory\_agent.

### About this task

Based on the details in the change request form, a change task is created automatically. You can view, create, update, or close the change tasks from the **Overview** tab or from the **Change Tasks** tab of a change request. You can also assign a record producer form to a change task. To learn more, see [Assign a record producer form for a request type of a change task](#).

### Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Changes > All**.
3. Open your change request.
4. On the **Overview** tab, scroll down and expand the Change task section.
5. **Optional:** Select the **Change Tasks** tab.
6. After a change request is created, on the **Overview** tab, scroll down and expand the Change task section.  
You can also navigate to the **Overview** tab and initiate the creation of a change task.
7. Select **New**.
8. Choose a change task type:
  - Planning
  - Implementation
  - Testing
  - Review
9. Select **Create**.  
A change task form that is based on the selected change model is displayed.
10. **Optional:** Select the existing change task.
11. On the form, fill in the fields.  
To learn more about the fields, see [Change request and change task forms](#).

**Note:**

For the design assign link aggregation group and GPON broadband service, see [Create a change request by using the design assign link aggregation](#) and [Create a change request by using the GPON Broadband Service change model](#).

**12. Select Submit.**

The **Details** tab is updated with the provided details and required modification to the CI is performed. All performed changes are updated in the work notes. To learn more about the fields, see [Change request and change task forms](#).

**Note:**

The removal of equipment or a shelf from a rack also removes all associated CI relationships between the equipment/shelf and the rack, along with the selected CI.

**13. On the Affected CIs related tab, see all the configuration items that are impacted due to this change task.**

After creating a rack, navigate to **Configuration item**, or **Affected CIs** to visualize the front view and rear view of a rack.

**14. Optional:** If your change model is a rack, select the **Configuration item** to visualize the rack.**15. Select Save.****Revise a configuration item**

Revise a CI to update an existing or new CI in the Telecommunications Network Inventory application.

**Before you begin**

Role required: sn\_ni\_core.inventory\_admin

**Procedure****1. Navigate to Workspaces > Network Inventory Workspace.****2. Select the list icon (  ), and then go to Changes > All.****3. Select the desired change request.**

To create a change request, see [Create a change request from Network Inventory Workspace](#).

**4. Select the Change Tasks tab.****5. Select New.****6. Choose a change task type:**

- Planning
- Implementation
- Testing
- Review

**7. Select Create.**

A change task form based on the selected change model is displayed.

**8. Select Revise CI in the Request type field and fill other fields.**

To learn more about other fields, see [Change request and change task forms](#).

**9. Select Save.****10. On the Task Attributes form, select a CI from the list of CI to be revised field.**

## 11. Select **Submit**.

### **Note:**

To customize the cloning process and the related tables that need to be cloned, see [Customize the CI cloning process](#).

### **Result**

The selected CI and related tables are cloned and the cloned CI name is populated in the **Configuration item** field. Also, both the original and cloned CIs are added under the **Affected CIs** tab.

### **What to do next**

You can now update the cloned CI and operationalize the CIs. To learn more about operationalization, see [Operationalize a configuration item](#).

## **Operationalize a configuration item**

Operationalize a Configuration Item so that you can finalize the changes and apply them on the original CI.

### **Before you begin**

- Ensure to have a revised CI.
- Role required: sn\_ni\_core.inventory\_admin

### **Procedure**

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then go to **Changes > All**.
3. Select the desired change request.  
To create a change request, see [Create a change request from Network Inventory Workspace](#).
4. Select the **Change Tasks** tab.
5. Select **New**.
6. Choose a change task type:
  - Planning
  - Implementation
  - Testing
  - Review
7. Select **Create**.  
A change task form based on the selected change model is displayed.
8. Select **Operationalize CI** in the **Request type** field and fill other fields.  
To learn more about other fields, see [Change request and change task forms](#).
9. Select **Save**.
10. On the **Task Attributes** form, either select a CI from the list of **CI to be operationalized** field or select a change request from the **Change request ID** field.
11. Select **Submit**.

The **State** of the change task changes to Closed. The work notes are updated with the details of operationalized CIs.

**Note:**

On selecting a change request, all the revised Configuration Items (CIs) listed under the **Affected CIs** tab are operationalized and the work notes are updated accordingly.

## Viewing your network inventory configuration items with CMDB Workspace

You can use CMDB Workspace to search and explore the CMDB, examine its health and recent activity, and access various dashboards and tools to support the tasks in your organization.

### Prerequisites for the CMDB Workspace

- **Plugins:** You must activate the following plugins before you can use CMDB Workspace:
  - CMDB CSDM Support (com.snc.cmdb.csdm)
  - CMDB Activation (com.snc.cmdb.csdm.activation)
- **Roles:** To access CMDB Workspace, you must, at a minimum, have one of the following roles:
  - sn\_cmdb\_admin
  - sn\_cmdb\_editor
  - sn\_cmdb\_user

**Note:**

In CMDB Workspace, some dashboards and list views require specific roles in addition to the key admin, editor, or user roles. Depending on which role is assigned to you, you might only have access to some of the features that are available in the CMDB Workspace

- **Features:** CMDB Workspace provides access to a wide range of applications and features. However, to provide meaningful reports, overviews, and trends, you must set up and configure some of those features so that CMDB Workspace can use the data that is generated.

### Accessing CMDB Workspace

After you install the app from the ServiceNow Store, navigate to **Network Inventory > CMDB Workspace**.

### CI searches

Specify up to five conditions to search for the configuration items (network asset CI) of a class. These conditions are based on the attributes for a selected class. In the results list, click a network asset CI to see the details about the network asset CI, including a time line, health overview, and attributes for the network asset CI.

For more information, see the CI Details page section.

### CI overview

Get an overview of the network asset CIs in CMDB that are grouped by common class categories as *Applications*, *Cloud*, and *Server*.



Select a class group to see all the classes that are included in the group, and then select the class whose network asset CIs you want to see.

In the Results list, you can click a network asset CI to see an overview page with a time line, health overview, and attributes for the network asset CI. For more information, see the CI Details page section.

## CMDB health

Get the metrics for the network asset CIs and see the health of the relationships. Click the percentage numbers to navigate to the CMDB Health and CMDB Relationship Health dashboards where you can see the following information:

- The overall percentage number represents the health of all network asset CIs as an aggregation of all three key performance indicators (KPIs), which are correctness, compliance, and completeness. Each network asset CI contains submetrics.
- The relationship percentage number represents the overall health of the relationships as an aggregation of the orphan, duplicate, and stale relationship KPIs.

## 7-day activity trends

CMDB Workspace includes the following charts that provide an overview of the activity in the CMDB for the last seven days:

### CI Activity in Last 7 Days

See a chart that shows the metrics that are related to the network asset CIs. For example, you can see the metrics for the number of new network asset CIs, updated network asset CIs, and duplicate network asset CIs.

### Application Service Activity in 7 Days

See a chart that shows the metrics that are related to the application services. For example, you can see the total number of Application Services, new Application Services, updated Application Services, and the number of Application Services with outages.

## CIs managed by me

See a list of network asset CIs that you manage, grouped by the network asset CI class. Network asset CIs appear in this list if you are a member of the group that is assigned to the network asset CI's *Managed by Group* attribute.

## Quick links

See a list of the links to the CMDB dashboards and tools:

### **i** Note:

Links are conditionally available based on the installation of applications, active plugins, and your assigned role. If a link doesn't appear, make sure that all the requirements for the link are met.

- **CI Class Manager:** You can view, create, or edit the basic class definitions and class settings for Identification and Reconciliation (IRE) and CMDB Health.
- **CMDB Health Dashboard:** You can view the health reports and configure the health KPIs and metrics that the network asset CIs are evaluated by in the CMDB Health dashboards.

## CI details page

When you drill down to a network asset CI record, you can see the following details for the network asset CI:

- **CI Timeline - Last 14 days:** A time line of the network asset CI activities, such as change requests.
- **CI Health:** A summary of the health of the network asset CI that shows the related items such as critical incidents, incomplete attributes, and stale relationships for the network asset CI.
- **Details:** Network asset CI attributes, grouped into categories such as Key attributes, Asset attributes, Discovery attributes, Operational attributes, and More attributes.

### **i Note:**

You can configure the appearance of the attributes by using the *CMDB - Workspace* form view for a network asset CI class.

- **Activity:** An activity stream to track what's changed in the network asset CI record.
- **Infrastructure Relationships:** A list of the infrastructure network asset CIs that are related to the network asset CI.
- **Service Relationships:** A list of business applications, service offerings, and application services that the network asset CI may be related to.

On the CI details page, you can do the following actions:

- To open Dependency Views and to get a graphic infrastructure view of the network asset CI record, click **Open Dependency View**.
- To open the Multisource Data Report Builder and track how the CMDB is populated by the various discovery sources at the network asset CI attribute level of the network asset CI record, click **View Multisource Data**.
- To save your changes to the attributes for the network asset CI record, click **Save**.

## CI error message

The following table helps you to understand the CI error message that appears during the CI deletion and the solution that you can use to resolve the error:

### Error message

| Error                                                                                                                                                                                                                                                                                                                                  | Resolution                                                                                                                                                                                                                                                                                                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>The current operation ended in state: ERROR. Detail: Operation(Delete All TNI CI Hierarchy./end) failed with error: Error: The CI "XXXX/XXXX/Copper Link/000118" cannot be deleted since there is a related CI "XXXX/XXXX/PON Access Path/100Mbps/000030" (sys_script_include.989afcd1cb330110202b2c52f8076d7e.script; line 52)</b> | <p>Delete the child or related CI (Configuration Item) to delete the parent CI.</p> <ol style="list-style-type: none"> <li>1. Click the related or the child CI under <b>Related Templates</b>.</li> <li>2. Click <b>Delete</b>.</li> </ol> <p>However, an Admin can always customize the deletion action. To learn more, see <a href="#">Customizing deletion action</a>.</p> |

## Customizing deletion action

Customizing deletion action enables you to create your own process of the deletion.

**Before you begin**

Role required: Admin

**Procedure**

1. Navigate to **All > Process Automation > Flow Designer > New > Action**.
2. Fill the **Action Properties** form to create an **Action**.
3. Click **Submit**.
4. Navigate to **Decision Management** → **Decision Builder** to apply the new action.
5. Select **TNI CI Deletion Policy**.
6. Under **Decision table**, update the **Action Type** against the appropriate **CI Type**.

**Using the network diagram**

Use the network diagram in the Telecommunications Network Inventory application to view a hierarchical map of the circuit and its underlying connection elements.

**View the details of a network diagram**

View details of a connection node and visualize the underlying connection elements in the network diagram. You can understand the detailed overview of the network infrastructure and how they're connected.

**Before you begin**

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

**About this task**

With the use of a network diagram, you can do the following:

- Drill down into the network diagram to view the underlying elements.
- View the details of a connection node that makes up the network diagram.

**Procedure**

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon (.
3. Go to **Inventory > Physical Connections** or **Logical Connections**.
4. Open a record, and then select the **Network Diagram** tab.
5. View the underlying elements or the details of the connection node.

**Download a network diagram**

Download the entire canvas of the network diagram based on your map selection so that you can use it as reference to visualize the circuit.

**Before you begin**

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

**About this task**

You can download the entire canvas of a network diagram in the PNG format and save the entire diagram to your local system.

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon (.
3. Go to **Inventory > Physical Connections** or **Logical Connections**.
4. Open a record, and then select the **Network Diagram** tab.
5. Get the desired view by expanding the connection elements.
6. Expand the node and get the desired view by selecting the add icon (.
7. On the top right of the map pane, select the download icon (.

## Using an attribute pack for a CI record

Use an attribute pack to capture the attributes that you define for a configuration item (CI) record in the Telecommunications Network Inventory application and update the attribute values.

### Use an attribute pack in the CI record

Use an attribute pack to capture the attributes that you define for a configuration item (CI) record in the Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_agent

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then open a new inventory class.
3. Select **New**.
4. Select **Add Packs**.
5. Select **Submit**.

## Result

The attribute pack tables are added on the **Packs** tab.

### What to do next

You can update the fields in the pack table that you've added. To learn more, see [Review and update a pack for a CI record](#).

## Review and update a pack for a CI record

Review and update the attributes that you've defined in the pack table for a configuration item (CI) record in the Telecommunications Network Inventory application.

### Before you begin

Add the pack table for the CI record. To learn more, see [Use an attribute pack in the CI record](#).

Role required: sn\_ni\_core.inventory\_agent

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the list icon () and then open the inventory record where you want to update the pack table attributes.
3. On the **Pack** tab, select the pack table that you want to update.
4. Fill in the fields.
5. Select **Save**.

## Using the network topology

Use the network topology in the Telecommunications Network Inventory application to view how the different elements in a network are organized and connected to one another.

To view the network topology, you must create the topology record either manually or using a "design and assign" function. To learn more, see:

- [Manually create a network topology](#).
- [Create a network topology record by using design and assign](#).

## Viewing a network topology

View the details of a network topology and visualize how the network elements are organized and connected to one another. You can understand the detailed overview of the network infrastructure of the topology in the Telecommunications Network Inventory application.

### Before you begin

Role required: sn\_ni\_core.inventory\_admin, sn\_ni\_core.inventory\_agent, sn\_ni\_core.inventory\_template\_manager, sn\_ni\_core.telco\_inventory\_catalog\_manager

## Procedure

1. Navigate to **Workspaces > Network Inventory Workspace**.
2. Select the network viewer icon (.
3. Visualize a topology by typing the topology name in the search box and selecting it. You can select multiple topologies of your choice. You can also use the advanced filter options to find the topology by selecting the filter icon (.
4. Select the node that you want see the details, and view the related information in the details pane.
5. In the details pane, select **View Details** to redirect to the CI record (optional).

## Telecommunications Network Inventory reference

Reference topics provide additional information about Telecommunications Network Inventory.

## Capacity Definition form

The Capacity Definition form enables you to describe the details for a capacity definition record.

### Capacity Definition form

| Field        | Value                                                                                                                               |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Name         | Name of the capacity definition record.                                                                                             |
| Application  | Application name for which the capacity functions are created.                                                                      |
| Active       | Option to enable the definition for capacity calculation.                                                                           |
| Functions    | Capacity function records that you want to use for calculating the capacity. You can select multiple functions.                     |
| Description  | A brief description about the capacity definition.                                                                                  |
| Entity table | Entity table where you're querying. The sys class name must either be the entity table or a subclass derived from the entity table. |
| Conditions   | Any additional query condition. The query condition must be valid to run the capacity definition.                                   |

## Capacity function additional fields

Depending on the option that you selected in the Strategy field, the following fields appear in the capacity function form.

### Static value - Additional fields

| Field        | Description                                |
|--------------|--------------------------------------------|
| Static value | Number of counts for capacity calculation. |

### Aggregate query count - Additional fields

| Field           | Description                                                              |
|-----------------|--------------------------------------------------------------------------|
| Entity table    | Entity table within the database where you're querying.                  |
| Query table     | Name of the table you're querying.                                       |
| Query condition | Any additional query conditions.                                         |
| Related field   | Field in the query table that you're querying. Select one from the list. |

### Value field - Additional fields

| Field           | Description                                                         |
|-----------------|---------------------------------------------------------------------|
| Query table     | Name of the table you're querying.                                  |
| Query condition | Any additional query conditions.                                    |
| Value field     | Field in the record that you're querying. Select one from the list. |

**Script - Additional fields**

| Field        | Description                                                                                                                                        |
|--------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| Entity table | Entity table within the database where you're querying.                                                                                            |
| Script       | A script that determines how to query the desired data. The script must include an answer variable and the type of variable is a number or string. |

**Capacity Function form**

The Capacity Function form enables you to describe the details for a capacity function record.

**Capacity Function form**

| Field       | Value                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name        | Name of the capacity function record.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Application | Application name for which the capacity functions are created.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Description | A brief description about the capacity function.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Function    | Type of capacity calculation. Select one from the following. <p><b>Max</b></p> <p>Maximum number of network assets.</p> <p><b>Occupied</b></p> <p>Total number of network assets that are occupied.</p> <p><b>Available</b></p> <p>Total number of network assets that are available. It's the difference between maximum and occupied assets.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Strategy    | Methods for capacity calculation. Select one from the following. <p><b>Static Value</b></p> <p>A fixed or constant value is used to calculate the capacity. The static value approach uses a predetermined metric to calculate the capacity without considering a field in the record that you query.</p> <p><b>Aggregate query count</b></p> <p>A database query that uses an aggregate function to calculate the capacity. In this strategy, you query a related field in a record that is present in the entity table. This type of query is useful for getting summary information about the field in a table, such as the total number of records that meet specific conditions.</p> <p><b>Value field</b></p> <p>Use this strategy to check a particular value in a query table, which is present in the database.</p> <p><b>Script</b></p> <p>An advanced strategy approach, where a script is used for querying.</p> |

### Capacity Function form (continued)

| Field | Value                                                                                                                                                                                      |
|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|       | Depending on the strategy that you're selected, additional fields appear in the form. To learn more about the additional fields, see <a href="#">Capacity function additional fields</a> . |

## Change request related tabs

The related tabs in the Change Request form display related records that dynamically change based on the context of the change request.

### Change Request related tabs

| Tab                   | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Affected CIs          | <p>List of configuration items (CI). These items (from the CMDB) are affected by the change request. You can associate multiple, affected CIs with a change.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Affected CIs</b> tab of the Change Request form lists all CIs that are created through the change tasks of that change request. This tab also lists all the affected CIs of the change tasks.</li> <li>If a CI in the affected CIs list of a change task is manually (or through an API) changed to another CI, the changes are also updated in the affected CI list of the corresponding change request.</li> <li>If a CI in the affected CI list of a change task is manually (or through an API) deleted, the same CI is deleted in the affected CI list of the corresponding change request.</li> </ul> |
| Impacted Services/CIs | List of CIs, such as business services or from other CI classes. These items are impacted by the affected CIs in the change request. You can associate multiple, impacted CIs with a change.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Approvers             | List of approvers. These items are automatically generated from the workflow. You can also view the group of approvers who are assigned to the task.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Change Tasks          | List of change tasks. These items are created from a workflow. The default workflow generates tasks in the Implementation state. You can also create a new change task. The                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |



### Change Request related tabs (continued)

| Tab                        | Description                                                                                                                                                                                              |
|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                            | <b>Planned start date</b> and <b>Planned end date</b> in the task must fall within the planned start and end dates that are specified in the change request.                                             |
| CAB Agenda Items           | List of agenda items and details of the CAB agenda items. Examples are the meeting start and end time, allocated time for the meeting, state of the meeting, and the decision made for that agenda item. |
| Problems                   | List of problem statements. If the change was generated from a problem, this list is generated automatically.                                                                                            |
| Incidents Fixed By Change  | Incidents that require a resolution for the change.                                                                                                                                                      |
| Incidents Caused By Change | List of incidents caused by the implementation of the change.                                                                                                                                            |
| Task SLAs                  | List of Task SLA records for the SLAs that are attached to the particular change tasks.                                                                                                                  |
| Outages                    | List of CI unavailability or outages. If there is an actual down time for any of the CI items, the outage information is listed.                                                                         |

## Path computation error messages

Path computation error messages enable you to understand the error messages that occur during the path computation.

### Error message

| Error                                                          | Resolution                             |
|----------------------------------------------------------------|----------------------------------------|
| No path found between the sites <site1_name> and <site2_name>. | Create a connection between the sites. |

## Cable form

The Cable form enables you to describe the details for an optical fiber cable record.

### Cable form

| Field         | Description                                                                                                    |
|---------------|----------------------------------------------------------------------------------------------------------------|
| Name          | Name of this cable record. The ServiceNow AI Platform uses this name to identify it in your network inventory. |
| Support group | Group that supports the network inventory.                                                                     |

### Cable form (continued)

| Field                   | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Asset                   | Name of the asset that is associated with this record.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Managed by              | Name of the person who manages this network asset. Select the search icon (  ) and select a user from the listing.                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Life Cycle Stage        | <p>Stage of the life cycle that this network asset is in:</p> <p><b>Deploy</b><br/>Network asset that is deployed in your network.</p> <p><b>Design</b><br/>Network asset that is being used for design purposes.</p> <p><b>End of life</b><br/>Network asset that is at the end of its useful life.</p> <p><b>Inventory</b><br/>Network asset that is an inventory item in use in the network.</p> <p><b>End of life</b><br/>Network asset that is missing and can't be located.</p> <p><b>Operational</b><br/>Network asset that is operational.</p> <p><b>Purchase</b><br/>Network asset that is in the purchase phase of its life.</p> |
| Life Cycle Stage Status | <p>Status of the network asset as it relates to the life cycle stage that it is in:</p> <p><b>In Maintenance</b><br/>Network asset that is currently in maintenance.</p> <p><b>In Use</b><br/>Network asset that is currently in use.</p> <p><b>Pending Retirement</b><br/>Network asset that is currently in maintenance.</p>                                                                                                                                                                                                                                                                                                             |
| Model ID                | Model ID of the asset.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Domain                  | A unique name or address assigned to the device within the domain.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| A end termination       | Starting point such as an interface or slot where this cable is connected with.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Z end termination       | Ending point such as an interface or slot where this cable is connected with.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| A end connector         | <p>Type of physical cable connector that is used for the starting point of the cable. Select one of the following options:</p> <p><b>BNC</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |

## Cable form (continued)

| Field           | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                 | <p>The Bayonet Neill Concelman (BNC) connector is used for video and RF applications and found in the coaxial cable networks.</p> <p><b>SC</b></p> <p>A square-shaped snap-in connector.</p> <p><b>LC</b></p> <p>Small and a push-and-pull design with a latch mechanism.</p> <p><b>ST</b></p> <p>A bayonet-style twist lock and a long, cylindrical ferrule.</p> <p><b>Wire Wrap</b></p> <p>Wrapping a thin, stripped wire around a post or pin to establish a connection.</p> <p><b>RJ45</b></p> <p>Connectors have eight pins and are used on the ends of twisted-pair cables.</p>                                                                                                                                                |
| Z end connector | <p>Type of physical cable connector that is used for the ending point of the cable. Select one of the following options:</p> <p><b>BNC</b></p> <p>The Bayonet Neill Concelman (BNC) connector is used for video and RF applications and found in the coaxial cable networks.</p> <p><b>SC</b></p> <p>A square-shaped snap-in connector.</p> <p><b>LC</b></p> <p>Small and a push-and-pull design with a latch mechanism.</p> <p><b>ST</b></p> <p>A bayonet-style twist lock and a long, cylindrical ferrule.</p> <p><b>Wire Wrap</b></p> <p>Wrapping a thin, stripped wire around a post or pin to establish a connection.</p> <p><b>RJ45</b></p> <p>Connectors have eight pins and are used on the ends of twisted-pair cables.</p> |
| Length          | Total length of the cable.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Length unit     | <p>Unit of measure in which you're expressing the route length of the cable. Select one of the following options:</p> <p><b>--None--</b></p> <p>No distance measurement is expressed for the connection route length.</p> <p><b>Inches</b></p> <p>Distance is expressed in inch.</p> <p><b>Feet</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Cable form (continued)**

| Field              | Description                                                                                                                                                                                                                                                                                               |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                    | <p>Distance is expressed in feet.</p> <p><b>Miles</b></p> <p>Distance is expressed in miles.</p> <p><b>Meters</b></p> <p>Distance is expressed in meters.</p> <p><b>Centimeters</b></p> <p>Distance is expressed in centimeters.</p> <p><b>Kilometers</b></p> <p>Distance is expressed in kilometers.</p> |
| Comments           | Free form text that is used to comment on a network asset. For example, Duty tech is Rahul Dev.                                                                                                                                                                                                           |
| Operational status | Operational status of the network inventory asset.                                                                                                                                                                                                                                                        |

**Related topics**

[Define the cable details](#)

**Strand form**

The Strand form enables you to describe the details for a strand in the cable.

**Strand form**

| Field            | Description                                                                                                                                                                                                                                           |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name             | Name of this strand record. The ServiceNow AI Platform uses this name to identify it in your network inventory.                                                                                                                                       |
| Support group    | Group that supports the network inventory.                                                                                                                                                                                                            |
| Asset            | Name of the asset that is associated with this record.                                                                                                                                                                                                |
| Managed by       | Name of the person who manages this network asset. Select the search icon ( 🔍 ) and select a user from the listing.                                                                                                                                   |
| Life Cycle Stage | <p>Stage of the life cycle that this network asset is in:</p> <p><b>Deploy</b></p> <p>Network asset that is deployed in your network.</p> <p><b>Design</b></p> <p>Network asset that is being used for design purposes.</p> <p><b>End of life</b></p> |

## Strand form (continued)

| Field                   | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                         | <p>Network asset that is at the end of its useful life.</p> <p><b>Inventory</b></p> <p>Network asset that is an inventory item in use in the network.</p> <p><b>End of life</b></p> <p>Network asset that is missing and can't be located.</p> <p><b>Operational</b></p> <p>Network asset that is operational.</p> <p><b>Purchase</b></p> <p>Network asset that is in the purchase phase of its life.</p>                                                                                                                                                                                                                                            |
| Life Cycle Stage Status | <p>Status of the network asset as it relates to the life cycle stage that it is in:</p> <p><b>In Maintenance</b></p> <p>Network asset that is currently in maintenance.</p> <p><b>In Use</b></p> <p>Network asset that is currently in use.</p> <p><b>Pending Retirement</b></p> <p>Network asset that is currently in maintenance.</p>                                                                                                                                                                                                                                                                                                              |
| Model ID                | Model ID of the asset.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Domain                  | A unique name or address assigned to the device within the domain.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| A end termination       | Starting point such as an interface or slot where this strand is connected with.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Z end termination       | Ending point such as an interface or slot where this strand is connected with.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| A end connector         | <p>Type of physical cable connector that is used for the starting point of the strand. Select one of the following options:</p> <p><b>BNC</b></p> <p>The Bayonet Neill Concelman (BNC) connector is used for video and RF applications and found in the coaxial cable networks.</p> <p><b>SC</b></p> <p>A square-shaped snap-in connector.</p> <p><b>LC</b></p> <p>Small and a push-and-pull design with a latch mechanism.</p> <p><b>ST</b></p> <p>A bayonet-style twist lock and a long, cylindrical ferrule.</p> <p><b>Wire Wrap</b></p> <p>Wrapping a thin, stripped wire around a post or pin to establish a connection.</p> <p><b>RJ45</b></p> |

## Strand form (continued)

| Field           | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                 | Connectors have eight pins and are used on the ends of twisted-pair cables.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Z end connector | <p>Type of physical cable connector that is used for the ending point of the strand. Select one of the following options:</p> <p><b>BNC</b></p> <p>The Bayonet Neill Concelman (BNC) connector is used for video and RF applications and found in the coaxial cable networks.</p> <p><b>SC</b></p> <p>A square-shaped snap-in connector.</p> <p><b>LC</b></p> <p>Small and a push-and-pull design with a latch mechanism.</p> <p><b>ST</b></p> <p>A bayonet-style twist lock and a long, cylindrical ferrule.</p> <p><b>Wire Wrap</b></p> <p>Wrapping a thin, stripped wire around a post or pin to establish a connection.</p> <p><b>RJ45</b></p> <p>Connectors have eight pins and are used on the ends of twisted-pair cables.</p> |
| Length          | Total length of the strand.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Length unit     | <p>Unit of measure in which you're expressing the route length of the strand. Select one of the following options:</p> <p><b>--None--</b></p> <p>No distance measurement is expressed for the connection route length.</p> <p><b>Inches</b></p> <p>Distance is expressed in inch.</p> <p><b>Feet</b></p> <p>Distance is expressed in feet.</p> <p><b>Miles</b></p> <p>Distance is expressed in miles.</p> <p><b>Meters</b></p> <p>Distance is expressed in meters.</p> <p><b>Centimeters</b></p> <p>Distance is expressed in centimeters.</p> <p><b>Kilometers</b></p> <p>Distance is expressed in kilometers.</p>                                                                                                                    |
| Strand number   | The number that is assigned to the strand by the manufacturer.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

**Strand form (continued)**

| Field              | Description                                                                                     |
|--------------------|-------------------------------------------------------------------------------------------------|
| Cable              | Cable record that is associated with the strand.                                                |
| Comments           | Free form text that is used to comment on a network asset. For example, Duty tech is Rahul Dev. |
| Operational status | Operational status of the network inventory asset.                                              |

**Related topics**

[Define the strand details](#)

**Cable model form**

The Cable Model form enables you to describe the details for an optical fiber cable model record.

**Cable Model form**

| Field                   | Description                                                                                                                                                                      |
|-------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Manufacturer            | Name of the network asset's manufacturer. Select the search icon ( 🔍 ) and select a manufacturer code. To learn more, see <a href="#">Create manufacturer and vendor codes</a> . |
| Name                    | Name of the cable model. The ServiceNow AI Platform uses this name to identify it in your network inventory.                                                                     |
| Short description       | Description of the cable model that you're defining.                                                                                                                             |
| Model categories        | List of model categories that maps to a CI class. The model categories are part of the Product Catalog application.                                                              |
| Model number            | The model number that is assigned to the model by the manufacturer.                                                                                                              |
| Asset tracking strategy | Number of equipment holder units that are available for use in this network asset.                                                                                               |
| Barcode                 | A bar code number that is assigned to the model by the manufacturer.                                                                                                             |
| Asset tracking unit     | Number of equipment holder units that are available for use in this network asset.                                                                                               |
| Owner                   | The person responsible for the model.                                                                                                                                            |
| Acquisition method      | Acquisition method for the model:<br><b>Buy</b><br>The model was purchased.                                                                                                      |

### Cable Model form (continued)

| Field            | Description                                                                                                                                                                                                                                                                                                                                    |
|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  | <p><b>Leased</b></p> <p>The model was leased.</p> <p><b>Both</b></p> <p>The model was bought and leased.</p>                                                                                                                                                                                                                                   |
| Status           | <p>Production status of the model:</p> <p><b>Build</b></p> <p>The model must be built.</p> <p><b>In Production</b></p> <p>The model is in production.</p> <p><b>Sold</b></p> <p>The model was sold.</p> <p><b>Retired</b></p> <p>The model has been retired.</p>                                                                               |
| Cost             | Cost of a single unit of the model.                                                                                                                                                                                                                                                                                                            |
| Expenditure type | <p>Type of expenditure. Select one of the following options:</p> <p><b>Capex</b></p> <p>Capital expenditure is a one-time expenditure, where the value is realized over the years. For example, a photocopier.</p> <p><b>Opex</b></p> <p>Operational expenditure is an ongoing expenditure. For example, toners for the photocopier.</p>       |
| Depreciation     | Depreciation schedule of the cable model.                                                                                                                                                                                                                                                                                                      |
| Certified        | Option that designates if this network asset is certified.                                                                                                                                                                                                                                                                                     |
| Salvage value    | The estimated value that an asset realizes when sold at the end of its useful life. This value must be less than or equal to the cost of the asset.                                                                                                                                                                                            |
| Comments         | Any additional information on the model that would be useful.                                                                                                                                                                                                                                                                                  |
| Power (watts)    | Electrical power of the network asset in watts.                                                                                                                                                                                                                                                                                                |
| Dimensions Unit  | <p>Unit of measure in which you're expressing dimensions. Select one of the following options:</p> <p><b>--None--</b></p> <p>No distance measurement is expressed for the connection route length.</p> <p><b>Inches</b></p> <p>Distance is expressed in inch.</p> <p><b>Feet</b></p> <p>Distance is expressed in feet.</p> <p><b>Miles</b></p> |



### Cable Model form (continued)

| Field              | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                    | Distance is expressed in miles.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Sound Power (bels) | The rate at which the energy of the network asset is emitted in bels.                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Length             | <p>Length of the network asset, expressed in the unit of measure that you designate in the <b>Units</b> field.</p> <ul style="list-style-type: none"> <li>For example, enter 12 if the asset is one foot, or enter 60 if the asset is 60 inches and you've selected <b>Inches</b> as the unit of measure in the <b>Units</b> field.</li> <li>The ServiceNow AI Platform uses this information to calculate the cubic dimensions of the asset to determine its physical placement within the designated network site.</li> </ul> |
| Characteristic     | <p>Type of the cable. Select one from the following.</p> <p><b>Optical</b></p> <p>Transmits signals using light pulses.</p> <p><b>Electrical</b></p> <p>Transmits signals using electrical currents.</p>                                                                                                                                                                                                                                                                                                                        |
| Width              | <p>Length of the network asset, expressed in the unit of measure that you designate in the <b>Units</b> field.</p> <ul style="list-style-type: none"> <li>For example, enter 12 if the asset is one foot, or enter 60 if the asset is 60 inches and you've selected <b>Inches</b> as the unit of measure in the <b>Units</b> field.</li> <li>The ServiceNow AI Platform uses this information to calculate the cubic dimensions of the asset to determine its physical placement within the designated network site.</li> </ul> |
| Height             | <p>Height of the network asset, expressed in the unit of measure that you designate in the <b>Units</b> field.</p> <ul style="list-style-type: none"> <li>For example, enter 60 if the height of the asset is 60 inches and you've selected <b>Inches</b> as the unit of measure in the <b>Units</b> field.</li> <li>The ServiceNow AI Platform uses this information to calculate the cubic dimensions of the asset to determine its physical placement within its designated network site.</li> </ul>                         |
| Depth              | <p>Depth of the network asset that is expressed in the unit of measure that you designate in the <b>Units</b> field.</p> <p><b>i Note:</b></p> <p>This field is applicable for the equipment models and equipment holder models.</p>                                                                                                                                                                                                                                                                                            |

### Related topics

[Create a cable model](#)

## Strand model form

The Strand Model form enables you to describe the details for a strand model record.

### Strand model form

| Field                   | Description                                                                                                                                                                                                          |
|-------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Manufacturer            | Name of the network asset's manufacturer. Select the search icon ( 🔍 ) and select a manufacturer code. To learn more, see <a href="#">Create manufacturer and vendor codes</a> .                                     |
| Name                    | Name of the strand model. The ServiceNow AI Platform uses this name to identify it in your network inventory.                                                                                                        |
| Short description       | Description of the strand model that you're defining.                                                                                                                                                                |
| Model categories        | List of model categories that maps to a CI class. The model categories are part of the Product Catalog application.                                                                                                  |
| Model number            | The model number that is assigned to the model by the manufacturer.                                                                                                                                                  |
| Asset tracking strategy | Number of equipment holder units that are available for use in this network asset.                                                                                                                                   |
| Barcode                 | A bar code number that is assigned to the model by the manufacturer.                                                                                                                                                 |
| Asset tracking unit     | Number of equipment holder units that are available for use in this network asset.                                                                                                                                   |
| Owner                   | The person responsible for the model.                                                                                                                                                                                |
| Acquisition method      | <p>Acquisition method for the model:</p> <p><b>Buy</b><br/>The model was purchased.</p> <p><b>Leased</b><br/>The model was leased.</p> <p><b>Both</b><br/>The model was bought and leased.</p>                       |
| Status                  | <p>Production status of the model:</p> <p><b>Build</b><br/>The model must be built.</p> <p><b>In Production</b><br/>The model is in production.</p> <p><b>Sold</b><br/>The model was sold.</p> <p><b>Retired</b></p> |

## Strand model form (continued)

| Field              | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                    | The model has been retired.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Cost               | Cost of a single unit of the model.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Expenditure type   | Type of expenditure. Select one of the following options:<br><br><b>Capex</b><br>Capital expenditure is a one-time expenditure, where the value is realized over the years. For example, a photocopier.<br><br><b>Opex</b><br>Operational expenditure is an ongoing expenditure. For example, toners for the photocopier.                                                                                                                                                                                                       |
| Depreciation       | Depreciation schedule of the strand model.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Certified          | Option that designates if this network asset is certified.                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Salvage value      | The estimated value that an asset realizes when sold at the end of its useful life. This value must be less than or equal to the cost of the asset.                                                                                                                                                                                                                                                                                                                                                                             |
| Comments           | Any additional information on the model that would be useful.                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Power (watts)      | Electrical power of the network asset in watts.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Dimensions Unit    | Unit of measure in which you're expressing dimensions. Select one of the following options:<br><br><b>--None--</b><br>No distance measurement is expressed for the connection route length.<br><br><b>Inches</b><br>Distance is expressed in inch.<br><br><b>Feet</b><br>Distance is expressed in feet.<br><br><b>Miles</b><br>Distance is expressed in miles.                                                                                                                                                                  |
| Sound Power (bels) | The rate at which the energy of the network asset is emitted in bels.                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Length             | Length of the network asset, expressed in the unit of measure that you designate in the <b>Units</b> field.<br><br><ul style="list-style-type: none"> <li>For example, enter 12 if the asset is one foot, or enter 60 if the asset is 60 inches and you've selected <b>Inches</b> as the unit of measure in the <b>Units</b> field.</li> <li>The ServiceNow AI Platform uses this information to calculate the cubic dimensions of the asset to determine its physical placement within the designated network site.</li> </ul> |
| Characteristic     | Type of the strand. Select one from the following.<br><br><b>Single Mode</b><br>A single Mode fiber strand transmits only one signal.                                                                                                                                                                                                                                                                                                                                                                                           |

## Strand model form (continued)

| Field  | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | <p><b>Multi Mode</b></p> <p>A multi-mode fiber strand transmits multiple signals.</p> <p><b>POF</b></p> <p>Plastic Optical Fiber (POF) strand transmits light.</p> <p><b>Twisted Pair</b></p> <p>Twisted-pair cable consists of pairs of insulated copper wires twisted together.</p>                                                                                                                                                                                                                                           |
| Width  | <p>Length of the network asset, expressed in the unit of measure that you designate in the <b>Units</b> field.</p> <ul style="list-style-type: none"> <li>For example, enter 12 if the asset is one foot, or enter 60 if the asset is 60 inches and you've selected <b>Inches</b> as the unit of measure in the <b>Units</b> field.</li> <li>The ServiceNow AI Platform uses this information to calculate the cubic dimensions of the asset to determine its physical placement within the designated network site.</li> </ul> |
| Height | <p>Height of the network asset, expressed in the unit of measure that you designate in the <b>Units</b> field.</p> <ul style="list-style-type: none"> <li>For example, enter 60 if the height of the asset is 60 inches and you've selected <b>Inches</b> as the unit of measure in the <b>Units</b> field.</li> <li>The ServiceNow AI Platform uses this information to calculate the cubic dimensions of the asset to determine its physical placement within its designated network site.</li> </ul>                         |
| Depth  | <p>Depth of the network asset that is expressed in the unit of measure that you designate in the <b>Units</b> field.</p> <p><b>Note:</b></p> <p>This field is applicable for the equipment models and equipment holder models.</p>                                                                                                                                                                                                                                                                                              |

## Related topics

[Create a strand model](#)

## Commonly used network asset instance identification fields

Some network asset instance fields are common in the identification sections of the Telecommunications Network Inventory forms. The ServiceNow AI Platform uses these fields to identify and categorize your network inventory assets.

## Inventory Number Allocation fields

| Fields           | Description                                                                                                                        |
|------------------|------------------------------------------------------------------------------------------------------------------------------------|
| Telephone number | Telephone number that conforms with the e164 naming convention. For more information, see <a href="#">e164 naming convention</a> . |

## Inventory Number Allocation fields (continued)

| Fields              | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Area code           | Code that identifies a geographic region within a country or territory. It's usually the first three digits of a telephone number. The purpose of the area code is to route telephone calls to destinations that are based on the location of the recipient. For example, in the phone number (123) 456-7890, "123" represents the area code.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Central office code | <p>Central office code that is also referred to as NXX. The NXX portion of a telephone number provides information about the central office or local exchange that belongs to a particular geographic area. Each central office code is related to a geographic location or service provider within the area code.</p> <p>For example, in the phone number (123) 456-7890, "456" represents the central office code.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Status              | <p>Status of the telephone number:</p> <ul style="list-style-type: none"> <li>• <b>New:</b> Indicates that this number is new.</li> <li>• <b>Reserved:</b> Indicates that the number is reserved for a service but isn't assigned yet.</li> <li>• <b>Unassigned:</b> Indicates that the number isn't assigned to anyone yet or the number has been in a quarantined status for a few days.</li> <li>• <b>Assigned:</b> Indicates that the number is assigned.</li> <li>• <b>Quarantined:</b> Indicates that the number hasn't been in use for a long time. Depending on the network operator, this number changes to a quarantined status after a few days. After a while, the status changes to unassigned.</li> <li>• <b>Ported in:</b> Indicates that the number used to belong to some other network and has now moved to this network.</li> <li>• <b>Ported out:</b> Indicates that the number has moved out to some other network.</li> </ul> |
| Number category     | Categories:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

## Inventory Number Allocation fields (continued)

| Fields       | Description                                                                                                                                                                                                                                                                                                                                                        |
|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|              | <ul style="list-style-type: none"> <li>Owned: Indicates that these numbers are owned by your organization.</li> <li>Third party: Indicates that these numbers are provided by a third-party organization.</li> <li>Ported in: Indicates that these numbers are moved from another network.</li> </ul>                                                              |
| Carrier      | Name of the telecommunications company or service provider that owns and manages a range of telephone numbers within a block. They allocate the numbers to the customers and handle the routing of calls that are related to those numbers.                                                                                                                        |
| Parent Block | Parent block if there's any.                                                                                                                                                                                                                                                                                                                                       |
| Model ID     | Model ID of the asset.                                                                                                                                                                                                                                                                                                                                             |
| Number       | <p>Name of the parent inventory that you're associating the child inventory with. The ServiceNow AI Platform automatically assigns this name.</p> <p><b>Note:</b><br/>This field is available only for the number elements of the inventory numbers.</p>                                                                                                           |
| Element type | <p>Type of network inventory that you want to associate your VLAN or LAG number with. Select one of the following options:</p> <ul style="list-style-type: none"> <li>Network Interface</li> <li>Physical Connection</li> <li>Logical Connection</li> </ul> <p><b>Note:</b><br/>This field is available only for the number elements of the inventory numbers.</p> |
| Element      | <p>Network asset under an element type that you want to configure with.</p> <p><b>Note:</b><br/>This field is available only for the number elements of the inventory numbers.</p>                                                                                                                                                                                 |
| Sequence     | Sequence number of the network connection.                                                                                                                                                                                                                                                                                                                         |

## Inventory Number Allocation fields (continued)

| Fields | Description                                                                                    |
|--------|------------------------------------------------------------------------------------------------|
|        | <b>Note:</b><br>This field is available only for the number elements of the inventory numbers. |

## Common identification fields

| Field            | Description                                                                                                                                                                                                                                                                                                                                                                 |
|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Is Alarmable     | Option that designates if an alarm system can be assigned to this network asset.                                                                                                                                                                                                                                                                                            |
| Asset            | Name of the asset that is associated with this record.                                                                                                                                                                                                                                                                                                                      |
| Availability     | Current status of whether a resource is used or not used. Select one of the following options: <ul style="list-style-type: none"> <li>• Available</li> <li>• Used</li> <li>• Reserved</li> <li>• Shared</li> </ul>                                                                                                                                                          |
| CLEI code        | Assigned Common Language Equipment Identification (CLEI) for this network asset. CLEI codes are globally unique, 10-character alphanumeric intelligent codes that identify the equipment in a structured naming format. There's a one-to-one relationship between a CLEI code and a manufacturer's product code, which is a part number that includes the hardware version. |
| CLLI code        | Assigned equipment Common Location Identifier Code (CLLI) for this network asset. The North American telecommunications industry uses the CLLI code to specify the location and function of telecommunications equipment.                                                                                                                                                   |
| Function         | Optional user-defined function code that you use to categorize the functions of the various network entities or assets. Select the search icon (🔍) and select a function code.                                                                                                                                                                                              |
| Life Cycle Stage | Stage of the life cycle that this network asset is in: <p><b>Deploy</b></p> Network asset that is deployed in your network. <p><b>Design</b></p> Network asset that is being used for design purposes. <p><b>End of life</b></p> Network asset that is at the end of its useful life. <p><b>Inventory</b></p>                                                               |

### Common identification fields (continued)

| Field                   | Description                                                                                                                                                                                                                                                                                                                                                                                                         |
|-------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                         | <p>Network asset that is an inventory item in use in the network.</p> <p><b>End of life</b></p> <p>Network asset that is missing and can't be located.</p> <p><b>Operational</b></p> <p>Network asset that is operational.</p> <p><b>Purchase</b></p> <p>Network asset that is in the purchase phase of its life.</p>                                                                                               |
| Life Cycle Stage Status | <p>Status of the network asset as it relates to the life cycle stage that it is in:</p> <p><b>In Maintenance</b></p> <p>Network asset that is currently in maintenance.</p> <p><b>In Use</b></p> <p>Network asset that is currently in use.</p> <p><b>Pending Retirement</b></p> <p>Network asset that is currently in maintenance.</p>                                                                             |
| Location                | <p>Geographic location of the network site. Select the search icon ( 🔍 ) and select a location from the Location hierarchy. To learn more about the Location hierarchy, see <a href="https://product.tmt-telecom-network-inventory/task/define-tni-locations.dita">product/tmt-telecom-network-inventory/task/define-tni-locations.dita</a>.</p>                                                                    |
| Managed by              | <p>Name of the person who manages this network asset. Select the search icon ( 🔍 ) and select a user from the listing.</p>                                                                                                                                                                                                                                                                                          |
| Network domain          | <p>Domain of ownership and responsibility for this network asset or connection. Select one of the following options:</p> <p><b>Mobility</b></p> <p>Network asset that is associated with the mobility equipment domain.</p> <p><b>Telco</b></p> <p>Network asset that is associated with the telco equipment domain.</p> <p><b>Core</b></p> <p>Network asset that is associated with the core equipment domain.</p> |
| Product Model           | <p>Product model, if any, that is associated with this network asset. Select the search icon ( 🔍 ) and select a product model.</p>                                                                                                                                                                                                                                                                                  |
| Replaceable             | <p>Option that designates if this network asset can be replaced if it malfunctions or is affected by a network outage.</p>                                                                                                                                                                                                                                                                                          |



### Common identification fields (continued)

| Field                       | Description                                                                                                                                                                                        |
|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Role                        | Optional user-defined role code that you use to categorize the roles or purposes of the various network entities or assets. Select the search icon ( 🔍 ) and select a role code.                   |
| Serial number               | Assigned serial number for this network asset.                                                                                                                                                     |
| Support group               | Group that supports the network inventory.                                                                                                                                                         |
| Type                        | Optional user-defined type code that you use to categorize the types of the various network entities or assets. Select the search icon ( 🔍 ) and select a type code.                               |
| Name                        | Descriptive name for this IP pool or IP network subnet.                                                                                                                                            |
| CIDR                        | Classless Inter-Domain Routing (CIDR) that is associated with the subnet, the IP address of the gateway, and the subnet mask. For VMware, the CIDR, gateway, and subnet mask fields are mandatory. |
| Managed Network             | Name of the managed network that is associated with this IP pool and IP subnetwork.                                                                                                                |
| Parent Pool                 | Name of the IP pool that is the parent of this IP pool or IP network subnet.                                                                                                                       |
| Description                 | Descriptive information about this IP pool or IP network subnet.                                                                                                                                   |
| DNS Domain                  | Name of the IP addresses.                                                                                                                                                                          |
| Reported Addresses in Use   | Number of the addresses that are in use for this IP pool or IP subnet.                                                                                                                             |
| Reported Free Addresses     | Number of the addresses that are free for this IP pool or IP subnet.                                                                                                                               |
| Reported Reserved Addresses | Number of the addresses that are reserved for this IP pool or IP subnet.                                                                                                                           |

### Cable parameters form

| Field        | Description                                                  |
|--------------|--------------------------------------------------------------|
| Cable type   | Name of the cable type.                                      |
| Cable number | Number of the cable that is used in the physical connection. |
| Stand count  | Number of fibers that this cable contains.                   |
| Cable length | Length of the cable in millimeters (mm).                     |
| Parent cable | Option that designates the top-layer physical connection.    |

**Cable parameters form (continued)**

| Field          | Description                                                      |
|----------------|------------------------------------------------------------------|
| Color code     | Color of the cable line.                                         |
| Spare length A | Length of the cable that connects to site A in millimeters (mm). |
| Spare length Z | Length of the cable that connects to site Z in millimeters (mm). |
| KML Route      | Option that designates the fiber route maps in a KML format.     |

**Commonly used network asset instance configuration fields**

These fields, listed in alphabetic order, are common to some or most of the Configuration sections in the Telecommunications Network Inventory forms. The ServiceNow AI Platform uses them to configure individual network assets when you define your network asset instances.

| Field              | Description                                                                                                                                                                                                                                                                                                                                                                                      |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Comments           | Free form text that is used to comment on a network asset. For example, Duty tech is Rahul Dev.                                                                                                                                                                                                                                                                                                  |
| Dimensions         | Physical dimensions of the network asset.                                                                                                                                                                                                                                                                                                                                                        |
| Distinguished name | Alternate name reference for the network asset that is based on the concatenated names and IDs from the other related network assets.                                                                                                                                                                                                                                                            |
| Manufacturer       | Name of the network asset's manufacturer. Select the search icon ( 🔍 ) and select a manufacturer code. To learn more, see <a href="#">Create manufacturer and vendor codes</a> .                                                                                                                                                                                                                 |
| Model number       | Manufacturer's model number for this network asset.                                                                                                                                                                                                                                                                                                                                              |
| Network domain     | Domain of ownership and responsibility for this network asset or connection. Select one of the following options:<br><br><b>Mobility</b><br>Network asset that is associated with the mobility equipment domain.<br><br><b>Telco</b><br>Network asset that is associated with the Telco equipment domain.<br><br><b>Core</b><br>Network asset that is associated with the core equipment domain. |
| Operation notes    | Free-form operation note text for this network asset. For example, Check diesel fuel for generator.                                                                                                                                                                                                                                                                                              |

| Field         | Description                                                                                                                 |
|---------------|-----------------------------------------------------------------------------------------------------------------------------|
| POTS Number   | Plain Old Telephone Service number that you are associating with this network site.                                         |
| Product Model | Product model, if any, that is associated with this network asset. Select the search icon ( 🔍 ) and select a product model. |
| Serial number | Assigned serial number for this network asset.                                                                              |

## Company form

The Company form enables you to review, create, and modify the company details for a company code.

### Company form

| Field           | Description                                                                 |
|-----------------|-----------------------------------------------------------------------------|
| Name            | Name of the company.                                                        |
| Phone           | Company phone number.                                                       |
| Fax phone       | Company fax number.                                                         |
| Manufacturer    | Option that indicates that the company is a manufacturer.                   |
| Vendor          | Option that indicates that the company is a vendor.                         |
| Stock symbol    | Three or four-letter stock symbol for the company.                          |
| Stock price     | Current price at which the company stock is sold.                           |
| Street          | Mailing street address of the company.                                      |
| City            | City in which the company is located.                                       |
| State           | State or province in which the company is located.                          |
| Zip/Postal code | Zip or postal code for the company.                                         |
| Notes           | Any information about the company that would be helpful for others to know. |

## Create Logical Connection form

The Create Logical Connection form enables you to review, create, and modify the connection details for a logical connection change request.

### Create Logical Connection form

| Fields          | Description                                                             |
|-----------------|-------------------------------------------------------------------------|
| A end Site      | Starting network site where this logical connection is configured.      |
| A end Equipment | Starting network equipment where this logical connection is configured. |

### Create Logical Connection form (continued)

| Fields                   | Description                                                                                                                                                                                              |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| A end Interface          | Starting network interface where this logical connection is configured.                                                                                                                                  |
| Logical Connection Model | Logical connection model where this logical connection is configured.<br><br><b>Note:</b><br>The topology connection models are not listed if you are creating a logical connection in a change request. |
| Z end Site               | Ending network site where this logical connection is configured.                                                                                                                                         |
| Z end Equipment          | Ending network equipment where this logical connection is configured.                                                                                                                                    |
| Z end Interface          | Ending network interface where this logical connection is configured.                                                                                                                                    |
| Bandwidth                | Bandwidth of this logical connection.                                                                                                                                                                    |

### Create Physical Connection form

The Create Physical Connection form enables you to review, create, and modify the connection details for a physical connection change request.

#### Create Physical Connection form

| Fields                    | Description                                                              |
|---------------------------|--------------------------------------------------------------------------|
| A end Site                | Starting network site where this physical connection is configured.      |
| A end Equipment           | Starting network equipment where this physical connection is configured. |
| A end Interface           | Starting network interface where this physical connection is configured. |
| Physical Connection Model | Logical connection model where this physical connection is configured.   |
| Z end Site                | Ending network site where this physical connection is configured.        |
| Z end Equipment           | Ending network equipment where this physical connection is configured.   |
| Z end Interface           | Ending network interface where this physical connection is configured.   |
| Bandwidth                 | Bandwidth of this physical connection.                                   |

## Default Template forms

The Default Template form enables you to create, review and modify a default template and schedule generation of a template.

### Default Template form

The Default Template form enables you to create, review, and modify the details for a default template.

#### Default Template form

| Field             | Description                                                                                                                                                                                                                                                                                                                                                                                          |
|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name              | Name for this default template.                                                                                                                                                                                                                                                                                                                                                                      |
| Table             | Name of the table that contains the configuration item (CI) class date that you are basing this default template on. Click the search icon ( 🔍 ) and select a table.                                                                                                                                                                                                                                 |
| Active            | Option that designates if this default template is active.                                                                                                                                                                                                                                                                                                                                           |
| Short description | Short overview of this network asset.                                                                                                                                                                                                                                                                                                                                                                |
| Application       | Name of the application that the default template is associated with. Network Inventory Core or Network Inventory Advanced appears, based on the license that your company purchased.                                                                                                                                                                                                                |
| Domain            | System domain in which the template is created.                                                                                                                                                                                                                                                                                                                                                      |
| User              | Name of the user that is associated with this default template. Click the search icon ( 🔍 ) and select a user.                                                                                                                                                                                                                                                                                       |
| Groups            | Name of the user group that is associated with this default template. Click the search icon ( 🔍 ) and select a user group.                                                                                                                                                                                                                                                                           |
| Global            | Option that indicates that the default template is in the global scope. If not, its assigned scope appears.                                                                                                                                                                                                                                                                                          |
| Template          | Name of the table attribute and its value. You can use this field to select attributes from the table that you selected in the <b>Table</b> field and set specific values for each attribute. When you create a Create Equipment Inventory change request to generate the net asset instances by using this template, it enables you to pass specific values to the configuration that it generates. |

#### Related topics

[Create a default template](#)

### Scheduled Entity Generation form

The Scheduled Entity Generation form enables you to create, review and modify the schedule generation details for a default template.

## Scheduled Entity Generation form

| Field         | Description                                                                                                                                                                                                         |
|---------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name          | Name that identifies this scheduled job. The default value is the template name. If required, you can update this field.                                                                                            |
| Active        | Option that indicates that the scheduled job is active and should be executed at a specified date and time.                                                                                                         |
| Application   | Name of the application that contains the entity. Global appears if the entity is in the global scope.                                                                                                              |
| Run           | Time interval to use for running the scheduled job. To learn more, see <a href="#">Automatically generate something from a template</a> .                                                                           |
| Time          | Time of day at which the scheduled job should run, expressed in hours, minutes, and seconds on a 24-hour clock. The selection that you make in the <b>Time</b> zone field determines the time zone for this entry.  |
| Conditional   | Option for enabling the running of the scheduled job if certain conditions are met in the associated script.                                                                                                        |
| Condition     | Conditional script that determines if a scheduled job should run. The last expression of the script should evaluate to a Boolean (true or false) value. This text box appears only if you select <b>Condition</b> . |
| Generate this | Reference to the template record from which you are generating a scheduled job.                                                                                                                                     |

### Related topics

[Create a default template](#)

## Designing and assigning a GPON broadband service

With the Gigabyte Passive Optical Network (GPON) Broadband Service change model, you can create an automated set of tasks to fulfill a GPON broadband order request.

### GPON Broadband Service overview

As a product manager, you can use the GPON Broadband Service change model to design and allocate your inventory for GPON broadband services. With this model, you can fulfill your customer orders and requests for your network expansion.

### Change execution process for GPON Broadband Service request

The change request execution process includes the task stages that you need to complete for the GPON Broadband Service request. You must do these task stages in the following sequence to successfully complete the request.

**Create the change request**

Create the change request by using the GPON Broadband Service change model. To learn more, see [Create and execute a change task in Telecommunications Network Inventory](#).

**Path compute and create logical connection**

Identify the possible paths between the network sites and create a logical connection between each site. To learn more, see the next section in this topic called "Path computation for the GPON Broadband Service change model."

**Create a logical connection**

Add similar sets of site selection fields for the physical and logical connections between your start (A) and end (Z) locations. You can only select those interfaces that are associated with the designated equipment model for the A- and Z-end interfaces. To learn more, see [Change request and change task forms](#).

**Create a physical connection**

Add similar sets of site selection fields for the physical and logical connections between your start (A) and end (Z) locations to configure your inventory equipment. You can only select those interfaces that are associated with the designated equipment model for the A- and Z-end interfaces. To learn more, see the next section in this topic called "Path computation for the GPON Broadband Service change model."

**Add an interface card**

Select a site and equipment model when you add interface cards. Use the **Slot** field to select the slot that you want to add to the equipment model. To learn more, see [Change request and change task forms](#).

**Create equipment**

Select a network site and equipment model for your equipment instantiation. The instantiation process is when you generate and validate the equipment records at the site level. To learn more, see [Change request and change task forms](#).

After you complete this sequence, you can complete the design and assign procedure for the GPON broadband services.

To execute this process successfully, you need to consider a set of conditions as well as scenarios. To learn more, see the next section in this topic called "Path computation for the GPON Broadband Service change model."

**Path computation for the GPON Broadband Service change model**

An internal path computation function is part of the GPON Broadband Service change model. Its purpose is to identify the possible paths between your network sites. This computation is based on the parameters that you enter when you complete each change task that is associated with the GPON Broadband Service change model.

When you create the change request with the GPON Broadband Service change model and save the request, five default change tasks are created. To learn more, see [Create a change request by using the GPON Broadband Service change model](#).

The following scenarios are handled in the path computation when you execute the process to complete the GPON broadband service request:

- When all physical connections are available, the Passive Optical Network (PON) access path is created.
- If the physical connection between the splitter and PFP is used, the PON access path fails.
- If all physical connections are available, the PON network path is created.
- If a physical connection between OLT and FDP is used, the PON network path creation fails.
- If all logical connections are shared, the VLAN path search can create the connection.
- If a link aggregation group (LAG) path is used, the VLAN path search fails.

The path computation uses record producers in each change task that is associated with the GPON Broadband Service change model to collect the required data. It collects most of its connection data when you complete the Compute and Create logical connection change task that you created from a GPON Broadband Service change model.

1. The path search is between the equipment model that you specified for the A connection end of the connection and the equipment model that you specified in the Z end connection.
2. The path search is between the equipment model that you specified for the A connection end of the connection and the equipment type that you specified in the Z end connection.
  - The logical connection model indicates what model of logical connection must be created after the path computation.
  - The bandwidth refers to the bandwidth table.
  - The allowed physical connection model captures the physical connection CI model, which can be used to find a path and is added in the path element.

The path computation works on the following conditions:

1. The equipment hierarchy up to the interface has a *Contains::Contained By* relationship that is updated when you instantiate the piece of equipment by using the Create Inventory Equipment change model.
2. The equipment is related to the network site. This condition is also enforced when you instantiate the piece of equipment by using the Create Inventory Equipment change model.
3. The physical connection that you create between the interfaces is associated with valid models.
4. When you create a physical connection by using the Create Physical Connection change model, a CI relationship is created between the sites.
5. The logical connection that you create between the interfaces is associated with valid models.
6. When you create a logical connection by using the Create Physical Connection change model, a CI relationship is created between those sites.
7. Connection elements are added for the logical connections. These elements should be valid physical connections between the sites when the computation performs the path search.
8. Port A and Port Z must be populated for the physical and logical connections.
9. The **Availability** field for the physical and logical connections must be available to qualify those connections as possible underlying paths for routing. This validation ensures that a resource is not used multiple times.

To learn more about errors occur in the path computation, see [Path computation error messages](#).



## Equipment Holder form

The Equipment Holder form enables you to create, review, and modify the network asset details for an equipment holder.

### Equipment Holder form - General

| Field            | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name             | <p>Physical orientation of the slots in this network asset:</p> <p><b>--None--</b><br/>No specific physical slot orientation.</p> <p><b>Horizontal</b><br/>Horizontal slot orientation.</p> <p><b>Vertical</b><br/>Vertical slot orientation.</p>                                                                                                                                                                                                                                                                                                                                                                                          |
| Serial number    | Total number of equipment holder units, both occupied and available, in this network asset.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Asset            | Number of equipment holder units that are in use in this network asset.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Support group    | Number of equipment holder units that are available for use in this network asset.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Life Cycle Stage | <p>Stage of the life cycle that this network asset is in:</p> <p><b>Deploy</b><br/>Network asset that is deployed in your network.</p> <p><b>Design</b><br/>Network asset that is being used for design purposes.</p> <p><b>End of life</b><br/>Network asset that is at the end of its useful life.</p> <p><b>Inventory</b><br/>Network asset that is an inventory item in use in the network.</p> <p><b>End of life</b><br/>Network asset that is missing and can't be located.</p> <p><b>Operational</b><br/>Network asset that is operational.</p> <p><b>Purchase</b><br/>Network asset that is in the purchase phase of its life.</p> |
| Managed by       | <p>Name of the person who manages this network asset. Select the search icon (  ) and select a user from the listing.</p>                                                                                                                                                                                                                                                                                                                                                                                                                               |

**Equipment Holder form - General (continued)**

| Field                   | Description                                                                                                                                                                                                                                                                                                                             |
|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Life Cycle Stage Status | <p>Status of the network asset as it relates to the life cycle stage that it is in:</p> <p><b>In Maintenance</b></p> <p>Network asset that is currently in maintenance.</p> <p><b>In Use</b></p> <p>Network asset that is currently in use.</p> <p><b>Pending Retirement</b></p> <p>Network asset that is currently in maintenance.</p> |
| Model ID                | Manufacturer's model identification number for this network asset.                                                                                                                                                                                                                                                                      |
| Alarmable               | Option that designates if an alarm system can be assigned to this network asset.                                                                                                                                                                                                                                                        |

**Equipment Holder form - Configuration**

| Field           | Description                                                                                                                                                                                                              |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Manufacturer    | Name of the network asset's manufacturer. Select the search icon ( 🔍 ) and select a manufacturer code. To learn more, see <a href="#">Create manufacturer and vendor codes</a> .                                         |
| Units occupied  | Total number of equipment holder units, both occupied and available, in this network asset.                                                                                                                              |
| Model number    | Manufacturer's model number for this network asset.                                                                                                                                                                      |
| Units in use    | Number of equipment holder units that are in use in this network asset.                                                                                                                                                  |
| Unit position   | Unit position of this network asset.                                                                                                                                                                                     |
| Units available | Number of equipment holder units that are available for use in this network asset.                                                                                                                                       |
| Orientation     | <p>Physical orientation of the slots in this network asset:</p> <p><b>--None--</b></p> <p>No specific physical slot orientation.</p> <p><b>Horizontal</b></p> <p>Horizontal slot orientation.</p> <p><b>Vertical</b></p> |

**Equipment Holder form - Configuration (continued)**

| Field    | Description                                                                                     |
|----------|-------------------------------------------------------------------------------------------------|
|          | Vertical slot orientation.                                                                      |
| Comments | Free form text that is used to comment on a network asset. For example, Duty tech is Rahul Dev. |

**Related topics**

<product/tmt-telecom-network-inventory/task/define-tni-equipment-holders.dita>

**GPON Broadband Change model forms**

The GPON Broadband Change model forms enables you to create, review, and modify the connection details of the physical connection, and the compute and create logical connection.

**Create Physical Connection form**

The Create Physical Connection form enables you to create, review, and modify the network details for a physical connection.

**Create Physical Connection form**

| Fields                    | Description                                                              |
|---------------------------|--------------------------------------------------------------------------|
| A end Site                | Starting network site where this physical connection is configured.      |
| A end Equipment           | Starting network equipment where this physical connection is configured. |
| A end Interface           | Starting network interface where this physical connection is configured. |
| Physical Connection Model | Physical connection model where this physical connection is configured.  |
| Z end Site                | Ending network site where this physical connection is configured.        |
| Z end Equipment           | Ending network equipment where this physical connection is configured.   |
| Z end Interface           | Ending network interface where this physical connection is configured.   |
| Bandwidth                 | Bandwidth of this physical connection.                                   |

**Compute and Create Logical Connection form**

The Compute and Create Logical Connection form enables you to create, review, and modify the connection details for a logical connection.

## Compute and Create Logical Connection form

| Fields                           | Description                                                                                                                                                                                                                                            |
|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Start site                       | Starting network site where this connection is configured.                                                                                                                                                                                             |
| Start equipment                  | Starting network equipment where this connection is configured.                                                                                                                                                                                        |
| Start interface                  | Starting network interface where this connection is configured.<br><br><b>Note:</b><br>If this field is left empty, it's automatically set by using the path computation and created logical connection.                                               |
| Logical connection Model         | Logical connection model where this connection is configured.<br><br><b>Note:</b><br>The topology connection models are not listed.                                                                                                                    |
| End site                         | Ending network site where this connection is configured.                                                                                                                                                                                               |
| End equipment                    | Ending network equipment where this connection is configured.                                                                                                                                                                                          |
| End Interface                    | Ending network interface where this connection is configured.<br><br><b>Note:</b><br>If this field is left empty, it's automatically set by using the path computation and created logical connection.                                                 |
| End equipment type               | Ending network equipment type where this connection is configured.                                                                                                                                                                                     |
| End equipment role               | Ending network equipment role where this connection is configured.                                                                                                                                                                                     |
| End equipment function           | Ending network equipment function where this connection is configured.                                                                                                                                                                                 |
| Bandwidth                        | Bandwidth of this physical connection.                                                                                                                                                                                                                 |
| Allowed logical connection model | Filter that captures all the supported models for the logical connection.<br><br><b>Note:</b><br>The list of available logical connection model changes when the <b>Logical connection model</b> is selected from the <b>Model relationship</b> field. |

### Compute and Create Logical Connection form (continued)

| Fields                            | Description                                                                                                                                                                                                                                                      |
|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Allowed physical connection model | <p>Filter that captures all the supported models for the physical connection.</p> <p><b>Note:</b><br/>The list of available physical connection model changes when the <b>Logical connection model</b> is selected from the <b>Model relationship</b> field.</p> |

## Interface Card form

The Interface Card form enables you create, review, and modify the network interface details of an interface card.

### Interface Card form

| Field        | Description                                                                                                              |
|--------------|--------------------------------------------------------------------------------------------------------------------------|
| Name         | Name of this network interface card. The ServiceNow AI Platform uses this name to identify it in your network inventory. |
| Ports        | Total number of ports on this network interface card.                                                                    |
| Ports in use | Number of ports in use on this network interface card.                                                                   |
| Slots        | Total number of slots on this network interface card.                                                                    |

### Related topics

[Define the interface card details](#)

## Inventory Model forms

The Inventory Model forms enable you to create, review, and modify the model details for equipment holders, equipment, interface cards, logical connections, physical connections, network interfaces, and network model relationships.

### Inventory Model form - General

The General section in the Inventory Model form enables you to create, review, and modify the details of a model.

#### General section - Inventory Model form

| Field             | Description                                                                                                         |
|-------------------|---------------------------------------------------------------------------------------------------------------------|
| Short description | Description of the equipment holder model that you're defining.                                                     |
| Model categories  | List of model categories that maps to a CI class. The model categories are part of the Product Catalog application. |

## General section - Inventory Model form (continued)

| Field                   | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                         | <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The instance is created in the mapped CI class of the selected model category.</li> <li>To achieve the Telecommunications Network Inventory functionalities, choose one of the following options: <ul style="list-style-type: none"> <li>Equipment rack</li> <li>Slot</li> <li>Subslot</li> </ul> </li> <li>On selecting the <b>Equipment rack</b> as the category, the <b>RU naming pattern</b> and <b>Post Type</b> fields appear under the information section.</li> </ul> |
| Asset tracking strategy | <p>Process to track the model. Select one of the following options:</p> <ul style="list-style-type: none"> <li><b>Leave to Category:</b> The model is transparent and the category defines the asset class.</li> <li><b>Create Consumable Asset:</b> The model forces the asset class to be consumable, regardless of what the category defines as the asset class.</li> <li><b>Don't create assets:</b> The model blocks the asset instantiation, regardless of what the category defines as the asset class.</li> </ul>                |
| Useful life (months)    | Number of months that the model can be used for.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Asset tracking unit     | Number of equipment holder units that are available for use in this network asset.                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Acquisition method      | <p>Acquisition method for the model:</p> <p><b>Buy</b></p> <p>The model was purchased.</p> <p><b>Leased</b></p> <p>The model was leased.</p> <p><b>Both</b></p> <p>The model was bought and leased.</p>                                                                                                                                                                                                                                                                                                                                  |
| Cost                    | Cost of a single unit of the model.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Depreciation            | Depreciation schedule of the equipment model.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Salvage value           | The estimated value that an asset realizes when sold at the end of its useful life. This value must be less than or equal to the cost of the asset.                                                                                                                                                                                                                                                                                                                                                                                      |
| Comments                | Any additional information on the model that would be useful.                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Model number            | The model number that is assigned to the model by the manufacturer.                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Barcode                 | Bar code number that is assigned to the model by the manufacturer.                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |

### General section - Inventory Model form (continued)

| Field                   | Description                                                                                                                                                                                                                                                                                                                              |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Owner                   | The person responsible for the model.                                                                                                                                                                                                                                                                                                    |
| Status                  | <p>Production status of the model:</p> <p><b>Build</b></p> <p>The model must be built.</p> <p><b>In Production</b></p> <p>The model is in production.</p> <p><b>Sold</b></p> <p>The model was sold.</p> <p><b>Retired</b></p> <p>The model has been retired.</p>                                                                         |
| Expenditure type        | <p>Type of expenditure. Select one of the following options:</p> <p><b>Capex</b></p> <p>Capital expenditure is a one-time expenditure, where the value is realized over the years. For example, a photocopier.</p> <p><b>Opex</b></p> <p>Operational expenditure is an ongoing expenditure. For example, toners for the photocopier.</p> |
| Certified               | Option that designates if this network asset is certified.                                                                                                                                                                                                                                                                               |
| Logical Interface Model | <p>List of all the logical interface models for the selected logical connection model.</p> <p><b>Note:</b></p> <p>During the creation of a logical connection, the logical interfaces for port A and port Z are created based on the selected logical interface model.</p>                                                               |

### Related topics

[Creating your inventory models](#)

### Inventory Model form - Information

The Information section of the Inventory Model form enables you to create, review, and modify the network asset details of a model.

### Information section - Inventory Model form

| Field              | Description                                                           |
|--------------------|-----------------------------------------------------------------------|
| Power (watts)      | Electrical power of the network asset in watts.                       |
| Sound power (bels) | The rate at which the energy of the network asset is emitted in bels. |

## Information section - Inventory Model form (continued)

| Field               | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|---------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                     | <p><b>Note:</b><br/>This field is applicable for all types of models except the network interface models.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| CLEI code           | <p>Assigned Common Language Equipment Identification (CLEI) for this network asset. CLEI codes are globally unique, 10-character alphanumeric intelligent codes that identify the equipment in a structured naming format. There's a one-to-one relationship between a CLEI code and a manufacturer's product code, which is a part number that includes the hardware version.</p> <p><b>Note:</b><br/>This field is applicable for all types of models except the physical connection models, the logical connection models, and the network interface models.</p> |
| Connector type      | <p>Type of physical cable connector that is used for the connection of the cable to the network interface. Select one of the following options:</p> <ul style="list-style-type: none"> <li>• BNC</li> <li>• SC</li> <li>• LC</li> <li>• ST</li> <li>• Wire Wrap</li> <li>• RJ45</li> </ul> <p><b>Note:</b><br/>This field is only applicable to Network interface models.</p>                                                                                                                                                                                       |
| Height (U)          | <p>Number of rack units required for the model.</p> <p><b>Note:</b><br/>This field is only applicable to the equipment models.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Slot naming pattern | <p>Name patterns that are used to define the names that are generated for the slots and interfaces that are on the equipment or card. Because these name patterns are at the model level, they're applied by default to every template of that model. These name patterns are editable for the different instances of the same model. To learn more about the naming convention, see <a href="#">Naming convention for associated templates</a>.</p> <p>Although the names are generated automatically, you can manually edit the names of the templates.</p>       |



## Information section - Inventory Model form (continued)

| Field             | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                   | <p><b>Note:</b></p> <ol style="list-style-type: none"> <li>1. This field is applicable for the equipment models and the interface card models.</li> <li>2. The generated name remains empty if the following occurs: <ul style="list-style-type: none"> <li>◦ The variable names are misspelled.</li> <li>◦ You use the parent_slot or equipment_slot information for the interfaces or slots that are in the equipment.</li> </ul> </li> <li>3. If this field is left empty, then the default naming pattern is considered. Here, the default naming is Slot-001, where 001 is the slot start number.</li> </ol> <p>This field is applicable for the equipment models and the interface card models.</p> |
| Slot start number | <p>The first number to assign to the slots in this model. The slot names are generated automatically depending on the starting number.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• The entered value doesn't affect the unit position. The unit position always starts from 1 and is used in the slot naming pattern.</li> <li>• This field is applicable for the equipment models and the interface card models.</li> </ul>                                                                                                                                                                                                                                                         |
| Slots occupied    | <p>Number of slots that are occupied in the card.</p> <p><b>Note:</b></p> <p>This field is only applicable to the interface card models.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Length            | <p>Length of the network asset, expressed in the unit of measure that you designate in the <b>Units</b> field.</p> <ul style="list-style-type: none"> <li>• For example, enter 12 if the asset is one foot, or enter 60 if the asset is 60 inches and you've selected Inches as the unit of measure in the <b>Units</b> field.</li> <li>• The ServiceNow AI Platform uses this information to calculate the cubic dimensions of the asset to determine its physical placement within the designated network site.</li> </ul>                                                                                                                                                                              |
| Measurement unit  | <p>Unit in which the physical dimensions of the asset are measured.</p> <p><b>Note:</b></p> <p>This field is applicable for the equipment models, the equipment holder models, and the physical connection models.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Width             | <p>Length of the network asset, expressed in the unit of measure that you designate in the <b>Units</b> field.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

## Information section - Inventory Model form (continued)

| Field                  | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                        | <ul style="list-style-type: none"> <li>For example, enter 12 if the asset is one foot, or enter 60 if the asset is 60 inches and you've selected Inches as the unit of measure in the <b>Units</b> field.</li> <li>The ServiceNow AI Platform uses this information to calculate the cubic dimensions of the asset to determine its physical placement within the designated network site.</li> </ul> <p><b>Note:</b><br/>This field is applicable for the equipment models and the equipment holder models.</p>                                                                                             |
| Height                 | <p>Height of the network asset, expressed in the unit of measure that you designate in the <b>Units</b> field.</p> <ul style="list-style-type: none"> <li>For example, enter 60 if the height of the asset is 60 inches and you've selected Inches as the unit of measure in the <b>Units</b> field.</li> <li>The ServiceNow AI Platform uses this information to calculate the cubic dimensions of the asset to determine its physical placement within its designated network site.</li> </ul> <p><b>Note:</b><br/>This field is applicable for the equipment models and the equipment holder models.</p>  |
| Depth                  | <p>Depth of the network asset that is expressed in the unit of measure that you designate in the <b>Units</b> field.</p> <p><b>Note:</b><br/>This field is applicable for the equipment models and equipment holder models.</p>                                                                                                                                                                                                                                                                                                                                                                              |
| Interface start number | <p>Starting number that you assign to the interfaces of the equipment or the card. For example, if the starting number is 10 for 20 interfaces, then the interface numbers start from 10, such as Port-010, Port-011, and so on to Port-029.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The interface numbers are generated automatically based on the entered value. The unit position isn't affected. The unit position always starts from 1 and is used in the interface naming pattern.</li> <li>This field is applicable for Equipment models and Interface card models.</li> </ul> |
| Enable Interconnect    | <p>Option that you can select so that all the interfaces on the equipment are interconnected to each other.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

## Information section - Inventory Model form (continued)

| Field                    | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                          | <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The default algorithm for the interconnection is <math>(N/2) + 1</math>, where N is the total number of interfaces on the equipment, is applied. For the odd port numbers, the system takes N as the previous number (N - 1) and creates the interconnections. For example, let's say that you have a piece of equipment that has 10 interfaces. If you select this option, the first interface is interconnected with the sixth interface, 2-7, 3-8, 4-9, and 5-10.</li> <li>This field is only applicable to the equipment models.</li> </ul> <p>All the created interconnections are listed as a configuration item (CI) relationship.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Interface naming pattern | <p>Name patterns that are used to define the names that are generated for the slot and interfaces on the equipment or card. Because these name patterns are at the model level, they're applied by default to every template of that model. These name patterns are editable for the different instances of the same model. To learn more about the naming convention, see <a href="#">Naming convention for associated templates</a>.</p> <p>Although the names are generated automatically, you can manually edit the names of the templates.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>This field is available only for <b>Equipment models</b> and <b>Interface card models</b>.</li> <li>The generated name remains empty if the following occurs: <ul style="list-style-type: none"> <li>The variable names are misspelled.</li> <li>You use the parent_slot or equipment_slot information for the interfaces or slots that are in the equipment.</li> </ul> </li> <li>If this field is left empty, then the default naming pattern is considered. Here, the default naming is Port-001, where 001 is the interface start number.</li> </ul> <p>This field is available only for the equipment models and interface card models.</p> |
| Orientation              | <p>Physical orientation of the slots in this network asset:</p> <p><b>--None--</b><br/>No specific physical slot orientation.</p> <p><b>Horizontal</b><br/>Horizontal slot orientation.</p> <p><b>Vertical</b><br/>Vertical slot orientation.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

## Information section - Inventory Model form (continued)

| Field                           | Description                                                                                                                                                                                                                                                                                                          |
|---------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                 | <p><b>Note:</b><br/>This field is only applicable to the equipment holder models.</p>                                                                                                                                                                                                                                |
| Virtual                         | <p>Option to verify whether the network interface is physical or virtual.</p> <p><b>Note:</b><br/>If you select <b>Virtual</b>, then the <b>Connector Type</b> field doesn't appear.</p> <p>This field is applicable only for Network interface models.</p>                                                          |
| Max physical connection support | <p>Maximum connections that can be connected to this interface model. By default, it's considered as 1.</p> <p><b>Note:</b><br/>This field is only applicable to the network interface models.</p>                                                                                                                   |
| Port bandwidth                  | <p>Measured bandwidth for the ports on this network interface. Select the search icon ( 🔍 ) and select a bandwidth.</p> <p><b>Note:</b><br/>This field is only applicable to the network interface models.</p>                                                                                                       |
| Directionality                  | <p>Type of the connections between the nodes of a network. Select one of the following options:</p> <ul style="list-style-type: none"> <li>• Tx</li> <li>• Rx</li> <li>• Tx/Rx</li> <li>• Bus</li> <li>• Broadcast</li> </ul> <p><b>Note:</b><br/>This field is only applicable to the network interface models.</p> |
| Interface type                  | <p>Type of port on the network interface. Select one of the following options:</p> <ul style="list-style-type: none"> <li>• Ethernet</li> <li>• Optical</li> <li>• Serial</li> </ul> <p><b>Note:</b><br/>This field is only applicable to the network interface models.</p>                                          |

## Information section - Inventory Model form (continued)

| Field             | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Behavior          | <p>Option to choose the mode of connection, multiplexing, or data. However, in the multiplexing mode, channels are automatically created. Select one of the following options:</p> <ul style="list-style-type: none"> <li>• Multiplexing trail</li> <li>• Multiplexing path</li> <li>• Data trail</li> <li>• Data path</li> </ul> <p><b>i Note:</b><br/>This field is only applicable to the logical connection models.</p>                                                              |
| Routing behavior  | <p>Routing behavior attribute that controls routing enforcement.</p> <ul style="list-style-type: none"> <li>• Select <b>No route</b> if no route is required for this connection type, or</li> <li>• Select <b>Parallel sequential</b> to enable multi-route connection resources that are used to route a connection. Here, path elements are required for the routed connections.</li> </ul> <p><b>i Note:</b><br/>This field is only applicable to the logical connection models.</p> |
| RU naming pattern | <p>Naming pattern for the rack templates.</p> <p><b>i Note:</b></p> <ul style="list-style-type: none"> <li>• By default the naming pattern is "RU-"+position.</li> <li>• This field is visible only for <b>Equipment rack</b> model category.</li> </ul>                                                                                                                                                                                                                                 |
| Post type         | <p>Select any one of the following type</p> <ul style="list-style-type: none"> <li>• <b>2 Post:</b> Select if your rack has two vertical supports.</li> <li>• <b>4 Post:</b> Select if your rack has four vertical supports.</li> </ul> <p><b>i Note:</b><br/>This field is applicable only if the selected <b>Model categories</b> is <b>Equipment rack</b>.</p>                                                                                                                        |

### Related topics

[Creating your inventory models](#)

## Inventory models additional tabs

The additional tabs of the inventory models appear after a model is created. These tabs display all the related information of a model. You can always view, update, save, and delete the information as required.

### Additional tabs of inventory models

| Name                        | Description                                                                                                                                                                                                                                                              |
|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Assets                      | List of assets related to the model.                                                                                                                                                                                                                                     |
| Configuration items         | List of all the Configuration Items (CIs) created for the model.                                                                                                                                                                                                         |
| Model components            | List of components that constitutes the model.                                                                                                                                                                                                                           |
| Model life cycles           | List of life cycles of the models.                                                                                                                                                                                                                                       |
| Vendor catalog items        | List of vendor catalog items associated to the product model.                                                                                                                                                                                                            |
| Hardware model lifecycles   | List of life cycle phases and life cycle type of a hardware model.                                                                                                                                                                                                       |
| Network model relationships | <p>List of all network model relationships of the model.</p> <p><b>Note:</b><br/>This field is not applicable to the connection models.</p>                                                                                                                              |
| Model images                | <p>Images of the model. The images uploaded here are shown in the Configuration Items created for this model.</p> <p><b>Note:</b><br/>This field is applicable only to <b>Equipment models</b>.</p>                                                                      |
| Bandwidth compatibilities   | <p>List of bandwidths that are compatible to the respective connection. Further, you can create and update the associated connection model and bandwidth group.</p> <p><b>Note:</b><br/>Bandwidth compatibilities field is applicable only to the connection models.</p> |

### Related topics

[Creating your inventory models](#)

## Inventory Numbers form

The Inventory Numbers form enables you to create, review, and modify the inventory details for a network inventory.

## Inventory Numbers form

| Field             | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name              | Name of the inventory that you want to configure. Use the <b>Type</b> field to select one from the list.                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Number            | Lowest value of the network inventory as specified by the technology standards.                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| End Number        | Highest value of the network inventory.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Type              | Type of inventory that this network asset belongs to. Select one of the following options: <ul style="list-style-type: none"> <li><b>VLAN Range</b><br/>Range of VLAN numbers in which the network asset belongs.</li> <li><b>VLAN Subrange</b><br/>Subrange of VLAN numbers in which the network asset belongs.</li> <li><b>VLAN</b><br/>VLAN number for the network asset.</li> <li><b>LAG Range</b><br/>Range of LAG numbers in which the network asset belongs.</li> <li><b>LAG</b><br/>LAG number for the network asset.</li> </ul> |
| Parent            | Parent inventory number for the network asset: <ul style="list-style-type: none"> <li>• If it's a parent item, leave the field blank.</li> <li>• If it's a child inventory number, the ServiceNow AI Platform automatically assigns the value.</li> </ul>                                                                                                                                                                                                                                                                                |
| Short description | Short description for the network inventory number.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

### Related topics

[Define your inventory numbering](#)

## Location forms

The Location forms enable you to create locations hierarchy to track and manage your network assets.

### Related topics

[product/tmt-telecom-network-inventory/task/define-tni-locations.dita](#)

## Location form

The Location form enables you to create, review and modify the location details for a network asset.

## Locations form

| Field             | Description                                                                                                                                                                                                                             |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name              | Descriptive name to identify the location.                                                                                                                                                                                              |
| Street            | Street address that this location describes.                                                                                                                                                                                            |
| City              | Name of the city that this location is in.                                                                                                                                                                                              |
| State / Province  | Name of the state or province that this location is in.                                                                                                                                                                                 |
| Zip / Postal Code | Zip or postal code that this location is in.                                                                                                                                                                                            |
| Country           | Name of the country that this location is in.                                                                                                                                                                                           |
| Contact           | Name of the contact, if any, at this location. To select a contact, click the search icon ( 🔍 ).                                                                                                                                        |
| Phone             | Phone number of the contact, if any, at this location.                                                                                                                                                                                  |
| Fax phone         | Fax number of the contact, if any, at this location.                                                                                                                                                                                    |
| Parent            | Parent location, if any, for this location. Click the search icon ( 🔍 ) and select a location number that you already created. Using this field enables you to create a hierarchy of locations.                                         |
| Latitude          | Latitude of the location in decimal degrees. Positive numbers describe latitudes north of the equator, and negative numbers describe latitudes south of the equator.<br><br>The value of this property must be from -90.0 through 90.0. |
| Longitude         | Longitude of the location in decimal degrees.                                                                                                                                                                                           |

## Location form - Parent

The Location form (parent) enables you to create, review and modify the parent location details for a network asset.

## Locations form

| Field         | Description                                                                                                                                                                                                                             |
|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Parent        | Parent location, if any, for this location. Click the search icon ( 🔍 ) and select a location number that you already created. Using this field enables you to create a hierarchy of locations.                                         |
| Latitude      | Latitude of the location in decimal degrees. Positive numbers describe latitudes north of the equator, and negative numbers describe latitudes south of the equator.<br><br>The value of this property must be from -90.0 through 90.0. |
| Location type | Type of location that this record represents: <ul style="list-style-type: none"> <li>• Country</li> <li>• State/ Region / Province</li> </ul>                                                                                           |



**Locations form (continued)**

| Field               | Description                                                                                                                             |
|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------|
|                     | <ul style="list-style-type: none"> <li>• City</li> <li>• Building / Campus</li> <li>• Site</li> <li>• Ocean</li> <li>• Orbit</li> </ul> |
| Code                | Geographic code that is assigned to this location. If none, leave the field empty.                                                      |
| Alternate code      | Alternate geographic code that is assigned to this location. If none, leave the field empty.                                            |
| Alternate name      | Alternate geographic name that is assigned to this location. If none, leave the field empty.                                            |
| Region              | Name of the region that this location is in.                                                                                            |
| Sub-region          | Name of the sub-region, if any, that this location is in.                                                                               |
| Intermediate Region | Name of the intermediate region, if any, that this location is in.                                                                      |

**Logical Connection form**

The Logical Connection form enables you to define a logical connection by describing its configuration and connection details.

**Logical Connection form**

The Logical Connection form enables you to describe the details for a logical connection.

**Logical Connection form**

| Field                         | Description                                                                                                                                                                                                                                                                                                             |
|-------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name                          | Name of this logical connection The ServiceNow AI Platform uses this name to identify it in your network inventory.                                                                                                                                                                                                     |
| Max percent over subscription | Percent of subscription allowed for a logical connection with respect to the bandwidth.                                                                                                                                                                                                                                 |
| Topology                      | <p>Topology of the network connection:</p> <p><b>Point to point</b></p> <p>Connects two nodes directly together with a common link</p> <p><b>Point to multi-point</b></p> <p>Provides multiple connections from one point to multiple points<br/>Point to multiple points.</p> <p><b>Multi-point to multi-point</b></p> |

## Logical Connection form (continued)

| Field  | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | <p>Complex topology in which each node can communicate with multiple other nodes</p> <p><b>Unidirectional ring</b></p> <p>Fiber ring in which the signal is sent in one direction only.</p> <p><b>Bidirectional ring</b></p> <p>Fiber ring in which the signal is sent in both directions simultaneously.</p> <p><b>Mesh</b></p> <p>Network topology in which the infrastructure nodes connect directly, dynamically, and non-hierarchically to as many other nodes as possible and cooperate with one another to efficiently route data to and from clients</p> <p><b>Topology group</b></p> <p>Defines how nodes and devices are connected in a network with each other</p> <p><b>Linear chain</b></p> <p>Network topology where each device connects one after the other in a sequential chain</p> <p><b>Radio access network</b></p> <p>Connects end-user devices, like smartphones, to the cloud.</p> <p><b>Mobile core network</b></p> <p>Enables subscribers to get access to the services that they're entitled to use. It's responsible for critical functions such as subscriber profile information, location, service authentication, and necessary switching tasks.</p> <p><b>Mobile transport network</b></p> <p>Connects the core network and the RAN (Radio Access Network) of the mobile network</p> |
| Site A | <p>Originating network site for this connection. Select the search icon (  ) and select a network site. To learn more, see <a href="https://docs.servicenow.com/bundle/tmt-telecom-network-inventory/task/define-tni-sites.dita">product/tmt-telecom-network-inventory/task/define-tni-sites.dita</a>.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Site Z | <p>Destination network site for this connection. Select the search icon (  ) and select a network site. To learn more, see <a href="https://docs.servicenow.com/bundle/tmt-telecom-network-inventory/task/define-tni-sites.dita">product/tmt-telecom-network-inventory/task/define-tni-sites.dita</a>.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |

## Related topics

[Define the logical connection details](#)

## Logical Connection form - Configuration

The Configuration section in the Logical Connection form enables you to create a logical connection.

### Logical Connection form - Configuration

| Field            | Description                                                                                                                                                                                                                                                                                                                                                                                                                         |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Port A           | Network interface that is used in the Port A connection. Select the search icon (  ) and select a network interface. To learn more, see <a href="#">Define the network interface details</a> .                                                                                                                                                     |
| Bandwidth AtoZ   | Total bandwidth capacity from Site A to Site Z for this network connection.                                                                                                                                                                                                                                                                                                                                                         |
| Framing type     | Type of frame used in the connection. Select one of the following: <ul style="list-style-type: none"> <li>• None</li> <li>• AMI</li> <li>• B4ZS</li> <li>• B8ZS</li> </ul>                                                                                                                                                                                                                                                          |
| Protocol version | Protocol version number.                                                                                                                                                                                                                                                                                                                                                                                                            |
| Endpoint role    | Endpoint role that is associated with the service endpoint for this network asset. An endpoint role is the function that is served by the endpoint of the service that you're providing. Select one of the following options: <ul style="list-style-type: none"> <li>• <b>ROOT</b> or <b>LEAF</b> endpoint role, as defined by the Metro Ethernet Forum (MEF).</li> <li>• <b>--None--</b> for no assigned endpoint role.</li> </ul> |
| Port Z           | Network interface that is used in the Port Z connection. Select the search icon (  ) and select a network interface. To learn more, see <a href="#">Define the network interface details</a> .                                                                                                                                                 |
| Bandwidth ZtoA   | Total bandwidth capacity from Site Z to Site A for this network connection.                                                                                                                                                                                                                                                                                                                                                         |
| Cost             | Cost of this network asset.                                                                                                                                                                                                                                                                                                                                                                                                         |
| Distance         | Route length of this connection, expressed in the unit of measure that you select in the <b>Unit</b> field.                                                                                                                                                                                                                                                                                                                         |
| Unit             | Unit of measure in which you're expressing the route length of the connection in the <b>Distance</b> field. Select one of the following options: <ul style="list-style-type: none"> <li><b>--None--</b><br/>No distance measurement expressed for the connection route length.</li> <li><b>Miles</b></li> </ul>                                                                                                                     |

## Logical Connection form - Configuration (continued)

| Field | Description                          |
|-------|--------------------------------------|
|       | Distance is expressed in miles.      |
|       | <b>Kilometers</b>                    |
|       | Distance is expressed in kilometers. |
|       | <b>Feet</b>                          |
|       | Distance is expressed in feet.       |
|       | <b>Meters</b>                        |
|       | Distance is expressed in meters.     |

### **Note:**

To learn about the remaining configuration fields that are common to most of the Inventory menu forms, see [Commonly used network asset instance configuration fields](#).

### Related topics

[Define the logical connection details](#)

## Naming convention for associated templates

Learn about the details of the naming convention for the associated templates that are automatically generated when you create an equipment or interface card template.

### Supported variables in the naming pattern

| Variable name           | Description                                                                                                                                                                                                                                                                                                                                           |
|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| position                | Unit position of either the interface or slot/holder that it is getting applied to.<br><br> <b>Note:</b><br>The unit position always starts from 0. The slot/interface start number that is configured in the inventory model does not apply to the unit position. |
| parent_slot_name        | Name of the slot that the card is inserted in, if the slot or interface belongs to a card.                                                                                                                                                                                                                                                            |
| parent_slot_position    | Unit position of the slot that the card is inserted in, if the slot or interface belongs to a card.                                                                                                                                                                                                                                                   |
| equipment_slot_name     | Name of the slot on the equipment where the base card is inserted in, if the slot or interface belongs to a card. The parent_slot_name and equipment_slot_name hold the same value if the current card is a base card.                                                                                                                                |
| equipment_slot_position | Unit position of the slot on the equipment where the base card is inserted in, if the slot/interface belongs to a card. The parent_slot_number and                                                                                                                                                                                                    |

**Supported variables in the naming pattern (continued)**

| Variable name | Description                                                                   |
|---------------|-------------------------------------------------------------------------------|
|               | equipment_slot_number hold the same value if the current card is a base card. |
| bandwidth     | Bandwidth value of the interface.                                             |

**Network inventory change request form**

The Change Request form enables you to create and modify the change activities for the Telecom Inventory change models in the Design and Assign function.

**Change Request form**

| Field              | Description                                                                                                                                                                                                                                                                          |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Number             | Change request number.                                                                                                                                                                                                                                                               |
| Requested by       | User who has requested the change. This field is available in the Change Requests list view so that you can see who requested a particular change.                                                                                                                                   |
| Service            | Business service that you want to make available for the change request.                                                                                                                                                                                                             |
| Service offering   | Service option that consists of one or more service commitments that uniquely define the level of service. You can select different levels of performance and features for a service through service offerings. You must select a service to filter the available service offerings. |
| Configuration item | Configuration item (CI) that the change applies to.                                                                                                                                                                                                                                  |
| Risk               | Risk level for the change.<br><br>Select one of the following options: <ul style="list-style-type: none"> <li>• <b>High</b></li> <li>• <b>Moderate</b></li> <li>• <b>Low</b></li> </ul>                                                                                              |
| Impact             | Measure of the effect of a change on business processes.                                                                                                                                                                                                                             |
| Short description  | Summary of the change.                                                                                                                                                                                                                                                               |
| Description        | Description of the change in detail.                                                                                                                                                                                                                                                 |
| Model              | Change model that is associated with the Telecom Network Inventory change request.<br><br>After selecting the change model tile, the associated model appears in this field. You can also manually select one of the following options:                                              |

## Change Request form (continued)

| Field            | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  | <p><b>Add Interface Card</b></p> <p>Change model that is used to add an interface card in an equipment slot.</p> <p><b>Create Inventory Equipment</b></p> <p>Change model that is used to add equipment when using an inventory template in a site or equipment holder.</p> <p><b>Create Logical Connection</b></p> <p>Change model that is used to create a logical connection between two network interfaces.</p> <p><b>Create Physical Connection</b></p> <p>Change model that is used to create a physical connection between two network interfaces.</p> <p><b>Emergency</b></p> <p>Change model that is used for the Telecom Network Inventory emergency changes.</p> <p><b>GPON Broadband Service</b></p> <p>Change model that is used to fulfill a GPON broadband order request.</p> <p><b>Normal</b></p> <p>Change model that is used for the Telecom Network Inventory normal changes.</p> <p><b>Note:</b><br/>These change models are available in the <b>Change &gt; Create New &gt; Create a change request</b> window.</p> |
| Assignment group | Group working on the change request.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Assigned to      | User that the change is assigned to. If an assignment rule applies, the change is automatically assigned to the appropriate user or group.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

## Change Request form- Schedule tab

| Field              | Description                                                                                    |
|--------------------|------------------------------------------------------------------------------------------------|
| Planned start date | Projected start date for the implementation.<br>The planned start date can be the current date |

### Change Request form- Schedule tab (continued)

| Field              | Description                                                                                                                                                                                                                                                    |
|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                    | or a future date. The default value for this field is the current date. To change the planned start date, click the calendar icon and select a new date.                                                                                                       |
| Planned end date   | Projected end date for the implementation. The planned end date must be after the planned start date. The default value for this field is one day after the planned start date. To change the planned end date, click the calendar icon and select a new date. |
| CAB required       | Option that designates if this change request requires a Change Advisory Board (CAB) approval before implementation.                                                                                                                                           |
| CAB date           | CAB approval date for the implementation.                                                                                                                                                                                                                      |
| Actual start date  | Actual start date for the implementation. The actual start date can be on or before the planned start date.                                                                                                                                                    |
| Actual end date    | Actual end date for the implementation. The actual end date can be before the planned start date but not before the actual start date.                                                                                                                         |
| CAB delegate       | User who attends the Change Advisory Board (CAB) meeting to describe the change.                                                                                                                                                                               |
| CAB recommendation | Notes or recommendations that are related to the CAB meeting.                                                                                                                                                                                                  |

### Change Request form- Notes tab

| Field                                  | Description                                                                                                                                  |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Watch list                             | User who gets the notifications about the change request. Add the names of the users who receive notifications and can view the watch topic. |
| Additional comments (Customer visible) | Option that designates if the work notes need to be shared with the user who requested the change.                                           |
| Work notes                             | Work notes for the change request.                                                                                                           |
| Work notes list                        | Users who can get the notification about the work notes.                                                                                     |

### Change Request form- Closure Information tab

| Field      | Description                                                                                                         |
|------------|---------------------------------------------------------------------------------------------------------------------|
| Close code | Close code that best describes the reason you are closing this change request. Select one of the following options: |

### Change Request form- Closure Information tab (continued)

| Field       | Description                                                                                                                                     |
|-------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
|             | <ul style="list-style-type: none"> <li>• <b>Successful</b></li> <li>• <b>Unsuccessful with issues</b></li> <li>• <b>Unsuccessful</b></li> </ul> |
| Close notes | Any additional notes that describe the outcome of closing this change request.                                                                  |

### Change Request form- Change Task form

| Fields             | Description                                                                                                                                                                                                                                                                                                                                                                                        |
|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Number             | Change task identification number.                                                                                                                                                                                                                                                                                                                                                                 |
| Change request     | Change request number under which this change task was created.                                                                                                                                                                                                                                                                                                                                    |
| Configuration item | Configuration item (CI) to which the change is applied.                                                                                                                                                                                                                                                                                                                                            |
| Request type       | Type of change request, based on the network inventory models.                                                                                                                                                                                                                                                                                                                                     |
| Short description  | Short description for this order task.                                                                                                                                                                                                                                                                                                                                                             |
| Description        | Description of this order task.                                                                                                                                                                                                                                                                                                                                                                    |
| State              | <p>State of this change task. Select one of the following options:</p> <p><b>Pending</b></p> <p>Task is waiting for an action from the user.</p> <p><b>Open</b></p> <p>No action is taken on this task yet.</p> <p><b>In Progress</b></p> <p>Task processing is in progress.</p> <p><b>Closed</b></p> <p>Change task is complete.</p> <p><b>Canceled</b></p> <p>Change task has been canceled.</p> |
| Assignment group   | Name of the group name that is responsible for this task. Click the search icon ( 🔍 ) to select a group from the list.                                                                                                                                                                                                                                                                             |
| Assigned to        | Depending on the selected group, the users who are assigned to the list are shown. Click the search icon ( 🔍 ) to see the list of users.                                                                                                                                                                                                                                                           |
| Work notes         | Free-form work order note text.                                                                                                                                                                                                                                                                                                                                                                    |



**Change Request form- Change Task form (continued)**

| Fields     | Description                                                     |
|------------|-----------------------------------------------------------------|
| Update     | Option to save changes that you made to the order task.         |
| Close Task | Option to change the state of the order task to <b>Closed</b> . |
| Delete     | Option to delete this order task.                               |

**Connection Element form**

The Connection Element form enables you to define the connection elements for the physical connections and logical connections in the Telecommunications Network Inventory application. You can create, review, update, and delete the elements in this form.

**Connection Element form**

| Fields              | Description                                                                                                                                                                                                                                   |
|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Logical connection  | Name of the logical connection that the connection element is created for.                                                                                                                                                                    |
| Physical connection | Name of the physical connection that the connection element is created for.                                                                                                                                                                   |
| Element type        | Types of connection elements that you can select: <ul style="list-style-type: none"> <li>• Network Interface</li> <li>• Physical connection</li> <li>• Logical connection</li> <li>• Managed network function</li> <li>• Equipment</li> </ul> |
| Element             | Element of the element type.                                                                                                                                                                                                                  |
| Sequence            | Number of sequences.                                                                                                                                                                                                                          |
| Route               | Number of routes.                                                                                                                                                                                                                             |
| Cable               | Cable for the physical element.                                                                                                                                                                                                               |
| Strand number       | Cable number of the physical element.                                                                                                                                                                                                         |

**Related tabs in the Network inventory forms**

The related tabs in the Network Inventory forms display the related records that dynamically change based on the connection and relationships with the other network assets. You can selectively view, modify, or update these records.

## Related tabs in the Network inventory forms

| Tab                      | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Overview                 | <p>Snapshot of some of the information about the telco equipment. The <b>Overview</b> tab displays the following sections:</p> <p><b>Usage</b></p> <p>Number of slots, interface cards, and interfaces that are open in the telco equipment.</p> <p><b>Images</b></p> <p>Image of the telco equipment. You can select the image to see a preview in a separate page.</p> <p><b>Relations</b></p> <p>Relationship with the associated network inventories. The Relations section shows all the child hierarchies that are associated with the telco equipment. You can only view the relations in the workspace.</p> <p><b>Note:</b><br/>This tab is available only for the Telco Equipment form.</p> |
| Rack Equipment Placement | <p>Details of the rack slot where this equipment is positioned. You can always update the details by selecting the text link displayed under the <b>Exclusively Used</b> column.</p> <p><b>Note:</b><br/>This field is applicable only for all equipment, IP routers, IP switches, IP firewalls, and cards.</p>                                                                                                                                                                                                                                                                                                                                                                                      |
| Child Site               | <p>List of the child inventory sites that are associated with the parent site.</p> <p><b>Note:</b><br/>This tab is available only for the Network Site form.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Telco equipments         | <p>List of the telco equipment that is associated with the network inventory.</p> <p><b>Note:</b><br/>This tab is available only for the Network Site form.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

## Related tabs in the Network inventory forms (continued)

| Tab                  | Description                                                                                                                                                                                                                                                                                 |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Incidents            | <p>List of the incident records that are related to the network inventory.</p> <p><b>Note:</b><br/>This tab is available only for the Network Site form.</p>                                                                                                                                |
| Change Requests      | <p>List of the Change Request records. To learn more about the change requests, see <a href="#">Create a change request from Network Inventory Workspace</a>.</p> <p><b>Note:</b><br/>This tab is available only for the Network Site, Telco Equipment, and Physical Connections forms.</p> |
| Related Parties      | <p>List of the responsible parties that are associated with the network inventory.</p> <p><b>Note:</b><br/>This tab is available for all inventory forms.</p>                                                                                                                               |
| Physical Connections | <p>List of the physical connections that are associated with the network inventory.</p> <p><b>Note:</b><br/>This tab is available only for the Telco Equipment form.</p>                                                                                                                    |
| Logical Connections  | <p>List of the logical connections that are associated with the network inventory.</p> <p><b>Note:</b><br/>This tab is available only for the Telco Equipment form.</p>                                                                                                                     |
| Order information    | <p>List of the order information that is related to the network inventory instance.</p> <p><b>Note:</b><br/>This tab is available only for the Network Interface, Physical Connections, and Logical Connections forms.</p>                                                                  |
| Number Elements      | <p>List of the number elements that are associated with your virtual local area network (VLAN) or link aggregation group (LAG). To learn more about the number elements fields,</p>                                                                                                         |

## Related tabs in the Network inventory forms (continued)

| Tab                          | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                              | <p>see <a href="#">Commonly used network asset instance identification fields</a>.</p> <p><b>Note:</b><br/>This tab is available only for the Telco Equipment, Network Interface, Physical Connections, Logical Connections, and Inventory Number forms.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Physical connection elements | <p>List of the connection elements that are added for the physical connections.</p> <p><b>Note:</b><br/>This tab is available only for the Physical Connections form.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Connection elements          | <p>List of the connection elements that are added for the logical connections. These elements should be the valid logical connections between the sites when the computation performs the path search.</p> <p>After creating a connection element, a relationship is created between the logical or physical connection and the next element under its default relationship type. To learn more about the connection element fields, see <a href="#">Connection Element form</a>.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• This tab is available only for the logical connections.</li> <li>• The relationship gets updated if its connection element is modified or deleted. For example, the relationship gets deleted if you delete its connection element. To change the default relationship type, navigate to <b>System Definition &gt; Decision tables &gt; TNI CI Relationship Definition Policy</b>, and under <b>Decision table</b>, update the <b>CI Relationship Type</b> against the CI class.</li> </ul> |
| Inventory Numbers            | <p>List of the inventory numbers that are associated with your network inventory. To learn more about the number elements, see <a href="#">Define your inventory numbering</a>.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

## Related tabs in the Network inventory forms (continued)

| Tab                                     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                         | <p><b>Note:</b><br/>This tab is available only for the Inventory Number form.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| IP Address                              | <p>List of the IP addresses that are associated with your network inventory.</p> <p><b>Note:</b><br/>This additional tab is available for the equipment, interface card, network interface, and logical connection.</p>                                                                                                                                                                                                                                                                                                                                                                                                  |
| Inventory Groups                        | <p>List and details of all the inventory groups.</p> <p><b>Note:</b><br/>This tab is available for the network site, equipment holder, equipment, interface card, network interface, physical connection, and logical connection.</p>                                                                                                                                                                                                                                                                                                                                                                                    |
| DNS Name                                | <p>List of all the DNS names of the IP addresses.</p> <p><b>Note:</b><br/>This listing is available only for IP addresses.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| CMDB Group Contains Configuration Items | <p>List of all the configuration items (CIs) that you want to add to this inventory group. You can't duplicate a CI but you can add a CI in different inventory groups. To prioritize a CI, select one of the following values in the <b>Member Role</b> field when you're creating the CI:</p> <ul style="list-style-type: none"> <li>• Main</li> <li>• Primary</li> <li>• Secondary</li> <li>• Tertiary</li> <li>• Load Balancing</li> <li>• Active</li> <li>• Passive</li> </ul> <p><b>Note:</b><br/>Only the inventory agent and the inventory administrator can review, create, update, or delete the CI items.</p> |
| Parent Inventory Groups                 | List of all the parent inventory groups.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Child Inventory Groups                  | List of all the child inventory groups.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

### Related tabs in the Network inventory forms (continued)

| Tab                          | Description                                                                                                                                                                        |
|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| IP Pools                     | List of all the child IP pools of this parent pool.                                                                                                                                |
| IP Subnetwork                | List of all the child IP subnetworks of this IP pool.                                                                                                                              |
| Telephone Numbers            | List of all the telephone numbers that you want to assign to this telephone block.                                                                                                 |
| Telephone Number Allocations | List of the telephone number allocations that you want to assign to this telephone block. This list is auto-generated. By default, the availability is true and the status is New. |
| CMDB 360 Data                | List of all discovery sources at the CI attribute level. To learn more, see <a href="#">CMDB 360</a> .                                                                             |
| Packs                        | List of all added packs. To learn more, see <a href="#">Attribute packs</a> .                                                                                                      |

### Related tabs of changes

#### Related tabs

| Tab name                   | Description                                                                            |
|----------------------------|----------------------------------------------------------------------------------------|
| Affected CIs               | Configuration items (CIs) that were affected by this change request.                   |
| Impacted service/CIs       | Details of all the affected services or CIs that were affected by this change request. |
| Approvers                  | Details about all the approvers.                                                       |
| Change tasks               | Change tasks that were created due to this change request.                             |
| Incidents fixed by change  | Incidents that were fixed due to this change request.                                  |
| Incidents caused by change | Incidents that were created due to this change request.                                |

#### Related topics

[Reviewing and updating your network inventory with the Network Inventory Workspace](#)

## Network Interface Model form - Information tab

The information section in the model form enables you to create, review, and modify the details of a model.

#### Network Interface Model form - Information tab

| Field         | Description                                     |
|---------------|-------------------------------------------------|
| Power (watts) | Electrical power of the network asset in watts. |

## Network Interface Model form - Information tab (continued)

| Field                           | Description                                                                                                                                                                                                                                                                                |
|---------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Weight (lbs)                    | Weight of the network asset in pounds (lbs).                                                                                                                                                                                                                                               |
| Virtual                         | <p>Option to verify whether the network interface is physical or virtual.</p> <p><b>Note:</b><br/>If you select <b>Virtual</b>, then the <b>Connector Type</b> field doesn't appear.</p>                                                                                                   |
| Connector Type                  | <p>Type of physical cable connector that is used for the connection of the cable to the network interface. Select one of the following options:</p> <ul style="list-style-type: none"> <li>• BNC</li> <li>• SC</li> <li>• LC</li> <li>• ST</li> <li>• Wire Wrap</li> <li>• RJ45</li> </ul> |
| Max physical connection support | Maximum number of physical connections that is supported by this model.                                                                                                                                                                                                                    |
| Port bandwidth                  | Measured bandwidth for the ports on this network interface. Select the search icon ( 🔍 ) and select a bandwidth.                                                                                                                                                                           |
| Directionality                  | <p>Type of the connections between the nodes of a network. Select one of the following options:</p> <ul style="list-style-type: none"> <li>• Tx</li> <li>• Rx</li> <li>• Tx/Rx</li> <li>• Bus</li> <li>• Broadcast</li> </ul>                                                              |
| Interface Type                  | <p>Type of port on the network interface. Select one of the following options:</p> <ul style="list-style-type: none"> <li>• Ethernet</li> <li>• Optical</li> <li>• Serial</li> </ul>                                                                                                       |

## Related topics

[Create a network interface model](#)

## Network Model Relationship fields

The Network Model Relationship form enables you to create a network model relationship.

## Network Model Relationship form

| Field             | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name              | Manufacturer-assigned name of the network model relationship that is specified by the model manager.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Relationship type | <p>Type of relationship. Select one of the following options:</p> <p><b>--None--</b></p> <p>No network model relationship exists.</p> <p><b>Rack to Slot</b></p> <p>Relationship between a rack model and a slot model. This relationship indicates that the rack and the slot models are compatible with the equipment model.</p> <p><b>Equipment to Slot</b></p> <p>Relationship between an equipment model and a slot model. This relationship indicates that the number of slots and the slot models are compatible with the equipment model.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Parent product model</b> field shows a list of all the equipment models related to the Telecommunications Network Inventory application.</li> <li>The <b>Child product model</b> field shows only the slot models.</li> </ul> <p><b>Equipment to Network interface</b></p> <p>Relationship between an equipment model and a network interface model. This relationship indicates the interface model and the number of interfaces that are compatible and supported with the equipment model.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Parent product model</b> field shows a list of all the equipment models related to the Telecommunications Network Inventory application.</li> <li>The <b>Child product model</b> field shows a list of all the network interface models related to the Telecommunications Network Inventory application.</li> </ul> <p><b>Slot to Interface Card</b></p> <p>Relationship between a slot model and an interface card model. This relationship enforces the <b>Root product model</b> field where an equipment model or a card model should be selected.</p> |



## Network Model Relationship form (continued)

| Field | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|       | <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Root product model</b> field shows a list of all the equipment models related to the Telecommunications Network Inventory application.</li> <li>The <b>Parent product model</b> field shows the models of both the slots and subslots.</li> <li>The <b>Child product model</b> field shows a list of all the interface card models.</li> </ul> <p><b>Interface card to Slot</b></p> <p>Relationship between an interface card model and a slot model. This relationship indicates that the slot model is compatible with the interface card model.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Parent product model</b> field shows a list of all the interface card models.</li> <li>The <b>Child product model</b> field shows only the models of the subslots.</li> </ul> <p><b>Interface Card to Network interface</b></p> <p>Relationship between an interface card model and a network interface model. This relationship indicates that the number of interfaces in the network interface model are compatible with the interface card model.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Parent product model</b> field shows a list of all the interface card models.</li> <li>The <b>Child product model</b> field shows a list of all the network interface models.</li> </ul> <p><b>Physical Connection to Logical Connection</b></p> <p>Relationship between the models of a physical connection to a logical connection.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Parent product model</b> field shows a list of all the physical connection models.</li> <li>The <b>Child product model</b> field shows a list of all the logical connection models.</li> </ul> <p><b>Logical Connection to Logical Connection</b></p> <p>Relationship between one logical connection model to another logical connection model.</p> |

## Network Model Relationship form (continued)

| Field | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|       | <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Parent product model</b> field shows a list of all the logical connection models.</li> <li>The <b>Child product model</b> field shows a list of all the logical connection models.</li> </ul> <p><b>Physical Connection to Network Interface</b></p> <p>Relationship between a physical connection to a network interface.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Parent product model</b> field shows a list of all the physical connection models.</li> <li>The <b>Child product model</b> field shows a list of all the network interface models.</li> </ul> <p><b>Logical Connection to Network Interface</b></p> <p>Relationship between a logical connection to a network interface.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Parent product model</b> field shows a list of all the logical connection models.</li> <li>The <b>Child product model</b> field shows a list of all the network interface models.</li> </ul> <p><b>Rack Slot to Equipment</b></p> <p>Relationship between a rack slot and the equipment.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Root product model</b> shows all equipment holder models having <b>Model category</b> as <b>Rack</b>.</li> <li>The <b>Parent product model</b> shows all equipment holder models having <b>Model category</b> as <b>Slot</b>.</li> <li>The <b>Child product model</b> shows all equipment models related to the Telecommunications Network Inventory application.</li> </ul> <p><b>Rack Slot to Shelf</b></p> <p>Relationship between a rack slot and the shelf.</p> |

## Network Model Relationship form (continued)

| Field                | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                      | <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Root product model</b> shows all equipment holder models having <b>Model category</b> as <b>Rack</b>.</li> <li>The <b>Parent product model</b> shows all equipment holder models having <b>Model category</b> as <b>Slot</b>.</li> <li>The <b>Child product model</b> shows all equipment holder models that have <b>Model category</b> as <b>Shelf</b>.</li> </ul> <p><b>Cabinet to Equipment</b></p> <p>Relationship between a cabinet and the equipment.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Parent product model</b> field shows all equipment holders that have <b>Container type</b> as <b>Cabinet</b>.</li> <li>The <b>Child product model</b> field shows all equipment models related to the Telecommunications Network Inventory application.</li> </ul> <p><b>Logical Connection to Channel</b></p> <p>Relationship between a logical connection and the channel.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Parent product model</b> field shows a list of all the logical connection models.</li> <li>The <b>Child product model</b> field shows a list of all the logical connection models that have <b>Behaviour</b> as <b>Channel</b>.</li> </ul> |
| Count                | <p>Numbers of child product models that can be created under a parent product model when a template is created.</p> <p><b>Note:</b></p> <p>This attribute is only for <b>Equipment to Slot</b>, <b>Rack to Slot</b>, <b>Equipment to Network Interface</b>, <b>Interface card to Slot</b>, <b>Interface card to Network Interface</b>, and <b>Logical Connection to Channel</b> relationship types.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Root product model   | <p>Grandparent model of the interface card for compatibility. Either select the equipment model or the interface card model. Then, select the search icon ( 🔍 ) and select a model.</p> <p><b>Note:</b></p> <p>This attribute is only visible for the <b>Slot to Interface card</b> relationship type.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Parent product model | <p>Product model that is the parent to the child product model. Select the search icon ( 🔍 ) and select a model.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

## Network Model Relationship form (continued)

| Field               | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|---------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                     | <p><b>Note:</b><br/>In the Rack-to-Slot relationship, the parent product model is the equipment holder model with the model category as Rack.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Child product model | <p>Product model that is the child to the parent product model. Select the search icon (  ) and select a model.</p> <p><b>Note:</b><br/>In the Rack to Slot relationship, the child product model is the equipment holder with model category as Slot.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Sequence            | <p>Sequence number of the child entities for a model relationship. If you enter a number in the <b>Count</b> field, the <b>Sequence</b> field appears.</p> <p>The default value is 1. If the parent model has multiple relationships, the sequence number for the first relationship is set to 1 and the number following the highest value of the first relationship is set for the consecutive relationships. For example, let's say that your equipment has a model relationship with two slots and two ports. When the relationship is created, the sequence number of the slots and ports are set to 1 and 3.</p> <p><b>Note:</b><br/>This attribute is only for <b>Rack to Slot, Equipment to Slot, Equipment to Network Interface, Interface card to Slot, Interface card to Network Interface, and Logical Connection to Channel</b> relationship types.</p> |
| Parent bandwidth    | <p>Bandwidth of the parent product model.</p> <p><b>Note:</b><br/>This attribute is only visible for the <b>Logical Connection to Channel</b> relationship type.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Child bandwidth     | <p>Bandwidth of the child product model.</p> <p><b>Note:</b><br/>This attribute is only visible for the <b>Logical Connection to Channel</b> relationship type.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

## Related topics

[Define a network model relationship](#)

## Network site form

The Network Site form enables you to define a network site where you house network equipment.

### Network Site form

| Field       | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name        | Name of the network site where the equipment resides. The ServiceNow AI Platform uses this name to identify your network inventory. For example, TROY IXC POP.                                                                                                                                                                                                                                                                                                       |
| NPANXX      | Assigned NPA-NXX code for this network site: <ul style="list-style-type: none"> <li>This code is a combination of area codes (NPAs) and local exchanges (NXXs).</li> <li>The combined code can contain the last four digits of up to 10,000 telephone numbers that are within a specific region. This region is associated with the central office for the assigned code.</li> <li>For example, 858-335 is the NPA-NXX for the phone number 858-335-9500.</li> </ul> |
| Location    | Geographic location of the network site. Select the search icon ( 🔍 ) and select a location from the Location hierarchy. To learn more about the Location hierarchy, see <a href="https://docs.servicenow.com/docs?docId=sn7r12prod.taskdefine.tni.locations.dita">product/tmt-telecom-network-inventory/task/define-tni-locations.dita</a> .                                                                                                                        |
| County      | Name of the county in which the network site is located.                                                                                                                                                                                                                                                                                                                                                                                                             |
| Region      | Name of the geographic region in which the network site is located.                                                                                                                                                                                                                                                                                                                                                                                                  |
| POTS number | Plain Old Telephone Service number (POTS) that is associated with this network site.                                                                                                                                                                                                                                                                                                                                                                                 |

#### **Note:**

To learn about the remaining identification fields that are common to most of the Inventory and Inventory number allocation menu forms, see [Commonly used network asset instance identification fields](#).

#### Related topics

[product/tmt-telecom-network-inventory/task/define-tni-sites.dita](https://docs.servicenow.com/docs?docId=sn7r12prod.taskdefine.tni-sites.dita)

## Network topology form

The Network Topology form enables you to create, and review the topology details of a network.

### Network Topology form

| Field                   | Description                                                        |
|-------------------------|--------------------------------------------------------------------|
| Name                    | Name of the topology.                                              |
| Bandwidth               | Bandwidth of the topology.                                         |
| Life cycle stage        | Life-cycle stage of the network inventory asset.                   |
| Support group           | Group that supports this network asset.                            |
| Life cycle stage status | Status of the life-cycle stage.                                    |
| Managed by              | Name of the person who manages this network asset.                 |
| Model ID                | Manufacturer's model identification number for this network asset. |

## Network Topology form (continued)

| Field    | Description      |
|----------|------------------|
| Comments | Comments if any. |

### Related topics

[Manually create a network topology](#)

## Physical Connection form

The Physical Connection form enables you to define a physical connection by describing its configuration and connection details.

### Physical Connection form

The Physical Connection form enables you to describe the details for a physical connection.

#### Physical Connection form

| Field          | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name           | Name of this physical connection. The ServiceNow AI Platform uses this name to identify it in your network inventory.                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Product Model  | Name of the product model that is associated with the physical connection. Click the search icon (  ) to select the product model. <ul style="list-style-type: none"> <li>If you selected <b>Optical Fiber Cable</b>, the <b>Cable parameters</b> tab appears so that you can enter additional information.</li> <li>If you selected <b>Fiber Link</b>, then you must fill in the information for the <b>Cable</b> and <b>Strand number</b> fields in the Physical connection element form.</li> </ul> |
| Link Type      | Type of link for the physical connection. For example, Fibre or coaxial.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Bandwidth AtoZ | Total bandwidth capacity from Site A to Site Z for this network connection.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Bandwidth ZtoA | Total bandwidth capacity from Site Z to Site A for this network connection.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Site A         | Originating network site for this connection. Select the search icon (  ) and select a network site. To learn more, see <a href="https://docs.servicenow.com/tmt-telecom-network-inventory/task/define-tni-sites.dita">product/tmt-telecom-network-inventory/task/define-tni-sites.dita</a> .                                                                                                                                                                                                       |
| Site Z         | Destination network site for this connection. Select the search icon (  ) and select a network site. To learn more, see <a href="https://docs.servicenow.com/tmt-telecom-network-inventory/task/define-tni-sites.dita">product/tmt-telecom-network-inventory/task/define-tni-sites.dita</a> .                                                                                                                                                                                                       |

### Related topics

[Define the physical connection details](#)

## Physical Connection form - Configuration

The Configuration section in the Physical Connection form enables you to create a physical connection.

### Physical Connection form - Configuration

| Field    | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Port A   | Network interface that is used in the Port A connection. Select the search icon (  ) and select a network interface. To learn more, see <a href="#">Define the network interface details</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Topology | <p>Topology of the network connection:</p> <p><b>Point to point</b></p> <p>Connects two nodes directly together with a common link</p> <p><b>Point to multi-point</b></p> <p>Provides multiple connections from one point to multiple points<br/>Point to multiple points.</p> <p><b>Multi-point to multi-point</b></p> <p>Complex topology in which each node can communicate with multiple other nodes</p> <p><b>Unidirectional ring</b></p> <p>Fiber ring in which the signal is sent in one direction only.</p> <p><b>Bidirectional ring</b></p> <p>Fiber ring in which the signal is sent in both directions simultaneously.</p> <p><b>Mesh</b></p> <p>Network topology in which the infrastructure nodes connect directly, dynamically, and non-hierarchically to as many other nodes as possible and cooperate with one another to efficiently route data to and from clients</p> <p><b>Topology group</b></p> <p>Defines how nodes and devices are connected in a network with each other</p> <p><b>Linear chain</b></p> <p>Network topology where each device connects one after the other in a sequential chain</p> <p><b>Radio access network</b></p> <p>Connects end-user devices, like smartphones, to the cloud.</p> <p><b>Mobile core network</b></p> <p>Enables subscribers to get access to the services that they're entitled to use. It's responsible for critical functions such as subscriber profile information, location, service authentication, and necessary switching tasks.</p> <p><b>Mobile transport network</b></p> |

## Physical Connection form - Configuration (continued)

| Field             | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                   | Connects the core network and the RAN (Radio Access Network) of the mobile network                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Management option | Attribute that indicates who or what is responsible for managing this endpoint.                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Endpoint role     | <p>Endpoint role that is associated with the service endpoint for this network asset. An endpoint role is the function that is served by the endpoint of the service that you're providing. Select one of the following options:</p> <ul style="list-style-type: none"> <li>• <b>ROOT</b> or <b>LEAF</b> endpoint role, as defined by the Metro Ethernet Forum (MEF).</li> <li>• <b>--None--</b> for no assigned endpoint role.</li> </ul>                                                                     |
| Port Z            | Network interface that is used in the Port Z connection. Select the search icon (  ) and select a network interface. To learn more, see <a href="#">Define the network interface details</a> .                                                                                                                                                                                                                                |
| Vendor            | Name of the network asset's vendor. Select the search icon (  ) and select a vendor code. To learn more, see <a href="#">Create manufacturer and vendor codes</a> .                                                                                                                                                                                                                                                         |
| Cost              | Cost of this network asset.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| Distance          | Route length of this connection, expressed in the unit of measure that you select in the <b>Unit</b> field.                                                                                                                                                                                                                                                                                                                                                                                                    |
| Unit              | <p>Unit of measure in which you're expressing the route length of the connection in the <b>Distance</b> field. Select one of the following options:</p> <p><b>--None--</b></p> <p>No distance measurement expressed for the connection route length.</p> <p><b>Miles</b></p> <p>Distance is expressed in miles.</p> <p><b>Kilometers</b></p> <p>Distance is expressed in kilometers.</p> <p><b>Feet</b></p> <p>Distance is expressed in feet.</p> <p><b>Meters</b></p> <p>Distance is expressed in meters.</p> |

**Note:**

To learn about the remaining configuration fields that are common to most of the Inventory menu forms, see [Commonly used network asset instance configuration fields](#).



**Related topics**

[Define the physical connection details](#)

**Cable Parameters form**

The Cable Parameters form enables you to define cable parameters for a physical connection.

**Cable Parameters form**

| Field         | Description                                                      |
|---------------|------------------------------------------------------------------|
| Cable type    | Name of the cable type.                                          |
| Cable number  | Number of the cable that is used in the physical connection.     |
| Stand count   | Number of fibers that this cable contains.                       |
| Cable length  | Length of the cable in millimeters (mm).                         |
| Parent cable  | Option that designates the top-layer physical connection.        |
| Color code    | Color of the cable line.                                         |
| Sparelength A | Length of the cable that connects to site A in millimeters (mm). |
| Sparelength Z | Length of the cable that connects to site Z in millimeters (mm). |
| KML Route     | Option that designates the fiber route maps in a KML format.     |

**Related topics**

[Define the physical connection details](#)

**Router, Switch, Firewall, Virtual Machine, Load Balancer, and Server forms**

The equipment form enables you to create, review, and modify the network asset details in the Telecommunications Network Inventory application for the router, switch, firewall, virtual machine, load balancer, or server.

**Common fields**

| Field            | Description                                                              |
|------------------|--------------------------------------------------------------------------|
| Name             | Name of the network inventory asset.                                     |
| Location         | Location of the network inventory asset.                                 |
| Description      | Description about network inventory asset.                               |
| Support group    | Group that supports this network asset.                                  |
| Supported by     | Name of the person who supports this network asset.                      |
| Managed By Group | Name of the group who manages this network inventory asset.              |
| Environment      | Current state of the network asset. Select one of the following options: |

### Common fields (continued)

| Field                       | Description                                                                                           |
|-----------------------------|-------------------------------------------------------------------------------------------------------|
|                             | <ul style="list-style-type: none"> <li>• Development</li> <li>• Production</li> <li>• Test</li> </ul> |
| Company                     | Company who owns this network inventory asset.                                                        |
| Model ID                    | Model ID of this network inventory asset.                                                             |
| Category                    | Model category of this network inventory asset.                                                       |
| Subcategory                 | Model subcategory of this network inventory asset.                                                    |
| Department                  | Department where this network inventory asset belongs to.                                             |
| Life Cycle Stage            | Life-cycle stage of the network inventory asset.                                                      |
| Life cycle Stage Status     | Status of the life-cycle stage.                                                                       |
| Attested By                 | Name of the person who attests this network inventory asset.                                          |
| Attested Date               | Date of attestation.                                                                                  |
| Attestation Status          | Status of attestation.                                                                                |
| Install Status              | Status of the network inventory asset installation.                                                   |
| Operational status          | Operational status of the network inventory asset.                                                    |
| Fault count                 | Number of faults.                                                                                     |
| Maintenance schedule        | Type of inspection that is performed on the network inventory asset.                                  |
| Schedule                    | Type of maintenance schedule.                                                                         |
| Fully qualified domain name | Domain name that specifies its exact location in the tree hierarchy of the Domain Name System (DNS).  |
| IP Address                  | Unique address that identifies a network inventory asset on the network.                              |
| MAC Address                 | MAC address of the device.                                                                            |
| Serial number               | Serial number of the network inventory asset.                                                         |
| DNS Domain                  | Unique name or address assigned to the device within the Domain Name System (DNS) infrastructure.     |
| Attributes                  | Any additional attributes.                                                                            |
| Comments                    | Free form text that is used to comment on a network asset. For example, Duty tech is Rahul Dev.       |
| Monitor                     | Option to print the details of this network inventory asset.                                          |
| Can Print                   | Option to print the details of this network inventory asset.                                          |

## Server fields

The following fields are available only in the Server form in the Configuration Attributes section.

### Server fields

| Field            | Description                                             |
|------------------|---------------------------------------------------------|
| OS Domain        | Operating system domain of the configuration item (CI). |
| RAM (MB)         | Amount of RAM on the computer, in megabytes (MB).       |
| Operating System | Operating system running on the CI.                     |
| CPU manufacturer | Name of the CPU manufacturer.                           |
| OS Version       | Version of the operating system running on the CI.      |
| CPU type         | Type of CPU.                                            |
| OS Service Pack  | Service pack that is installed on the operating system. |
| CPU speed (MHz)  | Speed of the CPU, in Megahertz (MHz).                   |
| CPU count        | Number of CPUs.                                         |
| Disk space (GB)  | Amount of disk space, in gigabytes (GB).                |
| CPU core count   | Number of cores per CPU.                                |

To learn about the Asset attribute fields, see [Working in the Next Experience UI](#) .

To learn about the remaining configuration fields that are common to most of the Inventory menu forms, see [Commonly used network asset instance configuration fields](#).

To learn about the remaining configuration fields that are common to most of the Inventory menu forms, see [Commonly used network asset instance configuration fields](#).

### Related topics

[Create a telecommunications equipment instance](#)

## Telco Equipment form

The Telco Equipment form enables you to create, review, and modify the network asset details for a piece of equipment.

### Configuration

| Field                | Description                                                             |
|----------------------|-------------------------------------------------------------------------|
| Part number          | Assigned part number for this network asset.                            |
| Date of manufacture  | Date that this network asset was manufactured.                          |
| Date of last service | Date that this network asset was last serviced.                         |
| Rack units occupied  | Number of equipment holder units that are in use in this network asset. |

**Configuration (continued)**

| Field                 | Description                                                                                                                |
|-----------------------|----------------------------------------------------------------------------------------------------------------------------|
| Firmware manufacturer | Manufacturer of the firmware.                                                                                              |
| Firmware version      | Version of the firmware that is used in this network asset.                                                                |
| Memory size (MB)      | Size of the memory device that is used in this network asset, in megabytes. For example, 2500 MB for a 2.5-GB memory chip. |
| Storage size (GB)     | Storage size of the device, in gigabytes. For example, 2.5 GB.                                                             |

**Note:**

To learn about the remaining configuration fields that are common to most of the Inventory menu forms, see [Commonly used network asset instance configuration fields](#).

**Related topics**

[product/tmt-telecom-network-inventory/task/define-tni-equipment.dita](#)

**TNI CI Attributes form**

The TNI CI Attributes form enables you to create the Telecommunications Network Inventory attribute details for a network inventory in the Telecommunications Network Inventory application.

**TNI CI Attributes form**

| Field              | Description                                                                                                                                                                                                                                                                                                                                                                                                         |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Configuration item | Configuration item (CI) of the network inventory asset.                                                                                                                                                                                                                                                                                                                                                             |
| Network domain     | <p>Domain of ownership and responsibility for this network asset or connection. Select one of the following options:</p> <p><b>Mobility</b></p> <p>Network asset that is associated with the mobility equipment domain.</p> <p><b>Telco</b></p> <p>Network asset that is associated with the Telco equipment domain.</p> <p><b>Core</b></p> <p>Network asset that is associated with the core equipment domain.</p> |
| Inventory category | Type of inventory.                                                                                                                                                                                                                                                                                                                                                                                                  |
| Inventory template | Inventory template if any.                                                                                                                                                                                                                                                                                                                                                                                          |

**TNI CI Attributes form (continued)**

| Field                    | Description                                                                                                                                                                                                                  |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Equipment CLLI           | Assigned equipment Common Location Identifier Code (CLLI) for this network asset. The North American telecommunications industry uses the CLLI code to specify the location and function of telecommunications equipment.    |
| Network site             | Network site in which the network inventory asset is installed. Click the search icon ( 🔍 ) and select a network site. To learn more, see <a href="#">product/tmt-telecom-network-inventory/task/define-tni-sites.dita</a> . |
| Distinguished name       | Alternate name reference for the network asset that is based on the concatenated names and IDs from the other related network assets.                                                                                        |
| Type                     | Optional user-defined type code that you use to categorize the types of the various network entities or assets. Select the search icon ( 🔍 ) and select a type code.                                                         |
| Role                     | Optional user-defined role code that you use to categorize the roles or purposes of the various network entities or assets. Select the search icon ( 🔍 ) and select a role code.                                             |
| Function                 | Optional user-defined function code that you use to categorize the functions of the various network entities or assets. Select the search icon ( 🔍 ) and select a function code.                                             |
| Unit position            | Unit position of this network asset.                                                                                                                                                                                         |
| Access identifier        | Not applicable.                                                                                                                                                                                                              |
| Date of last maintenance | Date that this network asset was last serviced.                                                                                                                                                                              |
| Is Alarmable             | Option that designates if an alarm system can be assigned to this network asset.                                                                                                                                             |
| Replaceable              | Option that designates if this network asset can be replaced if it malfunctions or is affected by a network outage.                                                                                                          |

**TNI CI Attributes form (continued)**

| Field           | Description                                                                                         |
|-----------------|-----------------------------------------------------------------------------------------------------|
| Spare           | Option that designates if this network asset is a spare.                                            |
| Operation notes | Free-form operation note text for this network asset. For example, Check diesel fuel for generator. |

**Related topics**

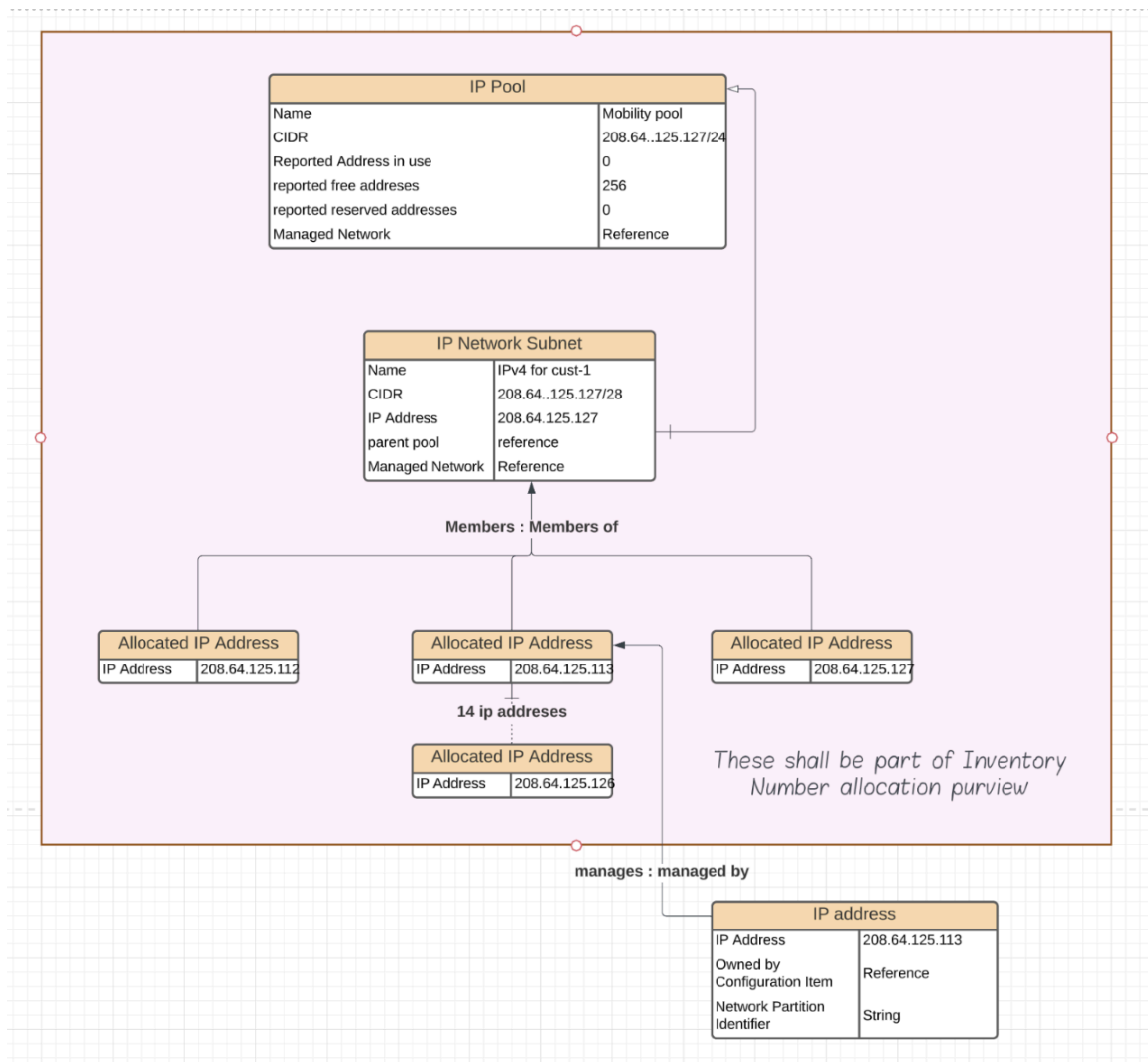
[Create a telecommunications equipment instance](#)

**IP address inventory management data model**

By using the IP address inventory management data model, you can understand how the tables that are used for the IP pools, IP subnetworks, allocated IP addresses, and IP addresses all relate to each other.

**Data model**

The following diagram shows the IP address inventory management data model.



With this data model, you can store the related tables of your IP pool, IP subnetwork addresses, or allocated IP addresses. You can also create an IP pool table or IP subnet table to allocate services. To do this task, you create an IP pool or IP subnet. Each IP address in the subnet is created in an allocated IP address table. You can then relate IP addresses from the allocated IP address table to the IP address table for discovery and configuration item (CI) mapping.

An IP address is allocated this way:

1. A telco operator gets an IP subnet that has been allocated from the external system for their customers. This IP subnet is stored in an IP network subnet table.
2. A telco operator can create an IP address of the subnet so that they can track the IP address allocation. In this case, each IP address of this subnet gets stored in the allocated IP address table.
3. The IP addresses that are ready to use in the allocated IP address table are then related to a record in the IP address table.

## Related topics

[Create IP address allocation](#)

## Telecommunications Network Inventory function catalog

By using the Telecommunications Network Inventory function catalog, you can access the functions that help you to automate the network inventory's Design and Assign process.

### Allocate Free Number function

The Allocate Free Number function enables you to assign free numbers from the Telecommunications Network Inventory number record. You use this function to allocate a quantity of numbers from a specified range to add against the configuration item (CI) in a number element.

### Overview

You use the Allocate Free Number function to do the following actions:

- Assign the free number from a number range that is in the inventory record.
- Get the free number from the number range and create the inventory number record as a child number.
- Add the free numbers against the CI in a number element.

You can use this function as a Flow Designer action in the Telecommunications Network Inventory workflow.

### Roles and availability

An admin role can add an action to a flow and define the configuration details of the flow. This function is available as a Flow Designer action in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

### Input fields

The following table lists the input fields in the Allocate Free Number action and their descriptions.

#### Input fields of Allocate Free Number function

| Field Name   | Description                                                                                                                                      | Type                              | Required? |
|--------------|--------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|-----------|
| Number Range | Inventory number record where you need the free number for.                                                                                      | Reference.Inventory Number record | Yes       |
| Count        | Total count of the free numbers.                                                                                                                 | Integer                           | Yes       |
| Number Type  | Type of network connection that you need the free numbers for. Select one of the following:<br><br><b>VLAN</b><br><br>Single VLAN number record. | Choice                            | Yes       |



**Input fields of Allocate Free Number function (continued)**

| Field Name                  | Description                                                             | Type                        | Required? |
|-----------------------------|-------------------------------------------------------------------------|-----------------------------|-----------|
|                             | <b>LAG</b><br>Single LAG number record.                                 |                             |           |
| Owned by configuration item | Configuration item (CI) that is related to the Inventory number record. | Reference.ConfigurationItem | No        |
| Consecutive                 | Option to return the consecutive free numbers.                          | True/False                  | No        |

To learn more about the variable data types, see [Flow Designer input and output data variables](#).

**Output**

The following table lists the information about the function output.

**Output of function**

| Name            | Description                                                        | Type          |
|-----------------|--------------------------------------------------------------------|---------------|
| FinalRecordList | Returns the list of inventory number records for the number range. | Array.Integer |

**Example**

Consider that a VLAN has 1–4096 as the number range and 1–1000, 1001–2500, and 2510–4096 are the subranges. If you give the count as 4, the function returns the list of inventory number records for 2501, 2502, 2503, and 2504. These numbers are free in the VLAN number range.

**Create CI From Template function**

The TNI Create CI From Template function enables you to create the inventory instance in the designated site or equipment holder in the Telecommunications Network Inventory application when you instantiate an inventory with the inventory template. You can automatically create the inventory when you instantiate the network inventory design and assign process.

**Overview**

The TNI Create CI From Template function creates configuration items (CIs), such as the interface card, equipment, network site, and network interface, depending on the inventory template requirement.

You can use this function as a Flow Designer action in the Telecommunications Network Inventory workflow.

## Roles and availability

Users with the admin role can add an action to a flow and define the configuration details of the flow. This function is available as a Flow Designer action in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

## Input fields

The following table lists the input fields in the Create CI From Template function and their description.

### Input fields of Create CI From Template function

| Field Name         | Description                                                            | Data Type | Mandatory? |
|--------------------|------------------------------------------------------------------------|-----------|------------|
| Network Site       | sys_id of the network site record that is associated with the new CI.  | String    | No         |
| Equipment Holder   | sys_id equipment holder record that is associated with the new CI.     | String    | No         |
| Inventory Template | sys_id of the Inventory Template that is associated with the new CI.   | String    | Yes        |
| Change Request     | Change request that instantiates a new instance for the network asset. | String    | No         |
| Template Overrides | Override value if any.                                                 | String    | No         |

To learn more about the variable data types, see [Flow Designer input and output data variables](#).

## Output

The following table lists the information about the function output.

### Output of function

| Name      | Description                                       | Data Type |
|-----------|---------------------------------------------------|-----------|
| Record ID | Returns the sys_id of the new inventory instance. | String    |

## Example

This flow action creates a telco equipment record when you use an inventory template to instantiate equipment.

## Cascade Update function

The Cascade Update function enables you to update a configuration item (CI) attribute in the Telecommunications Network Inventory application and cascade the change in all related CIs.

You can use this function to automatically cascade the field values in related CIs when you use Flow Designer.

## Overview

You can use the Cascade Update function to update any field in the inventory record and cascade the changes all the way down to the hierarchy mentioned in the inventory record.

If there's a conflict, such as any discrepancies found in the related CIs, this function returns an error. For example, let's say that you pass the change request and CI but the CI isn't added to the affected CI list of the change request. Instead, it returns a sort error with the conflict information in execution.

### Note:

This function doesn't work on **Life Cycle Stage** and **Life Cycle Status** fields.

You can use this function as a Flow Designer action in the Telecommunications Network Inventory workflow.

## Roles and availability

Users with the admin role can add an action to a flow and define the configuration details of the flow. This function is available as a Flow Designer action in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

## Input fields

The following table lists the input fields in the Cascade Update function and their descriptions.

**Input fields of Cascade Update function**

| Field Name     | Description                                             | Data Type                    | Mandatory? |
|----------------|---------------------------------------------------------|------------------------------|------------|
| Change Request | Change request that is related to the affected CI list. | Reference.Change Request     | No         |
| CI             | CI where you want to update the field.                  | Reference.Configuration Item | No         |
| Field          | Attribute in the CI that you want to cascade.           | String                       | No         |
| Value          | Value in the field that you want to cascade.            | String                       | No         |

To learn more about the variable data types, see [Flow Designer input and output data variables](#) .

## Output

Use this function to update the CI attribute in all related CIs.

## Cascade rule for all common attributes of CI

The following table lists the information about the cascade rules for the different types of CIs.

## Cascade rules

| CI                     | Cascade Rule                                                                                                                                               | Example                                                                                                                                        |
|------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| Telco Equipment        | Attributes that are updated for the related equipment holder (slot), interface card, telco equipment holder (subslot), and network interface records.      | The Type field that is updated in the equipment record cascades all the way down to the hierarchy mentioned in the inventory record.           |
| Telco Equipment Holder | Attributes that are updated for the related interface card, telco equipment holder (subslot), and network interface records.                               | The Type field that is updated in the equipment record cascades all the way down to the hierarchy mentioned.                                   |
| Interface Card         | Attributes that are updated for the related telco equipment holder (subslot) and network interface records.                                                | The Type field that is updated in the equipment record cascades all the way down to the hierarchy mentioned.                                   |
| Network Interface      | Attributes that are updated for the related network interface record.                                                                                      | The Port Bandwidth field that is updated in the equipment record cascades all the way down to the hierarchy mentioned in the inventory record. |
| Physical Connection    | Attributes are updated for the related physical connection record.                                                                                         | The Bandwidth field that is updated in the equipment record cascades all the way down to the hierarchy mentioned in the inventory record.      |
| Logical Connection     | Attributes that are updated for all the next element CI records, which are defined in the connection element that reference the logical connection record. | The Bandwidth field that is updated in the equipment record cascades all the way down to the hierarchy mentioned in the inventory record.      |

## Create and Assign Range/Single Number function

The Create and Assign Range/Single Number function enables you to create the inventory number records for a number range when you process the network inventory workflow.

### Overview

You use the Create and Assign Range/Single Number function to create the inventory number records between the input start and end numbers. This function also creates the corresponding number elements.

You can use this function as a Flow Designer action in the Telecommunications Network Inventory workflow.

## Roles and availability

An admin role can add an action to a flow and define the configuration details of the flow. This function is available as a Flow Designer action in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

## Input fields

The following table lists the input fields in the Allocate Free Number action and their descriptions.

### Input fields of Create and Assign Range/Single Number function

| Field Name                  | Description                                                                                                                                                                                                                                                                      | Type                         | Required? |
|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|-----------|
| Owned By Configuration Item | Inventory number record that you need the free number for.                                                                                                                                                                                                                       | Reference.Configuration Item | Yes       |
| Start                       | Start number of the inventory number record.                                                                                                                                                                                                                                     | Integer                      | Yes       |
| End                         | End number of the inventory number record. You must provide the value when it's a range.                                                                                                                                                                                         | Integer                      | No        |
| Name                        | Name of the inventory number record that you want to create.                                                                                                                                                                                                                     | String                       | Yes       |
| Number Type                 | Type of network connection that you need the free numbers for. Select one of the following:<br><br><b>VLAN Range</b><br>Range of VLAN numbers.<br><br><b>VLAN Subrange</b><br>Subset or a range of VLAN numbers within the overall VLAN range.<br><br><b>VLAN</b><br>Single VLAN | Choice                       | Yes       |

**Input fields of Create and Assign Range/Single Number function (continued)**

| Field Name    | Description                                                                                                                                    | Type                              | Required? |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|-----------|
|               | number<br>record<br><br><b>LAG Range</b><br><br>Range<br>of LAG<br>numbers.<br><br><b>LAG</b><br><br>Single<br>LAG<br>number<br>record         |                                   |           |
| Parent Number | Parent number record. If you don't select the parent number record, the function returns only an inventory number record for the start number. | Reference.Inventory Number record | No        |

To learn more about the variable data types, see [Flow Designer input and output data variables](#) .

**Output**

The following table lists the information about the function output.

**Output of function**

| Name             | Description                          | Type   |
|------------------|--------------------------------------|--------|
| Inventory Number | Returns the inventory number record. | Record |

**Example**

Consider, a VLAN has 1–4096 as range and 1–1000, 1001–2500, and 2510–4096 are the subranges. If you give the start number as 2501 and the end number as 2502, the function creates a number range of 2501-2502 and returns the inventory number record.

**Create Logical Interface function**

The Create Logical Interface function enables you to create logical interfaces in the Telecommunications Network Inventory application.

**Overview**

You can use the Create Logical Interface function to create the logical interfaces that are created either as a termination point for logical connections or as a child of a physical or logical interface. A physical or logical Interface can have multiple child logical interfaces. The bandwidth of the logical Interface isn't fixed and you can configure it as applicable. Also, this function sets the virtual flag of the logical network interface.

You can use this function as a Flow Designer action in the Telecommunications Network Inventory workflow.

## Roles and availability

Users with the admin role can add an action to a flow and define the configuration details of the flow. This function is available as a Flow Designer action in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

## Input fields

The following table lists the input fields in the Create Logical Interface function and their descriptions.

### Input fields of logical interface action

| Field Name       | Description                                                                                                                                                                                                        | Data Type           | Mandatory? |
|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------|
| Parent Interface | Parent network interface record to create the relationship with a logical interface. Click the add icon (  ) to add an interface. | Array.String        | Yes        |
| Name             | Name of the new logical interface.<br><br><b>Note:</b><br>If you don't enter the logical interface name, this flow action generates the model name with the number after the maximum number of unit positions.     | String              | No         |
| Type             | Optional user-defined type code that you use to categorize the types of various network entities or assets.                                                                                                        | Reference.TRF Value | No         |
| Role             | Optional user-defined role code that you use to categorize the roles or purposes of the various network entities or assets.                                                                                        | Reference.TRF Value | No         |
| Function         | Optional user-defined function code that                                                                                                                                                                           | Reference.TRF Value | No         |

## Input fields of logical interface action (continued)

| Field Name            | Description                                                                                                                                                                                                                                                                                                                                                       | Data Type                         | Mandatory? |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|------------|
|                       | you use to categorize the functions of the various network entities or assets.                                                                                                                                                                                                                                                                                    |                                   |            |
| Telco Equipment       | Equipment that is associated with the logical interface. If you do not enter the name of the equipment, this function selects the associated equipment from the parent interface.                                                                                                                                                                                 | Reference.Telco equipment         | No         |
| Port Bandwidth        | Bandwidth of this logical connection.                                                                                                                                                                                                                                                                                                                             | Reference.Bandwidth               | Yes        |
| Product Model         | Network interface model that is associated with the logical interface.                                                                                                                                                                                                                                                                                            | Reference.Network Interface Model | Yes        |
| CI Relationship       | Type of CI relationship. By default, the Create Logical Interface flow action sets the CI relationship to <b>Contains : Contained By</b> . The parent interface can support multiple interface record references as an input. If you enter the same parent CI more than once, the system ensures that it associates to a unique set of parent-child relationship. | Reference.CI Relationship         | No         |
| Aggregation Interface | Option to ensure that each parent interface must only have one child interface.                                                                                                                                                                                                                                                                                   | True/False                        | No         |

To learn more about the variable data types, see [Flow Designer input and output data variables](#) .

## Output

The following table lists the information about the function output.



**Output of function**

| Name      | Description                                      | Data Type |
|-----------|--------------------------------------------------|-----------|
| Result Id | Returns a glide record of the logical interface. | Record    |

**Create Logical Connection function**

The Create Logical Connection function enables you to create a logical connection record in the Telecommunications Network Inventory application based on the input (interfaces) that you receive when you instantiate an inventory.

**Overview**

You can use the Create Logical Connection function to create a logical connection on your network interface cards.

When you enter the Interface A, this function automatically retrieves the data for Site A, Equipment A, and Port A. Similarly, after passing input Interface Z, the function retrieves the data for the associated Site Z, Equipment Z, and Port Z. This function also retrieves the data for Bandwidth AtoZ and Bandwidth ZtoA from the Bandwidth field.

This function also creates the connection elements and associates them to the logical connection.

If you configure a network interface, equipment, physical connection, logical connection, or managed function as a connection element, the Logical Connection Creation function creates the corresponding connection element and associates it to a logical connection.

You can use this function as a Flow Designer action in the Telecommunications Network Inventory workflow.

**Roles and availability**

Users with the admin role can add an action to a flow and define the configuration details of the flow. This function is available as a Flow Designer action in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

**Input fields**

The following table lists the input fields in the Create Logical Connection function and their descriptions.

**Input fields of Create Logical Connection function**

| Field Name  | Description                                                             | Data Type                   | Mandatory? |
|-------------|-------------------------------------------------------------------------|-----------------------------|------------|
| Interface A | Starting network interface where this logical connection is configured. | Reference.Network Interface | Yes        |
| Interface Z | Ending network interface where this logical connection is configured.   | Reference.Network Interface | Yes        |

**Input fields of Create Logical Connection function (continued)**

| Field Name          | Description                                                                                                                                                                                           | Data Type                          | Mandatory? |
|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|------------|
| Bandwidth           | Bandwidth of the logical connection.                                                                                                                                                                  | Reference.Bandwidth                | Yes        |
| Connection Type     | Type of connection. This field information updates the product model that is associated with the physical connection.                                                                                 | Reference.Logical Connection Model | Yes        |
| Connection elements | Connection elements that are added for the logical connections. Click the add icon (  ) to add a connection element. | Array.String                       | No         |

To learn more about the variable data types, see [Flow Designer input and output data variables](#) .

**Output**

The following table lists the information about the function output.

**Output of function**

| Name               | Description                                       | Data Type |
|--------------------|---------------------------------------------------|-----------|
| Logical Connection | Returns a glide record of the logical connection. | Record    |

**Create Physical Connection function**

The Create Physical Connection function enables you to create a physical connection record in the Telecommunications Network Inventory application based on the input that you receive when you instantiate an inventory.

**Overview**

You can use the Create Physical Connection function to create a physical port connection on the interface cards in your networks.

When you enter the Interface A, this function automatically retrieves the data for related Site A, Equipment A, and Port A. Similarly, after passing input Interface Z, the function retrieves the data for associated Site Z, Equipment Z, and Port Z. This function also retrieves the data for Bandwidth AtoZ and Bandwidth ZtoA from the Bandwidth field.

This function also creates the connection elements and associates them to the physical connection.

If you pass a physical connection element, this subflow creates the corresponding connection element and associates it to the physical connection.

You can use this function as a Flow Designer action in the Telecommunications Network Inventory workflow.

## Roles and availability

Users with the admin role can add an action to a flow and define the configuration details of the flow. This function is available as a Flow Designer action in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

## Input fields

The following table lists the input fields in the Create Physical Connection function and their description.

### Input fields of physical connection action

| Field Name                   | Description                                                                                                                                                                                                                                                                                                                       | Data Type                           | Mandatory? |
|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|------------|
| Interface A                  | Starting network interface where this logical connection is configured.                                                                                                                                                                                                                                                           | Reference.Network Interface         | Yes        |
| Interface Z                  | Ending network interface where this logical connection is configured.                                                                                                                                                                                                                                                             | Reference.Network Interface         | Yes        |
| Bandwidth                    | Bandwidth of the logical connection.                                                                                                                                                                                                                                                                                              | Reference.Bandwidth                 | Yes        |
| Connection Type              | Type of connection. This field information updates the Product Model that is associated with the physical connection.                                                                                                                                                                                                             | Reference.Physical Connection Model | Yes        |
| Physical Connection Elements | sys_id of the connection elements that are added for the physical connections. If the physical connection has the Connection Type attribute as Cable, you can add the connection element. Click the add icon (  ) to add a connection element. | Array.String                        | No         |
| Strand Number                | Cable number of the physical element.                                                                                                                                                                                                                                                                                             | Integer                             | No         |

## Input fields of physical connection action (continued)

| Field Name    | Description                                                                                                                                                                                                                | Data Type  | Mandatory? |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|------------|
|               | <b>Note:</b><br>The strand number must be less than or equal to the strand count in the physical connection.                                                                                                               |            |            |
| Allocate Pair | Option to create two physical connection elements.<br><br>If you give the strand number and select <b>Allocate Pair</b> , the cable uses two strands. One of the strands is strand number and the other, strand number +1. | True/False | No         |

To learn more about the variable data types, see [Flow Designer input and output data variables](#).

## Output

The following table lists the information about the function output.

### Output of function

| Name                | Description                                        | Data Type |
|---------------------|----------------------------------------------------|-----------|
| Physical Connection | Returns a glide record of the physical connection. | Record    |

## Create IP subnetwork function

The Create IP Subnetwork function enables you to create an IP subnetwork record in the Telecommunications Network Inventory application based on the input that you receive when you instantiate an inventory.

### Overview

You can use this action as a flow designer action in the Telecommunications Network Inventory workflow. Here, either CIDR or, first IP and last IP, or first IP and total host are required inputs to create a subnetwork. If the parent IP pool is provided in input, then the function validates and ensures that the subnetwork that is being created is under the provided IP pool.

## Roles and availability

Users with the admin role can add an action to a flow and define the configuration details of the flow. This function is available as a Flow Designer action in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

## Input fields

### Input fields of Create IP subnetwork function

| Field name      | Description                                                                            | Data type                         | Required? |
|-----------------|----------------------------------------------------------------------------------------|-----------------------------------|-----------|
| Change Request  | Provide change request number for which IP subnetwork is created                       | Reference                         | No        |
| Change Task     | Provide change task number for this task                                               | Reference                         | No        |
| Parent IP pool  | Provide the name of the parent IP pool to which you want to assign this subnetwork to. | String                            | No        |
| CIDR            | CIDR                                                                                   | String                            | No        |
| First IP        | First IP address in the series                                                         | IP Address (Validated IPv4, IPv6) | No        |
| Last IP         | Last IP address in the series                                                          | IP Address (Validated IPv4, IPv6) | No        |
| Total Host      | Number of hosts in the IP subnet                                                       | Integer                           | No        |
| Managed Network | managed network of private IPs                                                         | Reference                         | No        |

## Output

The following table lists the information about the function output.

### Output of function

| Name          | Description              | Data type |
|---------------|--------------------------|-----------|
| IP subnetwork | Returns a glide a record | Record    |

## CIDR to IP range function

Classless Inter-Domain Range (CIDR) to IP range flow action enables you to create a set of IP addresses using the Classless Inter-Domain Range (CIDR) using Telecommunications Network Inventory application based on the input that you receive when you instantiate an inventory.

## Overview

Upon calling this flow action, a CIDR is fetched using the given IP subnetwork. Further, using the CIDR a set of IP addresses are created. These IP addresses are further stored in the allocated IP addresses table.

This function also ensures that there is no other allocated IP address created for this particular IP subnetwork.

## Roles and availability

Users with the admin role can add an action to a flow and define the configuration details of the flow. This function is available as a Flow Designer action in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

## Input fields

### Input fields of CIDR to IP range function

| Field name     | Description                                                        | Data type | Mandatory? |
|----------------|--------------------------------------------------------------------|-----------|------------|
| Change Request | Provide change request number for this task                        | Reference | No         |
| Change Task    | Provide change task number for this task                           | Reference | No         |
| IP Subnetwork  | Provide name of the subnetwork from where the CIDR must be fetched | String    | Yes        |

## Output

The following table lists the information about the function output.

### Output of function

| Name                 | Description              | Data type |
|----------------------|--------------------------|-----------|
| Allocated IP address | Returns a glide a record | Record    |

## Get Interface Summary function

The Get Interface Summary function enables you to retrieve all the network interface records that are associated with the input. You can use this function to automatically get the details of the available interface, connected interface, and the physical connection of the equipment in the Telecommunications Network Inventory application when you use Flow Designer.

## Overview

The Get Interface Summary function enables you to retrieve the network interface records that are associated with the input such as Site, Rack, or Equipment. You must enter the site, equipment, or rack value to return the output.

If multiple inputs don't match, the action reports an error. For example, let's say that you can see the equipment and site details but because the equipment doesn't belong to the site, the system reports an error with the conflict information.

You can use this function as a Flow Designer action in the Telecommunications Network Inventory workflow.

## Roles and availability

Users with the admin role can add an action to a flow and define the configuration details of the flow. This function is available as a Flow Designer action in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

## Input fields

The following table lists the input fields in the Get Interface Summary function and their descriptions.

### Input fields of Get Interface Summary function

| Field Name   | Description                                                                                                                                                                                     | Data Type                           | Mandatory? |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|------------|
| Site         | Network site that is associated with the network interface.                                                                                                                                     | Reference.Network Site              | No         |
| Rack         | Rack that is associated with the network interface.                                                                                                                                             | Reference.Telco equipment holder    | No         |
| Equipment    | Equipment that is associated with the network interface.                                                                                                                                        | Reference.Telco equipment           | No         |
| Availability | Status of the network asset. You can select one from the following options: <ul style="list-style-type: none"> <li>• Available</li> <li>• Used</li> <li>• Reserved</li> <li>• Shared</li> </ul> | Choice                              | No         |
| Model        | Physical connection model that is associated with the network interface.                                                                                                                        | Reference.Physical Connection Model | No         |
| Type         | Optional user-defined type code that you use to categorize the types of the various network entities or assets.                                                                                 | Reference.TRF Value                 | No         |
| Role         | Optional user-defined role code that you                                                                                                                                                        | Reference.TRF Value                 | No         |

## Input fields of Get Interface Summary function (continued)

| Field Name                           | Description                                                                                                                                                                         | Data Type           | Mandatory? |
|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|------------|
|                                      | use to categorize the roles or purposes of the various network entities or assets.                                                                                                  |                     |            |
| Function                             | Optional user-defined function code that you use to categorize the functions of the various network entities or assets.                                                             | Reference.TRF Value | No         |
| If multiple records are found action | Option to return the type of output when multiple records are found. You can select <b>Return only the first record</b> from the list to return the first interface network record. | Choice              | No         |

To learn more about the variable data types, see [Flow Designer input and output data variables](#).

## Output

The following table lists the information about the function output.

### Output of function

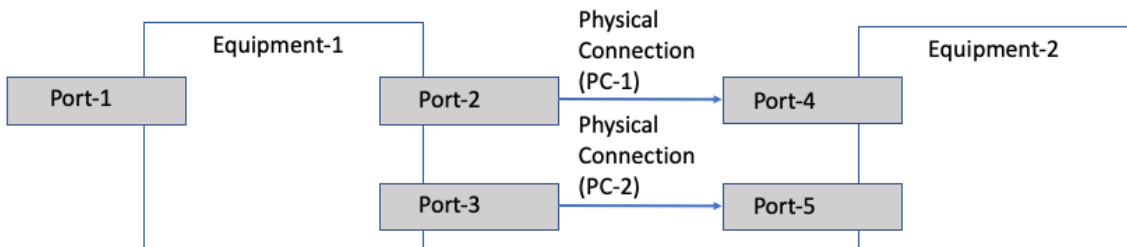
| Name                 | Description                                                                                       | Data Type    |
|----------------------|---------------------------------------------------------------------------------------------------|--------------|
| Available Interfaces | Returns the sys_id list of the available network interfaces.                                      | Array.String |
| Connected Interfaces | Returns the sys_id list of the network interfaces that are connected to the other network assets. | Array.String |
| Physical Connections | Returns the sys_id list of the physical connections.                                              | Array.String |

## Example

If the input is passed as Equipment-1 as shown in the following example where Port-1, Port-2, and Port-3 are connected to Equipment-1, Port-4 and Port-5 are connected to Equipment-2, physical connection-1 between Port-2 and Port-4, and physical connection-2 between Port-3 and Port-5. Then the output is as follows:

- Available Interface - Port-1
- Connected Interfaces - Port-2 and Port-3
- physical Connections - PC-1 and PC-2





If you select **If multiple records are found action** as **Return only the first record**, it returns Port-1, Port-2, and PC-1, respectively.

## Lookup Next Hub function

The Lookup Next Hub function enables you to take the network interface record as input and return the details of the related physical connection record. You can automatically get the details of the physical connection and interconnected ports of the equipment in the Telecommunications Network Inventory application when you use the Flow Designer application.

## Overview

You can use the Lookup Next Hub function to return the following:

- Physical connection that is related to the port.
- Empty response if no physical connection is related to the port.
- sys\_id of the front and back ports, and the port name, if there's a configuration item (CI) relationship between the front and back ports.
- NextHub interface and the interfaces that are connected to the other end of the physical connection.
- NextHub interconnected interface and the interconnected interfaces that are connected to the other end of the physical connection.

You can use this function as a Flow Designer action in the Telecommunications Network Inventory workflow.

## Roles and availability

Users with the admin role can add an action to a flow and define the configuration details of the flow. This function is available as a Flow Designer action in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

## Input fields

The following table lists the input fields in the Lookup Next Hub action and their descriptions.

### Input fields of next hub action

| Field Name                           | Description                                                                               | Data Type                   | Mandatory? |
|--------------------------------------|-------------------------------------------------------------------------------------------|-----------------------------|------------|
| Network Interface                    | Network interface record.                                                                 | Reference.Network Interface | No         |
| If multiple records are found action | Option to select the action when multiple records are found. You can select <b>Return</b> | Choice                      | No         |

**Input fields of next hub action (continued)**

| Field Name | Description                                                                                               | Data Type | Mandatory? |
|------------|-----------------------------------------------------------------------------------------------------------|-----------|------------|
|            | <b>only the first record</b> from the list to return the details of the first physical connection record. |           |            |

To learn more about the variable data types, see [Flow Designer input and output data variables](#) .

**Output**

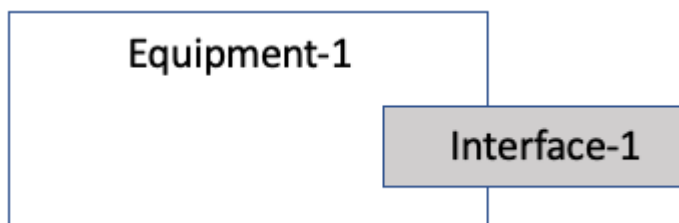
The following table lists the information about the function output.

**Output of function**

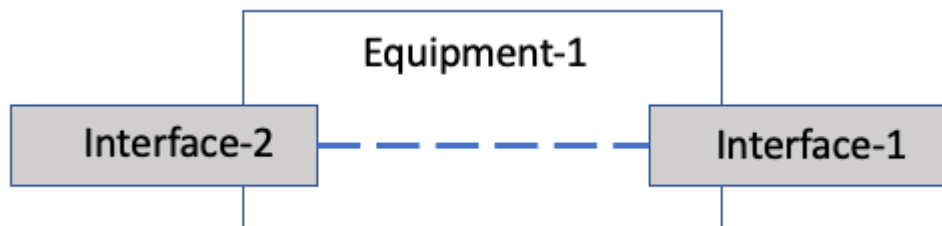
| Name                             | Description                                                                                                                  | Data Type    |
|----------------------------------|------------------------------------------------------------------------------------------------------------------------------|--------------|
| Physical Connections             | Returns the list of sys_ids of the physical connection records that are related to the network interface.                    | Array.String |
| Interconnected Port              | Returns the list of sys_ids of the ports that are interconnected to the network interface.                                   | Array.String |
| NextHub Interface                | Returns the list of sys_ids of the interfaces that are connected to the other end of the physical connection.                | Array.String |
| NextHub Interconnected Interface | Returns the list of sys_ids of the interconnected interfaces that are connected to the other end of the physical connection. | Array.String |

**Example****Use Case 1**

If the input is passed as Interface-1 of Equipment-1 as shown in the following example, the function returns empty records, because the network inventory has no physical or internal connections in the network inventory.

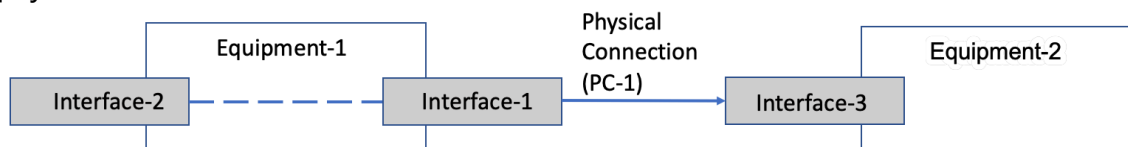
**Use Case 2**

If the input is passed as Interface-1 of Equipment-1 as shown in the following example, the function returns the network interface record of Interface-2.



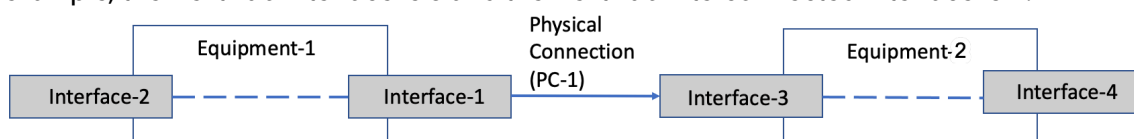
### Use Case 3

If the input is passed as Interface-1 of Equipment-1 as shown in the following example, the function returns the network interface record of Interface-2 and the physical connection record of PC-1.



### Use Case 4

If the input is passed as Interface-1 of Equipment-1 as shown in the following example, the NextHub Interface is 3 and the NextHub Interconnected Interface is 4.



## Path Search function

The Path Search function enables you to execute the path computation function between the starting and ending sites in the Telecommunications Network Inventory application. You can use this function for the path computation when you process the network inventory design and assign.

You can use the Path Search function to identify the possible paths between your network sites.

If no path is found, the Path Search function uses the available input to create a logical connection without adding any connection elements. If you don't enter the end equipment, it selects any equipment that matches the Type attribute that belongs to the end site. The function uses the start and end interfaces in the input to set the Port A and Port Z of the logical connections. Otherwise, it selects any interface in the Availability field, which is marked as Available.

You can use this function as a Flow Designer action in the Telecommunications Network Inventory workflow.

## Roles and availability

Users with the admin role can add an action to a flow and define the configuration details of the flow. This function is available as a Flow Designer action in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

## Input fields

The following table lists the input fields in the Path Search function and their description.

### Input fields of Path Search function

| Name            | Description                                                                                                                                                                                                                                                                                                                | Data Type | Mandatory? |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------|
| Start Site      | sys_id of the starting network site where this connection is configured.                                                                                                                                                                                                                                                   | String    | Yes        |
| End Site        | sys_id of the ending network site where this connection is configured.                                                                                                                                                                                                                                                     | String    | Yes        |
| Start Equipment | sys_id of the starting network equipment where this connection is configured.                                                                                                                                                                                                                                              | String    | Yes        |
| End Equipment   | sys_id of the ending network equipment where this connection is configured.                                                                                                                                                                                                                                                | String    | No         |
| Start Interface | sys_id of the starting network interface where this connection is configured.<br><br><b> Note:</b><br>If this field is left empty, it automatically selects the interface by using the path computation to create a logical connection. | String    | No         |
| End Interface   | sys_id of the ending network interface where this connection is configured.                                                                                                                                                                                                                                                | String    | No         |

### Input fields of Path Search function (continued)

| Name                              | Description                                                                                                                                                                                                | Data Type    | Mandatory? |
|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|------------|
|                                   | <b>Note:</b><br>If this field is left empty, it automatically selects the interface by using the path computation to create a logical connection.                                                          |              |            |
| End Equipment Type                | sys_id of the ending network equipment type where this connection is configured.                                                                                                                           | String       | Yes        |
| Logical Connection Model          | sys_id of the logical connection model where this connection is configured.                                                                                                                                | String       | Yes        |
| Bandwidth                         | sys_id of the bandwidth of the connection.                                                                                                                                                                 | String       | Yes        |
| Allowed Logical Connection Model  | sys_id of the supported models for the logical connection. Click the add icon (  ) to add a logical connection model.   | Array.String | No         |
| Allowed Physical Connection Model | sys_id of the supported models for the physical connection. Click the add icon (  ) to add a physical connection model. | Array.String | No         |
| Fail Action                       | Option to select the action when the function fails. You can select an action from the list. By default, the <b>Create logical connection without path elements</b> is selected.                           | Choice       | No         |

To learn more about the variable data types, see [Flow Designer input and output data variables](#) .

## Output

The following table lists the information about the function's output.

### Output of function

| Name          | Description                                          | Data Type |
|---------------|------------------------------------------------------|-----------|
| Connection id | Returns the sys_id of the logical connection record. | String    |

## Telecommunications Network Inventory subflows

You can use Flow Designer subflows in the Telecommunications Network Inventory application to automate the network inventory's Design and Assign process.

### Logical Connection Creation subflow

The Logical Connection enables you to create a logical connection record in the Telecommunications Network Inventory application based on the input that you receive when you instantiate an inventory.

### Overview

You can use the Logical Connection subflow to create a logical connection on your network interface cards.

This subflow also creates the connection elements and associates them to the logical connection.

If you enter a network interface, equipment, physical connection, logical connection, or managed function as a connection element, the Logical Connection Creation subflow creates the corresponding connection element.

### Roles and availability

Users with the admin role can add a subflow to a flow and define the configuration details of the flow. This Flow Designer subflow is available in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

### Input fields

The following table lists the input fields in the Logical Connection Creation subflow and their descriptions.

#### Input fields of Logical Connection Creation subflow

| Field Name  | Description                                                             | Data Type                   | Mandatory? |
|-------------|-------------------------------------------------------------------------|-----------------------------|------------|
| Interface A | Starting network interface where this logical connection is configured. | Reference.Network Interface | Yes        |
| Interface Z | Ending network interface where this                                     | Reference.Network Interface | Yes        |

### Input fields of Logical Connection Creation subflow (continued)

| Field Name          | Description                                                                                                                                                                                              | Data Type                          | Mandatory? |
|---------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|------------|
|                     | logical connection is configured.                                                                                                                                                                        |                                    |            |
| Bandwidth           | Bandwidth of the logical connection.                                                                                                                                                                     | Reference.Bandwidth                | Yes        |
| Connection Type     | Type of connection. This field information updates the product model that is associated with the physical connection.                                                                                    | Reference.Logical Connection Model | Yes        |
| CI Relationship     | Type of configuration item (CI) relationship. By default, the Physical Connection Creation subflow sets a CI relationship to <b>Terminated::Terminated by</b> .                                          | Reference.CI Relationship Type     | Yes        |
| Connection elements | Connection elements that are added for the logical connections. Select the add icon (  ) to add a connection element. | Array.String                       | No         |

To learn more about the variable data types, see [Flow Designer input and output data variables](#) .

## Output

The following table lists the information about the subflow's output.

### Output of subflow

| Name                             | Description                                                    | Data Type                 |
|----------------------------------|----------------------------------------------------------------|---------------------------|
| Logical Connection               | Returns a glide record of the logical connection.              | Record                    |
| CI Relationship with Interface A | Returns the CI relationship with a starting network interface. | Reference.CI Relationship |
| CI Relationship with Interface Z | Returns the CI relationship with an ending network interface.  | Reference.CI Relationship |

## Physical Connection Creation subflow

The Physical Connection Creation subflow enables you to create a physical connection record in the Telecommunications Network Inventory application based on the input that you receive when you instantiate an inventory.

## Overview

You can use the Physical Connection Creation subflow to create a physical port connection on the interface cards in your networks.

This subflow also creates the connection elements and associates them to the physical connection.

If you enter a physical connection element, this subflow creates the corresponding connection element and associates it to the physical connection.

## Roles and availability

Users with the admin role can add a subflow to a flow and define the configuration details of the flow. This Flow Designer subflow is available in the Telecommunications Network Inventory application so that you can perform inventory-related data operations.

## Input fields

The following table lists the input fields in the Physical Connection Creation subflow and their description.

### Input fields of subflow

| Field Name                   | Description                                                                                                                                         | Data Type                           | Mandatory? |
|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|------------|
| Interface A                  | Starting network interface where this logical connection is configured.                                                                             | Reference.Network Interface         | Yes        |
| Interface Z                  | Ending network interface where this logical connection is configured.                                                                               | Reference.Network Interface         | Yes        |
| Bandwidth                    | Bandwidth of the logical connection.                                                                                                                | Reference.Bandwidth                 | Yes        |
| Connection Type              | Type of connection. This field information updates the product model that is associated with the physical connection.                               | Reference.Physical Connection Model | Yes        |
| CI Relationship              | Type of configuration item (CI) relationship. By default, the Logical Creation subflow sets a CI relationship to <b>Terminated::Terminated by</b> . | Reference.CI Relationship Type      | Yes        |
| Physical connection elements | sys_id of the connection elements that are added for the physical connections. If the                                                               | Array.String                        | No         |



## Input fields of subflow (continued)

| Field Name    | Description                                                                                                                                                                                                                               | Data Type  | Mandatory? |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|------------|
|               | physical connection has the Connection Type attribute as Cable, you can add the connection element. Click the add icon (  ) to add a connection element. |            |            |
| Strand Number | <p>Cable number of the physical connection element.</p> <p><b>Note:</b><br/>The strand number must be less than or equal to the strand count in the physical connection.</p>                                                              | Integer    | No         |
| Allocate Pair | <p>Option to create two physical connection elements</p> <p>If you enter the strand number and select <b>Allocate Pair</b>, the cable uses two strands. One strand is a strand number and the other is strand number +1.</p>              | True/False | No         |

To learn more about the variable data types, see [Flow Designer input and output data variables](#) .

## Output

The following table lists the information about the subflow's output.

## Output of subflow

| Name                             | Description                                                   | Data Type                 |
|----------------------------------|---------------------------------------------------------------|---------------------------|
| Physical Connection              | Returns a glide record of the physical connection.            | Record                    |
| CI Relationship with Interface Z | Returns the CI relationship with an ending network interface. | Reference.CI Relationship |

### Output of subflow (continued)

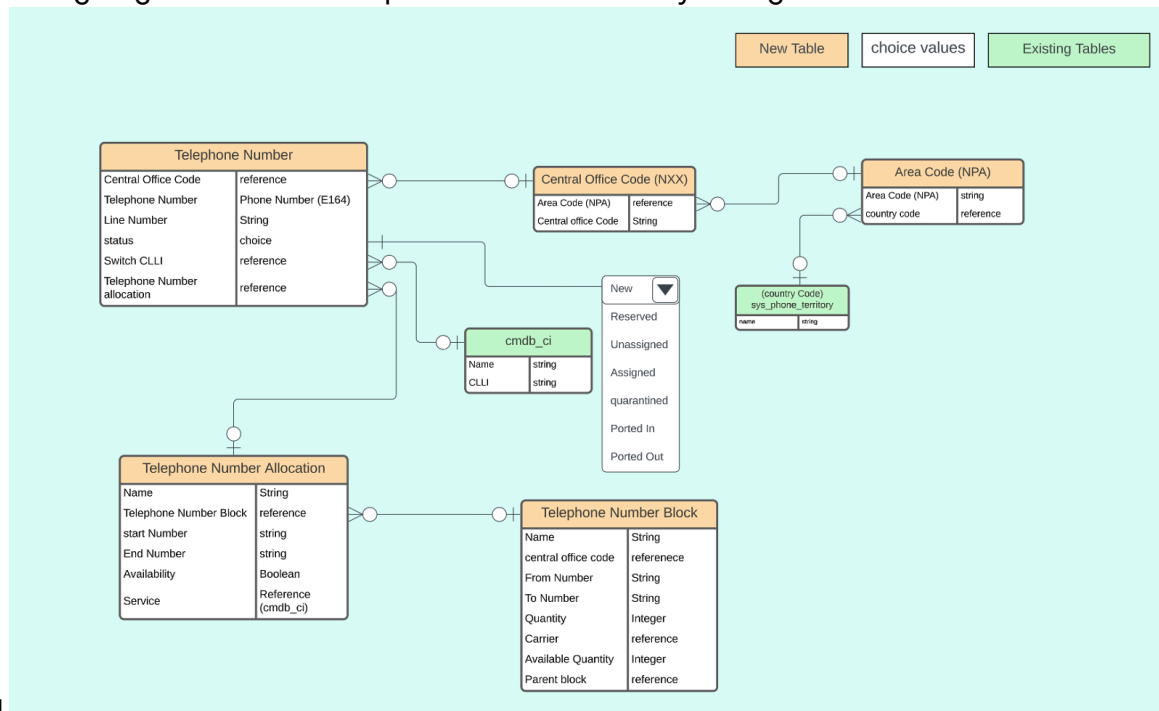
| Name                             | Description                                                    | Data Type                 |
|----------------------------------|----------------------------------------------------------------|---------------------------|
| CI Relationship with Interface A | Returns the CI relationship with a starting network interface. | Reference.CI Relationship |

## Telephone number inventory management data model

By using the telephone number inventory management data model, you can understand how the tables of a telephone block, telephone number allocation, and telephone number relate to each other.

### Data model

The following diagram shows the telephone number inventory management data



model.

The data model provides an overview of telephone number usage and availability. With this data model, you can store the telephone block, allocation, and telephone number.

### **Note:**

You can also allocate or deallocate a telephone number for a customer service. You must create a telephone block for the telephone number block table.

A telephone number is assigned this way:

1. A telephone number inventory manager creates a telephone number block to store all the different types of telephone numbers. The numbers can be categorized based on the area, country, port-in type, or port-out type. Each record of the block is stored in the table of the telephone number block.

- 2. A telephone number inventory manager then creates a telephone allocation to assign a service to a series or to a set of numbers. A telephone block can have a group as its child. These allocations are created in the telephone number allocation table.
- 3. The telephone number allocation table relates the telephone numbers that are ready to use to a record in the telephone number table.

Related topics

[Create a telephone infrastructure](#)

Equipment holder extension classes

The Equipment Holder extension classes are the sub-classes that are extended from the Equipment Holder. You can define equipment holder records for these classes in the Telecommunications Network Inventory application.

Equipment Holder extended classes

| Class Name | Table Name                  | Extends from             | Description                                                                                                                                                                                                                                                                                                                                                                                                                     |
|------------|-----------------------------|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cabinet    | cmdb_ci_container_cabinet   | cmdb_ci_equipment_holder | A telecommunications cabinet, also known as a telecom cabinet or equipment cabinet, is a physical enclosure used to house and protect various telecommunications and network equipment, such as switches, routers, patch panels, and power supplies. It provides a secure and organized environment for the installation, management, and interconnection of telecommunications infrastructure within a network or data center. |
| Multi Rack | cmdb_ci_container_multirack | cmdb_ci_equipment_holder | A multi-rack, also referred to as a multi-rack system or multi-rack enclosure, is a configuration consisting of multiple interconnected equipment racks used for housing and organizing a large amount of telecommunications                                                                                                                                                                                                    |

## Equipment Holder extended classes (continued)

| Class Name | Table Name              | Extends from             | Description                                                                                                                                                                                                                                                                                                                                                                       |
|------------|-------------------------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|            |                         |                          | or network equipment in a centralized manner. It provides expanded capacity and scalability, allowing for efficient deployment and management of equipment within data centers or telecommunication facilities.                                                                                                                                                                   |
| Rack       | cmdb_ci_container_rack  | cmdb_ci_equipment_holder | A rack, commonly known as a server rack or equipment rack, is a framework designed to securely hold and organize various IT and telecommunications equipment, such as servers, networking devices, and storage units. It provides a standardized form factor for easy installation, organization, and maintenance of equipment in data centers and other technology environments. |
| Shelf      | cmdb_ci_container_shelf | cmdb_ci_equipment_holder | A shelf holder, also known as a rack shelf or equipment shelf, is a component designed to support and hold non-rackmount equipment or devices within a rack or equipment cabinet. It provides a stable platform for equipment that does not have built-in rackmount capabilities, allowing for efficient organization and integration of various                                  |

### Equipment Holder extended classes (continued)

| Class Name | Table Name                | Extends from             | Description                                                                                                                                                                                                                                                                                                                        |
|------------|---------------------------|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|            |                           |                          | devices within the rack infrastructure.                                                                                                                                                                                                                                                                                            |
| Slot       | cmdb_ci_container_slot    | cmdb_ci_equipment_holder | In the context of technology and hardware, a slot refers to a physical or virtual receptacle designed to hold and accommodate a specific type of component, such as an expansion card or memory module. It provides a standardized interface and location for inserting and connecting the component to the main system or device. |
| Subslot    | cmdb_ci_container_subslot | cmdb_ci_equipment_holder | In our context, a slot that is present on a Card and can accommodate child cards is considered a sub-slot.                                                                                                                                                                                                                         |

### Related topics

[product/tmt-telecom-network-inventory/task/define-tni-equipment-holders.dita](#)

## Equipment extension classes

The Equipment extension classes are the subclasses that are extended from the telco equipment, network gear, and hardware tables. You can define equipment records for these classes in the Telecommunications Network Inventory application.

### Equipment extended classes

| Class Name                 | Table Name                         | Extends generic CI class | Description                                                                                                                                                                             |
|----------------------------|------------------------------------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Power Over Ethernet Device | cmdb_ci_power_over_ethernet_device | cmdb_ci_switch           | Power over Ethernet (PoE) is a technology that enables for the transmission of both data and electrical power over a single Ethernet cable, simplifying the deployment and connectivity |

## Equipment extended classes (continued)

| Class Name                 | Table Name                         | Extends generic CI class     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                |
|----------------------------|------------------------------------|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                            |                                    |                              | of network devices such as IP cameras, wireless access points, and VoIP phones by eliminating the need for separate power sources. This enables easier installation and flexibility in network infrastructure.                                                                                                                                                                                                                             |
| Service Aggregation Router | cmdb_ci_service_aggregation_router | cmdb_ci_router               | A service aggregation router is a network device that consolidates and routes traffic from multiple service providers or network connections into a single network infrastructure, enabling efficient management and distribution of services to end-users or multiple locations. It acts as a centralized hub for aggregating and directing traffic from various sources to optimize network performance and simplify network management. |
| Residential Gateway        | cmdb_ci_residential_gateway        | cmdb_ci_modem_network_device | A residential gateway is a device that combines the functionality of a modem, router, and often other networking components, providing internet connectivity, local network management, and potentially additional services such as Wi-Fi, firewall, and voice capabilities, to residential users or small home networks. It serves as the                                                                                                 |

### Equipment extended classes (continued)

| Class Name                   | Table Name                           | Extends generic CI class | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|------------------------------|--------------------------------------|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                              |                                      |                          | primary point of entry for internet access and enables the connection and communication of devices within a home network.                                                                                                                                                                                                                                                                                                                                                  |
| Multi Service Network Router | cmdb_ci_multi_service_network_router | cmdb_ci_netgear          | A multi-service network router is a versatile networking device capable of supporting and routing various types of network traffic, such as data, voice, and video, over different network protocols or technologies, including Ethernet, MPLS, and IP. It provides the ability to handle multiple services and diverse traffic types within a single router infrastructure, facilitating efficient communication and connectivity for different applications and systems. |
| Fabric Interconnect          | cmdb_ci_fabric_interconnect          | cmdb_ci_netgear          | A fabric interconnect is a network component in a data center architecture that serves as a central switch for connecting and managing multiple servers, storage systems, and other network devices. It provides high-speed communication and enables efficient data flow between various components within the data center infrastructure.                                                                                                                                |
| Protocol Converter           | cmdb_ci_protocol_converter           | cmdb_ci_netgear          | Device used to convert standard or                                                                                                                                                                                                                                                                                                                                                                                                                                         |

## Equipment extended classes (continued)

| Class Name           | Table Name                 | Extends generic CI class   | Description                                                                                                                                                                                                                                                                                                                                                                                                     |
|----------------------|----------------------------|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                      |                            |                            | proprietary protocol of one device to the protocol suitable for the other device or tools to achieve the interoperability.                                                                                                                                                                                                                                                                                      |
| Network Monitoring   | cmdb_ci_network_monitoring | cmdb_ci_network_testing    | A network monitoring unit is a dedicated device or software system that continuously monitors and analyzes network traffic, performance, and security in real-time, providing administrators with insights, alerts, and visibility into the health and status of the network infrastructure. It helps ensure optimal network performance, detect anomalies, troubleshoot issues, and maintain network security. |
| Network Tap          | cmdb_ci_network_tap        | cmdb_ci_network_monitoring | A network tap is a passive hardware device that allows for the non-intrusive monitoring or capturing of network traffic by providing a copy of the data passing through a specific network link to an external monitoring or analysis tool. It enables network administrators to gain visibility into network traffic without disrupting or affecting the normal operation of the network.                      |
| Network Testing Unit | cmdb_ci_network_testing    | cmdb_ci_network_testing    | A network testing unit is a device or software tool used to evaluate and assess                                                                                                                                                                                                                                                                                                                                 |



## Equipment extended classes (continued)

| Class Name             | Table Name                     | Extends generic CI class      | Description                                                                                                                                                                                                                                                                                                                                                      |
|------------------------|--------------------------------|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                        |                                |                               | the performance, functionality, and reliability of a computer network. It helps measure network parameters, identify issues, validate configurations, and ensure optimal network performance, often through the generation of test traffic or simulated network conditions.                                                                                      |
| Radio Access Network   | cmdb_ci_radio_access_network   | network_ni_telco_equipment    | A Radio Access Network (RAN) is a part of the mobile telecommunications system that encompasses the infrastructure and components responsible for wireless communication between user devices and the core network, enabling connectivity and data transmission over radio frequencies.                                                                          |
| Radio Control Hardware | cmdb_ci_radio_control_hardware | hardware_radio_access_network | Radio control hardware refers to the devices, components, and systems that enable remote control of various devices or mechanisms through the use of radio frequency signals. It typically includes transmitters, receivers, antennas, and associated circuitry, allowing users to wirelessly manipulate and control vehicles, drones, robotic systems, or other |

### Equipment extended classes (continued)

| Class Name                            | Table Name                                    | Extends generic CI class | Description                                                                                                                                                                                                                                                                                                                                                      |
|---------------------------------------|-----------------------------------------------|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                       |                                               |                          | electronic equipment from a distance.                                                                                                                                                                                                                                                                                                                            |
| Distributed Antenna System Remote     | cmdb_ci_distributed_antenna_system_remote     | cmdb_ci_radio_remote     | A DAS remote, also known as a Distributed Antenna System remote, is a component of a wireless communication infrastructure that extends the coverage and capacity of wireless networks by connecting to a central DAS unit and distributing wireless signals to remote areas or buildings, ensuring reliable wireless connectivity in those locations.           |
| Distributed Antenna System Controller | cmdb_ci_distributed_antenna_system_controller | cmdb_ci_radio_controller | A DAS controller, or Distributed Antenna System controller, is a network device that manages and controls the operation of a Distributed Antenna System. It oversees signal distribution, optimization, and coordination of multiple DAS remotes, ensuring efficient coverage, capacity, and quality of wireless communications within a specific area or venue. |
| Small Cell Radio Gateway              | cmdb_ci_small_cell_radio_gateway              | cmdb_ci_radio_gateway    | A small cell radio gateway is a device that serves as an interface between small cell base stations and the core network infrastructure. It facilitates the communication between small cell radios and the wider network, enabling                                                                                                                              |

### Equipment extended classes (continued)

| Class Name    | Table Name            | Extends generic CI class | Description                                                                                                                                                                                                                                                                                                                           |
|---------------|-----------------------|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|               |                       |                          | the extension of wireless coverage and capacity in areas with high user density or limited macrocell coverage.                                                                                                                                                                                                                        |
| Baseband Unit | cmdb_ci_baseband_unit | cmdb_ci_radio_control    | A baseband unit (BBU) is a key component in a wireless communication system that processes and manages the digital baseband signals for transmitting and receiving data over the air. It performs functions such as modulation, coding, decoding, and signal processing, serving as the intelligence behind the radio access network. |
| EnodeB        | cmdb_ci_enode_b       | cmdb_ci_baseband_unit    | An eNodeB, short for Evolved Node B, is a key component in the Long-Term Evolution (LTE™) network architecture that serves as the base station for wireless communication, connecting user devices to the core network and managing radio resources.                                                                                  |
| GnodeB        | cmdb_ci_gnode_b       | cmdb_ci_baseband_unit    | gNodeB, or Next-Generation NodeB, is a term used in the context of 5G networks to refer to the base station that serves as the interface between user devices and the 5G core network, enabling high-speed wireless                                                                                                                   |

### Equipment extended classes (continued)

| Class Name                  | Table Name                          | Extends generic CI class            | Description                                                                                                                                                                                                                                                                                                                                                       |
|-----------------------------|-------------------------------------|-------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                             |                                     |                                     | communication and supporting advanced features such as massive connectivity and low latency.                                                                                                                                                                                                                                                                      |
| Mixed NodeB                 | cmdb_ci_mixed_node_b                | cmdb_ci_baseband_unit               | A mixed NodeB device refers to a telecommunications equipment that supports multiple radio access technologies, typically combining both 2G and 3G technologies in a single base station.                                                                                                                                                                         |
| Base Station Controller     | cmdb_ci_base_station_controller     | cmdb_ci_baseband_unit               | A Base Station Controller (BSC) is a network element in a cellular system that manages and controls one or more base transceiver stations (BTS). It handles tasks such as radio resource management, call control, and handover management, ensuring efficient operation and communication between the BTS and the mobile switching center (MSC) or core network. |
| Radio Transmission Hardware | cmdb_ci_radio_transmission_hardware | cmdb_ci_radio_access_network        | Radio transmission hardware refers to the physical components and equipment used in the process of transmitting radio signals in a wireless communication system.                                                                                                                                                                                                 |
| Small Cell Radio Node       | cmdb_ci_small_cell_radio_node       | cmdb_ci_radio_transmission_hardware | A small cell radio node is a compact and low-power base station that extends the coverage and                                                                                                                                                                                                                                                                     |

## Equipment extended classes (continued)

| Class Name        | Table Name           | Extends generic CI class   | Description                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------------|----------------------|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                   |                      |                            | capacity of a cellular network in areas with high user density or limited macrocell coverage. It provides localized wireless connectivity and offloads network traffic by serving a smaller geographic area, typically in urban environments or indoor settings.                                                                                                                               |
| Remote Radio Unit | cmdb_ci_remote_radio | cmdb_ci_radio_transmission | A remote radio node, also known as a remote radio head (RRH), is a component of a distributed antenna system (DAS) or a radio access network (RAN) that separates the radio frequency (RF) components from the baseband processing unit. It allows for the deployment of radio transceivers closer to the antenna, reducing signal loss and enabling flexible network design and optimization. |
| Repeater          | cmdb_ci_repeater     | cmdb_ci_radio_transmission | A repeater is a device used in telecommunications and networking to amplify or regenerate signals to extend their reach and improve signal quality. It receives incoming signals, amplifies them, and retransmits them to cover larger distances or overcome signal degradation in wired or wireless communication.                                                                            |

## Equipment extended classes (continued)

| Class Name      | Table Name                       | Extends generic CI class   | Description                                                                                                                                                                                                                                                                                                                                                                                        |
|-----------------|----------------------------------|----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Antenna Control | cmdb_ci_antenna_control          | cmdb_ci_radio_transmission | <del>An antenna</del> <b>Antenna control</b> is a device or component that manages and controls the positioning, configuration, and operation of an antenna system. It regulates the movement, alignment, and parameters of the antenna to optimize signal reception, transmission, and coverage, typically in applications such as satellite communications, radar systems, or wireless networks. |
| Antenna         | cmdb_ci_antenna                  | cmdb_ci_radio_transmission | <del>An antenna</del> <b>Antenna</b> is a device that receives or transmits electromagnetic signals, typically used to facilitate wireless communication by converting electrical currents into radio waves or vice versa.                                                                                                                                                                         |
| ONT             | cmdb_ci_optical_network_terminal | cmdb_ci_telco_equipment    | <del>An ONT</del> <b>An ONT, or Optical Network Terminal,</b> is a device used in fiber-optic networks to convert optical signals into electrical signals, enabling the delivery of high-speed internet, phone, and television services to end-users.                                                                                                                                              |
| ONU             | cmdb_ci_optical_network_unit     | cmdb_ci_telco_equipment    | <del>An ONU</del> <b>An ONU, or Optical Network Unit,</b> is a device that resides at the customer premises in a fiber-optic network and serves as an interface between the optical network and the customer's devices,                                                                                                                                                                            |

## Equipment extended classes (continued)

| Class Name                    | Table Name                            | Extends generic CI class   | Description                                                                                                                                                                                                                                                                                                                                                               |
|-------------------------------|---------------------------------------|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                               |                                       |                            | allowing the delivery of high-speed internet, phone, and television services.                                                                                                                                                                                                                                                                                             |
| Voice Gateway                 | cmdb_ci_voice_gateway                 | cmdb_ci_ni_telco_equipment | A voice gateway is a device that acts as an interface between traditional telephony systems (such as analog or digital phone lines) and IP-based networks, enabling the conversion of voice signals into digital data for transmission over the internet or other IP networks. It facilitates the integration of voice communication into IP-based communication systems. |
| Optical Line Amplifier        | cmdb_ci_optical_line_amplifier        | cmdb_ci_ni_telco_equipment | An optical line amplifier is a device used in fiber optic communication systems to boost or amplify optical signals traveling through a fiber optic cable, enabling long-distance transmission without the need for electronic conversion.                                                                                                                                |
| Battery Distribution Fuse Bay | cmdb_ci_battery_distribution_fuse_bay | cmdb_ci_ni_telco_equipment | A battery distribution fuse bay is a compartment or enclosure that houses fuses designed to protect electrical systems connected to a battery by controlling and distributing power to various circuits, ensuring safe operation and preventing damage                                                                                                                    |

### Equipment extended classes (continued)

| Class Name                   | Table Name                           | Extends generic CI class   | Description                                                                                                                                                                                                                                                                                     |
|------------------------------|--------------------------------------|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                              |                                      |                            | from overcurrent conditions.                                                                                                                                                                                                                                                                    |
| Call Server                  | cmdb_ci_call_server                  | cmdb_ci_ni_telco_equipment | A call server is a centralized communication system that manages and controls telephone calls, routing them to the appropriate destinations, handling call setup, termination, and other call-related functionalities within a telephony network or VoIP (Voice over Internet Protocol) system. |
| Channel Bank                 | cmdb_ci_channel_bank                 | cmdb_ci_ni_telco_equipment | A channel bank is a device used in telecommunications to multiplex and demultiplex multiple analog or digital communication channels onto a single transmission medium, such as T1 or E1 lines, allowing efficient transmission and management of voice or data signals.                        |
| Media Converter              | cmdb_ci_media_converter              | cmdb_ci_ni_telco_equipment | A media converter is a device that bridges different types of network media, such as converting signals between copper and fiber optic cables, enabling seamless communication between disparate network technologies and extending the reach of network connections.                           |
| Digital Cross Connect System | cmdb_ci_digital_cross_connect_system | cmdb_ci_ni_telco_equipment | A digital cross connect system (DCS) is a                                                                                                                                                                                                                                                       |



## Equipment extended classes (continued)

| Class Name                         | Table Name                                 | Extends generic CI class | Description                                                                                                                                                                                                                                                                                                                                                 |
|------------------------------------|--------------------------------------------|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                    |                                            |                          | telecommunications device that allows efficient routing and management of digital voice or data channels within a network. It enables the flexible interconnection and reconfiguration of communication paths, facilitating reliable and scalable connectivity in complex network environments.                                                             |
| Echo Cancellation System           | cmdb_ci_echo_cancellation_system           | cmdb_ci_telco_equipment  | An echo cancellation system is a signal processing technology or device that reduces or eliminates the echo effect caused by the reflection of transmitted audio signals back to the sender. It improves the audio quality and intelligibility of voice communication by suppressing unwanted echoes and improving the overall clarity of the conversation. |
| Voice Activity Detection Equipment | cmdb_ci_voice_activity_detection_equipment | cmdb_ci_telco_equipment  | Voice activity detection (VAD) equipment is a system or device that analyzes audio signals to determine the presence or absence of human speech. It is commonly used in various applications such as voice communication systems, voice-controlled devices, or speech recognition systems to accurately detect and                                          |

## Equipment extended classes (continued)

| Class Name                 | Table Name                         | Extends generic CI class   | Description                                                                                                                                                                                                                                                                                                                                                                                                            |
|----------------------------|------------------------------------|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                            |                                    |                            | differentiate between speech and non-speech segments.                                                                                                                                                                                                                                                                                                                                                                  |
| Media Gateway              | cmdb_ci_media_gateway              | cmdb_ci_ni_telco_equipment | A media gateway is a network device that converts and bridges communication protocols between different types of networks, enabling seamless communication between diverse systems such as traditional telephony networks and Voice over IP (VoIP) networks. It facilitates the translation and transmission of voice, video, and data over different networks, ensuring interoperability and efficient communication. |
| Multi Service Switch       | cmdb_ci_multi_service_switch       | cmdb_ci_ni_telco_equipment | A multiservice switch is a network device that provides integrated switching capabilities for handling multiple types of traffic, such as voice, data, and video, over a single network infrastructure. It enables efficient and flexible traffic management, allowing the consolidation of various services onto a unified platform.                                                                                  |
| Mobility Management Entity | cmdb_ci_mobility_management_entity | cmdb_ci_ni_telco_equipment | A mobile management entity (MME) is a key component in LTE <sup>TM</sup> (Long-Term Evolution) and 5G wireless networks that handles the control plane functions for mobile devices, including                                                                                                                                                                                                                         |

## Equipment extended classes (continued)

| Class Name                | Table Name                        | Extends generic CI class | Description                                                                                                                                                                                                                                                                                                                                                           |
|---------------------------|-----------------------------------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                           |                                   |                          | authentication, mobility management, session management, and security. It acts as the primary control point for managing and coordinating the movement of mobile devices within the network.                                                                                                                                                                          |
| Mobile Switching Center   | cmdb_ci_mobile_switching_center   | cmdb_ci_telco_equipment  | A mobile switching center (MSC) is a core component in cellular networks that connects mobile devices to the public switched telephone network (PSTN) or other mobile networks. It performs call routing, switching, and signaling functions, ensuring seamless connectivity and enabling voice and data communication between mobile subscribers and other networks. |
| Microwave Radio Equipment | cmdb_ci_microwave_radio_equipment | cmdb_ci_telco_equipment  | Microwave radio equipment refers to the hardware used in wireless communication systems that transmit and receive data using high-frequency microwave signals. It facilitates the transmission of voice, video, and data over long distances without the need for physical cables, enabling point-to-point or point-to-multipoint wireless connectivity.              |
| Network Interface Device  | cmdb_ci_network_interface_device  | cmdb_ci_telco_equipment  | A Network Interface Device (NID) is a telecommunications                                                                                                                                                                                                                                                                                                              |

## Equipment extended classes (continued)

| Class Name              | Table Name                      | Extends generic CI class | Description                                                                                                                                                                                                                                                                                                                                                  |
|-------------------------|---------------------------------|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                         |                                 |                          | device located at the customer premises that serves as the demarcation point between the service provider's network and the customer's internal network. It provides physical connectivity and often includes testing and diagnostic features for troubleshooting and monitoring the connection.                                                             |
| Network Interface Unit  | cmdb_ci_network_interface       | cmdb_ci_telco_equipment  | <b>NIU</b> (Network Interface Unit) is a device used in telecommunications networks that provides the interface between the service provider's network and the customer's premises, typically for data services. It may include functions such as signal conditioning, protocol conversion, and line termination to facilitate reliable data transmission.   |
| Private Branch Exchange | cmdb_ci_private_branch_exchange | cmdb_ci_telco_equipment  | <b>PBX</b> (Private Branch Exchange) is a telephony system used within an organization that allows for internal communication between different extensions and facilitates external calls by connecting them to the public telephone network. It manages call routing, call forwarding, and other telephony features, providing an efficient and centralized |

## Equipment extended classes (continued)

| Class Name            | Table Name                    | Extends generic CI class   | Description                                                                                                                                                                                                                                                                                                                                                                                      |
|-----------------------|-------------------------------|----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                       |                               |                            | communication solution for businesses.                                                                                                                                                                                                                                                                                                                                                           |
| Signal Transfer Point | cmdb_ci_signal_transfer_point | cmdb_ci_ni_telco_equipment | A Signal Transfer Point (STP) is a telecommunications network element that facilitates the routing and transfer of signaling messages between different networks, enabling interconnection and interoperability between various telecommunications systems. It acts as a central hub for managing signaling traffic and ensuring efficient communication between different nodes in the network. |
| Network Timing        | cmdb_ci_network_timing_device | cmdb_ci_ni_telco_equipment | A network timing device, also known as a network time server or time synchronization device, is a device that provides accurate and synchronized time information to networked devices and systems. It ensures that various devices in a network maintain consistent and precise time for tasks such as logging, authentication, and coordination of network activities.                         |
| Voicemail Equipment   | cmdb_ci_voicemail_equipment   | cmdb_ci_ni_telco_equipment | Voicemail equipment refers to the hardware or system used for recording, storing, and retrieving voice messages in a telecommunications network. It allows                                                                                                                                                                                                                                       |

## Equipment extended classes (continued)

| Class Name                       | Table Name                               | Extends generic CI class                 | Description                                                                                                                                                                                                                                                                                                                                                |
|----------------------------------|------------------------------------------|------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                  |                                          |                                          | callers to leave recorded messages when the called party is unavailable and enables the recipient to listen to and manage these messages at their convenience.                                                                                                                                                                                             |
| Communication Distribution Panel | cmdb_ci_communication_distribution_panel | cmdb_ci_telephone                        | A communications distribution panel is a centralized device used to organize and distribute various communication signals, such as telephone, data, and video, within a building or premises. It acts as a hub for connecting and managing communication lines, allowing for easy access, organization, and troubleshooting of the network infrastructure. |
| Fiber Panel                      | cmdb_ci_fiber_distribution_panel         | cmdb_ci_communication_distribution_panel | A fiber panel, also known as a fiber optic patch panel, is a hardware component used in fiber optic networks to provide a central point for terminating, organizing, and managing fiber optic cables. It allows for efficient connectivity, easy maintenance, and flexibility in routing and patching fiber optic connections.                             |
| Fiber Serving Terminal           | cmdb_ci_fiber_serving_terminal           | cmdb_ci_communication_distribution_panel | A fiber serving panel terminal (FST) is a device located at the customer premises in a fiber optic network that serves as the                                                                                                                                                                                                                              |

## Equipment extended classes (continued)

| Class Name             | Table Name                        | Extends generic CI class           | Description                                                                                                                                                                                                                                                                                                                                                                  |
|------------------------|-----------------------------------|------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                        |                                   |                                    | demarcation point between the service provider's fiber optic infrastructure and the customer's internal network. It provides termination and connection points for fiber optic cables, facilitating the delivery of high-speed broadband services to the customer's location.                                                                                                |
| PFP                    | cmdb_ci_primary_flexibility_point | cmdb_ci_communication_distribution | In the context of telecommunications infrastructure, a primary flexibility point (PFP) is a designated location where telecommunication cables and pathways converge to allow for easy accessibility and future modifications. It serves as a central hub for routing, terminating, and distributing cables, providing flexibility and scalability in network installations. |
| Serving Area Interface | cmdb_ci_serving_area_interface    | cmdb_ci_communication_distribution | A serving area panel interface (SAI) is the boundary or demarcation point where the telecommunications service provider's network connects to the customer's premises or internal network. It marks the transition between the service provider's responsibility for maintaining the network and the customer's responsibility for the                                       |

## Equipment extended classes (continued)

| Class Name                        | Table Name                                | Extends generic CI class | Description                                                                                                                                                                                                                                                                                                                                                                                           |
|-----------------------------------|-------------------------------------------|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                   |                                           |                          | wiring and equipment within their premises.                                                                                                                                                                                                                                                                                                                                                           |
| Digital Cross Connect Patch Panel | cmdb_ci_digital_cross_connect_patch_panel | cmdb_ci_patch_panel      | A digital cross connect patch panel, also known as a DCS patch panel, is a hardware component used in telecommunications networks to facilitate the cross-connection and management of digital circuits or channels. It allows for easy reconfiguration and routing of digital signals, enabling efficient provisioning and troubleshooting of communication paths within the network infrastructure. |
| Fiber Cross Connect Patch Panel   | cmdb_ci_fiber_cross_connect_patch_panel   | cmdb_ci_patch_panel      | A fiber cross connect patch panel is a device used in fiber optic networks to facilitate the interconnection and management of fiber optic cables. It provides a centralized location for organizing, routing, and cross-connecting individual fiber optic strands, allowing for efficient maintenance, scalability, and flexibility in fiber optic network installations.                            |
| RJ45 Patch Panel                  | cmdb_ci_rj45_patch_panel                  | cmdb_ci_patch_panel      | An RJ45 patch panel is a hardware component used to terminate and manage network connections in Ethernet systems. It provides multiple RJ45 ports that allow for the organized and convenient termination of Ethernet cables,                                                                                                                                                                         |



### Equipment extended classes (continued)

| Class Name                 | Table Name                         | Extends generic CI class     | Description                                                                                                                                                                                                                                                                                                                                                                                                    |
|----------------------------|------------------------------------|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                            |                                    |                              | enabling easy patching and rearrangement of network connections.                                                                                                                                                                                                                                                                                                                                               |
| V35 Patch Panel            | cmdb_ci_v35_patch_panel            | cmdb_ci_communication_device | A V35 patch panel is a hardware component used in telecommunications and networking to facilitate the termination and management of V.35 cables. It provides multiple V.35 ports that allow for the organized and convenient termination of V.35 connections, enabling easy patching and rearrangement of V.35 circuits.                                                                                       |
| Digital Distribution Panel | cmdb_ci_digital_distribution_panel | cmdb_ci_communication_device | A digital distribution panel, also known as a digital distribution frame, is a device used in telecommunications networks to terminate, manage, and distribute digital signals, typically in the form of T1 or E1 lines. It provides a centralized point for organizing and cross-connecting digital circuits, facilitating efficient transmission and management of digital communication within the network. |
| Multiplexer                | cmdb_ci_multiplexer                | cmdb_ci_ni_telco_equipment   | A multiplexer, often referred to as a MUX, is a device used in telecommunications and data transmission to combine multiple signals or data streams into a single composite signal.                                                                                                                                                                                                                            |

## Equipment extended classes (continued)

| Class Name | Table Name      | Extends generic CI class | Description                                                                                                                                                                                                                                                                                                                                                                                 |
|------------|-----------------|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|            |                 |                          | for more efficient transmission over a shared medium. It allows for the simultaneous transmission of different signals or data streams over a single channel, increasing the capacity and efficiency of communication systems.                                                                                                                                                              |
| DSLAM      | cmdb_ci_dslam   | cmdb_ci_multiplexer      | A DSLAM (Digital Subscriber Line Access Multiplexer) is a network device used in telecommunications to aggregate and manage multiple digital subscriber lines (DSL) within a service provider's network. It enables the delivery of high-speed broadband services over existing copper telephone lines by separating voice and data traffic and routing it to the appropriate destinations. |
| IP DSLAM   | cmdb_ci_ipdslam | cmdb_ci_multiplexer      | An IP DSLAM (Internet Protocol Digital Subscriber Line Access Multiplexer) is a DSLAM that supports IP-based services, allowing for the delivery of high-speed broadband internet services over digital subscriber lines. It provides the necessary IP routing and processing capabilities to handle IP-based traffic, enabling efficient and                                               |

### Equipment extended classes (continued)

| Class Name       | Table Name                    | Extends generic CI class | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|------------------|-------------------------------|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  |                               |                          | scalable delivery of internet connectivity to end-users.                                                                                                                                                                                                                                                                                                                                                                                                      |
| WDM              | cmdb_ci_wdm                   | cmdb_ci_multiplexer      | WDM (Wavelength Division Multiplexing) is a technology used in fiber optic communication systems to increase the capacity of a single optical fiber by simultaneously transmitting multiple wavelengths of light. It allows for the multiplexing and demultiplexing of different optical signals, enabling higher data transmission rates and efficient utilization of fiber optic infrastructure.                                                            |
| OLT              | cmdb_ci_optical_line_terminal | cmdb_ci_multiplexer      | An OLT (Optical Line Terminal) is a network device used in fiber optic communication systems that serves as the endpoint of a passive optical network (PON). It connects the service provider's network to the subscriber's premises, managing and controlling the distribution of optical signals, and facilitating the communication between the service provider and multiple ONUs (Optical Network Units) or ONTs (Optical Network Terminals) in the PON. |
| Optical Splitter | cmdb_ci_optical_splitter      | cmdb_ci_multiplexer      | An optical splitter, also known as a beam splitter, is a passive                                                                                                                                                                                                                                                                                                                                                                                              |

### Equipment extended classes (continued)

| Class Name                     | Table Name              | Extends generic CI class | Description                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|--------------------------------|-------------------------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                |                         |                          | device used in fiber optic networks to divide an incoming optical signal into multiple output signals of equal or varying power levels. It enables the sharing of a single optical fiber connection among multiple users or devices, enabling for efficient distribution of optical signals in a network.                                                                                                                                           |
| Optical Carrier Transport Node | cmdb_ci_optical_carrier | cmdb_ci_optical_carrier  | An optical carrier transport node, also known as an OXC (Optical Cross-Connect) or an OTN (Optical Transport Network) node, is a network element that facilitates the routing, grooming, and switching off high-capacity optical signals in an optical transport network. It enables efficient and flexible management of optical channels, enabling for the transport of large volumes of data over long distances in telecommunications networks. |
| Fan Shelf                      | cmdb_ci_fan_module      | cmdb_ci_hardware         | A fan shelf is a hardware component designed to provide active cooling and airflow management within a rack or equipment cabinet. It typically contains multiple fans that help dissipate heat generated by the equipment, ensuring proper ventilation                                                                                                                                                                                              |

### Equipment extended classes (continued)

| Class Name                  | Table Name                        | Extends generic CI class | Description                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-----------------------------|-----------------------------------|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                             |                                   |                          | and preventing overheating.                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Monitoring Unit Shelf       | cmdb_ci_monitoring_unit           | cmdb_ci_hardware         | A monitoring unit shelf, also known as a monitoring unit rack or chassis, is a dedicated enclosure designed to house monitoring units or devices used for network monitoring and management purposes. It provides a centralized and secure location for installing and organizing monitoring equipment, such as network analyzers, probes, or monitoring appliances, enabling for efficient monitoring and analysis of network traffic and performance. |
| Keyboard Video Mouse Switch | cmdb_ci_keyboard_video_mouse      | cmdb_ci_hardware         | A keyboard video mouse (KVM) switch is a hardware device that enables a user to control multiple computers or servers using a single set of keyboard, monitor, and mouse device. It enables seamless switching and management of multiple systems from a central workstation.                                                                                                                                                                           |
| Serving GPRS Support Node   | cmdb_ci_serving_gprs_support_node | cmdb_ci_telco_equipment  | A network node in a GSM (Global System for Mobile Communications) or GPRS (General Packet Radio Service) network. Serving GPRS Support Node (SGSN) is responsible for the delivery of data packets from and to the mobile stations                                                                                                                                                                                                                      |

**Equipment extended classes (continued)**

| Class Name        | Table Name                | Extends generic CI class                                                                                                                                                                                                                                                                         | Description                                                                                                                                                                                  |
|-------------------|---------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                   |                           |                                                                                                                                                                                                                                                                                                  | within its service area. It plays a crucial role in packet-switched networks, managing mobility and session information for devices like smartphones and other mobile communication devices. |
| Logical Composite | cmdb_ci_logical_composite | Aggregates or combination of logical elements, components, or entities within a telecommunications network. These logical composites are often designed to work together to fulfill specific functions or services.                                                                              |                                                                                                                                                                                              |
| Splice Closure    | cmdb_ci_splice_closure    | A protective enclosure used to cover and protect the spliced portions of optical fibers. Splice closures are essential components in fiber optic networks, providing physical protection for the spliced fibers from environmental factors such as moisture, dust, and temperature fluctuations. |                                                                                                                                                                                              |

\*LTE is a trademark of ETSI.

**Related topics**

[Create a telecommunications equipment instance](#)

**Change request and change task forms**

The change request forms enable you to request a change.

## Change task form of change models

| Change model               | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Add interface card         | Change model to create a change request for adding an interface card. To learn more, see the add card form in <a href="#">Change request and change task forms</a> .                                                                                                                                                                                                                                                                                                                    |
| Create inventory equipment | <p>Change model to create a change request for creating inventory equipment. To learn more, see the create equipment form in <a href="#">Change request and change task forms</a>.</p> <p><b>Note:</b><br/>To see the compute and create logical connection form, see <a href="#">Compute and Create Logical Connection form</a>.</p>                                                                                                                                                   |
| Create logical connection  | <p>Change model to create a change request for creating a logical connection. To learn more, see the <a href="#">Change request and change task forms</a>.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>To update or revise a logical connection CI, see <a href="#">Revise a configuration item</a>.</li> <li>To modify logical connection endpoints, see <a href="#">Create a change request by using the modify logical connection endpoints model</a>.</li> </ul> |
| Create physical connection | <p>Change model to create a change request for creating a physical connection. To learn more, see <a href="#">Change request and change task forms</a>.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>To update or revise a physical connection CI, see <a href="#">Revise a configuration item</a>.</li> <li>To modify physical connection endpoints, see <a href="#">Create a change request by using modify physical connection</a>.</li> </ul>                     |
| Create Rack                | Change model to create a change request for creating and visualizing a rack. To learn more, see <a href="#">Change request and change task forms</a> .                                                                                                                                                                                                                                                                                                                                  |

## Change task form of change models (continued)

| Change model                        | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|-------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                     | <p><b>Note:</b></p> <ol style="list-style-type: none"> <li>For creating a rack, ensure that the following exist: <ul style="list-style-type: none"> <li>A model in equipment holder model with <b>Model categories</b> as <b>Equipment Rack</b>.</li> <li>A relationship in network model relationships with the <b>Relationship type</b> as <b>Rack to Slot</b>.</li> <li>A template in the inventory template where the <b>inventory model</b> has a rack model.</li> </ul> </li> </ol> <p>A rack is created based on the selected rack model in the template, and the rack slots are created based on the rack template.</p> <ol style="list-style-type: none"> <li>To add equipment to a rack, see <a href="#">Create a change request from Network Inventory Workspace</a>.</li> </ol> |
| Add equipment to Rack               | Change model to add a new or existing equipment to a rack. To learn more, see <a href="#">Change request and change task forms</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Remove Equipment or Shelf from Rack | <p>Change model to remove an equipment or a shelf from a rack slot. To learn more, see <a href="#">Change request and change task forms</a>.</p> <p><b>Note:</b><br/>Shelf cannot be removed if it is related to any equipment.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| IP address allocation               | Change model to create a change request for IP address allocation. To learn more, see the IP address allocation form in <a href="#">Change request and change task forms</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Phone number allocation             | Change model to create a change request for a phone number allocation. To learn more, see the Manage phone number form in <a href="#">Change request and change task forms</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

## GPON Broadband - Record Producer form

| Fields                 | Description         |
|------------------------|---------------------|
| Customer Site          | Network site.       |
| ONT equipment template | Equipment template. |



**GPON Broadband - Record Producer form (continued)**

| Fields                 | Description                       |
|------------------------|-----------------------------------|
| Splitter               | Equipment.                        |
| Splitter port          | Port interface.                   |
| Pon Network Path       | Pon logical connection.           |
| ISPN VLAN              | ISPN VLAN logical connection.     |
| ISP EVPN VPWS          | ISP EVPN VPWS logical connection. |
| IP Version             | IP version.                       |
| Number of IP Addresses | Total number of IP addresses.     |
| Start IP Address       | Starting IP address.              |

**Record Producer form - Design Assign Link Aggregation Group**

| Fields      | Description                                                                                                                                                                                                                                                      |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Due date    | Planned end date for this request.                                                                                                                                                                                                                               |
| Site A      | Text field where you can select a source site.                                                                                                                                                                                                                   |
| Equipment A | Text field where you can select the source equipment.<br><br><b>Note:</b><br>The list is dependent on the site A that you've selected.                                                                                                                           |
| Interface A | Text field where you can select a source interface.<br><br><b>Note:</b> <ul style="list-style-type: none"> <li>The list is dependent on the equipment that you selected.</li> <li>The list doesn't display the interfaces that are marked as virtual.</li> </ul> |
| Bandwidth   | Text field where you can select a total bandwidth that transmits between the source and destination interfaces.                                                                                                                                                  |
| Start date  | Planned start date for this request.                                                                                                                                                                                                                             |
| Site Z      | Text field where you can select a destination site.                                                                                                                                                                                                              |
| Equipment Z | Text field where you can select the destination equipment.                                                                                                                                                                                                       |
| Interface Z | Text field where you can select a destination interface.                                                                                                                                                                                                         |

## Record Producer form - Design Assign Link Aggregation Group (continued)

| Fields | Description                                                                                                |
|--------|------------------------------------------------------------------------------------------------------------|
|        | <p><b>Note:</b></p> <p>The interface Z list doesn't display the interfaces that are marked as virtual.</p> |

## Change Request form

| Field              | Description                                                                                                                                                                                                                                                                              |
|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Number             | Change request number.                                                                                                                                                                                                                                                                   |
| Requested by       | User who has requested the change. This field is available in the Change Requests list view so that you can see who requested a particular change.                                                                                                                                       |
| Category           | Category of this change request. Select <b>Other</b> if your category isn't in the list.                                                                                                                                                                                                 |
| Service            | Business service that you want to make available for this change request.                                                                                                                                                                                                                |
| Service offering   | Service option that consists of one or more service commitments that uniquely define the level of service. You can select the different levels of performance and features for a service through service offerings. You must select a service to filter the available service offerings. |
| Configuration item | Configuration item (CI) that the change applies to.                                                                                                                                                                                                                                      |
| Priority           | Priority of this change request.                                                                                                                                                                                                                                                         |
| Risk               | <p>Risk level for the change.</p> <p>Select one of the following options:</p> <ul style="list-style-type: none"> <li>• <b>High</b></li> <li>• <b>Moderate</b></li> <li>• <b>Low</b></li> </ul>                                                                                           |
| Impact             | Measure of the effect of a change on the business processes.                                                                                                                                                                                                                             |
| Short description  | Summary of the change.                                                                                                                                                                                                                                                                   |
| Description        | Description of the change in detail.                                                                                                                                                                                                                                                     |
| Model              | <p>Change model that is associated with the Telecommunications Network Inventory change request.</p> <p>After selecting the change model tile, the associated model appears in this field. You</p>                                                                                       |

## Change Request form (continued)

| Field            | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                  | <p>can also manually select one of the following options:</p> <p><b>Add Interface Card</b></p> <p>Change model that is used to add an interface card in an equipment slot.</p> <p><b>Create Inventory Equipment</b></p> <p>Change model that is used to add equipment when using an inventory template in a site or equipment holder.</p> <p><b>Create Logical Connection</b></p> <p>Change model that is used to create a logical connection between two network interfaces.</p> <p><b>Create Physical Connection</b></p> <p>Change model that is used to create a physical connection between two network interfaces.</p> <p><b>Emergency</b></p> <p>Change model that is used for the Telecom Network Inventory emergency changes.</p> <p><b>GPON Broadband Service</b></p> <p>Change model that is used to fulfill a Gigabyte Passive Optical Network (GPON) broadband order request.</p> <p><b>Normal</b></p> <p>Change model that is used for the Telecommunications Network Inventory normal changes.</p> <p><b>Note:</b><br/>These change models are available in the <b>Changes &gt; All &gt; New</b> window.</p> |
| State            | Current state of this change request, New, or closed.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Assignment group | Group working on the change request.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Assigned to      | User that the change is assigned to. If an assignment rule applies, the change is automatically assigned to the appropriate user or group.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

### Change Request form- Schedule tab

| Field              | Description                                                                                                                                                                                                                                                                                                                                        |
|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Planned start date | Projected start date for the implementation. The planned start date can be the current date or a future date. The default value for this field is the current date. To change the planned start date, select the calendar icon  and select a new date.          |
| Planned end date   | Projected end date for the implementation. The planned end date must be after the planned start date. The default value for this field is one day after the planned start date. To change the planned end date, select the calendar icon  and select a new date. |
| CAB required       | Option that designates if this change request requires a Change Advisory Board (CAB) approval before implementation.                                                                                                                                                                                                                               |
| CAB date           | CAB approval date for the implementation.                                                                                                                                                                                                                                                                                                          |
| Actual start date  | Actual start date for the implementation. The actual start date can be on or before the planned start date.                                                                                                                                                                                                                                        |
| Actual end date    | Actual end date for the implementation. The actual end date can be before the planned start date but not before the actual start date.                                                                                                                                                                                                             |
| CAB delegate       | User who attends the Change Advisory Board (CAB) meeting to describe the change.                                                                                                                                                                                                                                                                   |
| CAB recommendation | Notes or recommendations that are related to the CAB meeting.                                                                                                                                                                                                                                                                                      |

### Change Request form- Notes tab

| Field                                  | Description                                                                                                                                  |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Watch list                             | User who gets the notifications about the change request. Add the names of the users who receive notifications and can view the watch topic. |
| Additional comments (Customer visible) | Option that designates if the work notes need to be shared with the user who requested the change.                                           |
| Work notes                             | Work notes for the change request.                                                                                                           |
| Work notes list                        | Users who can get the notification about the work notes.                                                                                     |

## Change Request form- Closure Information tab

| Field       | Description                                                                                                                                                                                                                                                               |
|-------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Close code  | <p>Close code that best describes the reason you're closing this change request. Select one of the following options:</p> <ul style="list-style-type: none"> <li>• <b>Successful</b></li> <li>• <b>Unsuccessful with issues</b></li> <li>• <b>Unsuccessful</b></li> </ul> |
| Close notes | Any additional notes that describe the outcome of closing this change request.                                                                                                                                                                                            |

## Change Task form

| Fields             | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Number             | Change task identification number.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Change request     | Change request number under which this change task was created.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Configuration item | Configuration item (CI) that the change is applied to.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Request type       | <p>Request type. Depending on your selection, the record producer form under the task attributes gets updated. This field represents the type of change request. Select any one of the following:</p> <p><b>Revise CI</b></p> <p>This type of request definition enables you to select a CI that you want to revise and clones the selected CI details and related items. The <b>Configuration item</b> field is automatically updated with the cloned CI name having suffix as revised.</p> <p>All the changes made to the CI are now applied to the cloned CI. Also, both original and duplicated CIs can be found under <b>Affected CIs</b> tab. To customize the cloning process, see <a href="#">Customize the CI cloning process</a>.</p> <p><b>Add Card</b></p> <p>This type of request definition enables you to select a site and equipment model when you add interface cards. To learn more</p> |

## Change Task form (continued)

| Fields | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | <p>about equipment instantiation, see <a href="#">Telecommunications design and assign</a>.</p> <p><b>Create equipment</b></p> <p>This type of request definition enables you to select a network site and an inventory template for equipment instantiation. If you want to place your equipment inside a rack, you can select an equipment holder.</p> <p><b>Create Physical Connection and Create Logical Connection</b></p> <p>These types of request definitions have similar sets of site and equipment selection fields for the physical or logical connections between your start (A) and end (Z) locations. You can only select those interfaces that are associated with the designated equipment model for the A-start and Z-end interfaces.</p> <p>For the instantiation of physical or logical connections, you must select a physical connection model or a logical connection model, depending on the type of connection that you want to create between the two sites. For a logical connection, this internal code creates a CI record, and additional path elements.</p> <p><b>Logical connection - Path compute</b></p> <p>This type of request definition has a set of site and equipment fields for start and end locations.</p> <p>For initiation of the path compute of the logical connection, you must select logical connection model. To learn more, see <a href="#">Compute and Create Logical Connection form</a>.</p> <p><b>IP Address Allocation</b></p> <p>This type of request definition enables you to instantiate an IP address allocation and assign</p> |

## Change Task form (continued)

| Fields            | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                   | <p>new services to the IP addresses. To learn more, see IP address allocation form in <a href="#">Change request and change task forms</a>.</p> <p><b>Phone Number Allocation</b></p> <p>This type of request definition enables you to instantiate a phone number allocation. You can allocate, de-allocate, and create numbers that are provided externally. To learn more, see the Manage phone number form in <a href="#">Change request and change task forms</a>.</p> |
| Short description | Short description for this order task.                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Description       | Description of this order task.                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| State             | <p>State of this change task. Select one of the following options:</p> <p><b>Pending</b></p> <p>Task is waiting for an action from the user.</p> <p><b>Open</b></p> <p>No action is taken on this task yet.</p> <p><b>In Progress</b></p> <p>Task processing is in progress.</p> <p><b>Closed</b></p> <p>Change task is complete.</p> <p><b>Canceled</b></p> <p>Change task has been canceled.</p>                                                                          |
| Assignment group  | Name of the group that is responsible for this task. Select the search icon ( 🔍 ) to select a group from the list.                                                                                                                                                                                                                                                                                                                                                          |
| Assigned to       | Depending on the selected group, the users who are assigned to the list are shown. Select the search icon ( 🔍 ) to see the list of users.                                                                                                                                                                                                                                                                                                                                   |
| Work notes        | Free-form work order note text.                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Update            | Option to save changes that you made to the order task.                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Close Task        | Option to change the state of the order task to <b>Closed</b> .                                                                                                                                                                                                                                                                                                                                                                                                             |
| Delete            | Option to delete this order task.                                                                                                                                                                                                                                                                                                                                                                                                                                           |

## Create inventory equipment/ Create Rack - Task Attributes

| Fields             | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Inventory template | <p>Name of the inventory template for the equipment model. The instantiation process uses it to generate a network asset instance in the designated network site.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>Depending on the selected inventory template, a list of the optional templates appears at the bottom of the form.</li> <li>When you select an optional template, the current template values are overwritten.</li> <li>This field is applicable only for Create inventory equipment.</li> </ul> |
| Equipment holder   | <p>Name of the telco equipment holder. Select a rack or a cabinet where the equipment can be installed.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The <b>Telco equipment holder</b> field lists all racks and cabinets.</li> <li>This field is applicable only for Create inventory equipment.</li> </ul>                                                                                                                                                                                                   |
| Network site       | <p>Name of the network site in which the process is instantiating the equipment.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Rack template      | <p>Template name of the rack template where you want to add all the slots to.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>Based on the selected <b>Rack template</b>, <b>Stockroom location</b>, and <b>Asset</b> the slots, network sites, and related network sites are added.</li> <li>This field is applicable only for Create rack.</li> </ul>                                                                                                                                                           |
| Stockroom Location | <p>Name of the stockroom location where the asset is located.</p> <p>To learn more, see <a href="#">Telecommunications Network Inventory integration with Hardware Asset Management</a>.</p>                                                                                                                                                                                                                                                                                                                                     |



### Create inventory equipment/ Create Rack - Task Attributes (continued)

| Fields | Description                                                                                                                                                                              |
|--------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Asset  | <p>Name of the asset that is associated with this record.</p> <p>To learn more, see <a href="#">Telecommunications Network Inventory integration with Hardware Asset Management</a>.</p> |

### Add card form - Task Attributes

| Field              | Description                                                                                                                                                                     |
|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Site               | Site where you want to install this card.                                                                                                                                       |
| Equipment          | Equipment to install this card in.                                                                                                                                              |
| Slot               | Slot to insert this card in.                                                                                                                                                    |
| Stockroom location | Name of the stockroom location where the asset is located. To learn more, see <a href="#">Telecommunications Network Inventory integration with Hardware Asset Management</a> . |
| Asset              | Name of the asset that is associated with this record. To learn more, see <a href="#">Telecommunications Network Inventory integration with Hardware Asset Management</a> .     |

### IP Address Allocation form - Task Attributes

| Field          | Description                                                                                                                                                                                                                                                                                                                                                                  |
|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Operation Type | <p>Type of operation. Select one of the following options:</p> <ul style="list-style-type: none"> <li>• <b>Create IP network subnet:</b> Creates a network subnet with a CIDR value.</li> </ul> <p><b>Note:</b> For the IP network subnet creation, the Create IP Subnetwork flow action is initiated. To learn more, see <a href="#">Create IP subnetwork function</a>.</p> |

## IP Address Allocation form - Task Attributes (continued)

| Field                       | Description                                                                                                                                                                                                                                                                                                                                                           |
|-----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                             | <ul style="list-style-type: none"> <li>• <b>Convert CIDR to IP addresses:</b> Converts a single or multiple CIDRs to IP addresses and stores them in an IP address allocation.</li> </ul> <p><b>Note:</b><br/>For the CIDR-to-IP address conversion, the CIDR-to-IP range flow action is initiated. To learn more, see <a href="#">CIDR to IP range function</a>.</p> |
| Name                        | Name for this IP allocation.                                                                                                                                                                                                                                                                                                                                          |
| IP pool                     | Parent pool of this IP address allocation.                                                                                                                                                                                                                                                                                                                            |
| IP network subnet CIDR      | CIDR value.                                                                                                                                                                                                                                                                                                                                                           |
| Managed Network             | IP address or allocation that you can select and assign a network to.                                                                                                                                                                                                                                                                                                 |
| Owned by configuration item | Configuration item that owns this allocation.                                                                                                                                                                                                                                                                                                                         |
| IP network subnet           | <p>Network subnet that you searched for and selected to convert its CIDR-to-IP addresses.</p> <p><b>Note:</b><br/>This field is used only for converting the CIDR-to-IP address.</p>                                                                                                                                                                                  |

## Manage Phone Number - Task Attributes

| Fields | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|--------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Action | <p>Action that you can select:</p> <ul style="list-style-type: none"> <li>• <b>Allocate:</b> Allocates the numbers from a block</li> <li>• <b>De-allocate:</b> De-allocates the numbers. The status of the numbers is changed to Quarantine.</li> </ul> <p><b>Note:</b><br/>When you select this action, you must select an allocation or the selected numbers that you want to deallocate. This action results in changing the status to Quarantine.</p> <ul style="list-style-type: none"> <li>• <b>Ported-in:</b> Includes the numbers that are moved from another operator. The numbers are stored in a telephone number allocation of telephone numbers only.</li> </ul> |

## Manage Phone Number - Task Attributes (continued)

| Fields                  | Description                                                                                                                                                                                                                                                                                                                                                                                                |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                         | <p><b>Note:</b><br/>Multiple allocations get created if the numbers aren't in a series of numbers. Also, by default, the numbers are changed to the assigned or the ported-in status.</p> <p>• <b>Create:</b> Creates the phone number allocation for the numbers that are assigned to an external telephone block. You're assigning the numbers to a network inventory-based phone number allocation.</p> |
| Service                 | <p>Service for these numbers. The selected service gets assigned to the numbers.</p> <p><b>Note:</b><br/>Ensure that you've created a service for this phone number. To learn more, see <a href="#">Create xNF and xNF instances</a>.</p>                                                                                                                                                                  |
| Quantity                | <p>Total number of required phone numbers.</p> <p><b>Note:</b><br/>This field disappears for a deallocated action.</p>                                                                                                                                                                                                                                                                                     |
| Phone number allocation | <p>Available number allocations that are based on the provided information that you enter. You can select a phone number allocation for your line number.</p>                                                                                                                                                                                                                                              |
| Line number             | <p>Enter your required line number in xxxx-xxxx or xxx-xxx or xxx, xxx-xxx format.</p> <p><b>Note:</b><br/>Multiple telephone number allocations are created if the line number isn't in a series of numbers. Also, the status of these numbers gets updated to either assigned or ported-in and the availability is No.</p>                                                                               |

## Design &amp; Assign Topology form - Task Attributes

| Field          | Description                                   |
|----------------|-----------------------------------------------|
| Name           | Name of the topology.                         |
| Topology model | Inventory model associated with the topology. |

**Design & Assign Topology form - Task Attributes (continued)**

| Field                    | Description                                                                                                                                                            |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Bandwidth                | Bandwidth of the topology.                                                                                                                                             |
| Topology sites           | Site associated with the topology. You can select multiple sites.                                                                                                      |
| Topology nodes           | Equipment (node) associated with the topology. You can select multiple nodes.                                                                                          |
| Root nodes               | Root node among the topology nodes.                                                                                                                                    |
| Topology connection type | Type of connection. Select one from the following: <ul style="list-style-type: none"> <li>• <b>Logical Connection</b></li> <li>• <b>Physical connection</b></li> </ul> |
| Topology connections     | Connections that are associated with the topology. You can select multiple connection records.                                                                         |

**Logical/Physical Connection form - Task Attributes/ Modify physical/logical connection - Task attributes**

| Fields                      | Description                                                                                                                                                                                                 |
|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Logical Connection Model    | Logical connection model where this logical connection is configured. <p><b>i Note:</b><br/>The topology connection models are not listed if you are creating a logical connection in a change request.</p> |
| Physical Connection Model   | Physical connection model where this physical connection is configured.                                                                                                                                     |
| Logical Connection Template | List of all templates based on the selected logical connection model.                                                                                                                                       |
| Bandwidth AtoZ              | Total bandwidth capacity from Site A to Site Z for this network connection.                                                                                                                                 |
| Bandwidth ZtoA              | Total bandwidth capacity from Site A to Site Z for this network connection.                                                                                                                                 |
| A end Site                  | Starting network site where this logical connection is configured.                                                                                                                                          |
| Z end Site                  | Ending network site where this logical connection is configured.                                                                                                                                            |
| A end Equipment             | Starting network equipment where this logical connection is configured.                                                                                                                                     |
| Z end Equipment             | Ending network equipment where this logical connection is configured.                                                                                                                                       |

## Logical/Physical Connection form - Task Attributes/ Modify physical/logical connection - Task attributes (continued)

| Fields                     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Parent Port A              | <p>Network interface on which the new logical interface is representing the <b>Port A</b> of the connection.</p> <p><b>Note:</b><br/>A new logical interface is created by default based on the selected logical/ physical connection model and is populated in the port A field under <b>Configuration</b> section of the logical or physical connection. The logical interface indicates the port name and number of child ports plus one of the selected port.</p> |
| Parent Port Z              | <p>Network interface on which new logical interface is representing the <b>Port Z</b> of the connection.</p> <p><b>Note:</b><br/>A new logical interface is created by default based on the selected logical/ physical connection model and is populated in the port Z field under <b>Configuration</b> section logical or physical connection. The logical interface indicates the port name and number of child ports plus one of the selected ports.</p>           |
| Move Overlying Connections | <p>Option to move all dependant connections of modified connection from the current Interface to the new interface. You can also update the logical connections manually by deselecting this check box.</p> <p><b>Note:</b><br/>This field is applicable only for the Modify physical connection endpoints model.</p>                                                                                                                                                 |

## Logical/ Physical connection modification request form

| Fields     | Description                                                                                            |
|------------|--------------------------------------------------------------------------------------------------------|
| A end Site | Starting network (Site A field) site where this selected logical or physical connection is configured. |

## Logical/ Physical connection modification request form (continued)

| Fields             | Description                                                                                                                                                                                                                          |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                    | <p><b>Note:</b><br/>This field is auto populated based on the selected site or equipment or interface or connection.</p>                                                                                                             |
| Z end Site         | <p>Ending network site (Site Z field) where this selected logical or physical connection is configured.</p> <p><b>Note:</b><br/>This field is auto populated based on the selected site or equipment or interface or connection.</p> |
| A end Equipment    | <p>Starting network (Site A field) equipment where this logical or physical connection is configured.</p> <p><b>Note:</b><br/>This field is auto populated based on the selected site or equipment or interface or connection.</p>   |
| Z end Equipment    | <p>Ending network (Site Z field) equipment where this logical or physical connection is configured.</p> <p><b>Note:</b><br/>This field is auto populated based on the selected site or equipment or interface or connection.</p>     |
| A end interface    | <p>Starting interface (Site A field) point where this logical or physical connection is configured.</p> <p><b>Note:</b><br/>This field is auto populated based on the selected site or equipment or interface or connection.</p>     |
| Z end interface    | <p>Ending interface (Site Z field) point where this logical or physical connection is configured.</p> <p><b>Note:</b><br/>This field is auto populated based on the selected site or equipment or interface or connection.</p>       |
| Logical Connection | <p>Select a logical connection from the list that needs modification.</p>                                                                                                                                                            |

## Logical/ Physical connection modification request form (continued)

| Fields              | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                     | <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• The list includes both logical connection and their revisions. On selecting the revision of a logical connection, the <b>Create Revision</b> check box disappears.</li> <li>• This field is auto populated based on the selected site or equipment or interface.</li> </ul>                                                                                                                                                       |
| Physical Connection | <p>Select a physical connection that needs modification from the list.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• The list includes both physical and their revisions. On selecting the revision of a physical connection, the <b>Create Revision</b> check box disappears.</li> <li>• This field is applicable only for physical connection modification form.</li> <li>• This field is auto populated based on the selected site or equipment or interface.</li> </ul> |
| Create Revision     | Option to enable or disable revision process.                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

## Logical/ Physical connection modification request form (continued)

| Fields | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|--------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | <p><b>Note:</b></p> <ol style="list-style-type: none"> <li>On selecting this check box, the following occurs: <ol style="list-style-type: none"> <li>The revision process is initiated. To learn more, see <a href="#">Revision, operationalization, and decommission of a Configuration Item</a>.</li> <li>Two change tasks for modification and revision are created with the open and closed status respectively.</li> </ol> </li> <li>Open the Modify Logical or Physical connection change task to start modifying the duplicated logical or physical connection and operationalize further. To learn more, see <a href="#">Operationalize a configuration item</a>.</li> <li>In the process of revision of physical connection modification, the logical connections associated with physical connection ports are updated during the operationalization process.</li> </ol> |

## Add Equipment to Rack/Remove Equipment or Shelf from Rack- Task Attributes

| Fields         | Description                                                                                                                                                                                                                                                                                                                           |
|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Network Site   | <p>Network site that contains the equipment or shelf that you want to add or remove.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>This field is applicable only for add equipment to a rack and remove equipment or shelf from a rack.</li> <li>The list only displays the sites that have a rack in it.</li> </ul> |
| Equipment Rack | <p>Rack name for the equipment or shelf you want to add or remove.</p> <p><b>Note:</b></p> <p>This field is applicable only for adding equipment to a rack and removing equipment from a rack.</p>                                                                                                                                    |



## Add Equipment to Rack/Remove Equipment or Shelf from Rack- Task Attributes (continued)

| Fields            | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Equipment / Shelf | <p>Equipment or shelf to add or remove from the selected rack.</p> <p><b>Note:</b><br/>This field is applicable only for adding equipment to a rack and removing equipment from a rack.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Front View        | <p>Front view for the selected rack. By default, this is selected as <b>Yes</b>.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Exclusively Used  | <p>By default, it is selected as <b>Yes</b>. Select <b>No</b> if you want to use the rack unit for multiple pieces of equipment. Also, on not selecting this field, you can place equipments in both the front and rear sides of the rack.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>On selecting yes, the selected equipment occupies a both front and rear of rack units.</li> <li>You can place multiple pieces of equipment only on a <b>Shelf</b> equipment holder type. To learn more, see <a href="https://product.tmt-telecom-network-inventory/task/define-tni-equipment-holders.dita">product/tmt-telecom-network-inventory/task/define-tni-equipment-holders.dita</a>.</li> </ul> |
| Rack Slot         | <p>List of rack units that are available for the selected equipment to be mounted.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

### Add Equipment to Rack/Remove Equipment or Shelf from Rack- Task Attributes (continued)

| Fields | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|--------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>The rack units for the selected equipment are automatically populated based on the <b>Height (U)</b> field of the model. For instance, if the field indicates that the selected equipment requires two rack units, then even though only one rack unit, RU-10, is explicitly selected, the system will automatically reserve both RU-10 and RU-11 to accommodate the equipment.</li> <li>Make sure to select continuous rack units for an equipment.</li> <li>If the <b>Height(U)</b> field is left empty, the rack slots specified here are used instead.</li> <li>If a rack is linked to multiple network model relationships, the total number of rack slots allocated to the rack is determined by adding up the <b>Count</b> values provided for each model relationship.</li> <li>To modify the number of rack slots, adjust the associated <b>Count</b> value and manage the excess slots accordingly. Rack slot creation and removal are unrestricted when the rack slot count is undefined.</li> </ul> |

## Managed Network form

The Managed network form enables you to manage a network in the Telecommunications Network Inventory application.

### Managed Network form

| Fields           | Description                                                                                                              |
|------------------|--------------------------------------------------------------------------------------------------------------------------|
| OT asset details | Asset criticality, Operational Technology (OT) asset type, Purdue level, and OT discovery source name for this OT asset. |
| PO number        | Purchase order number of this network.                                                                                   |
| Managed by       | Engineer who handles this network.                                                                                       |
| Vendor           | Vendor name of this network.                                                                                             |

**Managed Network form (continued)**

| Fields                      | Description                                                                                                                                                                                                                                                                                                                                             |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Environment                 | Environment on which this network is available, such as development, production, or test.                                                                                                                                                                                                                                                               |
| Cost                        | Total cost of this network.                                                                                                                                                                                                                                                                                                                             |
| Monitor                     | Option to monitor the details of this network.                                                                                                                                                                                                                                                                                                          |
| Discovery source            | Discovery source name that updates the configuration item (CI).                                                                                                                                                                                                                                                                                         |
| Installed                   | Installation date and time of this network.                                                                                                                                                                                                                                                                                                             |
| Attributes                  | List of attributes of this network.                                                                                                                                                                                                                                                                                                                     |
| Most recent discovery       | Most recent discovery (last_discovered). When the most recent discovery is provided, the CI is updated with the provided value only if the entered time value is newer than the time value in the Configuration Management Database (CMDB). If the last_discovered isn't provided, the last_discovered attribute is updated with the current timestamp. |
| Model ID                    | Model ID of this network inventory asset.                                                                                                                                                                                                                                                                                                               |
| Checked in                  | Checked-in date and time of this network.                                                                                                                                                                                                                                                                                                               |
| Order received              | Date and time when the order is received.                                                                                                                                                                                                                                                                                                               |
| MAC address                 | MAC address of the device.                                                                                                                                                                                                                                                                                                                              |
| Ordered                     | Date and time that the order was placed for this network.                                                                                                                                                                                                                                                                                               |
| Contained by CI             | Configuration Item (CI) in which this network resides.                                                                                                                                                                                                                                                                                                  |
| Due in                      | Duration limit of this network.                                                                                                                                                                                                                                                                                                                         |
| Serial number               | Serial number of this network.                                                                                                                                                                                                                                                                                                                          |
| Assigned to                 | Name of the engineer to whom this network is assigned to.                                                                                                                                                                                                                                                                                               |
| Fully qualified domain name | Domain name that specifies its exact location in the tree hierarchy of the Domain Name System (DNS).                                                                                                                                                                                                                                                    |
| Supported by                | Name of the person who supports this network asset.                                                                                                                                                                                                                                                                                                     |
| Attested by                 | Name of the person who attests this network inventory asset.                                                                                                                                                                                                                                                                                            |
| IP Address                  | IP address of this network                                                                                                                                                                                                                                                                                                                              |
| Category                    | Model category of this network.                                                                                                                                                                                                                                                                                                                         |
| Life Cycle Stage Status     | Status of the life-cycle stage.                                                                                                                                                                                                                                                                                                                         |

### Managed Network form (continued)

| Fields               | Description                                                                                                                                                                            |
|----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Comments             | Comments that you provide for this network.                                                                                                                                            |
| Managed by group     | Name of the group who manages this network.                                                                                                                                            |
| Cost currency        | Currency of the cost of this network.                                                                                                                                                  |
| Warranty expiration  | Expiration date of the warranty for this network.                                                                                                                                      |
| Name                 | Name of this network.                                                                                                                                                                  |
| DNS Domain           | Unique name or address assigned to the device within the Domain Name System (DNS) infrastructure.                                                                                      |
| Purchased            | Purchase date of this network.                                                                                                                                                         |
| Business unit        | Department of the organization that this network belongs to.                                                                                                                           |
| Asset tag            | Asset tag for the item.<br><br><b>Note:</b><br>If you enter an asset tag, only the stockrooms that contain the asset are displayed.                                                    |
| Lease contract       | Contractor of this network.                                                                                                                                                            |
| Fault count          | Number of faults.                                                                                                                                                                      |
| Checked out          | Date and time when this network is checked out.                                                                                                                                        |
| Start date           | Start date of this network.                                                                                                                                                            |
| Maintenance schedule | Schedule that was assigned to the server for the maintenance of this network.                                                                                                          |
| Attestation status   | Status of the attestation.                                                                                                                                                             |
| Install status       | Status of the installation.                                                                                                                                                            |
| Correlation ID       | Correlation ID that identifies the remote record whose data values should be used to update the local record. Provide separate Correlation ID values for the local and remote systems. |
| Model number         | Model number of the device.                                                                                                                                                            |
| Department           | Department where this network inventory asset belongs.                                                                                                                                 |
| Duplicate of         | Configuration item (CI) to which this network belongs to.                                                                                                                              |
| Owned by             | Name of the person who owns this network.                                                                                                                                              |
| Description          | Description of this network.                                                                                                                                                           |

**Managed Network form (continued)**

| Fields             | Description                                                                                                                   |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------|
| Change group       | Group name that you want to assign this group to.                                                                             |
| Support group      | Group that supports this network asset.                                                                                       |
| GL account         | Account from the General Ledger Account [itfm_gl_accounts] table.                                                             |
| Attested date      | Date when this network was attested.                                                                                          |
| Justification      | Justification for this network.                                                                                               |
| Domain             | Domain name of this network.                                                                                                  |
| Assigned           | Date when this network was assigned.                                                                                          |
| Approval group     | Name of the group that you see when you submit an approval request.                                                           |
| Location           | Location of this network.                                                                                                     |
| Subcategory        | Model subcategory of this network.                                                                                            |
| Company            | Company who owns this network                                                                                                 |
| Manufacturer       | Name of the manufacturer of this network                                                                                      |
| Invoice number     | Invoice number of this network.                                                                                               |
| Cost center        | Cost center of this network.                                                                                                  |
| Can print          | Option to print the details of this network.                                                                                  |
| Operational status | Status of this network's operation.                                                                                           |
| Life cycle stage   | Life-cycle stage of the network.                                                                                              |
| TNI CI attributes  | Configuration (CI) that you can select to create the Telecommunications Network Inventory attribute details for this network. |

**Related topics**

[Create Managed Network](#)

**Pack tables**

Use pack tables to learn about the tables that help to model your 5G network.

**Pack Tables**

| Table name                                | Description                      |
|-------------------------------------------|----------------------------------|
| *pack_3gpp <sup>TM</sup> _gnb_du_function | GNB distribution unit identifier |
| pack_3gpp_gnb_du_function                 | GNB identifier                   |
| pack_3gpp_gnb_du_function                 | GNB identifier length            |
| pack_3gpp_gnb_du_function                 | GNB distribution unit name       |

## Pack Tables (continued)

| Table name                   | Description                                          |
|------------------------------|------------------------------------------------------|
| pack_3gpp_gnb_cu_cp_function | GNB identifier                                       |
| pack_3gpp_gnb_cu_cp_function | GNB identifier length                                |
| pack_3gpp_gnb_cu_cp_function | GNB control unit name                                |
| pack_3gpp_gnb_cu_cp_function | Mobile country code                                  |
| pack_3gpp_gnb_cu_cp_function | Mobile network code                                  |
| pack_3gpp_gnb_cu_cp_function | x2 block list                                        |
| pack_3gpp_gnb_cu_cp_function | x2 allow list                                        |
| pack_3gpp_gnb_cu_cp_function | xn block list                                        |
| pack_3gpp_gnb_cu_cp_function | xn allow list                                        |
| pack_3gpp_gnb_cu_cp_function | xn no block list                                     |
| pack_3gpp_gnb_cu_cp_function | Dapsho control flag                                  |
| pack_3gpp_gnb_cu_cp_function | CHO control flag                                     |
| pack_3gpp_gnb_cu_up_function | GNB control unit user plane identifier               |
| pack_3gpp_gnb_cu_up_function | GNB identifier                                       |
| pack_3gpp_gnb_cu_up_function | GNB identifier length                                |
| pack_3gpp_nrcellcu           | Cell local identifier                                |
| pack_3gpp_nrcellcu           | PLMN info list                                       |
| pack_3gpp_nrcelldu           | Name                                                 |
| pack_3gpp_nrcelldu           | PLMN info list                                       |
| pack_3gpp_nrcelldu           | Administrative state                                 |
| pack_3gpp_nrcelldu           | Cell state                                           |
| pack_3gpp_nrcelldu           | Cell local identifier                                |
| pack_3gpp_nrcelldu           | Physical cell identity                               |
| pack_3gpp_nrcelldu           | Tracking area codes                                  |
| pack_3gpp_nrcelldu           | Synchronization signal block frequency               |
| pack_3gpp_nrcelldu           | Synchronization signal block periodicity             |
| pack_3gpp_nrcelldu           | Synchronization signal block subcarrier spacing      |
| pack_3gpp_nrcelldu           | Synchronization signal block duration                |
| pack_3gpp_nrcelldu           | Operation state                                      |
| pack_3gpp_nrcelldu           | Radio frequency channel number down link             |
| pack_3gpp_nrcelldu           | Radio frequency channel number up link               |
| pack_3gpp_nrcelldu           | Radio frequency channel number supplementary up link |

## Pack Tables (continued)

| Table name                | Description                                                                      |
|---------------------------|----------------------------------------------------------------------------------|
| pack_3gpp_nrCellIdU       | Base station channel bandwidth downlink                                          |
| pack_3gpp_nrCellIdU       | Synchronization signal block offset                                              |
| pack_3gpp_nrCellIdU       | Base station channel bandwidth uplink                                            |
| pack_3gpp_nrCellIdU       | Base station channel bandwidth supplementary up link                             |
| pack_3gpp_managed_element | Network function instance ID                                                     |
| pack_3gpp_managed_element | Network function type                                                            |
| pack_3gpp_managed_element | Heartbeat timer                                                                  |
| pack_3gpp_managed_element | Authentication information                                                       |
| pack_3gpp_managed_element | Host address                                                                     |
| pack_3gpp_managed_element | Enabled network function types                                                   |
| pack_3gpp_managed_element | Enabled network function domains                                                 |
| pack_3gpp_managed_element | Locality                                                                         |
| pack_3gpp_managed_element | Capacity                                                                         |
| pack_3gpp_managed_element | Network function set identifiers                                                 |
| pack_3gpp_managed_element | Serving scope                                                                    |
| pack_3gpp_managed_element | Network function supports load                                                   |
| pack_3gpp_managed_element | Network function supports overload                                               |
| pack_3gpp_managed_element | Network function recovery times                                                  |
| pack_3gpp_managed_element | SCP domains                                                                      |
| pack_3gpp_managed_element | Vendor identifier                                                                |
| pack_3gpp_amf_function    | AMF (Access and Mobility Management Function) regional identifier                |
| pack_3gpp_amf_function    | SBI fully qualified domain name                                                  |
| pack_3gpp_amf_function    | AMF set identifier                                                               |
| pack_3gpp_amf_function    | CNSI identifiers                                                                 |
| pack_3gpp_amf_function    | Backup failure AMF (Access and Mobility Management Function) mobile country code |
| pack_3gpp_amf_function    | Backup failure AMF mobile network code                                           |
| pack_3gpp_amf_function    | Backup failure AMF identifier                                                    |
| pack_3gpp_amf_function    | Backup removal AMF mobile country code                                           |
| pack_3gpp_amf_function    | Backup removal AMF mobile network code                                           |
| pack_3gpp_amf_function    | Backup removal AMF identifier                                                    |
| pack_3gpp_smf_function    | Tracking area codes                                                              |
| pack_3gpp_smf_function    | SBI fully qualified domain name                                                  |

## Pack Tables (continued)

| Table name             | Description                                       |
|------------------------|---------------------------------------------------|
| pack_3gpp_smf_function | PDN gateway FQDN                                  |
| pack_3gpp_smf_function | Access type                                       |
| pack_3gpp_smf_function | Priority                                          |
| pack_3gpp_smf_function | CNSI identifiers                                  |
| pack_3gpp_smf_function | Visited SMF support indicator                     |
| pack_3gpp_upf_function | Network function instance identifier              |
| pack_3gpp_upf_function | Tracking area codes                               |
| pack_3gpp_upf_function | Cnsi identifiers                                  |
| pack_3gpp_upf_function | SMF serving area                                  |
| pack_3gpp_upf_function | Support interworking with EPS                     |
| pack_3gpp_upf_function | PDU session types                                 |
| pack_3gpp_upf_function | Access Traffic Steering, Switching, and Splitting |
| pack_3gpp_upf_function | Multipath TCP                                     |
| pack_3gpp_upf_function | Perform RTT without PMT                           |
| pack_3gpp_upf_function | UELP address indicator                            |
| pack_3gpp_upf_function | Wireline Access Gateway Function IPv4 end point   |
| pack_3gpp_upf_function | Wireline Access Gateway Function IPv6 end point   |
| pack_3gpp_upf_function | Wireline Access Gateway Function FQDN             |
| pack_3gpp_upf_function | Trusted Non-3GPP Access Point IPv4 end point      |
| pack_3gpp_upf_function | Trusted Non-3GPP Access Point IPv6 end point      |
| pack_3gpp_upf_function | Trusted Non-3GPP Access Point FQDN                |
| pack_3gpp_upf_function | Trusted WLAN interworking function IPv4 end point |
| pack_3gpp_upf_function | Trusted WLAN interworking function IPv6 end point |
| pack_3gpp_upf_function | Trusted WLAN interworking function FQDN           |
| pack_3gpp_upf_function | Priority                                          |
| pack_3gpp_upf_function | Redundant GPRS tunneling protocol                 |
| pack_3gpp_upf_function | IP upstream                                       |
| pack_3gpp_upf_function | Data forwarding                                   |
| pack_3gpp_upf_function | Support packet forwarding control protocol        |



**Pack Tables (continued)**

| Table name             | Description                    |
|------------------------|--------------------------------|
| pack_3gpp_upf_function | Support baremetal orchestrator |
| pack_3gpp_ep_rp        | Local port                     |
| pack_3gpp_ep_rp        | Local IPv4 address             |
| pack_3gpp_ep_rp        | Local IPv6 address             |
| pack_3gpp_ep_rp        | Local VLAN                     |
| pack_3gpp_ep_rp        | Remote IPv4 address            |
| pack_3gpp_ep_rp        | Remote IPv6 address            |

\* 3GPP is a trademark of ETSI.

**Path computation error messages**

Path computation error messages enable you to understand the error messages that occur during the path computation.

**Error messages****Error message**

| Error                                                          | Resolution                             |
|----------------------------------------------------------------|----------------------------------------|
| No path found between the sites <site1_name> and <site2_name>. | Create a connection between the sites. |

**Related templates form**

The Related templates form enables you to understand all fields of the related templates tab for slots, equipments, and shelves.

**Inventory Template**

| Fields          | Description                                                                                                                                                                                                                                                                                                                      |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name            | Name of the shelf or equipment                                                                                                                                                                                                                                                                                                   |
| Inventory model | <p>List of all child product models based on the selected rack unit of the rack. The child product models are defined in the network model relationships for each inventory model of a rack unit.</p> <p>Select the search icon ( 🔍 ) and select a model. To learn more, see <a href="#">Creating your inventory models</a>.</p> |

## Inventory Template (continued)

| Fields               | Description                                                                                                                                                                                                                                                                                                                                                                                                                     |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                      | <p><b>Note:</b><br/>A list of all product models is displayed if the inventory model is not defined in the model relationship.</p>                                                                                                                                                                                                                                                                                              |
| Relationship type    | Type of CI relationship. By default, the relationship is set to <b>Contains::Contained By</b> .                                                                                                                                                                                                                                                                                                                                 |
| Inventory template   | <p>Template of the selected inventory model.</p> <p>Select the search icon (  ) and select a template.</p>                                                                                                                                                                                                                                   |
| Parent               | Parent of the shelf or equipment. It's populated automatically with the name of the slot under which this shelf or equipment is created.                                                                                                                                                                                                                                                                                        |
| Available templates  | Templates that are available for the shelf or equipment                                                                                                                                                                                                                                                                                                                                                                         |
| Default field values | <p>Default template where the default CI attribute values can be defined. The values in the list depend on the selected inventory model.</p> <p>Select the search icon (  ) and select a type code. To learn more, see <a href="#">Create a default template</a>.</p> <p><b>Note:</b><br/>This field is applicable only for equipment.</p> |
| Slot Span            | <p>Select slots required for the equipment or shelf to occupy</p> <p><b>Note:</b><br/>This field is applicable only for equipment.</p>                                                                                                                                                                                                                                                                                          |
| Name pattern         | Name pattern of the shelf or slot or equipment                                                                                                                                                                                                                                                                                                                                                                                  |

### Related topics

[Create an inventory template](#)

[Create a default template](#)